Put some

BY CURT HARLER

he two-plow concept that two plows are better than one — is catching on

in some heavy snow markets.

Charlie Nemeth, owner of Nemeth Landscaping, Johnstown, PA, got into snow removal to service his landscaping accounts.

"I was cutting my snow removal time in half, especially on

Service tips

What should a plow service do now to get ready for this winter? Greg Daniels, President of Daniels Plow, East Dundee, IL, offers the following tips:

- Get equipment up and running
- ▶ Be prepared for anything
- ► Follow the weather
- Inform clients that someone will be first served and someone will be last
- Change the order of plowing so one customer isn't always last (or first)
- Give clients a cell phone

number so they can contact a driver if they're off their drive in a ditch

driveways," Nemeth says of using

two plows. "I can back in to clear

a driveway after my competitor

has already started on an adjacent

Tom Kuhn, owner of Colli-

sion Experts, Clifton Park, NY,

has been snowplowing residen-

drive and finish my drive before

he's half done with his."

Plan to start work at 2 a.m. or 4 a.m., depending on weather

After a three-inch snowfall, all customers' properties should be finished in eight hours; a big snow may take 24 hours or more to clear tial areas for a decade. "I was tired of turning around, backdragging, and waiting on cars to get out of the way," he says. He tried out a Snowman back plow on a Dodge 2500 and was able to cut his snow removal time by five hours per snowfall.

Back plows, also called pull plows, work best when an operator has a lot of driveways on the route. Some operators combine a front and a back blade on parking lot jobs, allowing them to operate in both directions like a ferry boat.

Kuhn says there's a safety factor involved, too. "It's more dangerous to back into the street," he notes.

Sell plowing like insurance

Charging by the job is a good way to go broke in the snowplowing business.

Most contractors require either a flat contract price for snowplowing or a minimum guarantee against a contract. That way, whether it snows twice a season or twice a week, the plow contractor gets paid. Since it's imperative to have equipment serviced and ready, and to have workers on hand, it's only fair that the plow man be treated like a fireman on call.

Sell plowing services like insurance. The customer buys a contract. If it snows, the plowing service's coverage kicks into effect. If it doesn't snow, the coverage and protection are still there but there's no refund for a light winter.

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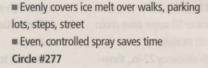
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