

IRRIGATION

MAINTENANCE

LAWN CARE

р 20

pg 50

pg 53

pg 56

SERVICE SEGMENT SNAPSHOTS

What's in the pesticide pipeline? We surveyed chemical manufacturers to find out. PAGE 56

Survey says...

A consumer study conducted by home improvement website Houzz unveiled good news for the landscape profession.

By MARISA PALMIERI



ouzz unveiled findings from its third Houzz & Home Survey, including homeowners are optimistic about the housing market, which is driving renovations.

The annual study covers historical and planned projects, the motivations behind these projects and the impact of the economy on home remodeling, building and decorating plans.

The research yielded data at the national, regional and metropolitan area level, which Houzz used to examine regional differences in priorities and spending. The survey was emailed to registered Houzz users between January and March. It garnered 135,000 respondents in the U.S.

1 In demand. While bathrooms and kitchens are the most popular renovation projects again this year, 30 percent of homeowners planning projects in the next two years plan to hire a

64% Percent of those who did landscape work to their home in the past five years and added a new lawn, plants or trees.

landscape professional. Adding to the attention on the Green Industry, patio or landscape addition or renovations have been among the top five projects completed in the past five years, with 22 percent of homeowners having completed one at an average cost of \$9,545. Those who remodeled the exterior of their home in the past five years were

most likely to add a new lawn, plants or trees (64 percent); a new deck or patio (46 percent); grading/leveling/terracing of yard (32 percent); new fencing (29 percent); new structure like a shed, pergola or arbor (24 percent).



21% Amount of Millennials who are likely to install a fire pit versus 16 percent of older groups.

2 Age differences. When it comes to outdoor projects, Millennials are less likely than older age groups to build a new deck or patio (39 percent versus 46 percent), a new structure like a shed, pergola or arbor (18 percent versus 24 percent) or install new irrigation (16 percent versus 21 percent), but are most likely to install a fire pit or other fire feature (21 percent versus 16 percent).

Planning horizons. From initial research to the start of constructions, homeowners spend six months to more than a year prepping for renovation projects. At the top of the spectrum are custom home builds, averaging 12.6 months. Patios/landscapes take about 6.6 months to plan, the same stretch as siding, media room and garage/carport projects. *continued on page 47*

6.6 The average number of months home-owners take to plan a patio/landscape project.



continued from page 20

4 Popular projects. Bathrooms and kitchens top renovation project lists again this year among **14%** Percent of homeowners who are planning deck/ porch upgrades.

those planning a project, with 26 percent of U.S. homeowners planning a bathroom remodel or addition and 22 percent planning a kitchen remodel or addition in the next two years. Seventeen percent of homeowners are planning landscape additions or renovations and 14 percent are planning deck/ porch improvements.

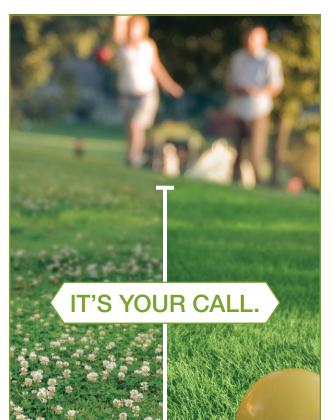
The Ticker: **DESIGN/BUILD**

The New Jersey Vietnam Veterans' Memorial Foundation unveiled its newly constructed Huey Helicopter Plaza in Holmdel, N.J., May 7. The memorial was made possible through the **EP Henry HeroScaping** program, which donated



1,000 square feet of pavers and 1,300 square feet of walls. It stands as a tribute to veterans who served during the Vietnam era.

Case Construction Equipment and **CNH Industrial** participated in the Victory Garden Blitz as part of the Victory Garden Initiative, installing 500 raised-bed gardens for people in the Greater Milwaukee area. In addition to financial sponsorship, Case donated the use of a SV300 skid-steer.



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MARKETWATCH

The Goods:

DESIGN/BUILD

BOBCAT CO. E32I AND E35I

These Tier 4 models are additional offerings in the 3-ton class of compact excavators. The E32i (pictured) is a conventional tail swing model and the E35i is a zero tail swing excavator. The company says they're ideal for rental customers and first-time equipment buyers.

FUELTIME

These models feature a direct-inject, 1.7-liter, naturally aspirated diesel engine.

The E32i and E35i feature a new forward-mount instrumentation system.

UPFRONT

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EXTENDED OFFERING

Both machines have an optional extendable, telescoping arm that allows for the use of a hydraulic clamp. IRRIGATION

MARKETWATCH

Going gray

California contractors turn loads of laundry into an irrigation source with the help of an incentive program.

By EMILY SCHAPPACHER

he first graywater systems installed by EarthCare Landscaping in Cupertino, Calif., were complex, messy projects. A decade ago in California, graywater—the wastewater generated from a home's washing machines, sinks, dishwashers and showers—was deemed equivalent to sewage, and the state made sustainable-minded homeowners, who saw usable water quite literally going down the drain, jump through complicated hoops to make use of it. Permits, mandated 9 inches of underground tubing and upward of \$6,000 in material costs meant few homeowners could utilize their graywater as a way to irrigate their landscapes and save thousands of gallons of water each year.



"It looked like giant gophers had trashed someone's yard," says Deva Luna, Earth-Care Landscaping's horticulturist, manager and principal designer of these early projects. The company has done about a half dozen of them over the past 10 years. "It was kind of alarming how it had to be done." Since then, some states have come

around to the benefits of graywater. After

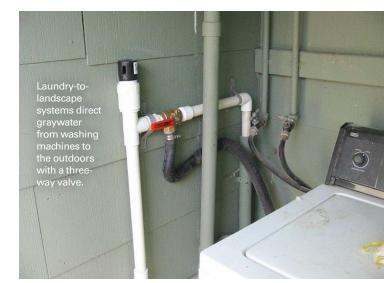
Deva Luna

a series of droughts, California changed its graywater standards in 2009, allowing landscape companies to offer low-cost, low-maintenance systems to clients interested in saving water and, ultimately, money. Like with other "green" home improvements, such as solar panels or energy-efficient windows, municipalities even have started offering incentives for homeowners to invest in graywater. The Santa Clara Val-

ley Water District (SCVWD) in San Jose, Calif., introduced its Laundry to Landscape Rebate Program earlier this year. Companies like EarthCare Landscaping, a \$1 million firm that offers landscape design, installation and maintenance services to residential clients, now have even more incentive to promote graywater conversions as a water-saving strategy.

"This is tremendous support for the whole process," Luna says. "I've seen such a rise in public awareness."

EarthCare Landscaping hasn't installed a laundry-tolandscape system yet, though Luna is certified by Greywater Action in the installation process and says an average system would require \$100 to \$200 in materials and take a three-man



crew about two days to complete using simple hand tools. The process is significantly easier than it used to be, Luna says, as laundry-to-landscape systems don't require a permit and the tubing needs to be trenched just 2 inches underground. Pricing the service from the contractor standpoint varies, she says, based on the complexity of the job and the layout of the client's home.

In a laundry-to-landscape system, graywater from a homeowner's washing machine is directed to a specified portion of a landscape through a three-way valve and poly tubing. The graywater is collected in an underground basin filled with mulch; plants are watered using a flood irrigation technique.

Virginia O'Rourke, water conservation specialist for the SCVWD, recommends graywater systems for hardy plants such as fruit and ornamental trees, large shrubs and groundcover. She suggests homeowners use gentle detergents that won't harm the plants.

So far this year, more than 100 homeowners have contacted the SCVWD for information about graywater, about 20 have applied for the \$200 Laundry to Landscape rebate, and more than 40 have signed up for the district's graywater workshops. But regardless of the numbers, O'Rourke is most encouraged by the increased levels of interest and enthusiasm.

"The program will be viewed as successful as long as the district is able to help educate the public," O'Rourke says. "(We) would like to help people understand what graywater is, how (it) can be used, and how to properly install a graywater system."

One challenge of installing laundry-to-landscape systems is projects are site specific, based on a clients' homes and water use. Sherri Osaka, owner of landscape design firm Sustainable Landscape Designs in San Jose, provides consultations to homeowners who are interested in graywater. For a fee of \$250 to \$500, Osaka goes to a client's home and discusses factors such



The graywater is delivered to an underground mulch basin; plants are watered using a flood irrigation technique.

as the type of washing machine they have, average amount of laundry they do, where the washer is located and which area of the landscape would most benefit from graywater. After analyzing a year's worth of water bills and running some

numbers, she can tell homeowners how much water they could save annually—anywhere from 1,000 to 11,000 gallons—and can then design them a graywater system for a similar fee.

The Ticker:

IRRIGATION

Louisiana, Colorado and the city and county of Denver officially proclaimed July 2014 as Smart Irrigation Month,

marking Louisiana's first year to recognize the initiative and Colorado's third consecutive year.



An **Irrigation Association** survey showed irrigation contractors reported sales in 2013 to be greater than 2012. Other findings include the impact of droughts has weakened and "fly-by-night" contractors continue to be a top concern. For more on the survey results, visit **buff.ly/RLZC7R**.



IRRIGATION

MARKETWATCH

The Goods: IRRIGATION

RAIN BIRD ESP-RZX

This residential controller includes features that enable contractors to quickly complete the installation process and move on to the next job, the manufacturer says.

PROGRAM IT

Zone-to-zone copying makes it possible to copy a zone program to the next zone. A default setting saves a contractor's custom program to the controller's memory.



RAIN BIRD

YOU'VE GOT OPTIONS

The controller is available in four-, six- and eight-zone models.

GO-TO GUIDE

A sticker on the controller includes the URL and a scannable QR code that takes residential customers to the homeowner reference website on their mobile devices.

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Osaka is certain the interest in graywater will continue to grow as water becomes a scarcer commodity in California and beyond. While only three of Osaka's primarily resi-

dential clients have installed graywater systems in the past 15 years, she currently is working on her first Laundry to Landscape system design. She makes it a point to promote the program to each of he

Sherri Osaka

program to each of her clients. "California and other parts of the country, too, are experiencing more and

country, too, are experiencing more and more droughts, and graywater is a really great way to help a landscape survive because that water is available even when it's dry," Osaka says. "Graywater systems have become easy and legitimate. It makes sense, and the payback is there."

Schappacher is a freelance writer based in Charlotte, N.C.

MARKETWATCH

Big contracts pay off for Lawn Patrol

A Texas company takes a measured approach to growth as it targets muni contracts. *By* JONATHAN KATZ

ony Conley found a niche for his landscaping business after several years in the industry. When he first transitioned his business, Lawn Patrol Service, to commercial landscaping he tried to do it all.

The company grew too fast and took on unprofitable jobs. Conley adopted a new business strategy that focused on larger municipal and commercial mowing contracts and a more measured approach to growth.

"I learned that you have to pick and choose the jobs," says Conley, owner of the Fort Worth, Texasbased company, which today has a 99 percent commercial customer base. "Make sure your company is the right fit for the job you're bidding on."

The company that Conley and his brother, Michael, started in 1998 with a "mower, Weed Eater and a truck" now generates revenue in the millions, Conley says, though he declined to offer specifics. Today, Lawn Patrol's service mix is 60 percent landscape maintenance and 40 percent lawn care, irrigation and design/build. It's grown about 20 percent annually since 2004.

The road to sustained growth began about one year earlier. At that time, Conley wanted a more stable annual income, so he switched from primarily residential services to commercial accounts. Residential customers often canceled their service during the winter months. The lull made it difficult for Conley to cover his overhead costs. He sought commercial contracts that he could secure for 12 months or more instead.

Lawn Patrol's first commercial contracts included day care facilities, chain restaurants and an apartment complex. The new accounts provided a steadier stream of income, but



The Ticker:

MAINTENANCE

Exmark recalled its Quest ZRT riding mowers, involving 2009 and 2010 model years, due to loss of steering control and crash hazards. There have been nine reported incidents, according to the Consumer Product Safety Commission.



Cleary Bros. Landscape and The Davey Tree Expert Co. report personnel changes. Cleary Bros. added Hudson Puente as an arborist, while Davey promoted Craig Holcomb to vice president of operations support services.

Kubota Tractor Corp.

expanded its Z300 series zero-turn riding mower fleet with the ZD326H, a diesel model with a 72inch deck.

MAINTENANCE

MARKETWATCH

Conley encountered unforeseen challenges. For instance, his crews faced delays while they worked at the apartment complex because of heavy residential traffic. The constant presence of residents forced workers to shut off their equipment several times throughout the day for safety reasons.

The delays resulted in lost productivity and excess labor costs. Conley also underestimated the need for equipment investments when bidding on the jobs. His crews used 32-inch walk-behind mowers when they first started the commercial accounts. The lack of efficiency from the slower-moving equipment and interruptions from residents resulted in a net loss on the apartment complex account.

"The quicker you can get a job done safely and effectively, the more profit you should be able to make," Conley says.

Realizing he needed an upgrade, Conley invested approximately \$300,000 in new trucks, trailers, zero-turn mowers and handheld units. He also began bidding on more municipal contracts. In the 2004 to 2005 time frame, Lawn Patrol won a three-year contract with the city of Fort Worth park system.

Crews typically spend a day mowing the large-acreage fields, which present fewer obstacles than standard commercial jobs.



seven or eight guys working on one project with a supervisor, so I don't have pieces of equipment running all over town," he says.

"The work we do now is a lot easier to manage because we have

GAINING MOMENTUM

The company's reputation has paid off in the bidding process, Conley says. Current and potential commercial and municipal customers now know the company has the equipment and experience to handle large-scale maintenance jobs, Conley says. He added 6-foot and 15-foot tractor mowers so he could service larger sites, such as highway medians and airport projects.

The tractors give Lawn Patrol an advantage during the bidding process because few companies in the Fort Worth area own similar pieces of equipment. The tractors are costly, about \$50,000 to \$70,000 each, but the equipment is worth the investment if the company can land long-term contracts, Conley says. If properly maintained, the machines should last 15 to 20 years.

Three years ago the strategy helped the company win a five-year contract to mow the fields outside the secured area of the Dallas/Fort Worth International Airport. Lawn Patrol is a subcontractor on the project for TruGreen LandCare. The company had worked with Lawn Patrol in the past and was trying to meet a minority-participation goal. Lawn Patrol was a good fit, as a certified minority contractor through the local chapter of the National Minority Supplier Council, with equipment big enough to handle the job.

Conley purchased its second tractor specifically for the airport project along with a new truck for a total of \$170,000. A dedicated crew of four to five employees works at the site four days a week.

Since entering the municipal contract field, Lawn Patrol has faced some trouble finding enough workers to fill the jobs. The company operates with about 15 year-round employees, swelling to 45 total workers during the March to November busy season. Two years ago, the company began hiring employees through the H-2B seasonal worker visa program to address its hiring needs, Conley says.

The commercial accounts have provided the type of stability Conley was hoping to achieve when he first made the transition from residential services. Companies considering a similar move must move cautiously, he says. In 2005, Lawn Patrol grew by 50 percent, which was more than the company could bear.

"We took on more business than we could handle, we didn't have the employees, we didn't have the financial backing we needed to take it on," Conley recalls. "It was a huge struggle for us."

Today, Conley walks through planning scenarios to ensure he's prepared for new business. When a contract is nearing the end, he looks at how he will allocate crews and equipment depending on whether the client renews the contract.

Katz is a freelance writer based in Cleveland.

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The Goods:

MAINTENANCE

WRIGHT MANUFACTURING COMPACT STANDER INTENSITY

Also known as the Stander I, the new mower is available with a 36-in., 48-in. or 52-in. deck. Engines range from 18.5 to 22 hp.

WEIGH IN

8

RPM

ث

The floating deck tilts side-to-side and front-to-back, allowing the mower deck to follow the terrain contours. It also improves the weight distribution for better handling on hills.

GO WITH THE FLOW

It's equipped with Wright's AERO CORE technology, providing improved airflow, cut quality and anti-blow out features, the company says.

CLOCKED AS

GET COMFY

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MARKET.

THF

AERO CORE



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MARKETWATCH

LAWN CARE

In the pipeline

LM surveyed chemical manufacturers to provide a breakdown of the pesticide products slated for release in the lawn care industry.

By SARAH PFLEDDERER

PESTICIDE TYPE	NAME	COMPANY	LABELED FOR		PRODUCT TYPE		
			TURF	ORNAMENTALS	NEW CHEMISTRY	EXISTING Chemistry	NEW CHEMICAL COMBINATION
Insecticide	Rycar	SePRO Corp.		X	Х		
	XXpire WG	Dow AgroSciences		X	X		
Herbicide	Solitare (liquid formulation)	FMC Professional Solutions	Х			X	X
	To-be-named fertilizer plus postemergent granular	The Andersons	Х			X	X
	To-be-named preemergent granular	SipcamAdvan	X			X	Х
	Specticle Total	Bayer CropScience		X*		X	X
	31						
Fungicide	3336EG	Nufarm Americas	X			Х	Х
	Strobe 50 WG	Quali-Pro	Х	Х		Х	Х

*Labeled for "around ornamentals and hardscapes"

PHOTO: ©ISTOCK.COM/ZU_09



ACTIVE INGREDIENTS	TARGET PESTS	ADDITIONAL INFO	EXPECTED MARKET AVAILABILITY
pyrifluquinazon	whiteflies, aphids, mealybugs, chili thrips	Upon contact or ingestion Rycar acts as an immediate stop- feed before eventual death, reducing viral transmission.	2016 or later
Isoclast active (sulfoxaflor)	whiteflies, aphids, mealybugs, lepidopterans, lacebugs, some scales, thrips, leaf-feeding beetles	XXpire WG controls 39 chewing and sap-feeding insects in total with translaminar and systemic activity.	Q3 2014
sulfentrazone, quinclorac	sedges, crabgrass, broadleaf weeds	Solitare will be released in a novel water-soluble liquid formulation.	Q4 2014
Not reported	broadleaf weeds, crabgrass	This product is expected to be packaged in a 40- to 50-pound bag.	Q4 2015
Not reported	grassy and broadleaf weeds	Labeled for use on all major warm season turf, this prod- uct will be available in a straight granule or a combination with granular fertilizers. Its target application times are January to March or in the fall.	Q3 2015
indaziflam, diquat dibromide, glyphosate isopropylamine salt	grassy and broadleaf weeds	Specticle Total is labeled for use near landscape trees and shrubs. It is not registered in all states.	01 2015
thiophanate-methyl	botrytis, cercospora, powdery mildew, rhizoctonia, thielaviopsis	This broad-spectrum fungicide has preventive and curative properties and a systemic mode of action.	Q3 2014
azoxystrobin	diseases	This is the first post-patent azoxystrobin fungicide in the market, the company says.	Q3 2014

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LAWN CARE

MARKETWATCH

The Ticker: LA



Koch Agronomic Solutions is expected to acquire the assets of **Agrium Advanced Technologies** by the end of the second quarter 2014. Terms of the agreement have not been disclosed.

The Asian longhorned beetle (ALB) was eradicated from an area in Boston, declared the **U.S. Department of Agriculture's (USDA) Animal and Planet Health Inspection Service (APHIS)**. At just less than four years, the eradication time frame is the shortest in the history of APHIS's National ALB Eradication.

The University of Findlay, based in Findlay, Ohio, is replacing 75 percent of its grass after a chemical similar to Roundup was accidentally applied to the grass instead of fertilizer, according to *The Findlay Courier*.

The Goods: L

LAWN CARE

C&S TURF CARE 2014 TURF TRACKER TIME MACHINE

The 2014 Time Machine spreader-sprayer features several upgrades, in addition to coming with a two-year commercial-use powertrain warranty.

POWER PLAY

The machine is powered by Kohler's 15 hp OHV engine and Hydro-Gear hydraulic pumps and wheel motors.

LET'S MOVE

It features zero-turn maneuverability and fits through 36-in. gates.



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