

Interruptions

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staff has less need to confer in an unplanned manner.

Uninterrupted think time allows the superintendent the time he needs for thoughtful planning. Some practices that may work for you include:

- a. instituting a quiet hour at the start of the day
- b. coming to the shop early
- c. having a hideaway known to only one staff member

Although interruption control and scheduled think time can greatly improve a manager's effectiveness, there is another tool available -- delegation of duties.

Photo Quiz:

Which of our
Mid-Atlantic Golf Courses
is this?

HINT: New construction, and we've been there this year.



ANSWER (to last month's photo quiz):
Ocean City Yacht and Country Club.

BE KIND.

Remember everyone you meet is fighting a hard battle.

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