

## Reservations & Golf Policies

by Mike Legere, CGCS

Over the winter a copy of the reservation and golf policies, that have gone into effect, were sent to all members of the Mid-Atlantic Association of Golf Course Superintendents. Starting with the June meeting at Country Club of Maryland these policies will be strictly enforced. If you have not made a reservation by the deadline set, you will not be permitted to attend. Members who appear without a reservation will be asked politely to leave.

The Association is responsible to the hosting club for accurate counts given for meals. When members walk in without a reservation, especially during a sit down meal, clubhouse staff may be unprepared to service these extras. It creates last minute havoc that is unnecessary at that function. The same holds true when a member calls the morning of a meeting, expecting to play golf, without making a reservation before the deadline. It throws a last minute wrench into the planning for that day's event that is not necessary.

We are all busy professionals that expect to have appointments made, kept or canceled by visitors to our golf courses. It is time to show the same professional courtesy to your Association and make or cancel reservations on time. The permanent RSVP list is an alternative to assure you have a reservation for a meeting (golf reservations must still be

made), but it is your responsibility to cancel if not attending or you will be billed.

Lets all make a conscientious effort to make reservations by the deadlines, and have a great season!!!

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## Project Scheduling

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ended" projects. One other trick that works for me is to create the schedule at a calm point in the day. I find it difficult to schedule things rationally when the shop is busy or I am trying to deal with all the catastrophes that seem to be happening. I find the time on Monday morning after the crew is out of the shop as the best time to write down and try to arrange a schedule.

The most important part of any plan is to stick to it. Of course, with any plan the unexpected does occur and you may find yourself juggling things. However, you simply move back to your schedule when you can. Lastly, I try to utilize bulletin boards in the clubhouse to apprise the membership of our plans. This also forces us to stay on task.

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