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Circle 103

details. John Deere's green and yellow color scheme, the leaping deer symbol, and JOHN DEERE



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To mark our tenth year of listing the industry's greatest companies, *Landscape Management* brings you the LM 110 — our list of the 100 industry sales leaders, plus 10 great smaller companies. BY LM STAFF

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If you give employees the opportunity to steal from you, they will. That's what Frank Abagnale (he's the former con artist portrayed in the movie "Catch Me if You Can") told leaders of the Outdoor Power Equipment Institute. Now find out how Abagnale says you can combat workplace fraud in our exclusive, Web-only coverage of OPEI's Annual Meeting.

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As an expert-level mountain bike racer, **Matt Gersib** understands how an intelligent, efficient use of energy can pay off for him at the finish line. For his tips on how you can reduce your overall fuel costs with a focus on mower efficiency, turn to "Beat the fuel cost blues" on page 64. This article is first in a series that continues next month.

Peter Fretty is a freelance journalist for more than 40 publications and he holds an MBA in marketing and communications. After researching his article on balancing home and work life ("Balancing act," on page 44), Fretty started implementing topics from Dr. Kathleen Hall's book, "Alter Your Life," which he references in the article. "It is amazing to



see how much more productive I have been and how refreshed I still feel at the end of the day," he says.

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On the Record

BUSINESS FROM THE BOSS

Who can't be thankful . . .?

BY RON HALL / Editor-in-Chief



e're blessed of all people. Considering the circumstances some of our own making, some most assuredly of pure happenstance — of our just being here, who can't marvel at such astounding good for-

tune? By "here" I mean in the United States of America. Most of us live "here" by accident of birth. By choice we're committed to a profession that adds pleasure, beauty and safety to our fellow citizens' lives.



The July 4th parades come and go, but we should never stop working to preserve our freedoms. The point is that we have choices. As U.S. citizens we live and work in a universe of choices limited only by our imaginations and efforts.

Not coincidentally, I write this on Monday morning, July 4, 2005, realizing that the picnic baskets may be put away and the fireworks forgotten before you receive this. It's not difficult for me to be thankful for my freedoms on such a morning. In fact, it would be impossible not to be filled with gratitude.

I look out over a harbor filled with pleasure boats.

Wispy, milky horsetails streak the pale blue sky. An easterly breeze ripples the American flags lining the shady park adjacent to the harbor. Red, white and blue is everywhere — shirts, flags painted on young faces, silly hats, antique cars in the noisy parade.

A 300-ft. gray limestone Doric column throws its shadow across the harbor and park. This is the Perry International Peace Memorial, named in honor of 1812 naval hero Commodore Oliver Hazard Perry. The sight of this massive structure warms my heart. This national monument commemorates peace, the remarkably durable peace between the United States and Canada, the longest undefended border in the world.

People are enjoying themselves and looking forward to the evening fireworks on this incredible day. They're as free as the wind, making decisions about what they want to do, where they want to go. Choices? Leisure? This is why the rest of the world envies us.

Later this month, maybe as you're reading this, we'll be in Washington DC with other Green Industry folks at the Professional Landcare Network Day on the Hill effort. We'll participate in the Arlington National Cemetery service project and meet with U. S lawmakers and their staffs.

If you participate in this annual event, fantastic. If you don't, please do so next year. We have so much to be thankful for and to preserve.

Contact Ron at 440/891-2636 or e-mail rhall@questex.com.

We have so much to be thankful for and to work to preserve.

Best Practices

EFFECTIVE MANAGEMENT

BUSINESS

Managers have a tendency to fall prey to destructive habits that get them into trouble.



6 common career damagers

BY BRUCE WILSON

anagers and middle managers are the key drivers of most companies. The personal effectiveness of these people goes a long way in determining company success. They direct operations that create

efficient service delivery, profitable jobs and satisfied long-term customers.

Their jobs are often stressful. They get caught between the demands of customers and employees. In most cases, these managers and middle managers know the right things to do to be successful. Otherwise they wouldn't have progressed to that level in the first place. Sometimes, however, they fall prey to destructive habits that get them into trouble.

Become aware of these destructive habits. You can help yourself and your managers avoid them:

Doing too much yourself: It's easy to fall into the fire fighting mode. Too many of us find comfort in taking care of things ourselves. We feel we have to do this to get things done right and quickly. Usually, it doesn't solve the original cause and the problem often repeats itself. The manager who doesn't delegate to the person responsible for "fighting the fire" works his way into a spiral of more and more problems.

Avoiding Problems: For whatever reason, whether they're not sure what to do about it, don't want to face it or are embarrassed, avoiding problems usually causes problems to become worse and spread to opening up other problems. If a problem is confronted head on and dealt with, the customer or employee is usually satisfied that it's taken care of. When it's not, the customer or employee becomes more frustrated and finds more problems. In other words, the little problem becomes a big problem.

Putting things off: Procrastination is another way to turn a small problem into a bigger problem. Have something that should be done? Do it!

Not writing things down: Front line managers are called on to respond to a ton of demands every day. It's unreasonable to expect to remember everything. Do yourself a favor. Write things down and maintain a prioritized "to do" list. Encourage managers to do likewise. Many times customers have told me they liked my managers but became frustrated when they mentioned specific problems to them and the managers didn't write them down and ultimately forgot about them.

Making excuses: Customers just want problems solved. They don't want to hear reasons why something isn't done. To them these are just excuses. It's much better to give them a plan and timetable to solve the problem and then execute it.

No answers: Customers want answers. Sometimes we set things in motion to solve a problem and don't tell the customer. The customer stews, thinking nothing is being done. If it goes on too long or too often you risk frustrating your customers. Then you lose them.

Fixing or improving on any of these destructive habits will go a long way toward helping you and your managers improve your personal effectiveness.

> — The author is a partner with entrepreneur Tom Oyler in the Wilson-Oyler Group, which offers consulting services. He is also the director for the Symbiot Landscape Network. Visit <u>www.wilson-oyler.com</u>.

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BUSINESS NEWS YOU CAN USE

College students, The Brickman Group, Hunter Industries, John Deere Landscapes and Central Sod Farms of Maryland helped.

Kennedy gravesite beautified

RLINGTON, VA — Tens of thousands of visitors to Arlington National Cemetery will see a more attractive landscape at the gravesite of President John F. Kennedy this year. The improvements took place through the initiative of Project Evergreen. Green Industry companies donated products, and students at the University of Maryland gave time and labor to the effort.

Project Evergreen represents every facet of the professional Green Industry and launched a national media campaign in 2004 to inform U.S. consumers of the positive effects of well-maintained green spaces. It took on the Kennedy gravesite project as a public service. The project involved restoring the ground around the gravesite and installing an irrigation system and new sod at the gravesite and neighboring hill.

"This type of restoration is exactly what Project Evergreen encourages," said Phil Fogarty, co-chair of the Project Evergreen board of directors.

The event was sponsored by major Green Industry associations and supported by Hunter Industries, John Deere Landscapes, Central Sod Farms of Maryland and The Brickman Group.

Sunair acquires Middleton

FORT LAUDERDALE, FL - Sunair Electronics, through its wholly owned subsidiary Sunair Southeast Pest Holdings (SPH), acquired Middleton Pest Control for \$50 million in cash, a promissory note and stock. Middleton's pest control and lawn care operation extends throughout central Florida and the state's northern east coast through a network of 22 branches, serving more than 68,000 accounts. In conjunction with the acquisition, Greg Clendenin, president and CEO of Middleton, will join Sunair's executive management team as CEO for SPH. "Our new business will serve as the platform from which we will seek to expand throughout the country," said Sunair Chairman Richard Rochon.

PBI/Gordon en Espanol

KANSAS CITY, MO — PBI/Gordon Corp. now has new Spanish label and MSDS information for Trimec Southern broadleaf herbicide and Trimec Plus selective grass and weed herbicide available online. The company has Spanish information for seven of its most popular products online and will add more.

Hoopes goes solo

columbus, oh — Bill Hoopes, Scotts LawnService director of training, retires from Scotts effective July 29. He tells Landscape Management that he is looking forward to running his own training consulting business, Bill Hoopes Grass Roots Training. He will provide basic lawn care and leadership training. Hoopes' career included positions with Barefoot Grass and Scotts, and past presidency of the Professional Lawn Care Association of America. For more information, e-mail hoopes@columbus.rr.com.

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Wed 8/17	7:16 AM 12:33 PM	12:04 PM 3:44 PM	Irrigation		hours	7:59 hours
Thu 8/18	7:18 AM 1:05 PM	12:25 PM 3:42 PM	Planting Planting		hours	7:44 hours
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In the Know

Colleagues fete Ariens at OPEI event

BY RON HALL / Editor-in-Chief

PLCAA

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KEY BISCAYNE, FL — The face of Michael Ariens lit up in genuine surprise as sons, daughters and grandchildren (almost two dozen family members from across the United States) streamed into the ballroom of the Ritz-Carlton here June 24.

The Chairman's Dinner at the Ritz-Carlton turned into a tribute to Ariens, who served 23 years on its board.



⁴⁹ We have looked at almost every package out there and we found that QX is the package to run our company. Now our numbers are correct, the integration between QX and QB is great, computer time is greatly reduced. We can spend more time selling and spending time with family and friends.³¹

John Greer, President Greer Landscaping & Maintenance, Inc.

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David Zerfoss, outgoing board president, called Ariens "a true pathfinder." He joined other industry executives, in some cases competitors, in showering Ariens and wife Mimi with wishes for a long and happy retirement. The highlight of the tribute, apart from OPEI colleagues who vied to shake Ariens' hand or wish him well, was a 10-minute video presentation with highlights of his career on a huge screen.

Ariens joined the family business, the Ariens Company, in 1959 after a stint in the military and earning a degree at MIT and an MBA at Indiana University. He became company president in 1969. In 1998 son Dan Ariens succeeded him as president of the company, but Michael remained active serving as chairman.

The Ariens Company was founded Henry Ariens, Mike's grandfather, in 1933.

PLANET Symposium

CHICAGO — It's almost August and your managers need re-energizing. They survived the spring rush (somehow) but now they're looking ahead to the busy fall season.

Get them to PLANET's Specialty Symposium at the Westin O'Hare Airport here Aug. 12-14.

Jim Paluch and Bob Coulter from JP Horizons, Inc. will guide them through the seven steps of "Developing Your Human Capital," as outlined in the most recent PLANET Crystal Ball Report. In addition, the event features three breakout sessions where attendees will be paired with others from their specialty groups to develop a customized plan of action to implement when they leave the program.

If you arrive before 2 p.m. on Friday, Aug. 12, join other participants visiting Chicago's incredible Millennium Park. Take the city's

Circle 113

PLANET, ANLA, evaluate possible merger

HERNDON, VA — The American Nursery and Landscape Association (ANLA) and the Professional Landcare Network (PLANET) are evaluating a possible merger. This announcement follows seven months of discussions and exploration by a joint task force



of volunteer leaders from both organizations. In 2004, PLANET was formed when the Associ-

ated Landscape Contractors of America (ALCA) and the Professional Lawn Care Association of America (PLCAA) merged.

"When PLANET was formed, our leadership hoped that it would be the first step in a process to expand the scope and capabilities of a single, larger national association for the industry," explains PLANET President Dan Foley. "

The merge would yield a national asso-

will build teams

famous elevated train to the new park, which is located adjacent to the renovated, historic Soldier Field.

- The seminar will help you:
- Identify your "A" players,
- build an action plan for recruiting,
- hire tough and energize your team.
- To register, call PLANET at 800/395-

2522 or visit www.landcarenetwork.org

Jim Paluch (left) and Bob Coulter of JP Horizons will give you a plan to build your team.



ciation with annual revenues of more than \$9 million and a staff of 48, a resource base that is larger than about 75 percent of all trade associations in the United States. The combined membership of the two organizations would exceed 6,000.

For more information contact PLANET's Sherry MacDonald at 800/ 395-2522 or <u>sherrymacdonald@land-</u> carenetwork.org.



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The Smartest Way to Make Green"



www.blueyellowpro.com Circle 114

Big 100 Companies p24

10 Great Companies p28

To mark our 10th year of listing the industry's greatest

companies, Landscape Management is hinging you

the LM 110 - our annual branded LM 100 listing

The Live Check out how the top 100 sales leaders plus 10. Check out how the top 100 sales leaders

great smaller companies, ten as about your company, too, even if it isn't a revenue giant.

plus to check out now the top roo sales leavens break down their businesses. Then read about 10

great smaller companies. Tell us about your "great"

his year instead of limiting our list to 50, we're giving you the top 100 Green Industry companies by revenue. We spent weeks compiling this list. Some larger companies that should be included declined to share their revenues. That's fine. Hopefully next year they will. The Big 100 companies listed on these charts are there for a reason: They offer the level of service and customer care that results in growth. They pay attention to the changing marketplace, taking advantage of growth opportunities at every turn.



ment.net Visit here

for more information about our 2005 LM

110 companies.

And for every \$15million-plus company out there, the industry has many million- (or less!) dollar ones that place the same importance on quality service, great client re-

lationships and innovative marketing. Starting on page 28 we profile 10 in this category that we (and more importantly, their customers) consider great.

So check it out. Next year it could be your company listed here.

If you've got a compelling story to tell about your company, be it large or small, let us know.

E-mail Stephanie Ricca at sricca@questex.com.

LEGEND

DB / DBI: Design/build; Design/build/install FA: Fertilizer applications IR: Irrigation MIN: Maintenance SR: Snow removal OTHER: May include arbor care, shrub maintenance, retail/nursery, wholesale, hanging holiday lights, compost/mulch, reclamation

*	Est	mate	
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	PMI (COMIN	rerual

	Company	Headquarters	Services
1	The TruGreen Cos.	Memphis, TN	MN 10%, LC 60%, Other 30%
2	ValleyCrest Cos.	Calabasas, CA	no reply
3	The Brickman Group, Ltd.	Langhorne, PA	no reply
4	The Davey Tree Expert Co.	Kent, OH	not available
5	American Civil Constructors	Littleton, CO	MN 12%, DBI 10%, IR 3%, SR 1%, Other 74%
6	Scotts LawnService	Marysville, OH	FA 99%, 1%
7	Gothic Landscape	Valencia, CA	MN 10%, DBI 90%
8	Weed Man	Mississauga, ON, Canada	FA 90%, Other 10%
9	Lawn Doctor, Inc.	Holmdel, NJ	FA 90%, Other 10%
10	OneSource Landscape & Golf Svcs	Tampa, FL	MN 87%, DB 2%, IR 6%, SR 1%, Other 4%
11	Vila and Son Landscaping	Miami, FL	MN 13%, DB 2%, Bid Build 56%, IR 17%, Other 12%
12	Landscape Concepts	Grayslake, IL	MN 35%, DBI 54%, IR 3%, SR 8%
13	Chapel Valley Landscape	Woodbine, MD	MN 40%, DB 45%, IR 10%, SR 5%
14	American Landscape Cos.	Canoga Park, CA	MN 30%, DB 40%, IR 20%, Other 10%
15	Grounds Control	Phoenix, AZ	MN 45%, DBI 35%, IR 15%, FA 5%
16	The Bruce Co. of Wisconsin	Middleton, WI	MN 21%, DB 40%, IR 2%, SR 4%, Other 33%
17	Acres Group	Wauconda, IL	MN 49%, DBI 26%, SR 25%
18	Jensen Corp.	Cupertino, CA	MN 30%, Construction 70%
19	Oak Leaf	Anaheim, CA	MN 2%, IR 28%, Other 70%
20	The Groundskeeper	Tucson, AZ	MN 55%, Other 45%
21	Lipinski Landscape & Irrigation	Marlton, NJ	MN 21%, DBI 38%, IR 4%, SR 37%
22	Toll Landscape	Lambertville, NJ	MN 19%, DB 90%
23	Cagwin & Dorward	Novato, CA	MN 49%, DBI 24%, IR 12%, Other 15%
24	Nanak's Landscaping	Orlando, FL	MN 100%
25	Autumn Landscaping	Englewood, CO	MN 5%, DB 35%, SR 10%, Other 50%
26	CoCal Landscape Contractor	Denver, CO	MN 29%, DB 1%, IR 4%, SR 8%, Other 58%
27	Mariani Landscape	Lake Bluff, IL	MN 54%, DB 45%, SR 1%
28	AAA Landscape	Phoenix, AZ	MN 50%, Other 50%
29	The Chalet Landscape Div.	Wilmette, IL	MN 15%, DB 45%, IR 3%, FA 2%, Other 35%
30	Tropics North	Miami, FL	MN 55%, DB 5%, IR 5%, Other 35%
31	Clintar Groundskeeping Svcs	Toronto, ON, Canada	MN 35%, DB 8%, IR 5%, SR 50%, FA 2%
32	Spring-Green Lawn Care	Plainfield, IL	FA 85%, Other 15%
33	Scott Byron & Co.	Lake Bluff, IL	MN 30%, DBI 70%
	The Greenery	Hilton Head, SC	MN 54%, DB 33%, IR 5%, Other 8%
	Control Environmental	Secaucus, NJ	MN 70%, DB 20%, IR 1%, SR 9%
36	NaturaLawn of America	Frederick, MD	FA 90%, Other 10%
37	Urban Farmer	Thornton, CO	MN 22%, DB 71%, SR 5%, Other 2%
38	LMI Landscapes	Carrollton, TX	MN 35%, DB 40%, IR 25%
39	Groundmasters	Cincinnati, OH	MN 60%, DB 15%, IR 4%, SR 15%, FA 6%
40	Grover Landscape Services	Modesto, CA	MN 20%, DBI 24%, Other 56%
41	WH Canon	Romulus, MI	MN 20%, IR 5%, SR 4%, Other 71%
42	Great Oaks	Novi, MI	MN 14%, DB 75, IR 5%, SR 5%, FA 1%
43	Odyssey	Stockton, CA	MN 10%, DB 38%, IR 20%, Other 32%
44	Realty Landscaping	Newtown, PA	MN 25%, DB 64%, IR 7%, SR 4%
45	McFall & Berry	McLean, VA	MN 71%, DB 21%, SR 8%
46	RH Dupper Landscaping	Tempe, AZ	Other (bid build landscape / irrig.) 100%
47	Benchmark Landscape	Poway, CA	MN 30%, Other 70% ¹
48	Complete Landscaping	Bowie, MD	MN 56%, DB 2%, IR 10%, SR 5%, FA 2%, Other 25
49	Maldonado Nursery & Landscape Western DuPage Landscaping	San Antonio, TX Naperville, IL	MN 20%, DB 2%, IR 23%, FA 2%, Other 53% MN 23%, DB 71%, SR 6%

Branches & Franchises	Employees (full time / part time)	Revenues (in millions)	Principal	Web site / E-mail
252	12,000 FT / 1200 PT	\$1.03 billion	Dennis R. Sutton, Pres/COO	www.trugreen.com
75*	8,000 FT	675	Burton S. Sperber, Founder/ CEO	www.valleycrest.com
122	1500 FT / 5000 PT	420	Scott W. Brickman, Pres/CEO	www.brickmangroup.com
70+	5200 FT / 5800 PT	415	E. Douglas Cowan, Chairman/CEO	www.davey.com
no reply	800 FT / 300 PT	200	Chris Graeber, VP/COO	www.acconstructors.com
140	1400 FT / 200 PT	185	Tim Portland, Pres.	www.osu.scottslawnservice.com
8	1,600 FT	125	Michael C. Georgio, CEO	www.gothiclandscape.com
214	750 FT / 2500 PT	105 Canadian\$	Michael Kernaghan, COO	www.weed-man.com
470	500 FT / 1800 PT	85	Russell J. Frith, Pres/CEO	www.LawnDoctor.com
15	1200 FT / 1400 PT	78	William LeBaron, Mng Dir	www.onesourcelandscapeandgolf.com
3 102 101	660	58.4	Juan Carlos Vila, Pres/CEO	www.vila-n-son.com
6	140 FT / 475 PT	48	Mike Kerton, Pete DeVore, Owners	www.landscapeconcepts.com
3	300 FT / 450 PT	45	J. Landon Reeve, CEO	www.chapelvalley.com
8	758 FT	45	Mickey Strauss, Pres	www.americanlandscape.com
6	632 FT / 37 PT	38	Dale Micetic, Pres	www.sanitorsinc.com
2	200 FT / 425 PT	38	Bliss C. Nicholson, Pres	www.bruceco.com
4	100 FT / 600 PT	37.2	Sherm Fields, VP	www.acresgroup.com
4	270 FT	37	John Vlay, Pres/CEO	www.jensencorp.com
1	400 FT	33	Tom Eccles, VP	www.oakleaflandscape.com
7	611	32	Anil Hiremath, CEO	www.groundskeeper.com
0	75 FT / 160 PT	31.1	Robert A. Lipinski, Chairman	www.lipinskiland.com
11	65 FT / 200 PT	30		
14	325 FT / 25 PT	29	Mark C. Culichia, Dir	mclichia@tollbrothersinc.com
3	550 FT	28.5	Wayne Richards, VP/COO	www.cagwin.com
1		28.5	Sampuran Khalsa	www.nanaks.com
3	200 FT / 250 PT		Marc Robinson, Owner	autumnkv@earthlink.net
3	275 FT / 250 PT	28	Jesus "Chuy" Medrano and Tom Fochtman	www.cocal.com
2	80 FT / 300 PT	26	Frank Mariani, Owner/CEO	www.marianilandscape.com
2	450 FT	25.5	Richard Underwood, Sr. VP	www.aaalandscape.com
2	85 FT / 300 PT	25.5	Kevin Marko, Div Mgr	www.chaletlandscape.com
5	300 FT	25	Charles L. Gonzalez, Pres	www.tropicsnorthinc.com
16	150 FT / 275 PT	25 Canadian\$	Robert C. Wilton, Pres	www.clintar.com
106	140 FT / 220 PT	23.5	Tom Hofer, Pres	www.spring-green.com
0	80 FT / 200 PT	23	Scott Byron, Owner	www.scottbyron.com
3	360 FT / 20 PT	23	B. W. Edwards, Pres	www.thegreenery.com
14	60 FT / 600 PT	23	Michael D. Stewart, Pres	no reply
69	no reply	23	Philip E. Catron, Pres	www.nl-amer.com
19111996	175 FT / 350 PT	22.8	Frank Moyer, Bus Dev Dir	www.urbanfarmerinc.com
3	250 FT / 50 PT	22	Jody M. O'Donnell, Pres/CEO	www.lmilandscapes.com
7	175 FT / 180 PT	22	Michael G. Rorie, Pres	www.groundmasters.com
4	145 FT / 20 PT	20.4	Mark Grover, Pres	groverlsinc@juno.com
0	45 FT / 180 PT	20	William H. Canon, Pres	www.whcanon.com
1	50 FT / 200 PT	20	Ronald Tucker, CFO	www.greatoakslandscape.com
1	240 FT / 280 PT	20	Frank Adams, Pres	www.odysseylandscape.com
4	68 FT / 200 PT	19.8	Marva J. Stassi, Mktg Dir	www.realtylandscaping.com
4	150 FT / 260 PT	19.2	Mark D. McFall, Pres	www.mcfallandberry.com
1	135 FT / 180 PT	19	Russ H. Dupper, Pres	rdupper@rhdupper.com
1.000	300 FT	18.6	Craig Mohns, VP	www.benchmarklandscape.com
1	125 FT / 430 PT	18	Sue Zwolinksi, Bus Dev	www.completelandscapingservice.com
1	165 FT / 110 PT	17.2	C. Brent Mayberry, VP	www.mnlsa.com
1	32 FT / 140 PT	17	Steve Brodt, Pres	www.wdlinc.com

Company	Headquarters	Services	Branches & Franchises	Employees (full time / part time)
51 The Highridge Corp.	Issaquah, WA	MN 22%, DB 65%, IR 13%	1100001	183 FT / 67 PT
52 Clarence Davids & Co.	Chicago, IL	MN 39%, DB 50%, SR 6%, FA 5%	2	75 FT / 200PT
53 Northwestern Landscape	Puyallup, WA	LC 65%, DB 35%	3	175 FT / 270 PT
54 DuBrow's Nurseries	Livingston, NJ	MN 35%, DB 29%, SR 23.5%, Other 12.5%	5	75 FT / 185 PT
55 Gachina Landscape	Menlo Park, CA	MN 60%, IR 10%, Other 30%	1.1	240 FT
56 New Garden Landscape & Nursery	Greensboro, NC	MN 30%, DB 28%, IR 6.5%, SR .5%, Other 36%	2	138 FT / 75 PT
57 Dora Landscaping	Apopka, FL	MN 70%, IR 20%, Other10%	1	110 FT
58 HighGrove Partners	Smyrna, GA	MN 75%, DB 20%, Other 5%	2	140 FT / 30 PT
59 McHale Landscape	Upper Mariboro, MD	MN 10%, DB 90%	2	150 FT / 10 PT
60 Sebert Landscaping	Bartlett, FL	MN 66%, DB 34%	2	50 FT / 150 PT
61 Mariposa Horticultural Enterprises	Irwindale, CA	MN 70%, DB 25%, Other 5%	3	350 FT
62 Outside Unlimited	Hampstead, MD	MN 5%, DB 25%, IR 25%, FA 2%, SR 10%, Other 33%	1	120 FT / 144 PT
63 Ecoscape Solutions	Charlotte, NC	MN 70%, IR 20%, Other 10%	2	150 FT / 50 PT
64 ProGrass	Wilsonville, OR	MN 41%, DB 29%, FA 30%	5	225 FT / 75 PT
65 Senske Lawn & Tree Care	Kennewick, WA	MN 22%, DB 1%, IR 4%, SR 4%, FA 63%, Other 6%	6	140 FT / 220 PT
66 Lied's Nursery	Sussex, WI	MN 25%, DB 62%, SR 3%, Other10%	1	120 FT / 130 PT
67 Stiles Landscape	Fort Lauderdale, FL	MN 70%, FA 10%, Other 20%	3	185 FT / 40 PT
68 Swingle	Denver, CO	MN 4%, IR 5%, FA 12%, Other 79%	0	150 FT / 200 PT
69 Mainscape	Fishers, IN	MN 55%, DB 17%, IR 3%, SR 19%, FA 6%	3	79 FT / 100 PT
70 Naturescape	Greeley, CO	MN 8%, DB 50%, IR 10%, SR 1%, Other 31%	1	50 FT / 180 PT
71 Phillips Environmental Services	Clearwater, FL	MN 60%, DB 40%	4	155 FT
72 Arazoza Brothers	Homestead, FL	IR 10%, Install. 90%	0	101 FT
73 BIO Landscape	Houston, TX	MN 52%, DB 38%, IR 18%, FA 2%	8 na 1	110 FT / 171 PT
74 Ocean Woods	Hilton Head Island, SC	MN 56%, DB 41%, IR 3%	1	180 FT / 20 PT
75 Visionscapes	Tucker, GA	MN 15%, DB 85%	2	75 FT / 125 PT
76 Gibbs	Smyrna, GA	MN 75%, DB 2%	3	200 FT / 220 PT
77 ILT Vignocchi	Wauconda, IL	MN 22%, DB 55%, IR 4%, SR 7%, Other 11%	0	33 FT / 150 PT
78 Heads Up	Albuquerque, NM	MN 25%, DB 75%	1	120 FT / 200 PT
79 James Martin Associates	Vernon Hills, IL	MN 39%, DB 45%, IR 5%, SR 8%, FA 3%	1	70 FT / 65 PT
80 Arteka	Shakopee, MN	MN 10%, DB 10%, IR 15%, SR 5%, Other 60%	1	25 FT / 100 PT
81 James River Grounds Mgmt	Glen Allen, VA	MN 70%, DB 20%, IR 1%, SR 4%, FA 5%	3	65 FT / 120 PT
82 Yardmaster	Painesville, OH	MN 60%, DB 30%, SR 10%	3	100 FT / 150 PT
83 Wheat's Lawn & Custom Landscape	Vienna, VA	MN 40%, DB 45%, IR 3%, SR 2%, FA 9%, Other 1%	1	120 FT / 50 T
84 Precision Landscape	Sallas, TX	MN 100%	1	120 FT / 60 PT
85 Frank & Grossman	San Francisco, CA	MN 20%, DB 20%, IR 40%, Other20%	2	110 FT
86 Gardners' Guild	San Rafael, CA	MN 66%, DB 30%, IR 4%	3	125 FT
87 GreenScapes	Columbus, OH	MN 1%, DB 99%	0	56 FT / 2 PT
88 Lambert Landscape	Dallas, TX	MN 30%, DB 55%, Other 15%	0	85 FT / 5 PT
89 Stephen Hillenmeyer	Lexington, KY	MN 50%, DB 26%, SR 3%, FA 13%, Other 8%	1	100 FT / 75 PT
90 Plantique	Allentown, PA	MN 10%, DB 80%, IR 1%, SR 2%, FA 3%, Other 4%	1	100 FT / 20 PT
91 Greenlink	Gaithersburg, MD	MN 40%, DB 50%, SR 10%	1	50 FT / 100 PT
92 New Way	San Diego, CA	MN 75%, IR 5%, Other 20%	3	160 FT
93 The Byrd's Group	Charlotte, NC	MN 65%, DB 34%, IR 1%	1	105 FT / 55 PT
94 KCS	Falls Church, VA	MN 48%, DB 29% IR 3%, SR 2%, Other 18%	2	16 FT / 76 PT
95 Delconte's Landscaping	Fremont, CA	MN 41%, DB 22%, IR 12%, Other 26%	3	75 FT / 120 PT
96 Jenkins Landscape	Hobe Sound , FL	MN 35%, DB 40%, IR 10%, Other 10%	1	90 FT / 130 PT
97 The Pattie Group	Novelty, OH	MN (inc IR, SR, FA) 35%, DB 65%	2	65 FT / 95 PT
98 Peabody Landscape Group	Columbus, OH	MN 26%, DB 25%, IR 6%, SR 5%, Other 38%	0	55 FT / 125 PT
99 Carol King Landscape	Orlando, FL	MN 65%, DB 20%, IR 5%, FA 5%, Other 5%	0	115 FT / 40 PT
100 Grant & Power Landscaping	West Chicago, IL	MN 1%, DB 98%, SR 1%	1	25 FT / 60 PT
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Revenues (in millions)	Principal	Web site / E-mail	
17	Marylou Rossman, CFO	www.highridge.com	
17	Gary Borgman, VP Fin	www.clarencedavids.com	
17 C\$	Jonathan Bartels, Pres	www.northwesternlandscape.com	' It's rain
17	Michael Branch, COO	www.dubrows.com	it's pou
16.5	Will Rogers, COO	www.gachina.com	
16.2	J. Morris Newlin, Pres	www.newgarden.com	Revenues generat
16	James H. Oyler, Pres	www.doralandscapingcompany.com	irrigation services
16	Jim McCutcheon, COO	www.highgrove.net	the same or were
16	Kevin McHale, Pres	www.mchaleandmchale.com	less than the past
16	Kim Pyszka, Mktg Dir	www.sebert.com	due to an easing
16	Terry Noriega, Pres	www.mariposahorticultural.com	conditions in som
15	Stephanie Machrone	www.outside-unlimited.com	clients have syste
15	Tony Pope, Pres	www.ecoscape.com	installed from pre
14.6	Ken Christopherson, VP	www.prograss.com	spells. Landscape
14.5	Chris Senske, Pres	www.senske.com	however, continu
14.2	Robb Lied, Pres	rtlied@lieds.com	profits by maintai
14.1	Bill Peace, VP	www.stiles.com	installations.
14	Thomas Tolkacz, Pres	www.swingletree.com	lei in the contheast
14	Scott Miller, Pres	www.mainscape.com	Just
13.2	Jack Fetig, Pres	www.naturescape.com	and the second second
12.7	Christopher Phillips, Pres	www.phillipsenvironmental.com	
12.5	Albert Arozoza, Pres	arazoza@bellsouth.com	and the second se
12.5	John "Robert" Taylor, Pres	sallemorse@biolandscapecom	
12	Joe Short, VP	www.oceanwoods.com	
12	Frank Coleman, Pres	www.evisionscapesinc.com	
12	Peter Copses, VP	www.gibbslandscape.com	Percentage m
11.8	and the second se	Contraction of Assessment of Ass	contractors w
11.5	Donna Vignocchi, Pres	www.iltvignocchi.com	snow remova
11.5	Gary Mallory, Pres James P. Martin, Pres	www.headsuplandscape.com	were reporte
11.5		www.jamesmartinassociates.com	2004. An esti
	David Luse, Partner	www.artekacompanies.com	the contracto
11	Maria Candler, VP	www.jrgm.com	blizzards in th
11	Kurt Kluznik, Pres	www.yardmaster.com	Northeast (as
10.3	Mike Wheat, Pres	www.wheats.com	in some areas
10	Bruce Birdsong, Pres	bruceb@plmine.net	this service to
10	Myron Grossman, Pres, GM	www.bayarealandscape.com	many say the
9.6	John Osso, Pres	www.gardners-guild.com	the service th
9.5	Bill Gerhardt, Pres	www.greenscapes.net	
9.5	Daniel L. Morgan, CEO	www.lamberts.net	
9.3	Stephen Hillenmeyer, Pres	www.hillenmeyers.com	im manivers - I eight
9.1	Michael D. McShane, Pres/CEO	www.plantique.com	Enlight
9	Mark S. Shekletski, Pres	www.greenlinkinc.com	and a second sec
9	Randy Newhard, Pres	www.newwaypro.com	There's a slight in
8.5	Bobby L. Byrd, VP	www.byrdslawnandlandscaping.com	number of lands
8.3	William D. Hudspeth, Pres	bhudspeth@kcslmi.com	tors who offer ho
8.2	Tom Delconte, Pres	www.dclandscaping.com	installation servic
8	Harold Jenkins, Pres	www.jenkinslandscape.com	customers time, l
8	Steve Pattie, Pres/CEO	www.pattiegroup.com	and climbing, esp
7.8	David Peabody, Pres	www.peabodylandscape.com	er homes or prop
7.5	Bruce Bachand, VP	www.carolkingscapes.com	commercial client
7.5	Gene R. Grant Jr./CEO	www.grantandpower.com	

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more landscape who are adding al services than ed in 2003 and imated 9% of ors cited major the Midwest and s late as June 1 as) for adding o the mix. And ey will continue his winter.

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WE TAKE CHARGE AND TAKE RESPONSIBILITY

Wallace Landscape

n out-of-towner may have trouble finding Wallace Landscape Associates nestled in the southeast corner of Pennsylvania. But folks in the area, as well as in surrounding states, keep their number handy.

Located in Kennett Square, PA, the company was founded in 1976 and sold to Terry Wallace and a partner in 1980. In 1989 Wallace bought his partner's shares and moved the firm to its present location. That year, sales exceeded \$1 million. Wallace projects \$4.8 million in revenues for 2005.

This award-winning, full-service operation evaluates and preserves valuable plants and oversees sensitive site work, manages the installation of swimming pools, pool houses and other structures, and closely observes the implementation of lighting and irrigation systems. "We take charge and take responsibility for everything," says Wallace.

He adds that all team members — eight graduate landscape architects, five of whom are RLAs — sell, design and collaborate on all projects.

Wallace's marketing program is one to be envied for a number of reasons. One of which is a "thank you" gala.

"After our larger gardens are installed and have matured a bit, we throw a catered garden party for the homeowners," Wallace says. "They invite their guests and we invite a few prospective clients. Their design team attends and I am on hand to be sure everything runs smoothly so our clients can relax and enjoy their guests and their new outdoor environment. These parties cement client relations and create new ones for us."

His company's presence and its name are in front of the public often. "Each spring we clean up and plant annuals at our community swimming pool," Wallace says. "We donate designs to be sold for the benefit of local school and charity fund raisers such as for a playground in a lowincome neighborhood, or for a nearby preschool, a town center beautification or park clean. In addition, we encourage employees to be active in service organizations, charity boards and business associations."

Among Wallace's distinctive projects is a planting design for Union Hill Cemetery in Kennett Square; designing the rooftop garden for Carvel Center in Wilmington, DE; designing the landscape for the State of Delaware Emergency Operations Center; and designing the entrance to Winterthur Museum in Wilmington.

"Besides advertising in *Architectural Di*gest, we differ from other firms in the Green Industry in that we provide full benefits to everyone who works for us, including seasonal labor," Wallace reports. "We pay 80% of employees' health insurance, which covers dental and prescription costs as well as medical. We offer a 401(k) plan with a generous match, and a section 125 cafeteria plan. We also reimburse employ-

> ees for career related education courses, seminars and association registrations."

Online: www.wallacelandscape.com | Location: tennett Square, PA | Owner: erry Wallace | Years in business: 28 | Employees: 62 Projected 05 revenues: \$4.8 million

Wallace Landscape is an ESOP company, providing employees with an additional opportunity to build retirement security, adds Wallace. He says everyone receives a paid vacation and personal days.

He adds that he has "been blessed by having amazing employees. I am excited by their level of creativity and enjoy seeing young people join us and grow and learn from our senior people. I also enjoy seeing the pride they take in their work."

He concludes, "The landscapes we produce are very exciting. I love seeing the transition from an uncomfortable, often unattractive outdoor area to a functional and beautiful living space. It makes the challenges of running the business worth all the effort." — BY SUE GUARD RIDING THE WATER WAVE

Meyer Aquascapes

ew landscape features are more popular to homeowners than those offering the soothing sound of flowing water. Meyer Aquascapes and Landscaping Inc. in tiny Harrison in far southwest Ohio is riding the crest of this water feature wave.

The company, founded and run by Dan Meyer, designs, installs, rebuilds and maintains as many as 60 ponds each season in the circle of communities near Cincinnati. The company also installs landscapes, offers final grading of new construction, seeding and sod, and is adept at building stone walls and steps. But pond building is Dan Meyer's passion.

"No two ponds are the same," says Meyer, who's also a firefighter with the City of Cincinnati. "A water feature gives a home that piece of paradise that we're all looking for to release the stress of the working world. The sound of water is one of the most serene, relaxing sounds you can create."

Meyer, at least in this point of his company's history, is a one-man gang. He does all the company's bidding, scheduling, crew supervision and customer relations. He is working toward the day when he can work more "on the business" and less in it. Even at this hectic pace, he doesn't have trouble dialing into his creative side. When homeowners challenge him and his team of eight employees to design and install one-of-akind water features, they respond.

One recent project that stretched their engineering ingenuity involved installing a 150-ft. "mountain stream" that twists and tumbles over rocks and smaller waterfalls,



Online: www.aquascapes.com Location: Harrison, OH Owner: Dan Meyer | Years in business: 15 | Employees: 8

Meyer explains. The stream begins as a waterfall on the property's patio and after it gurgles over boulders and rocks and under stone bridges on its way down the property it empties into a lake. The water is then pumped back up a 70-ft. elevation to the waterfall at the top.

This season Meyer is partnering with a building architect and a landscape architect to install a water garden that will encompass practically the whole back yard of a property. "It's a very large water garden," Meyer says in somewhat of an understatement.

Meyer got into the Green Industry in the early 1990s by signing up lawn service customers. "I put an ad in our local telephone director to acquire customers close to where I lived," he says. He slowly grew the business and added employees.

In 1998 he refocused his company after offering his yard as the site for a "Build a Pond Day" event sponsored by Aquascape Designs, Inc., a popular pond manufacturer based in the Chicago area. "I was impressed with the company's methods of construction," recalls Meyer. "I loved the challenge of designing and building water features and I added this line to my business."

In 2000, Dan added a water feature Web site to his business, and in 2002 a Web store to order pond supplies and pond kits.

As the business grew and the pond business increased, he sold the lawn part of his operation to focus on landscape installations, in particular water features. They range from small to those with 70 tons of boulders. Increasingly popular, says Meyer, are pondless waterfalls with long streams that empty into graveled basins. Recently, his company began selling product to DIYers. Everybody, it seems, loves water.

- BY RON HALL

10 GREAT COMPANIES



Chris James Landscaping

hris James breaks down his career in landscaping into chunks: "The first five years I call the 'young and dumb' ones," he says. "I made a lot of money. I spent a lot of money. I didn't know how to run a business." The next 10, I focused on techniques and improving my craft." Now, 24 years in, James says he considers himself "a business owner and entrepreneur rather than a landscape contractor. My focus is on client retention, sales, vision, budget and business plans."

Not a bad progression for the Midland Park, NJ, owner of the company that bears his name. He built his business around a solid core of design/build, maintenance, irrigation and snow removal, with a few special requests thrown in over the years, like the time a client asked him to dig a grave for 10 cats.

Plus, it didn't hurt that a lot of his clients live in high-end residential neighborhoods. "Our focus is on the share of the client, not share of the market," James says. "We would rather work for fewer people and do all the core services for them. If we're not going to build it, maintain it and enhance it, we say no." This plan lets James and his team really focus on its customer base, rarely making them wait.

Keeping his customers happy also makes them coming back year after year. His average client retention is 15 or more years. Once spring and summer roll around, James says, these affluent customers keep his team hopping, even for party preparations.

"This is definitely a trend," he says. "Sometimes it's graduation parties, sometimes a customer is entertaining the New Jersey Nets execs." Whatever the big event, James' crew responds right away by tweaking the irrigation and lighting, cleaning up and selling any required extra services to prep the yard for entertaining. "It's a big upsell," he says. Community projects, like work for schools, churches and battered women's shelters, also keep the Chris James Landscape team busy. He recalls a project with a local grammar school that people around town are still talking about. James worked with the students and faculty to install a peace pole, arbor, perennial garden and birdbath.

"When we were finished the principal asked us to stop by. They had cancelled classes and had a school assembly," James says. "Every grade made us thank you cards and posters. It was great."

James recommends involvement like this, and in local and national associations, to any Green Industry newcomers. This past president of the New Jersey Landscape

> Contractors Association and past Board Member of the Snow and Ice Management Association says membership in these groups spurs

business growth and raises the bar of professionalism for the Green Industry as a whole.

"The dividends are great. My business, profitability and reputation has

flourished more due to volunteering for these associations because I networked and built up a team, plus I've been blessed to have great employees," he says.

"It's a wonderful feeling to go by a job I did 20 years ago and a job I did two weeks ago and know that my company put its stamp on that job." — BY STEPHANIE RICCA



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RURAL WISCONSIN — UNIQUELY

Lammscape

ohn Lamm's a dreamer, an outgoing and some might say wonderfully impractical dreamer. The dream? The creation of a regional rural entertainment center aptly named Lammsland. But more on that later.

John Lamm of Jackson, Inc., the company he founded 39 years ago, defies easy description. It's actually several businesses in one a full-service landscape company (Lammscape), a nursery with more than 125 varieties of trees and shrubs, and a garden center/retail store. It would be appropriate to refer to it as a seasonal gathering spot too.

Something is always going on at this unique business that's located on more than 100 acres of scenic property a 40minute drive northwest of Milwaukee.

Take the fascinating model railroad that chugs around curves and over bridges on a

tiny landscape just outside the company offices, for example. Model railroaders meet regularly at the business and run their tiny trains in a room that Lamm supplies them next to the garden center/retail store.

Then there are the Model A car shows, the one-of-a-kind Buckskinners Rendezvous/Encampment, garden concerts, ice cream socials, autumn hayrides and a Christmas celebration complete with horse-drawn wagon rides. All of this in addition to a full schedule of garden and landscape seminars at the garden center.

Lamm and his family (both real and extended) work hard in their landscape operation. But they make time to open the beauty of their small bit of rural Wisconsin, a combination of woodland, wetland and farmland, to others. The rural character surrounding the family business is rapidly changing. Online: www.lammscape.com | Location: Jackson, WI | Owner: John Lamm Years in business: 39 Employees: 15 Projected 05 revenues: \$1 million

Lamm, now in his 60s, scoffs at suggestions of retirement. He works every day but a lot of the landscape business is now run by son Hans (John), daughter Laurie Lamm McGraw and a loyal team of employees.

Meanwhile, John Lamm continues to work on a project close to his heart. Having moved, reconditioned and erected one historic steel bridge over the creek that dissects the property (and readying a second), he's searching for a small train to provide tours around the perimeter of the property. And while he's at it, how about paddleboats for the canal that he's planning?

To say that the greater Milwaukee area would lose a vital piece of its rural charm if not for Lamm's dirt-under-your-fingernails drive would be a huge understatement.

Did we mention that he's a dreamer? — BY RON HALL



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10 GREAT COMPANIES



MAKING CLIENTS' WISHES TAKE WING

LawnTailors

Birdscaping isn't a concept that's often used in the context of landscape design/installation. Maybe it should be. And while you're at it, consider other design principles (and language) that reinforce not only the psychological but also the environmental benefits that your landscapes deliver to clients.

LawnTailors, Canton, CT, has earned an enviable and unique position in its market by consistently delivering stunning gardenstyle landscapes that attract colorful visitors such as songbirds and butterflies. Clients include homeowners, nursing homes, corporate properties and, in one case, a monastery.

"I became fascinated with birds when I lived in the San Francisco Bay area and visited Hawk Hill," says Jarlath Connolly, president of the 33-year-old company, "When I returned to Connecticut to join my dad (Michael Connolly, company founder) in his landscape management and construction firm, I brought a real affinity for creating natural garden environments."

OK, can the wise cracks. This company is definitely not just "for the birds."

"Building natural bird and water garden environments is more of an overarching design discipline and a way of thinking for us," says Connolly, who returned to the family business three years ago after a successful career in the corporate world. "My profs at Umass (University of Massachusetts where he recently completed the Green School program) hammered the concept of selecting the right plant for the right location. Extending this approach to creating bird habitats means that knowledge of different bird species, their food preferences, and their nesting and shelter

requirements is critical."

So what are birdscapes, really?

Connolly describes them as "natural respites that include water features, lots of native plants and plants that serve birds in one of their key areas of need — food, water, shelter, nesting.

LawnTailors realizes that while most of its customers aren't necessarily bird lovers, they do warm to the idea of attracting birds, especially colorful songbirds, to their landscapes.

This is one company that not only knows how to walk the walk but also how to talk the talk.

> Here's how Connolly describes one of his company's landscape creations: "As you walk through the door ... the first thing you notice is a pair of birds swooping down one after the other from a beautiful dogwood into a large, fruit-laden Arrowood

Viburnum. Then you hear the subtle trickle of water and notice the stunning colors of beautiful perennials."

Ahhhh, doesn't that sound like something to come home to?

- BY RON HALL


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shrinking profits and increasing competition, anything a contractor can do to gain that competitive edge is a good choice. We saved a ton of money using Symbiot - I mean, it really paid off!"

> **Corey Handley** WAC Corporation of Greenville (Grimesland, NC)

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WINNING WITH A UNIQUE SERVICE PROPOSITION

Nature's Select

hen William "Bill" Hildebolt, Ph.D., left the corporate world and partnered with Gene Queen and Bill Larmore in forming Nature's Select Premium Turf Services 11 years ago, he knew one thing for certain — his wasn't going to build "just another lawn care company."

"To be successful in the marketplace, regardless of the service you offer, you must have a proprietary position," says Hildebolt, owner of the company based in Winston-Salem, NC.

'From the first my approach was not to go into this business (lawn care) and compete as a commodity. I didn't see any point of trying to compete strictly on price or quantity. You have to bring something unique or a better technology to the market to separate yourself from the competition."

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This was just one of many valuable lessons that Hildebolt says he learned in his former career in the food world.

After studying food science and eventually earning a Ph.D. in horticulture from The Ohio State University, Hildebolt joined Campbell Soup in product development. Then came a 10-year stint with R. J. Reynolds in Winston-Salem where he climbed the corporate ladder, again in product development.

But, he brought something else when he set out to build a lawn care company in the competitive Triad market. He brought a solid working knowledge of agriculture that he had gained on the family farm in southwestern Ohio. Specifically, he felt he could transfer the "biological" soil-building techniques that he had learned from farming to lawn care.



Online: www.naturesselect.com | Location: Winston-Salem, NC | Owner: William Hildebolt | Years in business: 11 | Employees: 20 (peak) Projected 05 revenues: \$1.5 million

"The fundamentals are basically the same for agriculture and for lawn care, but we had to develop formulations that would be compatible with pre-emergent and postemergent products," he explains. "There's a sophistication to the process. You have to know what you're doing when you blend these materials."

Hildebolt has developed and now offers as part of his lawn care services several special formulations, using materials such as seaweed extracts and other natural ingredients. He blends them using an elaborate system of mixing tanks, valves and hoses located just outside of his offices.

While his company offers traditional lawn care, the majority of his more than 1,200 customers opt for the premium service, with its strong emphasis on biologically active ingredients. This, in spite of it being more expensive.

"You have to have a pretty good sales presentation to maintain that," admits Hildebolt.

As part of its lawn care service, Nature's Select technicians sample clients' soils every other year. This gives the company a comprehensive set of soil data for each client's property allowing techs to identify and correct nutrient deficiencies or other potential problems.

"Our goal is to continually improve the soil of our clients' properties," says Hildebolt. "We realize that you have to feed the soil first. Our program builds up the organic matter in the soil; it stimulates the micro-organisms in the soil. And then, of course, the soil will feed the plants."

- BY RON HALL

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BRING THE OUTDOORS TO LIFE

Rood Landscape

hen dealing with clients who have high incomes, you have to be the best in order to fill requests for highend outdoor enhancements. That's no problem for Rood Landscape in Jupiter, FL, located in north Palm Beach County.

Founded in 1946, Rood Landscape celebrates 60 years of service next March. "We're still a full-service company," notes Bert Clattenburg, who became CEO of the firm in 1996, just 10 years after joining the company as a design sales representative. He earned a degree in landscape architecture from Louisiana State University.

In addition to designing, lighting, installation, irrigation and maintenance services, Rood has been called upon to help clients in areas not found in any landscaper's job manual.

For example, "We set up plants and floral arrangements for parties and weddings.



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Profit, Paperless, and Automatic Billing Transfer invoices to QuickBooks™ if desired. What NET PROFIT are you making? Can you afford to wait? Call 800-635-8485 for a Free Demo. Do it NOW! www.clip.com On one of our accounts, we washed the cars and walked the dog," Clattenburg says. "We've also been called upon to put up hurricane shutters to help owners of the larger estates prepare for the approaching storm and wind."

Clattenburg says he enjoys working with employees and customers. "We have assembled a solid team of employees and ensure the customer feels part of the team. Building trust with the employee and the client is very important for a successful business."

He finds transforming a desolate appearing property into an inspiring, awardwinning and head-turning vista a rewarding and gratifying event. However, there can be

> Online: www.roodlandscape.com | Location: Jupiter, FL | CEO: Bert Clattenburg Years in business: 59 Employees: 62 Projected 05 revenues: \$6 million

jobs that are quite the opposite and offer even bigger challenges than beautification. These jobs have one common denominator — a hurricane.

Clattenburg remembers the 2004 hurricane season vividly.

"We had two direct hits from the hurricanes within a three-week period. We had structural damage to our buildings, shade structures; and our green house completely

Circle 117



collapsed. Some of our employees lost their homes," relates the CEO.

There was no electricity for seven days after the first hurricane and for six days after the second. No electric power meant there were no office phones, no fax machines and no computers. The crews worked in 94-degree weather with 90% humidity.

Clattenburg notes that he and others had to travel to areas where hurricane relief supplies were available "so we could provide ice and water for our crews. Things you never think about in a crisis became very important. For example, our employees were running out of clean clothing."

He adds that generators were used to get fuel from the gas pumps to the crews' vehicles. "We were very fortunate to have had our fuel tanks filled before the hurricanes hit."

All of Rood's resources were called into service in the storm's aftermath. "One problem was not having enough people to cover the demand of work our customers requested. Labor pools had no employees available because those employees went to work for independent contractors for three times the pay," reports Clattenburg.

He says he contacted landscape friends he knew in Georgia, having met them through what is now PLANET. Ed Waters, owner of Waters & Associates Landscape, and Scott Chatham, who owns Chatham Landscape, each supplied Rood with a three-man crew with trucks after the first hurricane. Chatham also sent a Bobcat. "We provided the housing," says Clattenburg. "Gaining the assistance from two experienced crews was a tremendous boost. The only bad thing was when the Georgia boys were helping us they experienced the second hurricane head on. This was their first hurricane. They, too, could not believe the intense heat and humidity after it hit. They also learned to adjust to living conditions without electricity."

Rood can now add education to its list of services for clients and others in the business. Adds Clattenburg, "The unique thing for the crews from Georgia was to share the different techniques used to perform different aspects of the jobs at hand. They were able to take back a few good ideas and

use them in their everyday operations."

The gentry in north Palm Beach County now know that if they dream big or dream small when it comes to their outdoor environment, Rood is there to make their wishes turn into realities, even if it includes walking the dog.

- BY SUE GUARD





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AgriLawn

oger Jacobi, 42, started Agri-Lawn in 1991 by himself. Except for a part-time person who helped administratively, he did almost everything on his own. Now AgriLawn's 30 employees offer services to 25-plus communities in and around Oklahoma City.

"The early years saw us grow at annual rates of 40 to 50%. We hit \$1 million in revenue in 1998 and we have experienced steady growth since," says Jacobi.

AgriLawn has grown and prospered in the competitive lawn application business by emphasizing its local roots along with the knowledge-based service delivered by trained employees.

"Our technicians let us know what they're experiencing in the field," says Jacobi. "Being local we have the flexibility to quickly make adjustments in our service as local conditions dictate."

Being able to keep lawns healthy in central Oklahoma is no easy task. The region's climate delivers more than a few challenges. Most lawns are either bermudagrass or tall fescue or a combination of the two. Harsh winters result in "a fair amount" of winterkill on some properties, says Jacobi. These thinned out areas can become weed infested before the bermudagrass starts actively growing again. Then there's always the threat of diseases, such as spring dead spot in bermudagrass and brown patch in fescue lawns.

"We treat each of the two general types

of turf (warm-season and cool -season) differently throughout the year. This makes it more time consuming for our technicians but it's the correct thing to do," he says.

This past spring AgriLawn moved into its new 18,000-sq.-ft. facility.

"We designed the office portion with convenience and accessibility in mind," explains Jacobi. "Our CSRs, scheduling coordi-

nator and office manager are in close proximity to allow for good communication. Our field managers as well as our sales and marketing manager are also close by and available to answer

scheduling, routing or technical

any of the office staff." Similarly, supervisors and technicians share similar spaces in the new building.

The warehouse is set up to allow for efficiency and safety with a fully contained indoor mixing area. Just two or three people are responsible for preparing the tank mixes used on clients' lawns and landscapes. This ensures consistency in the product mixes. The fill bay area can accommodate four trucks simultaneously. This area also serves as the wash bay. All rinsate from washing and filling operations is collected in pits and reclaimed for use in our lawn mix. For safety, we have a shower in our locker room, which is located in the warehouse.

"Due to the design of our facility the community at large can be assured we are operating with little or no environmental impact during our mixing and loading process," says Jacobi. — BY RON HALL



YARD SMART LANDSCAPING

Yard Smart

b Smart knows what it's like to stop and smell the roses. In fact, he did it just last week. "I was telling one of my

team supervisors the other day that sometimes we get so tied up in the roar of the season that we forget to enjoy it," the owner of Olmsted Falls, OH-based Yard Smart Landscaping explains. "I asked him, do you ever stop and just lay down in the landscape? Once in a while I'll just literally lay down in the grass and close my eyes so I can just take in all of the sounds and smells."

That connection with the landscape around them got Smart and his company co-founder and business partner Bruce Stone into the business in the first place, and it's what keeps them there. They founded their company in 1986 taking the backwards route — they started out in snow removal, then expanded to

general landscape maintenance and contracting. Today, the Cleveland winters keep them busy in the snow season, while maintenance, design/build, weed control and turf fertilization make up the rest of their sales year.

They built their business by taking a progressive approach. "We try a lot of new ideas, with equipment, organizational structure and implementing new systems," Smart says. "Some work and some fail, but we're ever-changing."

Yard Smart was one of the first in its business area to maintain logoed trucks, uniformed team members and fully enclosed trailers, he says. "We've also been running one-man mowing crews for several years and nobody can figure out how it's working so well for us," he says with a chuckle. "Even

industry guru Frank Ross has analyzed this theory and sidestepped the discussion because of our ability to make money with this system."

Smart has noticed a recent trend of time-sensitive projects, especially among his high-profile corporate clients. It puts a squeeze on the team, he says, but lets the

company shine and provide excellent client service. "We do a large corporate building in Cleveland, and two years ago they built a

continued on page 43 🕨 🕨

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10 GREAT COMPANIES



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Willamette

t's not enough to deliver exemplary services when providing landscape maintenance services for homeowner associations, condos and townhomes. (After all, what competitor would claim their services less valuable than yours?)

No, you have to know how to work with these special clients. This requires, well, how do we say it best ... diplomatic skills? After all, you're called upon to meet

the expectations of all kinds of people on a single property — association officers and board members, landscape chairs and committees and, often (perhaps too often), residents themselves.

Willamette Landscape Services, run by Randall McManus and Matt Triplett, targeted this tough market niche a decade ago. It's now recognized as one

ago. It's now recognized as one of the top service companies in the Portland, OR, market. "We spend a lot of time training our employees and managers about how to interact with the various layers of associations," explains Triplett, WLS vice president. Even so, he admits that servicing multi-family properties presents unique challenges.

"The sometimes frequent disagreements that crop up can be really tough to manage," says Triplett, "We think that our general attitude towards life helps us patiently work through the contentious situations to reach

> positive resolutions. It doesn't always pan out that way but we always want to give it our best, honest effort."

McManus, a Texas A&M grad, and Triplett, whose formal training came at Oregon State, both earned valuable practical experience working for someone else. Both are former employees and managers for two

respected companies Portland-area companies, Northwest Landscape and Drake's 7 Dees. The lessons they learned as employees

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of other quality companies now serve them well as owners. Since joining forces, they've built WLS from a half million in revenues to more than \$2.5 million in less than 10 years.

They insist upon a drug-free workplace, provide weekly safety training, make sure their drives have valid licenses and clean records, and provide uniforms for their employees.

"We're successful when WLS is remembered by customers, employees, vendors and the community as a good company that created a great lasting impression," says.

As far as the path his company has chosen to travel, says Triplett — "Making one home look beautiful is very satisfying but beautifying hundreds of homes simultaneously is unbelievably gratifying."

- BY RON HALL

Yard Smart

continued from page 41

multi-million dollar sea wall project while leaving us just a couple of weeks to get everything in the landscape in top-notch condition for their corporate picnic," he says. "This year we're in the process of installing more landscaping just in time for another corporate function."

This pride in his team's work fuels Smart's staff to keep constructing unique projects from scratch, even if it means they often misses out on their own personal time.

"The jobs that stand out in my mind are the ones that win awards when we didn't even expect it," he says. "Over the years we have received awards out of the blue from garden clubs, associations and cities. We didn't enter for these awards on purpose, so it's a nice feeling to get that call telling us one of our client's properties was honored for its beauty."

Smart finds time to give back by working with younger contractors just starting out in the business. What's his advice? "Get involved in professional organizations and associations like SIMA, PLANET and local organizations in order to network," he says. "Then, get financial and consulting advice from outside sources like Frank Ross or Vanderkoi and Associates. Don't be afraid to reach out. I did some when I was younger, but I know I didn't do enough."

Plus, it sounds like it doesn't hurt to take a quick rest in a freshly mowed lawn once in a while, either.

- BY STEPHANIE RICCA

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BUSINESS

ou're late for Junior's soccer game but your best client just called with an irrigation disaster. Or maybe it's Sunday again, and instead of taking your day of rest you're in the office going over invoices. Sound familiar, especially at this time of year?

Like many landscape professionals, Doug Freer, owner of Lawn Lad Inc., Cleveland, OH, learned that balancing work and home life is a juggle that changes as family dynamics change, as the seasons change and as business grows.

Freer, however, claims to have identified this need for balance before it was too late. in Sugar Land, TX, agrees. Even so, he admits it's difficult to turn off that switch and think outside of the business. "You need to decide what goals you can accomplish each day and when you have to stop to watch your kid's recital or sporting event," he says. "Also, just showing up is not enough. You need the courage to turn off all the electronic devices."

Striking that balance doesn't have to cost your business. Instead, those who have achieved it say that taking time for a life outside of work — whether it's with your family, out on the boat with buddies or reading a book makes you (and your business) more efficient in the long run. "This allows employees to get the hours they want, but also spend time with family and friends," Perrino says.

William and Sheila Atwell, owner/operators of a U.S. Lawns franchise in North Charlotte, NC, rely on organization for discipline. "We live by the calendar, reminder pop ups and to-do lists," William says. "We mark everything on the calendar including customer needs, meetings, due dates, baseball games for our son, school functions, days off and doctor visits."

► Do what you love: Remember the hobbies you used to enjoy before work took over your life? Dust off your hiking boots or pull out the book

Balancing act

Finding the right mix of work and home improves your bottom line AND your sanity BY PETER FRETTY

> "When I was single I could work when I wanted to and as much as I wanted," he says. "Once I got married I was responsible for more than just myself. Now with a 6-month old, life has taken on a whole new meaning." For Freer, having a family helped him see outside of work.

Dean Carpenter, owner of Houston Landscapes Unlimited

Steps to balance Instill discipline: "Work smarter rather than harder," Carpenter advises. "It's true that where there is a will there is a way."

Andy Perrino, owner of Cincinnati-based Perrino Landscape, achieves this through a firm commitment to a 5-day work schedule. Perrino's employees know they'll be on the job two Saturdays a month during both of the company's peak months, but otherwise, the company sticks to a 7:30 a.m. to 6 p.m. schedule. you've been meaning to read. If nothing else, hobbies help you burn off stress and frustration left over from work.

A key to achieving balance is making time for activities you enjoy outside of work. "I run marathons and cycle, and many of my employees like to hike and do other outdoor activities," Perrino says. "This allows them to take their outdoor experience to a new level or perspective."

Freer enjoys reading. "I've started to notice that when I'm too tired to read at the end of the day, then I've burned myself



Dean Carpenter, above, and Doug Freer, right, have found that a balanced life improves business.

out during the day," he says. "I try to leave time each day to do some reading, but it's not always possible."

Maybe you need the discipline of an organized group to get you to shut off that cell phone. Get a regular golf game going, or volunteer as a coach or advisor to another youth activity.

▶ Build a network: Make



good use of your time at work by streamlining procedures. It's easier to leave at the end of the day when you know the office and crews are running

smoothly and your company has a plan for after-hours emergencies. Bounce ideas on office streamlining off of others. Their input helps keep you focused.

"As a franchisee, we have a network of other franchisees to call on as well as our facilitator and corporate contacts," Atwell says. "We can call and see what has worked or not worked for others that have experienced the same type of challenges. This helps us stay focused and heading down the right path instead experimenting to see if something will work and later finding out that it doesn't."

As part of his network, Freer uses a business coach. "This way I have someone who can objectively look at how I operate my business and make suggestions on improvement," he says. "I know that I have yet to reach the optimal level of harmony, but having others provide guidance and support along the way has definitely helped."

Find your SELF

According to Dr. Kathleen Hall, landscape professionals can live a more stress-free life if they remember and apply the principles of S.E.L.F. to their personal lives.

S is for stress and serenity. Spend time twice a day in silence, meditation or listening to calming music, Hall explains. "When you do this, your blood pressure changes and you get to calm down."

E is for exercise. While landscaping has numerous physical demands, it doesn't fulfill all of your physical requirements. "You need to take a few minutes and go for a walk to release endorphins," Hall says. She recommends going for a family walk in the evening.

L is for love. When people participate in a group activity once a week, they live seven to ten years longer and have less cancer and heart disease, Hall says. "Join a group and meet with the same people on a consistent basis. Talk about your business, family and let out steam," she says.

F is for food. "Food goes beyond what you are eating; it includes what you are watching and what you are listening to," she says. "You want all these aspects to release stress and create a healthy environment.

Even though we may say we cannot afford to spend the time away from the business, the reverse is the truth."

-PF

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BUSINESS WORK AND HOME

Benefits of balance

Finding this cherished balance between your work life and your personal life enhances business performance. After Carpenter found the right mix he became a happier person, which shows up in his work.

"It wasn't until I settled down and started my family that our business truly became successful," he says. "We need to look at why we're working so hard to achieve success, when the people we're trying to satisfy would rather have us home than have an abundance of material possessions."

Freer adds that balancing his work and home lives has made

him more efficient. "Now, I have lots of energy and a lot of passion. I also realize that it's too difficult to concentrate on your goals if you're tired and distracted," he says. "Three years ago. I could not figure out how to grow my business beyond what we had which was only producing a nominal profit. We are now doing 20 percent more revenue with half the number of employees while turning a profit that has paid for the growth and will allow for continued future growth."

Freer realized that he was sacrificing the health of the business to add more customers, employees and trucks.

Tips for achieving balance

Lisa Whaley, author of *"Finding my Soul from the Lost and Found,"* advises people to avoid these common mistakes that crop up when working toward a work/home life harmony.

DON'T let your career overcome your life: "When you let work consume your life, it becomes your existence," Whaley says. "You need to consider what happens if it ever disappears. What do you have?"

DO take your vacation days: "This does not mean you need to go on elaborate trips," she says. "But it does mean that you need to make sure that when you are on vacation, you are actually away from your work. You need to truly be out of your position."

DO remember that life is short: "Enjoy life and have fun," she says. "Think of all the people that died in 9/11. You need to wonder how many of these people put off the things that they wanted to do with their lives, but never did because they always thought they could do it later." — *PF*

"Keeping the business at a manageable size was a difficult mental hurdle since I wanted to race ahead," he says. "But by stepping back and really looking at what we were doing, I realVERNEER Leading Versatility in Landscape

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Innovations



This is more than just posture advice from your mother. Horticulturalist and arborist (and now inventor) Bob Goltz developed his TreeLegs polymer system to keep trees anchored before planting and while they're in the ground. The set of plastic mold-injected tree legs prop against root and

Stand up straight

tree legs prop against root and balled trees, holding them upright in even the windiest conditions. The anchoring system can stay in place after the tree is planted. The system is easy to install, Goltz says, and replaces current propping methods and materials like cinder block or mulch, which can remove nitrogen from the tree or introduce pathogens and fungi into the root system.

For more information contact Upright Systems at 716/864-0075 or www.uprightsystems.biz / circle no. 250

) In the family

Horizon's new private label product line, TurfGro, includes spray heads, controllers, oil, fertilizer and pumps. The label's first product, TurfGro Overseeder, launched last year. The TurfGro vortex trimmer line is created by Desert Extrusions for Horizon. Turf-Gro nozzles are designed for complete compatibility with all leading irrigation brands, and Horizon's new extended irrigation line includes TurfGro sprays and TurfGro Pro controllers. TurfGro also offers a high-grade ISO L-EGD standard motor oil and bar and chain oil. TurfGro fertilizer is available this summer at all Horizon stores in four varieties.

For more information contact Horizon at 602/276-7700 or www.horizononline.com / circle no. 251

2 Sweep it up

The American Water Broom cleans hard surfaces quickly and easily using less time and water than ordinary hoses, the company says. Connect the broom to a garden hose to get a controlled blast of high-pressure water three ft. wide, inches from the surface. The Water Broom is ideal for decks. tennis courts, driveways, service bays, parking areas and any place a hose is used for cleaning a paved area. The product is built from heavy gauge steel and brass, and heavy-duty double ball bearing swivel casters allow the broom to move in any direction. The product is available in several models, including industrial models with attached hoses and reels. For more information contact American Water Broom at 800/241-6565 or visit www.waterbrooms.com/ circle no. 252

4 Easy lifting

New company Gate Flexor launches its flagship product, the Gate Flexor trailer gate lift system. The do-it-yourself assembly is easy to install and helps landscapers lift heavy-duty landscape, utility and split trailer gates with ease. It fits most trailer gates and ramps and features an industrial-strength spring, heavy-duty saddle straps, durable hardware and colored cables and screw caps for safety. A video demonstration and additional product specifications are available online.

For more information contact Gate Flexor at 866/353-9671 or www.gate-flexor.com / circle no. 253

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COMMERCIAL POWER

Weigh the pros and cons of gasoline and diesel engines to make an educated buy. In order to make a fair judgment, do an apples-to-apples comparison.

The first difference is in the fuel source itself. Presently, there is not much of a cost difference between fuels purchased at the pump. However, diesel fuel has a higher amount of energy by volume than gas. Diesel fuel contains approximately 138,000 BTU/gal. and gas holds 115,000 BTU/gal. This energy difference along with engine design means that a Briggs & Stratton diesel engine provides close to a 30% savings in fuel vs. the same size gas engine. In addition, diesel fuel is less volatile to ignite than gas.

Diesel engines do not have the spark ignition system that gas engines do. Due to the higher compression ratio engine design, a diesel engine generates more than 400 psi of compression pressure verses a gas engine generating approximately 150 psi. What this higher compression does is rapidly heat the air from the intake stroke. When the piston is almost at the top of the compression stroke, diesel fuel is precisely injected into the cylinder. The heated air causes the fuel to ignite, powering the engine. Since diesel engines do not have an ignition system, this reduces maintenance and troubleshooting for the technician.

The high compression ratio of a diesel engine also produces a major advantage in the torque output of the engine. This benefit is noticeable when the engine is under a heavy load.

Higher compression ratio does not come without cost. Typically a diesel engine will weigh more than the same size gas engine. These added manufacturing requirements can add to a higher initial price for the engine. It is also harder for a diesel engine to start in cold weather. That is why a glow plug system is normally required to pre-heat the cold air to aid in the initial ignition of the fuel. But with these strong components comes long life. It's not unusual to see a diesel engine last two to three times longer with proper maintenance.



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By Mark Nelson, Product Service Trainer, Briggs & Stratton Commercial Power

From the Shop

Engine and equipment manufacturers are the experts on their equipment. Follow their advice.



Common knowledge debunked

BY HARRY SMITH

can't recall who said this but I believe it: "It ain't so much what people don't know that hurts as what they know that ain't so."

Consider these fallacies:

It's OK to install piston rings with your fingers.

WRONG. Twisting rings stresses them in a direction they're not engineered to resist. You get premature ring failure on a newly "rebuilt" engine. That's expensive ignorance.

2 You can run all the gas out of a twoor four-cycle engine and store it successfully for several months.

WRONG. There's usually enough residual gasoline in the tank, lines, filter and carburetor to result in a gummy mess that must be cleaned before the engine will run again. Two words: fuel stabilizer.

3 If you use expensive synthetic oil you can extend the oil change intervals on your air-cooled engines.

WRONG. Briggs & Stratton says no. Oil contains additives that get used up. When they're gone, damage results.

4 It's better to rev an engine up to warm it up quickly and prevent engine damage. WRONG. High rpms and cold engines don't mix. The oil is cold and not distributed over the moving parts. This causes scuffing and microscopic damage each time you follow this practice.

5 Premium gasoline makes small engines run better.

WRONG. This is similar to the belief that automobile engines, like faithful pets, need to be rewarded with a treat. Premium gasoline is not a treat. If an engine is designed to run on regular fuel it will run fine on regular. You will not get any measurable increase in performance and if the engine is properly matched to the equipment you should not need additional horsepower or torque. You waste 20 cents per gallon giving your engines a treat — costly ignorance.

Common or accepted practices need periodic analysis. What might have worked yesterday can be a harmful practice today. Save your equipment and your money. Read the owner's manual. Engine and equipment manufacturers are the experts on their equipment. Follow their advice.

— The author is turf equipment professor at Lake City Community College, Lake City, FL. Contact him at smithh@lakecitycc.edu.

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TECHNOLOGY HIDDEN COSTS

InfoTech



Some estimates place the Total Cost of Ownership at 3 to 4 times the purchase price.

Lower total cost of ownership

BY TYLER WHITAKER

he phrase "batteries not included" is in my Top 10 list of worst gifts you could receive on your birthday. It invariably results in delayed joy and annoying trips to the corner market. Unfortunately, we have this same problem when purchasing computer hardware and software. Rarely do we receive everything we need in one nice package. However, the bigger problem is the sticker shock you experience when

adding up the extra costs of using technology over its operating lifetime. Finding the total solution at the right price is paramount to your success.

When buying software we often fail to recognize the soft costs of certain purchases. We look at the initial purchase price and consider the case closed. Some estimates place the total cost of ownership at three to four times the purchase price.

Evaluate the 'extras'

What other costs are involved in addition to the acquisition price of the computer and software? External service and support plans can run anywhere from 15% to 20% of the initial purchase price. With most vendors, that includes minor "bug fix" software upgrades. Internal costs include IT support staff to maintain and configure the solution, train users and answer basic technical support questions. In addition, don't forget that most hardware and software becomes obsolete within three years and should be replaced.

The best practice in purchasing computer software and hardware is to evaluate your options using an "all things considered" total-cost-of-ownership approach to make the best long-term decision. For example, lowcost generic PCs from a local vendor can be a great solution based on initial purchase price. Yet they may experience more frequent hardware failures, resulting in higher repair costs. Paying a higher initial price from a name brand vendor with a low cost service plan can reduce your expenses in the long run.

Consider online software tools

In purchasing software, online solutions available for a monthly subscription fee are the emerging trend in the industry. Application Service Providers (ASP) offer all kinds of software to consumers through a Web browser. You can find everything from sales tools to accounting packages. They offer an affordable "pay as you go" alternative to pricey up-front fees for traditional premise based software.

For a low monthly fee you get a full-featured solution with service and support including upgrades. Vendors like *salesforce.com* have great training and support that can reduce your internal IT costs as well by providing an all-inclusive solution that alleviates the need to install software, perform data backups and handle many of the usual technical support calls.

Added benefits come from an Internet-based solution. Now your employees can work from anywhere.

Let's face it, whether you're buying computer hardware or software, finding the solution with the lowest total cost of ownership takes effort. Check into online solutions, your bank account will thank you.

— The author is the chief technology officer for Symbiot Business Group (www.symbiot.biz). Contact him at 801/733-6900 or twhitaker@symbiot.biz.

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BAYER ENVIRONMENTAL SCIENCE

Bayer Environmental Science manufactures a full line of turf and ornamental products for use on home lawns, golf courses, sports fields, commercial landscapes, nurseries and greenhouses. The company follows a tradition of innovative research and developing top-of-the-line



professional products, backed by highly trained sales and field development representatives.

Our focus at Bayer Environmental Science is the creation of inventive technologies and solutions for the challenges our customers face every day. Field development, sales and technical representatives located throughout the country offer regionalized support for all Bayer Environmental Science products. Go to www.bayerprocentral.com to find the representative nearest you.

Dedicated Research Facility In addition, Bayer Environmental Science supports its green industry products with a dedicated turf and ornamental research facility in Clayton, N.C. There, industry experts develop new chemistries and conduct research to improve existing products.

Our newest products, Allectus[™] insecticide and Armada[™] fungicide, were introduced earlier this year. Allectus G and Allectus SC provide unprecedented control of turf pests both above and below the surface, including white grubs, cutworms, sod webworms, billbugs and many other surface insects.

Armada is the first fungicide designed and priced specifically for the lawn care industry. It controls more than 14 tough turf diseases, including the most prevalent problems, brown patch and dollar spot.

From trusted standards like Merit[®] insecticide, Ronstar[®] herbicide and Bayleton® fungicide to newer herbicides like Revolver[®] herbicide, Bayer Environmental Science offers a product to fit all areas of turf management and ornamental pest control. The well-regarded Bayer product group offers the most complete line of products in the green industry. ■

Bayer Environmental Science



BLUEYELLOW, LLC,

manufacturer of BlueYellow™ Engineered Turf System

Born of an identified need within the turf industry for a reliable, self-contained, seeding method, BlueYellow lawn system is an engineered turf system that provides a onestep solution to turf establishment. It combines seed, fertilizer and mulch in one simple application, which



JACQUELINE WURTZ Retail Marketing and Sales Manager

means the days of manual seed calibration are gone. The two-ply mat holds seeds and fertilizer in place during the germination process, so even in wind and rain, there's no seed migration into non-grass areas. In addition, the cellulose mat is completely biodegradable, so there's nothing to remove after installation.

BlueYellow products are more economical and far easier to work with than conventional sod. In addition, the shelf-life and transportation challenges that sod present are eliminated. In short, BlueYellow lawn system yields sod-quality results without typical sod headaches.

As illustrated through university research, BlueYellow products are safer for the environment than traditional seeding methods because it reduces fertilizer run-off and is completely biodegradable.

Ideal for slopes and easily contoured around trees, irrigation components, landscaping details and other obstacles, BlueYellow products are the perfect solution for new lawn establishment and renovation projects.

Features and Benefits:

One-step application of seed, fertilizer and mulch can realize substantial labor savings. In addition, no special skills or equipment is needed. One person can install an acre of BlueYellow lawn system in about six hours.

Keeps seed and fertilizer in place during germination reducing migration into nongrass areas.

Precise seed and fertilizer distribution for uniform turf establishment.

Biodegradable mat provides natural weed suppression and leaves nothing to remove after installation. Please visit www.blueyellowpro.com for additional information.



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Available in 25-, 28-, 29-, 31-, 33- and 35- HP models, the Vanguard V-Twin BIG BLOCK Liquid-Cooled engines have high-capacity liquid cooling that allows engines to run cooler, smoother and longer, while giving the highest level of commercial engine performance and durability.

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COMMERCIAL POWER

LANDSCAPE MANAGEMENT / JULY 2005 / www.landscapemanagement.net

EXECUTIVE viewpoint

DOW AGROSCIENCES

s it possible for one word to describe an entire company? If you are Dow AgroSciences, it is. All that we are and everything that we do is driven by our commitment: commitment to agricultural and specialty markets; to innovation in science and technology; to proven, reliable solutions; to responsible stewardship; and to customer success.



This series of commitments is what Dow AgroSciences is all about. We've been in this industry for more than a century, and today we are a world leader. In the green industry alone, our full product portfolio, which includes Dimension[®] specialty herbicide, MACH 2[®] specialty insecticide and Eagle[®] 20EW specialty fungicide, is an example.

The reason we diligently follow a series of commitments is so we can fulfill our final key area of focus: our commitment to customer success.

Every scientific breakthrough, every technological invention, every innovative product they are all developed with our customer in mind. Our customers are at the core of everything we do. In fact, we believe our job is to make our customers successful. To remain a viable company today and in the future, we continually adapt to the challenges of the industries we serve by becoming more productive and efficient. This flexibility, along with having the strength and stability of the Dow Chemical company, a Fortune 50 company, and the passion of more than 5,500 of the industry's most talented people, ensures we can meet our customers' needs.

We will continue to relentlessly pursue innovative solutions using science and technology. We will always look ahead and evolve to meet the everchanging needs of our customers and the demands of new marketplaces. This is clearly evident in the many examples of innovative products we have recently introduced, and the several new products and technologies in our pipeline.

That's our commitment to the industries we serve and most importantly, that's our commitment to you.

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THE JOBCLOCK SYSTEM

f you're like most landscapers, one of your costliest problems is accurately tracking and monitoring the time spent by your workers at your jobsites.

According to the American Payroll Association, companies immediately save an average of 9% of their payroll costs by switching from handwritten timecards to automated timekeeping. Research shows



that 43 minutes of time loss per worker occurs every day from time rounding, math errors and memory lapses. In fact, the landscaping industry is one of the largest in which labor is recorded using handwritten timecards.

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The Jobclock System is the only solution for accurate timekeeping for landscapers.

Jobclocks are batterypowered and can be secured anywhere. Workers use a pair of green and red "Keytabs" to clock in and out for the workday and lunch.

Before payroll, the time records are collected from the Jobclocks using a Palm Pilot. Back at the office, the payroll clerk uses Jobclock Manager Software to generate a dozen customized reports. AccountLinx software automatically transfers time and attendance information to popular payroll and accounting packages.

What are the Benefits?

What benefits do time and attendance solutions really bring the landscaper?

Isn't it expensive to get started? What if the workers don't comply or resist the system?

Implementing an electronic time and attendance system brings tremendous benefits but it also requires a commitment from the business. The first step is to realize that the old ways of tracking time are inaccurate, ineffective and extremely costly.

The next step is to select and purchase an appropriate solution.

Finally, management has to deploy the solution to the workforce. Most companies take several payroll periods to fully roll out The Jobclock System. After that, the savings are substantial. The typical return on investment for most Jobclock Systems is about five weeks.

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JOHN DEERE

John Deere has a lot in common with our professional landscaping customers—after all, we're both working to exceed the expectations of property owners who have less time to spend beautifying their surroundings.

As you work to simplify your customers' lives by providing the curb appeal they want, John Deere is



JOHN J. JENKINS President, Worldwide Commercial & Consumer Equipment Division

working to simplify your lives by ensuring you have the equipment and services needed to get the job done profitably. We're proud to offer a full line of professional-grade mowing and portable power equipment, compact tractors and utility vehicles—all available through the Green Fleet multi-unit discount program. We've also added three new commercial mowing products for 2005: the heavy-duty 997 Diesel
Z-Trak™;
the productivity-boosting

A-Series Quik-Trak[™]; ■ and the 7G18, a commercial walk-behind mower built with 7-Iron[™] strength.

We back all of our products with the strongest dealer network in the industry, so you can focus on servicing customers instead of equipment. We've added the availability of landscaping, irrigation and nursery supplies through John Deere Landscapes and low-rate financing through John Deere Credit, so you can spend less time handling back-office chores and dealing with multiple vendors.

Why all the good news? As your business grows, so does ours. More than 50,000 independent landscapers trust John Deere as a business partner dedicated to helping them do what they do best—sell their services and beautify the land.

To learn more about our commitment to improving your bottom line, contact your local John Deere dealer or visit www.mowpro.com.

JOHN DEERE CONSTRUCTION & FORESTRY CO.

The John Deere Construction & Forestry Company produces more than 120 machine models used in all facets of earthmoving, including roadbuilding, underground utilities construction, site development and residential construction. John Deere



construction and commercial worksite products are also used in landscaping, nurseries, material handling, road repair and maintenance. Through a joint venture agreement, John Deere also is responsible for marketing and sales of Hitachi construction and mining products in the Americas.

John Deere construction models include articulated dump trucks, backhoe loaders, compact track loaders, crawler dozers, crawler loaders, track and wheel excavators, 4WD loaders, landscape loaders, motor graders, skid steers and waste handlers. Hitachi



JOHN DEERE

models include excavators, front shovels, and rigidframe trucks.

John Deere employs a vast dealer network to provide reliable customer service, with more than 420 locations in North America. For information on products and dealer locations, log on to www.johndeere.com or call the Customer Communications Center at 800-503-3373.

Deere's commitment to training is reflected in its Worldwide Training Center, a 55,000-square-foot facility in Davenport, Iowa. It was the industry's first facility solely dedicated to training. Deere also maintains facilities in Illinois and Arizona for demonstrations and training.

The company is guided today, as it has been since 1837, by John Deere's original values: quality, commitment, integrity and innovation.

The John Deere Construction & Forestry Company was established in the mid-1950s. The company's people, products, programs and strategies are driven to provide productivity, uptime and low daily operating costs to all customers it serves.



LEBANON TURF

Our mission is to develop practical innovations and couple them with worldclass service through an independent dealer network. In recent years we have greatly expanded our geographic reach and introduced new technologies like PennMulch[®] Seed Accelerator, MESA[®]



PAUL GROSH Professional Division Business Manager

nitrogen, Perk[®] slow release iron and many top-ranked seed varieties. We are also leading the way in end user support with on-line webbased seminars and dealer proficiency testing, coupled with the most experienced sales staff in the industry. Lebanon Turf innovations all have one thing in common. They can save time, labor and money while delivering superior results.

Today global forces like

industrialization in China, shortages of natural gas, and increasing freight expense continue to put pressure on domestic supplies and costs. We also anticipate

continuing pressure on environment quality, particularly water, leading to more regulation. Remaining competitive and profitable in this new era will hinge even more on efficiency. Service companies should look beyond the acquisition price of supplies and establish the true costs associated with these business decisions.

The landscape sector will continue to experience tremendous growth for the next decade as a result of the aging population, increasing affluence, and the resulting shift away from "do it vourself". We see a tremendous opportunity for our dealers and the landscape contractor. This is why we are very dedicated to product innovation for the professional maintenance market. So, visit us at www.lebanonturf.com to see how to take your business to the next level.

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Since 1933, Rain Bird Corporation's research, marketing and manufacturing resources have been dedicated to developing products and technologies that use water efficiently. Rain Bird calls this process The Intelligent



Use of Water™ as it is a commitment that extends to education, training and services for our industry and our communities.

Rain Bird follows the guiding philosophy of The Intelligent Use of Water by producing water- and costefficient products and by informing others of how to practice water conservation. Rain Bird accomplishes this through our training programs available to irrigation contractors and through homeowner education programs. For example, Rain Bird has collaborated with HGTV's Paul James in a series of public service announcements that offer tips to significantly reduce the amount of water needed to maintain beautiful, lush lawns and gardens.

As the incoming Irrigation Association president in 2006, I feel it is an honor to be able to utilize my experience with Rain Bird to lead an organization committed to conserving our natural resources. The irrigation industry promotes the development of new technology and methods to best conserve water and it is my goal to further these efforts.

Rain Bird will continue to manufacture waterconserving products for landscapes, agriculture and golf and will continue to educate others on how they, too, can conserve water. By working together, we can all have a hand in saving our vital, life-sustaining resource.







SYMBIOT BUSINESS GROUP

eadquartered in Salt Lake City, UT, Symbiot Business Group offers innovation in the realm of regional/ national commercial contract management. Carefully screened local companies unite under the Symbiot name to offer a nationwide,



BRUCE WILSON CED and Director, Symbiot Landscape Network

comprehensive portfolio of outsourced service providers. To date, Symbiot has successfully developed consortiums in the landscaping, interior, pest and snow industries that currently represent more than 537 companies and a combined annual buying strength of over \$1 billion. It is the only consortium of its kind in the nation that links property service companies to facility owners and



managers, bringing one package, on one invoice, at a lower fulfillment cost.

The Symbiot Landscape Network is the largest landscaping entity in the United States, with over 500 partner companies and nearly \$1.5 billion in combined sales. Symbiot's InteriorScape Network is the largest network of its kind in the United States. Symbiot invites only the top 1-3% of the service industry elite to join its networks, with proven solutions developed through decades of experience.

The phenomenal uptake of the Symbiot model is due to the credibility of the Symbiot management team in its target verticals and the tremendous value that Symbiot delivers to its partners. Symbiot delivers the benefits of scale in national marketing and sales, purchasing power and best practices sharing. In addition, the company is developing customized, high value subscription-based technology solutions for its loyal partner base. This in turn provides property managers with the convenience of a property services option with national reach and pricing with the commitment and quality of the local entrepreneur.

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STEVE STANSELL Lawn Market Manager, Syngenta Professional Products

effectively. You are also looking for marketing tools to help position your services to customers and improve the profitable growth of your business.

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Its staff of field technical managers who are available across the nation to assist with problems and issues that our customers might face in the field;

The Customer Resource Center (CRC), which provides customers with quick and easy access to a wealth of knowledge about Syngenta products and services, as well as assistance with marketing programs and initiatives;

GreenCast[®] (www.greencastonline.com), web-based technology that provides customized and area-specific weather reports, disease outlooks, and pest alerts, as well as feature articles and other resources.

Syngenta is an avid and dedicated supporter of the industry. We are an active member of PLANET and other associations, and we are instrumental in efforts to safeguard the environment and protect industry interests, such as Responsible Industry for a Sound Environment and Project Evergreen.

For more information, visit www.syngentapp.com or call 1-866-SYNGENTA.





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WALKER MANUFACTURING

Front-Cut Z's Have A Place In Commercial Mowing

lthough the midmount Z riders are the most popular style of commercial mower on the market today, the front-cut Z continues to fill a need for many contractors and commercial mowing operators.



BOB WALKER President, Walker

A number of years ago, with the trend of the midmount mowers becoming more popular, we at Walker Manufacturing made the strategic decision to not enter the market with a midmount design; rather we would continue to specialize and focus our efforts on the front-cut machine that we introduced to the market 25 years ago.

With years of proven success, the front-cut design continues to be favored for many mowing applications

because it is based on solid operational advantages that are not matched by the midmount machine. From an application viewpoint, the front-cut design offers superiority in:

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- High quality mowing

Light turning resistance resulting in quick steering response

- Operator comfort on top of the turning point
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- front-mount attachments Better balance for safe
- operation on slopes Tilt-up deck for easy

underside maintenance and compact storage

With all of these great benefits derived from the front-cut configuration, and as mower designs evolve in the future, Walker is staking our claim on the long-term use of the front-cut Z style machine in the commercial mowing business.

WALKER

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Your intuition or "gut reaction" may not be the best measure of an employee's potential. These tests can tell you if one is too immature to be a manager, trustworthy enough to be a good salesperson, unselfish enough to be a strong team member, or resourceful enough to be your go-to assistant. You can have existing employees take these tests or use them for prospective job candidates.

For promotion and employee reviews, use the **Skills Assessments** to verify the input from team members, supervisors and others. It's up to the manager to use employees' skills and abilities in the best manner, and the insights you gain into an employee's desires, skills and needs in a work situation can be invaluable as you build functioning, effective teams.

It's sad to see a person placed in the wrong position for his or her personality or abilities. They're bound to fail or under-perform continuously, which can be frustrating. This could be the start of a new, more meaningful direction for them, as well as a more productive and happy employee for your organization.

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Mole money

It looks like an earthworm meal to Mr. & Mrs. Mole but it means control and extra revenue for this lawn care pro

BY MARY ELLEN SPOERKE

he next time a customer asks," What do you guys do for moles?" don't flinch. Instead, consider it a business opportunity, recommends Bill Johnson, sales manager for All Green Corp. in

Schoolcraft, MI.

All Green already has *the* reputation for mole control in south central Michigan. It markets itself as "the mole killer" on billboards and to the media, and there are always more moles to get rid of. The subdivisions that surround Kalamazoo and neighboring communities are almost perfect for moles. They criss-cross primly tended landscapes with their tunnels, and dot beautiful lawns with unsightly mounds.

Until recently, the company used aluminum phosphide gas, requiring a fumigation licene, to fight moles. Some customers had concerns about gas. Also, that method is not allowed in Indiana where All Green does some work. For the past year, the company has been offering mole control with a new mole bait from Bell Laboratories. The bait, Talpirid, is shaped like an earthworm, the mole's preferred food.

The switch, Johnson says, was initially for convenience. He says from a licensing standpoint, they could use the product right away. "Before, only a couple technicians were certified in mole control," he explains. "Now everybody can use it." It's also proving to be an excellent control tool.

Marketing works

Johnson made the switch to the new mole treatment by marketing the service to existing customers first. "We do lawn inspection in June and July and we recommend Talpirid then," he says. Favorable responses are leading to an increase in customers. "We'll get a new account just to kill moles," he says.

Moles at a glance

There are six species in North America, but the Eastern mole is, by far, the most common variety in Michigan and throughout the Midwest and East. Moles are insectivores. Adult moles are 6-8 in. long and weigh 3-6 oz. Each year a mole can have one litter of 2-6 young, litters occurring from mid-April through May.

Here are some other facts about moles:

- > A 5-oz. mole will eat 40-50 lbs. of worms and insects each year.
- Moles can dig surface tunnels at approximately 18 ft./hr.
- Moles travel through existing tunnels at about 80 ft./minute.

Moles contain twice as much blood and hemoglobin as other mammals of similar size. This allows them to breathe more easily in underground environments with low oxygen.

SOURCE: OHIO STATE UNIVERSITY EXTENSION FACT SHEET

if they're interested in mole control. Techs sell it when they see mole damage in the lawn," Johnson says. All Green's invoices contain a box that the technician can check and give a service estimate.

Profitable to use

"We did an analysis of cost and it's extremely profitable to use," Johnson says. "If we're paying \$2 per worm, we can charge five or six times that amount. The main competition is trapping, which is highcost, so any reduction in price for the customer is good.

"When we speak with customers we ask

"Now, because Talpirid is so new, if you're the first to offer it, you can make a lot more money because you'll be established as the one who kills moles. Being first is a huge advantage." Johnson has noticed other cost savings, especially in application. "There is no toothpaste tube, like some products, to deal with," he

says. "You just wear gloves and drop the worm down the tunnel. It's also easier to decide where to put the worm. Technicians can scout out the area better. They can focus on where to apply the worm as opposed to how to do it." All Green also saves money by using the manufacturer's marketing materials. To date, the company has had no callbacks on mole control jobs since switching to the bait that looks like an earthworm.

> The author is director of media/public relations with Dunlop Associates. Contact her at 608-241-9572 or mspoerke@dunlopinc.com.



Michigan's All Green Corp. now uses Talpirid, an earthwormshaped mole bait from Bell Laboratories (shown above and at right), to stop moles and the lawn damage they cause.



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TECHNOLOGY

PEAK PERFORMANCE

FUEL COST blues

ith fuel prices exceeding \$2 a gallon, mowing contractors must squeeze

more production out of each gallon to hit their numbers.

Dan Dorn from Exmark Manufacturing and Cam Litt from Kohler Engines say that contractors can get more from their fuel dollars in three main areas — effective on-site planning, equipment selection and care, and preventive maintenance.

Follow these tips to beat the "fuel blues:"

▶ Put together an action plan for each account. For example, don't allow too much time between cuttings, making it more difficult to mow efficiently. This increases production time and wastes fuel. Double cutting taller and denser grass, especially when it's wet, wastes time and fuel. The same goes for bagging clippings that are normally mulched.

► Use the "one-third rule." Cut no more than one-third of the turf's total length at a mowing. This protects the turf from damage resulting from over-aggressive cutting and allows the mower deck to effectively manage Easy-to-implement strategies for wringing more mowing out of every dollar you spend on fuel

BY MATT GERSIB

clippings at higher cutting speeds.

► Mulching as you mow saves time and labor. It eliminates dumping, hauling and disposing of grass clippings, and it keeps nutrients in the turf. Finely cut clippings break down and provide nutrients for the living turf. When done correctly (not breaking the one-third rule), it reduces the turf's need for additional fertilizer applications to maintain a healthy attractive appearance.

Can't mulch?

In many cases mowing contractors can't mulch. Lots of clippings or clippings with high moisture content reduce mulching efficiency of even the best mowers. Several manufacturers offer mulching-specific blade sets to maximize mulching performance in less-than-ideal cutting conditions. Even so, there will be times when you'll have to bag clippings to maintain the appearance the client wants.

Here are some other tips to help you get the most out of your fuel dollars:

▶ Run mowers at suggested operating speeds: "Engines are designed to run most efficiently at their operating RPM, which is typically 3,600 RPM," Dorn says. "Lowering the RPM of the engine slows everything down — the hydro drive, as well as the speed the cutting blades spin at. Blades cut grass more efficiently at higher speeds."

► Keep cutting decks clean: Clipping buildup compromises clipping flow, requiring more power to cut grass and manage clippings. If the grass is wet or tall you will have to clean out decks more often.

Sharpen mowing blades often: Grass is incredibly abrasive, and while most commercial cutting blades are made of high-quality hardened steel alloy, they still need consistent sharpening to maintain their cutting efficiency and quality-of-cut.

► Use fresh, good quality fuel: Don't purchase fuel of questionable quality regardless of price. An engine that isn't performing at its peak due to poor fuel will use more fuel in the end, negating any cost savings.

▶ Maintain clean air filters: Mowers work in extreme dirt and dust. Diligent air filter maintenance is essential for maintaining peak engine performance and efficiency.

► Keep your oil clean: Stay diligent to manufacturer-recommended oil change intervals, even with synthetic oil. Dirt can still work its way into the oil due to harsh operating conditions.

► Use fresh spark plugs in the proper heat range: Don't experiment with different heat ranges. Manufacturers have determined the optimum heat range for each engine, and any deviation from that specification will undoubtedly compromise engine efficiency, not enhance it. LM

> — The author is with Swanson Russell Associates, Lincoln, NB. Contact him at MattG@sramarketing.com.

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* Trials conducted by Dr. Steve Alm, University of Rhode Island, 2001; by Dr. Dave Shetlar, Ohio State University, 1999; and by Dr. Dave Shetlar and Dr. Hany Niemczyk, Ohio State University, 1997.

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Circle 142

Solutions Center TECHNOLOGY REAL ANSWERS TO REAL CHALLENGES

Don't prune, treat

This pro found a way to slow plant growth and reduce pruning costs BY JERRY STEADHAM

orking with Mother Nature." That's how The Greenery describes its services. But sometimes it's necessary to slow nature down a little in order to satisfy client needs. Shannon O'Quinn, The Greenery's landscape maintenance supervisor, is getting pretty good at this, resulting in big labor savings.

The Greenery's South Carolina service area is peppered with beautiful resorts. Property owners expect the best.

O'Quinn has been conducting shrub pruning trials on behalf of his employer. Pruning is a huge labor item and a major cost to clients.

The Problem: Too much pruning

"Two factors can really increase our pruning cycles," O'Quinn says. "First is the need for an instant landscape. To get that finished look, you over-plant, which means you have to prune a lot later on. And four or five years down the line you have trouble keeping up." Also, some commonly used shrub varieties like ligustrum and eleangus grow aggressively and require lots of pruning.

One of O'Quinn's client properties is the historic plantation and private golf course community of Berkeley Hall near Hilton Head. "We take care of a formal ligustrum hedge there that measures about four feet wide, six feet tall and nearly a half-mile long. To preserve its natural beauty we can't prune it in a boxed-off way with powered hedge trimmers; we have to do it by hand," he says.

Faced with these challenges, O'Quinn tested two plant growth regulators (PGRs).

The Solution: A granular PGR

One of the products that O'Quinn tested was Cutless Granular plant growth regulaAnnon O Quinn of The Greenery found has plant growth regulators helped hims ave time and money in pruning. The company has locations in Hilton Head, Buffton, Charleston and Hardeeville, SC

tor from SePro. He says it yielded "really good results." He has used it so far in trial studies on boxwood and Asiatic jasmine at account properties. "It saved three prunings on formal hedges, without any discoloration or adverse effects on leaf size and pattern," he says.

O'Quinn says the costs of buying and applying Cutless Granular against the costs of pruning labor and debris removal for two prunings on the half-mile ligustrum hedge will save \$1,600 a year. "We would be spending about \$400 to save \$2,000. That's a good deal."

O'Quinn puts down 8.25 ounces of the product per 100 sq. ft. within the plant dripline. Using a Spred-Rite-G applicator (or a new, specially calibrated scoop for smaller areas), he gets a season's worth of control from a single application.

Plants that he treated with the plant growth regulator have flourished. "Less pruning promotes an overall healthier plant," says O'Quinn.

O'Quinn prefers applying a granular formulation instead of a spray. "It's easier and cleaner," he says. "You have better control without worrying about spray drifting. And it's visually more appealing to anyone who sees you working."

O'Quinn will soon begin additional trials on flowering plants. **LM**

— The author is a freelance writer based in Indianapolis. For more information visit <u>www.sepro.com</u>.

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Buying tips

Check agitation features.

Figure how many square feet each tank load will cover.

Can you tow or mount the unit with an existing truck?

Check ease of switching from mulch to compost or back.

Size and length of hose are key features.

The material pump is more important than the truck engine.

▲ Easy Lawn

The Contractor Series features John Deere turbo engines, stainless steel tanks and mulch grinders, and an aggressive paddle design that keeps wood mulch and bonded fiber matrix in suspension. Machines have a large deck storage capacity, many standard safety features and are the only units that have ZDM — zero daily maintenance points. The C280 and C330 (shown) also have the only digital display control panel available in a hydroseeding unit. C SERIES machines are for large seeding jobs and erosion control.

For more information contact Easy Lawn at 800/638-1769 or <u>www.easylawn.com</u> / circle no. 254

McGregor >

Built to perform hours of trouble-free seeding, the Aquaseeder is ideal for commercial and residential planting. Designed with the operator in mind, these units are efficient and easy to use. They pump to the bottom of the tank, eliminating waste. Clean out is quick and easy: BY CURT HARLER

Quick-connect hose ends and nozzle, straightline plumbing, a drain at the tank's bottom, the pump clean out feature, and fresh water flush tank save wasted time preparing the machine for the next job. These units are available in 200-, 300- and 525-gal. sizes. Several options are available.

For more information contact McGregor at 800/727-9160 or www.mcgregoreq.com / circle no. 255

Sundance

Blower and vacuum attachment can be easily added to the KID III grinder, passing material to a flexible hose to external blower. Material is then discharged through another flexible hose to a distance of 100 ft. for easy, uniform distribution. Attachment converts to vacuum for picking up leaves, wood chips and other small debris. Material then is reduced and the finished product goes out a discharge chute into the back of the truck.

For more information contact Sundance at 800/570-3551 or

www.sundancegrinders.com / circle no. 256



Peterson Pacific

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lbs. empty and can be fitted to most Class 8 truck chassis. Offers multi-function radio remote control including the company's One-Touch control technology. Larger BT-60 (pictured) also available. Peterson manufacturers a blower truck that offers a dual seeder for installing lawns useful for erosion control work when seed and mulch are mixed for stabilizing slopes. For more information contact Peterson Pacific at 800/269-6520 or www.petersoncorp.com / circle no. 257



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continued on page 70



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Circle 129

LM Reports

continued from page 69



Bowie Industries

The Bowie 950 comes standard with a 50-hp Caterpillar diesel, choice of the Bowie gear pump or Deming centrifugal pump. The unit is also available in skid mount. The Bowie 3400 comes standard with either a 127-hp Caterpillar or 125-hp John Deere turbo. It is equipped with a MCM centrifugal pump for maximum pump distance.

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Express Blower, Inc.

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Turbo Technologies

Turbo Turf Hydro Seeding Systems available from 50 to 1,600 gallons. Pull-type systems ranging from 300 to 1,000 gallons are also available. The HS-500-XPW-P (pictured) is powered by an 18-hp Kohler Command engine with 4x4-in. pumps and maximum flow of 611 gpm. It will pass solid materials the size of a tennis ball. Custom poly tank with a molded-in bale hopper makes loading fast and easy. Fast, even mixing with no moving parts inside the tank. Request a free hydroseeding video. For more information contact Turbo Technologies at 800/822-3437 or www.turboturf.com / circle no. 261

continued on page 72



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LM Reports

continued from page 70



Finn Corp. The T75 HydroSeeder fits between the large trailer-mounted models and the small tank units. Trailer mounted, it has a GVW less than 10,000 lbs., making it ideal for towing with a three-quarter or 1-ton truck without commercial license. Its 700-gal. tank covers 8,700 to10,500 sq. ft. per load with spray distances up to 150 ft. from discharge gun. Other features include hydraulically controlled paddle agitator, liquid recirculation, toolbox in hitch for storing nozzles, and inline common-shaft clutch for centrifugal pump that eliminates need for belts.

For more information contact Finn Corp. at 800/543-7166 or <u>www.finncorp.com</u> / circle no. 262

Mulch Mule >

Powered by an 11-hp Honda, the Mulch Mule uses less than three gallons of gas per day. Used for processed soil, compost, or as an enclosed cargo trailer, it spreads 80 yards a day, not the typical 30 yards. The 15-yard capacity aluminum body won't rust and has great curb



appeal as a rolling billboard. Hydraulic jack allows for easy hitching and unhitching. Converts to leaf vacuum in fall. Remote control, cargo deck and extension conveyor available. For more information contact Mulch Mule at 330/453-3300 or www.mulchmule.com / circle no. 263



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American University

2004 PGMS Grand Award Winner for Urban University Grounds

Property at a glance

Location: Washington, DC Grounds Supervisor: William Suter Category: Urban University Grounds Total budget: \$1,505,000 Year site built: 1893 Acres of turf: 18 Acres of turf: 18 Acres of woody ornamentals: 12 Acres of display beds: 14,000 sq.ft. Total paved area: 19 acres Total man-hours/week: 1040

Maintenance challenges

Athletic field renovation and maintenance

Snow removal

Perennial plantings and seasonal rotation

Project checklist

Completed in last two years:

Landscaping the university president's office buildings

- Arboretum development
- Roper Garden and pond installation
- All memorial garden installations

On the job

26 full-time staff, three seasonal workers, 10 licensed pesticide applicators merican University, located in the heart of Washington, DC, owes its original campus plan to Frederick Law Olmsted Sr., widely considered a founding father of landscape architecture. Today, the university's staff is in the process of revisiting that original master plan with a goal to incorporate many of its features for more development. Buildings at American University occupy only 18% of the 85-acre campus.

The 26-person grounds maintenance department does everything from field maintenance to special seasonal planting projects. "The diversity of activities is what I like best about it here," says Mark Feist, assistant director of grounds and recycling, who has been at American University for eight

years. "We do everything from sports turf maintenance and management to planting large perennial color beds."

American University became an arboretum and public garden in 2003. It now boasts one of the nation's most diverse collections of ornamental plantings on university grounds with more than 75 tree species



Mark Feist, left, assistant director of grounds and recycling, is part of the 26-person AU crew.

and hundreds of other plantings. Ponds, water features, sculptures and other memorials and class gifts dot the landscape, which welcomes more than 11,000 students as well as many tourists and international visitors.

Editors' note: Landscape Management is the exclusive sponsor of the Green Star Professional Grounds Management Awards for outstanding management of residential, commercial and institutional landscapes. The 2005 winners will be named at the annual meeting of the Professional Grounds Management Society in November. For more information on the 2004 awards, contact PGMS at: 720 Light St. • Baltimore, MD 21230



Phone: 410/223-2861. Web site:
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How many of you in the Green Industry grew up dreaming of becoming an accountant? How about an actuary? Not many we'll wager. Strange as it seems (to us anyway) the following jobs were selected as the "best" jobs, according to a recent article at CareerJournal.com, an online publication of the Wall Street Journal. The list of "best" and "worst" jobs measured six main factors: income, stress, physical demands, outlook, security and environment.

Worst

Best Accountant Actuary Bank officer Biologist Computer systems analyst **Financial** planner Parole officer Software engineer Statistician Web site manager

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1950	1970	1990	2003	
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-	1,385	1,905	2,137	
62%	36%	11%	5%	
19%	28%	22%	17%	Joshu Joshu
17%	26%	22%	21%	
12 - 1	_	17%	19%	7
	10%	29%	38%	SOURCE: U.S. CENSUS BUREAU
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