

## Bullets from the Board Room

- “Stewards of the Chesapeake” Golf Tournament a tremendous success. The Chevy Chase Club did an outstanding job hosting this event
- MAAGCS Board accepts application of new member, Mr. John Stitcher III
- Mr. Tom Ritter, CGCS, to retire from Hampshire Greens Golf Course after 22 years serving the organization.
- MAAGCS reception is tentatively scheduled for Thursday January 31<sup>st</sup> in Orlando FL. at the Universal Crowne Plaza from 7:00pm – 10:00pm.
- Mr. Jay Nalls voices support of the H 2B Worker program after attending meeting on Capital Hill
- Mr. Quent Baria, CGCS, becomes the new MAAGCS Chapter Delegate, and MET section Chairman

### A report from your Chapter Delegate....

Please forgive me if I editorialize comments from the Chapter Delegate’s meeting that I attended on October 12 thru 14: but I’m also the newsletter editor you know.

First of all, everyone in Lawrence Kansas was still reeling from Steve Mona’s announcement of his movement on and upward in the Golf World. I echo the sentiments of everyone I encountered when I say... Best of luck, Steve, and a mere thank you is insufficient to cover all you’ve done for us over the last 14 years. We will miss you. Much of the discussion at the meeting and with the candidates centered on the process of finding our new CEO. Let me assure our chapter that the process is thorough, open, and laden with integrity. While we don’t know who will be our new leader, everyone was confident in that the process laid out would find the best possible candidate.

Secondly, Chapter Delegates Meeting is actually a misnomer. So much more goes on at this meeting than just meeting and querying the candidates. I think it would be more appropriately named chapter and national interaction weekend. Every senior staff member and GCSAA board Member was available throughout the entire weekend to answer questions, pitch their service area, and better familiarize us with the nuts and bolts of what they do for us in Lawrence. Two strong messages were relayed repeatedly from GCSAA leadership and staff: **Members Matter Most, and, we have to get rid of “Ivory Tower” in Lawrence stigma.**

GCSAA is committed to member services and wants to give great answers to the common Question of... What do I get for my \$300? I will challenge anyone who asks that question to call 800 GSA-SUPT when you need help and not find a responsive, professional who will at the very least try to meet your need. Another resounding theme was that the biggest cause for member dissatisfaction is that as members we are extremely unaware of all the services and programs that are available to us. Trust me, it is a whole lot more than a Magazine and a penny ante insurance premium. GCSAA is working on self-promotion of all their programs and services.

I don’t think I’m the first to pen the comment, “You get out of it what you put into it”. If you feel GCSAA or the Mid-Atlantic chapter has let you down; get more involved. The statistics bear out that engaged, active members tend to be the most satisfied. I know that the GCSAA and the Mid-Atlantic chapter are committed to serving members. Put them to the test and I’ll bet they pass with flying colors. I’ll see you guys over the winter.

Hasta,  
 Quent Baria, CGCS  
 Director of Media and Public Relations/Newsletter Editor/Chapter Delegate  
 (A lot of Titles for a Has Been)