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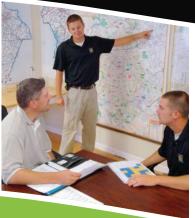
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LM MARKET MATCH We've made your life a little easier by supplying icons that direct you to stories targeting your core business.

 ${f B}-{\sf Business}, {f D/B}-{\sf Design/Build}, {f I}-{\sf Irrigation}, {f LC}-{\sf Lawn Care}, {f M}-{\sf Maintenance}$

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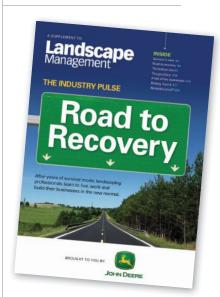
Evaluate relationships up front, so they don't cost you in the end.
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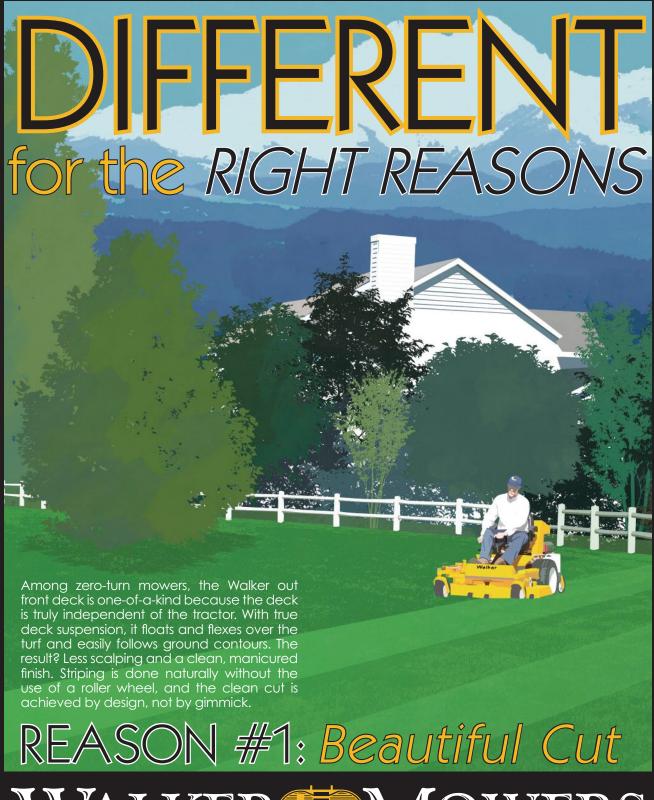


SPECIAL REPORT

THE INDUSTRY PULSE: ROAD TO RECOVERY
After years of survival mode, landscaping professionals learn to live, work and build businesses in the new normal.



OUR MISSION: Landscape Management— the leading information resource for lawn care, landscape maintenance, design/build and irrigation contractors— empowers Green Industry professionals to learn from their peers and our exclusive business intelligence from the *only* experienced editorial team in the market. Serving as the industry conscience for 50 years, we not only report on but also help shape news, views, trends and solutions.



WALKER OWERS walkermowers.com



19%

45% **Somewhat**

year and usually pick up info.

> I do not attend trade shows.

> > LLUSTRATIONS BY: ISTOCK INTERNATIONAL INC.



LM PODCAST

RISE president Aaron Hobbs (top) and Dave Morris, commercial leader - pest management and turf & ornamental business - for Dow AgroSciences and chairman of the RISE Governing Board, discuss the impact of legislation on the Green Indus-



try and how contractors can and should influence those rules and regulations.



BUGGING OUT Most of Landscape Management's forays into pest management are related to grubs, armyworms and billbugs. It's not often we get to venture into the world of larger insects. Visit LM's blog (landscapemanagement.blogspot.com/) to read about our recent spotting of one.



SURVEY SAYS

To go or not to go?

find trade shows?

How valuable do you

9%

Very valuable I get new product

information and ideas

about how to run my

business better.

Not valuable at all I've been to shows and get nothing from them.

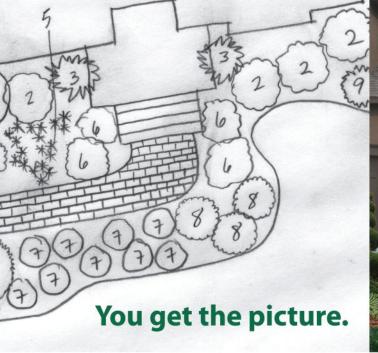
18% Of little value I'll attend if it's nearby and I've

nothing better to do.

THIS MONTH'S POLL QUESTION

What is your favorite social media tool? Visit www.landscapemanagement.net to vote.







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lumnar Buckthorn (3)
eding Heart (11)







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Tornadoes, floods, snow & ice, fires and hurricanes have rayaged homes and companies across the country in recent years. If you, or someone you know in the industry, has been affected by these challenges, please e-mail us today.

Whether you suffered an interruption in supplies, loss of customers, and/ or your facility, home or employees' homes were hit, we would like to hear your story and document your road to recovery.

To submit a story: In the subject line of your e-mail to us, please put: When Disaster Strikes. In the body of your email, please detail the name of the person hit hard, his/her company, title, phone number and email, and a paragraph summarizing what happened.

Please e-mail LM Editor-in-Chief Dan Jacobs or Senior Editor Beth Geraci if you've battled back from a storm-triggered business disaster.







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JACOBS'JOURNAL

DANIEL G. JACOBS EDITOR-IN-CHIEF Contact Dan at 216/706-3754 or via email at djacobs@questex.com.

'Multitasking' can be just another word for 'distraction'

atching my 16 year-old, high school junior daughter do homework is an astonishing thing. Between listening to music, checking her Facebook page, having a snack, playing with the dog, answering questions from her mother and father, texting friends and a few other things I'm probably not even aware of, it's a wonder Sammie gets anything done.

I guess the first thing I need to tell you is Sammie's an excellent student. Her grades are good, she's a member of student council, a member of the varsity volleyball team, a member of the varsity softball team (and she plays in other softball leagues throughout the year), and there are a few other school activities in which she participates, which I'm now forgetting. In fact, her mother and I had to deny Sammie's recent request to add yet another activity to her list.

Sammie does a little multitasking between softball games.



Somehow, Sammie organizes her life so she's able to complete her homework and all of these activities — typically with a high degree of success. I say she's distracted. She calls it multitasking.

It's hard for me to criticize Sammie. Her grades are good. But I wonder, "Could they be a little better?" No matter how well Sammie deals with several tasks at once, if her attention is divided, my intuition (and a few studies I've heard about) tells me she can't be giving her best effort to the task at hand.

My guess is your life and business are much the same. If you're the one in charge of everything — planning, strategizing, scheduling, purchasing, accounts payable, accounts receivable, marketing, bidding, etc. — then something likely is slipping through the cracks. It's a matter of delegation.

Sammie can't delegate her homework to someone else (although she'd very much like to try). She's simply going to have to give up some of the other distractions. Unfortunately, business owners don't have that luxury. You can't simply stop worrying about accounts receivables. What you can do is transfer that responsibility to another person.

The most successful business owners I've met are the ones who know what they don't know or at least what they're not good at. Entrepreneurs are usually the most passionate about the business or industry. My guess is you became a Green Industry business leader because you like working outside and with people. You have a passion for helping customers enjoy their homes and yards. You didn't start a business so you could track down deadbeat customers or browbeat slacker employees.

Focus on the things you need to grow and strengthen your business. Leave the rest of the tasks for others. ... And if you know anyone good at calculus, please feel free to send his or her name along. I really can't help Sammie with her math homework anymore.