

HOLE NOTES

Official Publication
of the
Minnesota Golf Course
Superintendents' Association

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FROM YOUR PRESIDENT'S DESK

Look For Our New 'President's Mail Bag'



Thank you Woodhill Country Club staff for a very enjoyable January meeting.

Rick—thanks for having the rink flooded, the red barn prepared for the morning board meeting and for the excellent, catered lunch.

Tim—thanks for your input. Your knowledge was well-received and appreciated.

I would like to take this opportunity to extend my deepest appreciation to each of you for hosting a monthly meeting. We all know what an endeavor it is just to become a host.

* * * *

Unfortunately, I must convey a less spirited message which pertains to the MGCSA membership in general.

We all deal with members/customers who are very particular and never seem quite satisfied with operations. Instead of addressing the proper person with their concerns, they discuss them with irrelevant sources which can result in twisted facts, ill feelings and needless hostility. This is not confined to a single area; it has filtered through the entire MGCSA.

In response to this dilemma, I am proposing that we channel this negativism into constructive criticisms beneficial to everyone. A "President's Mail Bag" has been established so you may write, in an open forum fashion, and I will respond. All letters and responses will be published in *Hole Notes*. Also, feel free to speak with me directly by phone.

Remember success is gained through team effort, communication and cooperation.

I hope to see many of you at the Northland Inn on March 14th.

Thank you.

—Joe Moris

P.S. Every year it is getting difficult to find golf courses for our monthly meetings, especially in the metro area. If you would consider hosting a monthly meeting in 1995, please contact Bill Cox, arrangements chairman. Call Bill at Tianna C.C., 218/547-2141.



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