A 14	MG-470 Masterpiece Imperial	electric	\$2081	4	steel/ fiberglass	steel	100	44	1060	Lub-O-Matic controls; hydraulic brakes.	190
Lakes Sports, Inc. 1114 E. 3rd St. Fairmont, MN 56031	Brute Car	gas	\$1218	3	fiberglass	steel	88	46	340	Beverage cooler available.	191
Melex USA, Inc.	112	electric	\$1895	3	steel	steel	91	48	670	Automatic seat brake; automotive steering; automatic hill brake release.	192
1201 Front St., Suite 210 Raleigh, NC 27607	212	electric	\$1965	4	steel	steel	95	48	715	Automatic seat brake; automotive steering; automatic hill brake release.	193
Pargo, Inc. 4300 Raleigh St., P.O. Box 5544 Charlotte, NC 28225	544	electric	\$1775	4	fiberglass	steel	96	44	1050	Automatic hill brake release; hill brake toe lock; heavy drum brakes; seat brake.	194
Southern Golf Equipment	3-Wheel	electric	available on inquiry	3	fiberglass	steel	91	44.5	934	Beverage cooler; canopy available.	195
Box 568 Wilmington, NC 28401	model 4-Wheel model	electric	on inquiry	4	fiberglass	steel	93	44.5	1010	Sweater compartment and beverage cooler.	196
Taylor-Dunn Mfg. Co. 2114 W. Ball Rd.	GT-370 Fleet model	electric	\$2265	4	steel	steel	89.75	45.25	1139	Automotive foot-operated park brake; lots of storage space; sole- noid-free circuitry.	197
Anaheim, CA 92804	GT-371 Custom mode	electric	\$2265	4	steel	steel	97.5 .	45.25	1139	Automotive foo-operated park brake; lots of storage space; sole- noid-free circuitry.	198











AMF Harley-Davidson DE-40

AMF Harley-Davidson D-3

American Continental Inc.

.

Electric Carrier Corp.



Elmco Inc.

E-Z-Go Car X-444



HMK Marketeer 438

Johns-Manville Club Car

Kush-N-Kart, Inc.



Laher Spring & Electric Car

Melex 112

Melex 212

Pargo, Inc. 544

Taylor-Dunn GT-370

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years in depreciating the golf cars on our books. We have a good cartman we are paying \$3.50 per hour and a helper to fillin on the weekends at \$2.50 per hour. Our revenues from golf car operations over the next 4 years are anticipated to be \$156,000, \$172,000, \$194,000 and \$208,00 respectively. We have received a proposal to buy our existing fleet at \$200 per car, sell us new cars at \$1,300 each, or lease us cars on a 50/50 percentage lease (the lessor and lessee split the revenue from golf car rentals) with the lessor providing the necessary cartmen and all maintenance.

### Should we lease or purchase?

What must we consider before we decide?

From a quick review of the situation we can see that the price of the golf car has increased 44 percent over the past 4 years. What was an original investment of \$90,000 has increased to \$130,000. In addition, interest rates have increased from 8 per-

"From the profit analysis table, it appears more profitable to own the fleet than to lease."

cent to 12 percent. We must consider what effect such changes will have on our operations in regards to profit and cash flow.

When considering the effect on profits we can make the analysis shown in Table 1 (opposite page).

From the profit analysis table, it appears more profitable to own the fleet rather than to lease. Over the 4-year period owning the fleet will produce \$54,283 (or 29 percent) more net income than if we lease the fleet. In addition, at the end of the 4-year period we will still have assets with a depreciated value of \$10,000.

Now consider the effect on cash flow, as outlined in Table 2 (page 34).

Again we see that owning the fleet appears more favorable than leasing. Over the 4-year period, owning the

## Table 1: Profit analysis

	LEASE				PURCHASE				
YEAR	1	2	3	4	1	2	3	4	
INCOME: Golf Car Rental Revenue Gain on Sale of Assets (1)	\$156,000 10,000	\$172,000	\$194,000	\$208,000	\$156,000	\$172,000	\$194,000	\$208,000	
TOTAL INCOME	\$166,000	\$172,000	\$194,000	\$208,000	\$156,000	\$172,000	\$194,000	\$208,000	
EXPENSES: Rental Percentage to Lessor	78,000	86,000	97,000	104,000					
Depreciation (2)					44,000	33,000	22,000	11,000	
Cartmen Wages (3)					12,610	12,610	12,610	12,610	
Cartmen Benefits (4) Battery Replacements (5)					1,290	1,290 15,000	1,290 15,000	1,290 7,500	
Parts replacements (5)					1,000	2,000	3,000	4,000	
Insurance (6)					1,500	1,500	1,500	1,500	
Personal Property Taxes					1,500	1,500	1,500	1,500	
Interest (7)					12,000	9,000	6,000	3,000	
TOTAL EXPENSES	78,000	86,000	97,000	104,000	73,900	75,900	62,900	42,400	
Income Before Taxes	88,000	86,000	97,000	104,000	82,100	96,100	131,100	165,600	
Income Taxes (8) Investment Tax Credit (9)	44,000	43,000	48,500	52,000	41,050 ( 4,333)	48,050	65,550	82,800	
NET INCOME	\$ 44,000	\$ 43,000	\$ 48,500	\$ 52,000	\$ 45,383	\$ 48,050	\$ 65,550	\$ 82,800	

- By leasing, a gain of \$100 (\$200 trade-in — \$100 book value) per car would be recognized in the first year.
   If the fleet is purchased, the \$100 gain per car on trade-in would be used to offset the purchase price of the new cars. Thus the depreciable value of each new car would be \$1,300 \$100 salvage value \$100 gain on trade-in salvage value - \$100 gain on trade-in = \$1,100.
- \$1,100.
  (3) Assume 10 working hours per day, 7 days per week and 52 weeks per year. Number one cartman works 50 hours per week (40 reg., 10 OT) and number two cartman works 20 hours per week.
  (4) Benefite which represent completency.

- two cartman works 20 hours per week.
  (4) Benefits which represent employer's share of FICA taxes, unemployment taxes and insurance are estimated at approximately 10% of wages.
  (5) Cost per set of batteries is estimated at \$150 with only ½ set per car anticipated in fourth year.
  (6) Includes only physical damage coverage since liability coverage is assumed to be included with coverage on clubhouse and course insurance.
  (7) Assume \$30,000 down payment, financing of \$100,000 payable in four equal installments with 12% interest.
  (8) Assume a 50% tax rate.
- Assume a 50% tax rate. Investment tax credit of 10% on 1/3 of value of property with depreciable lives of 3 years or greater but less than (8) (9) 5 years. Stated graphically:



### Table 2: Cash flow analysis

		LEA	SE			PURCH	IASE	
YEAR	1	2	3	4	1	2	3	4
<b>CASH INCOME:</b> Golf Car Rental Revenue Sale of Present Fleet (1)	\$156,000 20,000	\$172,000	\$194,000	\$208,000	\$156,000	\$172,000	\$194,000	\$208,000
TOTAL CASH INCOME	176,000	172,000	194,000	208,000	156,000	172,000	194,000	208,000
CASH OUTLAYS: Rental Percentage to Lessor Cartmen Wages Cartmen Benefits Battery Replacements Parts Replacements Insurance	78,000	86,000	97,000	104,000	12,610 1,290 1,000 1,500	12,610 1,290 15,000 2,000 1,500	12,610 1,290 15,000 3,000 1,500	$12,610 \\ 1,290 \\ 7,500 \\ 4,000 \\ 1,500$
Personal Property Taxes Interest Down Payment (2)					1,500 12,000 30,000	1,500 9,000	1,500 6,000	1,500 3,000
Principal Payments (2) Income taxes	44,000	43,000	48,500	52,000	25,000 36,717	25,000 48,050	25,000 65,550	25,000 82,800
TOTAL CASH OUTLAYS	122,000	129,000	145,500	156,000	121,617	115,950	131,450	139,200
NET CASH INCOME	\$ 54,000	\$ 43,000	\$ 48,500	\$ 52,000	\$ 34,383	\$ 56,050	\$ 62,550	\$ 68,800

(1) Sale of existing fleet at \$200 each (100 x \$200) = \$20,000.

(2) Down payment of \$30,000 would be made at beginning of year while first payment of principal would be made at end of year.

fleet should provide \$24,283 (or 12 percent) more net cash income than leasing.

But before concluding that owning is more favorable than leasing, consider some other factors which are not apparent from our profit and cash flow analyses.

Most lease agreements are only for a three-year period. Thus the favorability of owning is reduced to \$23,485 (17 percent) and \$7,483 (5 percent) in regards to profits and cash flow respectively. Reduced to a monthly calculation, this means that over a 3-year period we would be giving up \$652 per month in profits and \$208 per month in cash flow for the convenience of leasing. How much per month would it be worth to us not to have to worry about cartmen, their wages and benefits, the maintenance of the golf cars in regards to battery and parts replacements, insurance, personal property taxes, and the servicing of debt required to purchase the cars? In addition, how much additional business and reputation may be gained by having a new fleet of golf cars every 3 years instead of every 4 years?

The final decision to lease or purchase rests upon our operating objectives. If we are interested solely in maximizing profits on our golf car operations, there is no doubt that owning is more favorable. If our objective, however, is to keep our operations as simple as possible while trying to develop a prestigious reputation, then we must decide how much additional our golf car operations should cost. Realizing, of course, that the more prestigious reputation the course has, the more it can demand in its membership fees, restaurant prices, and pro shop prices. 

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# Smart management and golf car profits — making a good thing better

by Devereux C. Josephs, Jr.



In all discussions about the role of cars in the sport of golf, the most important fact often gets the least mention — that they are a large cash producer for the club or course that operates them. In fact, the profits from golf cars often exceed those of the bar. And in most cases, these profits can, by proper car selection and management, be made even better.

### Historical perspective

The biggest factors in the emergence of golf cars as a profit-making asset are the basic policy and attitudes of players and clubs regarding the use of golf cars. Ten years ago, when golf cars were still a novelty, golfers and greens committees alike tended to look down their noses at them, claiming that they were effete, they took the exercise out of the sport, they damaged the turf, and (since most of the early cars were gasoline driven) they

Devereux C. Josephs is vice president and marketing manager of the Club Car division of Johns-Manville Sales Corp., a major manufacturer of golf cars. "Years ago, when golf cars were still a novelty, golfers and greens committees alike tended to look down their noses at them."

were smelly and noisy. As a result of these attitudes, most clubs would own only one or two for use by the elderly or infirm, and then only with a letter from their doctor.

But as experience was gained, some interesting facts began to emerge. It was discovered that the use of golf cars speeded up play, allowing more people to use the course in a given day, and generally making the game more enjoyable (and, it might be noted, more productive of greens fees). The cars didn't damage the turf: in fact, it was discovered that the golf car did far less damage than the eight feet of the two players plus their caddies.

The advent of electric cars took the smell and noise out of the picture. And it was discovered that cars, far from being a costly headache, were profitable and required little care.

The total number of golf cars in use today (over 446,000, according to National Golf Foundation figures) indicates that most clubs have long since bowed to popular demand and have large fleets of golf cars available for use. Usage rates vary from around 50 percent of total rounds played to 100 percent in the case of the courses that have gone to a policy of requiring the use of cars as a condition of play. A large number of clubs, and nearly all resorts, have taken this step.

### How many and how much?

How many cars does a course need? This depends on the number of rounds of golf played each season, the number of months the course is open for play, and - most important of all - the aforementioned usage rate. But a typical 18-hole course, with car use optional but encouraged, will usually require a fleet of 45 to 50 cars to ensure that the players' needs are met on a normal Saturday or Sunday in July or August. Our discussion of golf car economics will therefore center around a fleet of 45 cars. We will also base it on the choice of a four-wheel, electric model, this being the type of car that is emerging as dominant in the market.

What does a fleet of 45 four-wheel, electric golf cars cost? Depending on quality, features of performance, safety, and accessories (canopies, windshields, etc.) desired, a golf car can cost, delivered to the club, anywhere from \$1,300 for the cheapest to \$1,700 for one of the best. Let's assume our club buys the top of the line: 45 cars at \$1,700 — an investment of \$76,500.

There's an immediate question of whether the cars should be purchased or leased. Assuming the club must borrow the funds if it wishes to purchase, there is not a great deal of difference in the economics. Ownership with borrowed funds entails monthly payments different from lease payments only in that clubs can generally borrow at a lower interest rate than is implied in most lease

plans. (NOTE: This is not true for resorts and privately-owned public courses; the tax-paying status of these courses often dictates leasing because of the tax-deductible nature of the lease payments.) In either case the club will bear the maintenance, operating, and insurance costs, either directly or indirectly.

At current interest rates, on a 3year contract (which is the most usual), the monthly finance payments on a value of \$76,500 will be about \$2,500 per month, or \$30,000 per year. Needless to say, this amount per year will have to be paid whether the club is open for play all year, or only part of the year. The revenue from the rental of cars, on the other hand, is very much affected by the number of months the club is open for play.

Let's look at two cases: the yearround course, and the course that can only be open 7 months out of the year. For courses such as these, the following represents a conservative estimate of the average revenue to be gained from a fleet of 45 golf cars:

	Seasonal club Year-round				
	(7 months)	club			
No. of rounds of					
golf/year	15,000	21,000			
No. of car rounds	7,500	10,500			
Annual revenue at	ATT 000	A105 000			
\$10/round	\$75,000	\$105,000			



"There's an immediate question of whether the cars should be purchased or leased. If the club must borrow the funds, there is not a great deal of difference in the economics."

It will be noted that these revenues are based on 100 percent usage. Some clubs may wish to allow their members to carry their own clubs or use pull carts; others may have, and wish to promote, a strong caddy program. But no matter: the above shows the income potential that is there if the club wishes to avail itself of it. It should also be noted that car rental rates are on the rise: \$12 per rental is beginning to be seen at some clubs.

Annual costs of operation for 45 electric cars break down, on the average, as follows:

	Seasonal club	Year-round
	(7 months)	club
Maintenance	\$ 8,700	\$12,900
Battery replacement	3,600	3,600
Electrical power usage	1,600	2,300
Insurance	1,500	2,100
Total	\$15,400	\$20,900

The maintenance figure in this total includes an allowance for the time spent by a club employee in checking the batteries for water level and hooking them up to their chargers each night. To the extent that this employee might be on the payroll full time in any case, the figure shown could be regarded as excessive. Similarly, the battery replacement figure is based on 2 years of life in both cases; with care in winter storage, the 7-month club can get a longer life out of its batteries. And battery life can be even further extended in both cases if the car is of a type that enables it to do multiple rounds in a day without "deep cycling." Power usage and insurance costs are averages; these vary between different parts of the country.

The profits from golf car operations can now be determined:

round
ub
5,000
0,000
,900
,900
1,100

These net profits are just that: they are net, free and clear, usable for any



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FOR COMPLETE LINE OF PAR AIDE GREENS AND TEES EQUIPMENT—WRITE FOR CATALOG PAR AIDE PRODUCTS COMPANY 296 NORTH PASCAL STREET • ST. PAUL, MINN. 55104 purpose the club wishes. They're averages, of course, and many individual cases will differ in one direction or the other. But the fact remains that golf cars are profitable for the club or course that operates them, and to a degree that makes them one of the club's most important assets.

### Low prices gone forever?

Let's go back for a moment to the question of price. The profit figures shown above were based not on the cheapest car available, but on the most expensive. Needless to say, the above profits could be even bigger — by up to \$7,500 — if the cheapest car available is purchased. But this wouldn't be realistic, because the cheaper golf cars aren't going to be around much longer.

As the golf car market mushroomed during the last 10 years, many firms rushed to enter it and competition, coupled with the early reluctance of clubs to buy cars at any price, gave rise to a minimum price structure in the industry which didn't afford either the distributor or the manufacturer much of a profit. Since then, the market has matured, and a number of the firms that led the vanguard in low pricing have closed their doors. The remainder are now beginning to price for profit, and it won't be long before the \$1,700 used in the foregoing will be an average retail price, not a maximum. Luckily, the initial price isn't critical: it's pretty clear that higher prices for golf cars are not going to spell the difference between profit and loss to the club. The club can buy the best, and still enjoy a very favorable cash flow.

#### Smart management profits most

How can the profits from golf car operations be managed to ensure that the club actually gets the most out of its investment?

First, car selection. It is a fact that some makes of cars get more out of their batteries than other makes and thus are more economical in use. But there is an additional benefit here that is often missed. That is that the more conservative of power a car is (expressed as the number of holes it will go on a single charge), the more rounds it can be counted on to complete on the busiest days, with the result that fleet size doesn't have to be



"The most profitable avenue, obviously, is to make car usage mandatory, have enough cars, and charge the going rate."

as great to meet peak needs. A reduction in fleet size of only five cars gives a tremendous boost to net profits without affecting total revenues.

The next area is that of revenue. As we have seen, revenue is a function of car usage policies and daily rental rate, both of which are under the control of the club. The most profitable avenue, obviously, is to make car usage mandatory, have enough cars to accommodate capacity usage of the course, and charge the going rate for their use.

Care in maintenance, particularly the batteries, is the third most important area. Every month that battery life can be extended by maintaining correct water levels and by proper charging pays large dividends in battery life.

Here, too, it pays to buy the better

product. Not all cars have the same performance characteristics, and some offer low price at the cost of high power consumption and short battery life. It's also important that the players who use the cars be properly instructed in how to drive them: because of the nature of the speed control in all present day golf cars, battery life can be greatly affected by driving habits. And other costs are involved. Surprisingly, people who are responsible, careful automobile drivers turn into demons on the golf course. Lawsuits, damage to the cars, and high maintenance costs can result from careless driving.

The remaining factors are less important. We have already seen that leasing versus owning with borrowed funds is not critical, except for a taxpaying course. The choice between three-wheel and four is to be decided on grounds of safety more than economy, and the choice between gas and electric is to be decided more on the grounds of noise and air pollution than economy. Insurance costs, the only remaining cost element, are seldom under the control of the club; but because four-wheel cars are more stable, they usually carry a lower insurance premium.

Some clubs seek to improve golf car profits by buying used cars, rather than new ones, every time they replace their fleets. This is possible: like regular cars, there are good buys available in used golf cars. If you know and trust your dealer, and if your membership doesn't care about appearances, then this can be a desirable avenue. But watch for excessive operating costs in used cars, particularly if the batteries are used too. And remember that the used cars will have little or no trade-in value left when it comes time to replace them. As with so many other things, what seems a bargain in golf cars can end up costing more in the long run.

#### To sum up

Properly managed, a golf car fleet can be one of a club's biggest income producers. The ways to insure the maximum profit from this source are the tried and true ways that spell success in any operation: buy a good product, encourage its use, charge a fair price for its use, and maintain it well.  $\Box$