

The last time turf herbicides saw an innovation this big, man had yet to walk on the moon.

Introducing DuPont™ Imprelis™ herbicide—one giant leap for broadleaf weed control.

DuPont™ Imprelis™ is the most scientifically advanced turf herbicide in over 40 years. Thanks to its innovative new technology, you can control even the toughest broadleaf weeds—

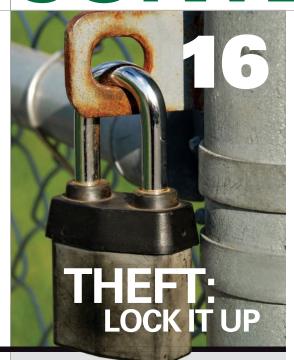
like ground ivy and wild violets—with more application freedom than ever before. Apply Imprelis™ on rainy days, hot days, dry days, cold days ... even reseeding days, and experience longer-lasting residual control on a wider range of broadleaf weeds. Imprelis™ is easy on the environment too—with one of the lowest application rates in lawn care, combined with low mammalian toxicity.

Make the leap with DuPont™ Imprelis™ herbicide.



DuPont" Imprelis" may not be registered for sale or use in all states. Contact your DuPont sales representative for details and availability in your state. The DuPont Oval Logo, DuPont,"
The miracles of science" and Imprelis" are trademarks or registered trademarks of DuPont or its affiliates. Copyright © 2010 E.I. du Pont de Nemours and Company. All rights reserved.

CONTENTS * FEBRUARY 2011 VOL 50, ISSUE 2



In ultra-competitive times where razor-thin margins are the rule, no business can afford additional losses. BY RON HALL (8) (08) (1) (10) (M)

42 Project Portfolio

Create the epitome of Tuscan ambiance with Old World charm. (D/B)

LM MARKET MATCH We've made your life a little easier by supplying icons that direct you to stories targeting your core business.

B-Business, D/B-Design/Build, I-Irrigation, LC-Lawn Care, M-Maintenance

COLUMNS

- 6 First Cut BY NICOLE WISNIEWSKI
- 14 The Hall Mark BY RON HALL
- 30 Best Practices
 BY BRUCE WILSON
- 40 The Benchmark BY KEVIN KEHOE



DEPARTMENTS

- 8 News & Views Fertilizer prices on the rise; here's why
- Trees, shrubs, plants and turf continue to provide benefits to urban areas.

 BY NICOLE WISNIEWSKI
- 12 Risk Management NEW!
 Has health care become unaffordable?
 BY NICOLE WISNIEWSKI
- 32 A Cut Above
 Merry Acres Landscape
 & Lawn Maintenance,
 Albany, GA
 BY DAN JACOBS
- **34 Add-on Biz**Grub Control
 BY CASEY PAYTON
- **36 Lawn Care Pro**Kenny Perkins,
 Coral Springs, FL
 BY RON HALL
- 38 Weed Watch Corn speedwell; large crabgrass
- 44 LM Reports

 Handheld equipment; insect control; trucks, trailers & accessories
- 56 My Biggest Mistake
 A business owner who
 wore too many hats finds
 putting his marketing
 campaign in the hands of
 outside experts pays off.
 BY CASEY PAYTON

IN EVERY ISSUE

54 Classifieds **55** Resources

ON THE COVER

Photo by iStock International Inc.

Landscape Management is now on Twitter and Facebook.

Get the latest news and blogs by becoming a fan of the magazine on Facebook at: Facebook.com/LandscapeManagement.

Or you can follow *LM's* tweets at: twitter.com/ LandscapeMgmt.





Select stories from our e-newsletters. Visit www.landscapemanagement. net/enewsletters to sign up or view.

LMdirect!

Leading by example is one of the fundamentals of great leadership — in your family and in your business.

Athletic Turf News

Canada geese, which are federally protected, are a huge nuisance for many grounds managers and a potential health risk.

LD/B Solutions

The International Waterlily and Water Gardening Society named the winners of its New Waterlily Competition.

Get Growing

To conserve dwindling water resources, municipalities are encouraging the use of "recycled water," municipal wastewater that has been extensively treated and deemed safe to reuse for irrigation and other purposes.



OUR MISSION: Landscape Management— the leading information resource for lawn care, landscape maintenance, design/build and irrigation contractors— empowers Green Industry professionals to learn from their peers and our exclusive business intelligence from the *only* experienced editorial team in the market. Serving as the industry conscience for 50 years, we not only report on but also help shape news, views, trends and solutions.



THINKING ABOUT BECOMING A BUSINESS OWNER?

We can help.

We start with you. We stay with you.

Our Franchise Support Team has over 260 years of combined commercial landscape industry experience to assist you with business and industry knowledge.









Landscape Management

CLEVELAND HEADQUARTERS
600 SUPERIOR AVE. EAST SUITE 1100
CLEVELAND OH 44114 800/669-1668

EDITORIAL STAFF

Editorial Director Marty Whitford 216/706-3766 | mwhitford@questex.com

Editor-in-Chief Nicole Wisniewski 216/706-3735 nwisniewski@questex.com

Editor-at-Large Ron Hall 216/706-3739 | rhall@questex.com

Managing Editor Daniel G. Jacobs 216/706-3754 | djacobs@questex.com

Technical Editor Pete Grasso 216/706-3775

pgrasso@questex.com

Contributing Editor Heather Gooch 330/723-3539 | hgooch@questex.com

Art Director Carrie Parkhill 216/706-3780 | cparkhill@questex.com

ADVERTISING STAFF

Publisher Patrick Roberts

216/706-3736 Fax: 216/706-3712 | proberts@questex.com

Northern National Sales Manager Dave Huisman 732/493-4951 Fax: 732/493-4951 | dhuisman@questex.com

Southern National Sales Manager Jason DeSarle 216/706-3758 Fax: 216/706-3712 | jdesarle@questex.com

Business Development Manager Ric Abernethy 216/706-3723 Fax: 216/706-3712 | rabernethy@questex.com

Account Executive Classifieds Kelli Velasquez

216/706-3767 Fax: 216/706-3712 | kvelasquez@questex.com

BUSINESS STAFF

Vice President Kevin Stoltman 216/706-3740 | kstoltman@questex.com

Administrative Coordinator Petra Turko 216/706-3768 | pturko@questex.com

Production Manager Amber Terch 218/279-8835 aterch@questex.com

Production Director Jamie Kleist 218/279-8855 | jkleist@questex.com

Audience Development Manager Carol Hatcher 216/706-3785 | chatcher@questex.com

MARKETING/MAGAZINE SERVICES

Reprints landscapemanagement@theygsgroup.com | 800/290-5460 x100

Ilene Schwartz Circulation List Rental 216/371-1667

Customer Services Subscriber/Customer Service landscapemanagement@halldata.com | 866/344-1315; 847/763-9594 if outside the U.S.

Paul Semple International Licensing

714/513-8614 Fax: 714/513-8845 | psemple@questex.com For current single copy, back issues, or CD-ROM, call 866/344-1315; 847/763-9594 if outside the U.S.

QUESTEX CORPORATE OFFICERS

President & Chief Executive Officer Kerry C. Gumas
Executive Vice President & Chief Financial Officer Tom Caridi
Executive Vice President Antony D'Avino
Executive Vice President Gideon Dean

WALKERSOWERS

out front mowing

There is a Difference

- Accessible
- Versatile
- Original
- Agile
- Beautiful



get*out front* at the NEW Walkermowers.com



FIRSTCUT

NICOLE WISNIEWSKI EDITOR-IN-CHIEF

Contact Nicole at 216/706-3735 or via email nwisniewski@guestex.com.

Detach — it's refreshing every time

n a recent flight, intent on editing magazine copy, I asked my fellow passenger "What do you do?" intrigued by the pile of work with which he surrounded himself. An hour later, I wished I hadn't asked.

Stress seeped out of his every word, his every pore.

I felt bad for him. I had been there before. Did a stranger on a plane listen to me when I laid out all my stress, disguised under deadlines to meet and tasks to accomplish?

Then I took a moment to look around me.

Stress was everywhere. In tense shoulders hunched over laptops. In fingers rubbing wrinkled temples over furrowed brows. In eyes staring at distant points out of plane windows.

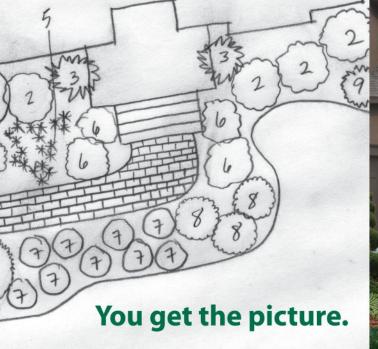
Intrigued, I did some research: 40% of adults report living with raised stress levels today; 68% of employees say they are highly stressed, fatigued and feel out of control; and 44% of workers say stress costs them an hour of productivity a day.

It's easy to become too identified with work — completely absorbed by it. But detaching from it has its advantages. When I've detached — whether it's to read a book to my daughter (inserting voices for characters), enjoy a walk or run or quietly sip a glass of wine — it's not only cleared my head but also brought increased productivity and fresh ideas.

Harvard Business Review has more suggestions for controlling stress: Manage your energy, not your time; identify and banish time thieves; find a buddy or mentor at work to vent to; and protect time outside work so you can refresh.

It's not easy to take necessary breaks, particularly when your time is limited, but it's a part of reminding ourselves we are more than just our jobs. As leadership coach Gill Corkindale advises: "Take time to reflect on what you want to achieve in life and think about your definition of personal success. This should help when work gets difficult and pressure becomes unbearable."







Now they do.

To win bids, customers need to visualize your design ideas. With PRO Landscape, they can.

Whether you are designing new installations or renovation projects, **PRO Landscape** has all the tools necessary to quickly create visual designs that will impress customers. **PRO Landscape** also lets you create accurate CAD drawings, customer-friendly proposals, night and holiday lighting designs, and 3D renderings. No wonder **PRO Landscape** is the easiest-to-use and most complete landscape design software available.

Photo realistic imaging • Easy-to-use CAD • Night and holiday lighting Complete customer proposals • True 3D photo and CAD renderings

60-Day Money-Back Guarantee

Discover why **PRO Landscape** is the most popular design software for landscape professionals.

- Visit prolandscape.com
- » Call (800) 231-8574
- Email prolandscape@drafix.com

drafix software, inc.

PRO Landscape

Appendix of the properties o







Bleeding Heart (11) avandula, French Lavender (12)

NEWSWIEWS

GREEN INDUSTRY EVENTS, TRENDS AND TIPS

Fertilizer prices on the rise; here's why

https://lists.purdue.

edu/mailman/list-

info/turftips.

ertilizer prices are rising again.

This from Bruce Erickson, Ph.D., Purdue University in his latest Turf Tip e-newsletter. Here he details his findings.

Why so high?

Fertilizer prices are on the upswing again, buoyed by the high prices of agricultural products that have stimulated increased demand. While the general U.S. economy struggles to recover from the financial crisis of 2008, the demand for agricultural products continues in a strong position due to favorable exchange rates, grain usage for biofuels, production concerns related to recent

unfavorable weather in key crop growing regions, and a host of other factors. Higher fertilizer prices have put heavy users, such as farmers, lawn care companies, and golf course superintendents, on the

defensive trying to best manage the input costs of their businesses. The following explains some factors that influence fertilizer prices and possible strategies in dealing with high and fluctuating prices.

Prices Influenced by World Markets and Energy Fertilizer prices reached record levels in 2008 just prior to the financial crisis, with the prices of some key fertilizer materials, such as anhydrous ammonia and diammonium phosphate, exceeding \$1,000 per ton. Prices retreated in 2009 and 2010, but began increasing again last fall. The price of urea is approximately twice what it was a decade ago. In the 1980s, the U.S. was a significant nitrogen exporter —

now more than 57% of nitrogen used in the U.S. is imported (2008 data). Most commercial nitrogen fertilizers originate from a process that uses natural gas to convert the nitrogen gas in the air into a form usable by crops. Natural gas prices in other parts of the world are a fraction of what they are in the U.S., so it is often more economical to produce there even considering transportation costs. Trinidad and Tobago, Canada, Russia and the Middle East are major suppliers to the U.S.

Phosphorus (P) and Potassium (K) fertilizer sources such as DAP (Diammonium phosphate, 18-46-0) and muriate of potash (0-0-60) originate mostly from open or underground mines, with the

bulk of production controlled by a handful of companies. The U.S. is the world's leading supplier/exporter of phosphorus fertilizers, but imports most of its potassium from Canada. Investments in fertil-

izer mining and manufacturing are often long-term commitments, and companies often lack the ability to adjust quickly to short-term market conditions.

Fertilizer pricing is complex

Fertilizer is not traded on a common exchange like stocks, currencies or grains, so it can be much more difficult to get a read on prices. In addition, fertilizers are heavy, bulky commodities and their transport involves expense, time and logistical constraints. Many customers also depend on their suppliers for fertilizer storage and specialized application equipment. So the market is not as fluid as many other inputs — users aren't

as likely to shop around and then just go pick up what they need as they might for chemicals or seeds.

Dealing with high fertilizer prices

Using the correct form and amount of fertilizer to achieve the desired plant response maximizes efficient input use and keeping costs in check. Fertilizer suppliers may be willing to enter into contractual arrangements with their larger customers that specify a future quantity and price, to help them manage their own price risk as well as that of their customers. In addition, some larger fertilizer users have also built their own bulk storage facilities that allow them to capitalize on seasonal price advantages or other price trends.

For more information on fertilizer pricing, check out:

- > Illinois Production Costs Report, Illinois Department of Agriculture: http:// www.ams.usda.gov/mnreports/gx_gr210.txt
- ➤ Agricultural Prices, United States
 Department of Agriculture: http://usda.
 mannlib.cornell.edu/MannUsda/viewDocumentInfo.do?documentID=1002
- > Factors Shaping Price and Availability of the Fertilizer Market, Purdue Agricultural Economics: http://www.agecon.purdue.edu/news/financial/Fertilizer_Market.pdf







You have enough things to worry about. But with FreeHand® 1.75G herbicide, money-draining re-treats aren't one of them. FreeHand 1.75G enables you to control a wide range of grasses, broadleaf weeds and sedges with one application. And since FreeHand 1.75G utilizes two highly effective active ingredients and two unique modes of action, it's a great resistance management tool, too. Don't lose profits to re-treats. Treat it right the first time, with FreeHand 1.75G.

betterturf.basf.us



Awaits Informed Diligent Api D ROGRESS W. A. C. 8100 W. A. C. 81

The power of landscaping

"Beautify with trees."

to Industry Demand for Weed, Turf Data

his was the theme of 1969's
International Shade Tree
Conference, as reported in
the November 1969 issue of
Weeds, Trees & Turf, which is known today
as Landscape Management.

The group met at the Portland Hilton Hotel in Oregon. To "capture the atmosphere and interest of a particular area ... to design in a way that fits the region's historical background," the hotel chain incorporated a park with 70 trees, more than 100 shrubs, a dozen different ground covers, several thousand flower bulbs, a number of ferns and vines, a swimming pool and the usual tables and chairs on its second story.

There was a concern when the hotel was being planned in 1960 "about what was going to happen to downtown as outlying shopping centers became more numerous." They realized using trees, turf, shrubs and flowers in the downtown shopping centers was bringing people in. "Lots of landscaping seems to capture people's fancy," explained Ford Montgomery, Portland Hilton general manager, at the time. "People feel a close relationship with living things."

In 42 years, that hasn't changed.

Portland is proud of its parks and its legacy of preserving open spaces. And so are numerous other large metropolitan cities across the U.S.

In fact, the environmental, lifestyle and economic benefits of green spaces have not only been researched and logged thoroughly, they are the reasons many urban environments continue to add green spaces within their boundaries.

Statistics recorded over the years by many groups, including Project Ever-

Trees, shrubs, plants and turf continue to provide benefits to urban areas.

Green, have shown landscaping's positive effects.

> Trees in a parking lot can reduce on-site heat buildup, decrease runoff and enhance nighttime cool downs. A test in a mall parking lot in Huntsville, AL showed a 31-degree difference between shaded and unshaded areas. Lawns are 30 degrees cooler than asphalt and 14 degrees cooler than bare soil in the heat of summer. In Atlanta, temperatures have climbed 5 to 8 degrees higher than surrounding countryside where developers bulldozed 380,000 acres between 1973 and 1999, according to NASA. Scientists predict the heavily developed corridor between Boston and Washington will be the next big hot zone.

> The Virginia Cooperative Exten-

sion says a dense cover of plants and mulch holds soil in place, keeping sediment out of lakes, streams, storm drains and roads, and reducing flooding, mudslides and dust storms.

Trees, shrubs and turf remove smoke, dust and other pollutants from the air. Every tree that's subtracted from a city's ecosystem means some particulate pollution remains that should have been filtered out. In Washington, that amounts to 540 extra tons each year, according to *Time Magazine*. One tree can remove 26 pounds of carbon dioxide from the atmosphere annually, equaling 11,000 miles of car emissions. One Virginia Cooperative Extension study showed that 1 acre of trees has the ability to remove 13 tons of particles and gases annually.

Ah, the power of landscaping. In 1969, the Portland Hilton sacrificed income-producing rooms to make space for \$50,000 worth of it. And, says Montgomery, "we cannot afford *not* to have it now."

The atmosphere landscaping creates,

Montgomery adds, is where people will go. In 50 years, some things don't change; in fact, they grow.



▲THEN & NOW ►

Today, trees, shrubs and plants are important assets to the city of Portland, OR just as they were in 1969.