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Accent on management



by Ken Emerson

A recently published book, "Private Club Administrator" by Henry Ogden Barbour, CCM, is, in my opinion, a very worthwhile piece of literature for the club manager to have. Therefore, I am devoting my column to a review of this work.

(Director, School of Hotel, Restaurant, and Institutional Management, Michigan State University. 630 pages. Published by the Club Managers Association of America, 1030 15th St. N.W., Washington D.C. 20005. Members-\$12.50, Nonmembers \$18.00).

There aren't many ''firsts'' in publishing anymore; usually it's only updating, expansion or revision of previous material. In a very real sense, however, Private Club Administrator is a first.

Very few books have been written on private club management. Archie Reeve's Club Economics (out of print), The Management of People in Hotels, Restaurants and Clubs by Dr. Lundberg and James Armatas, and The Management of Clubs by Harry Fawcett are the only three that come to mind. For years the latter was the only general text available on the profession.

In their time and place these books represented most of what was known about the management of clubs. Even today much of value can be found in them. But now, universities offer training in the profession and the Club Managers Association of America provides a continuing education program to enable its members to keep up with the latest trends in the field.

An industry wide trade association, the National Club Association, spends its time keeping tabs on legislation, research and related legal questions.

The management of private clubs

has grown beyond what can be bound in a single volume.

Private Club Administrator is not such a management handbook, with ready-made answers to all the day-to-day problems of club operation. The manager looking for the best way to clean a swimming pool will be disappointed in its contents. The house chairman who expects the book to give him directions on remodeling the lounge will not find what he is seeking.

However, if you think keeping the pool clean or that the whens and hows of lounge redecorating represent the building blocks of club administration, then you need this book.

Henry Barbour brings impressive credentials to his task. A graduate of Cornell's School of Hotel Administration, Mr. Barbour spent 14 years as general manager of The Houston Club before becoming director of the school of hotel, restaurant and institutional management at MSU.

During his stay at Houston he authored a number of articles on club management and club administration and was instrumental in launching The Club Manager's Association's educational program under the Club Management Institute. He is currently president of the council on hotel, restaurant, and institutional education.

Private Club Administrator goes to the very heart of club concepts. It deals with such basics as, "Why is a club successful?"

And, "What are the responsibilities of the board of directors? Which of them should be delegated? Which retained?"

Mr. Barbour's answers to the first question, incidentally, is, "To be successful a club must:

"I. Win member confidence in its products, services—

''II. Gain the informed loyalty of its employees.

"III. Earn community acceptance as good citizens by fulfilling its financial obligations promptly, by achieving good moral tone, by doing its part in public service, and by displaying leadership in civic endeavors for community improvement.

"IV. Appreciate the advantage of growth and be alert to growth opportunities."

Having dealt with club success in general terms, Private Club Administrator then proceeds to deal with specifics. These begin with the need for a club creed. (If your club does not have one we predict you'll be insisting on a creed formulation committee by the time you've finished reading this section).

The book then goes on to spell out the differences between the club charter (the club's license to operate) and its bylaws (an extension and elaboration of the charter and the specifics of internal procedures).

Considerable emphasis is placed on using the bylaws as a vehicle to allow the club to keep up with changes that occur in its economy or society.

Because they can be ammended, the bylaws should be used as a tool that will permit the board to review policy and express their views of the club's goals.

If Mr. Barbour feels that a club's creed, charter, and bylaws are the cornerstones of its foundation, it is clear that he also regards a strong board of directors as its keystone.

For two chapters and 100 pages the book explores the relationship of officers, board members, and club manager.

In my opinion these chapters

Continued on page 24



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and clear.

Continued from page 22

alone are worth the price of the

Not only are they the best written-and most easily read-sections

of the book, they present the most thorough analysis I have seen on

the authorities of each position in the club hierarchy and of the board

The chapter discussing the board's responsibilities, is logical

It is important to note that the author clearly feels that in order to preserve and insure its strength a board must make the manager a

part of all, but the most private of

its meeting; that neither board or

manager can be effective unless the manager does attend all regu-

YOU CAN'T AFFORD ELECTRIC CARS THAT WON'T GO AT LEAST 72 GOLFING HOLES BETWEEN BATTERY CHARGES

be rented only batteries to get that second round. You MUST once a day. You can't afford to deep-cycle your have a golf car that will go 72 holes or more between charges to assure getting 36 holes without discharging batteries below the critical can't afford a golf car that can course's largest single reserve.

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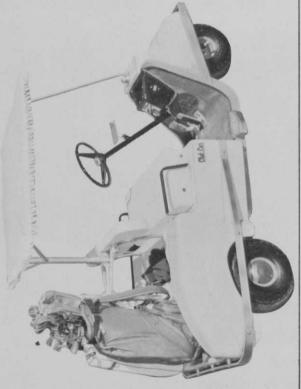
lar meetings. Mr. Barbour has given added value to his book by asking specialists to do five of the technical chapters in his book. These, and their authors, are:

The Legal Aspects of Club Administration, Hendrik Zwarensteyn, ID, Professor of Business and Hotel Law at MSU; Club Financing, Fred E. Eckert, CPA, Harris Kerr, Forster & Co.; Federal Income Tax Considerations For Social Clubs, Walter A. Slowinski and Jack P. Janetatos, Baker & McKenzie, Washington, D.C.; The Role and Operations of Committees, Dr. Earl P. Strong, Assistant Dean and Professor of Management, Penn State University; and Administrative and Conductive Committees, Edward Lyon, CAE, Executive Director, Club Managers Association of America.

The book also includes elaborate appendices with model charters and bylaws, as well as samples of house rules and suggested job descriptions for major staff positions.

With this book Henry Barbour and CMAA, its publisher, have made a major contribution to the private club industry. It is perhaps best described in Mr. Barbour's own words which though used to describe the Club Creed, are equally applicable to the book itself.

"... based on past experience, present accomplishment, and future needs . . . its aggressive use in membership."





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AN OPEN LETTER TO MY FRIENDS IN GOLF - FROM DR. MARVIN H. FERGUSON

Dear Friends:

On August 31, 1968, I will terminate a period of employment with the United States Golf Association which began more than 28 years ago. During that period of time, I have come to have a profound appreciation and respect for the men who guide the USGA and for the principles which govern their actions. It has been a challenging, rewarding, and satisfying career.

These facts will enable you to understand my mixture of feelings - composed of regret and keen anticipation - as I make plans to go into other work. My job in the future will be that of president of Agri-Systems of Texas, Inc. My company will be active in the following diverse but related areas of service.

- 1. Golf course design and construction supervision. I will be personally responsible for this work, but my own knowledge of the game and its requirements will be supplemented by the talents of landscape architects, engineers, and site planners on our consulting staff. I am hopeful that our past efforts in research which sought to devise improved construction methods, and our abiding concern about maintenance considerations will enable us to create golf courses that are without persistent maintenance problems.
- 2. Irrigation system design and installation supervision. Mr. Herman Johnson, a man with an enviable reputation for competence, will be in charge of this work.
- 3. Soil analysis for putting greens has been done by our laboratory for about five years. Techniques and standards have grown out of research done under my supervision.
- 4. Sod production. Our company will develop modest acreages of specialty turfgrasses. These will be offered to homeowners as well as to golf clubs.
- 5. Consulting service. Our permanent staff of turfgrass specialists is supplemented by consulting specialists in all phases of agriculture and engineering. We can help with any job requiring expert knowledge of plants and soils.

We hope we may serve you. Don't let our company name mislead you. Our home base is in Texas, but our service is available anywhere. Best wishes.

Marin W. Terguson

DESIGN



Turfgrass research review

by Dr. James B. Beard

There are a number of new turfgrass varieties which have recently been released or will be released in the near future. The purpose of this article is to bring together a summarization of the origin, development, adaptation, characteristics, and management requirements of many of these newly developed turfgrass varieties. This information was obtained from the originating institution or company. Some of the varieties have not been widely tested throughout the United States.

Therefore, it is suggested that the reader confer with his own state agriculture experiment station concerning the performance of a specific variety which he is interested in under the soil and environmental conditions of his area.

There is a trend toward developing individual turfgrass varieties for a particular environment or soil condition of a specific region. Thus, a particular variety may not have wide adaptation and use. This is an important concern to an individual considering the use of a new variety.

Name: RUBY RED FESCUE (Festuca rubra L.)

Development: Selection made by D.J. Van der Have of Holland. The variety was released in the United States in 1967 by Northrup, King and Co. of Minneapolis, Minnesota and seed was commercially available in 1968. The original selection was made from the sandy areas of eastern and southern Holland. Ruby was tested for eight years in Europe and the United States.

Adaptation: Ruby is adapted to areas in the United States and Canada where bluegrass is adapted for turfgrass purposes. The winter

hardiness of Ruby is satisfactory throughout the northern part of the United States. Heat tolerance evaluations are not yet complete, however, it appears to be at least equal to the other available varieties. The drought tolerance is very good and the shade tolerance is very satisfactory, being equal to the other available red fescue varieties.

Characteristics: Ruby is a bright, medium green with a semi-upright growth habit. It posesses a moderately rapid growth rate and a moderate density. In general, Ruby produces a more open sod than can be obtained with any other presently available red fescue variety. It has a fine leaf texture similar to Rainier. The establishment rate is very rapid and the rhizome vigor is superior to the other varieties presently available. The thatching tendency of Ruby is not as great as varieties like Pennlawn. Though Ruby has not been completely evaluated for disease resistance, it appears to be more resistant than Pennlawn, Illahee, and other available varieties. The wear tolerance is equal to the other varieties.

Use and Management Requirements: Ruby is preferred for use in general purpose turfgrass mixtures where bluegrass is the dominant species. Ruby produces a more open sod which allows for a balance of bluegrass and red fescue. The chances of clumps of red fescue becoming unsightly are not likely where Ruby is used. Ruby is not recommended for seeding by itself because it does produce a more open sod. Ruby maintains satisfactory density when mowed at 3/4 of an inch or higher. It tolerates the high fertility levels used for high quality Kentucky bluegrasses and will also perform well under moderate fertility levels as well as under both limiting and optimum moisture conditions. The variety is particularly outstanding under high fertility management regimes.

Name: NUGGET KENTUCKY BLUE-GRASS (Poa pratensis L.)

Development: Selection made by H.J. Hodgson, J.G. Dickson, R.L. Taylor, L.G. Klebesadel, and A.C. Wilton of the Alaska Agricultural Experiment Station. The original selection was from a single plant collection made at Hope, Alaska in 1957. The variety was released February 1, 1966, and a limited quantity of seed will be commercially available in 1968. The variety has been under evaluation for turf use the past ten years at Matanuska Valley, Palmer, Alaska and five years at Tanana Valley, College, Alaska.

Adaptation: Nugget is well adapted to Alaska but only limited information is available for other areas. It possesses outstanding winter hardiness which far surpasses any commercial strain yet tested in Alaska.

Characteristics: Nugget germinates rapidly with the early establishment vigor somewhat below Park, equal to Windsor and greater than Merion or Newport. It produces a low growing, dense, medium textured, dark green turf. The color is darker green than Merion and the texture is somewhat finer. It has been completely resistant to natural infestations to powdery mildew and very resistant to Helminthsporium spp. However, Nugget is as susceptible to snow mold as the other Kentucky bluegrass varieties. It is relatively low growing and has excellent mowing qualities. The growth rate is less rapid than Merion, Park or Newport and equal to Windsor.

Continued on next page

Beard Continued from preceding page

Use and Management Requirements: Nugget is adapted to a wide range of different turf uses in Alaska. It produces an ideal turf when cut at one inch and shows excellent tolerance to a one-half inch cut. A high fertility level is required for vigorous growth throughout the season.

Name: WINTERGREEN RED FESCUE (Festuca rubra L.)

Development: Selection made by F.C. Elliot of the Michigan Agricultural Experiment Station. This polycross was selected from a Netherlands plant introduction. The variety was released December of 1967 and will be commercially available in 1970. It has been under evaluation for turf use eight years at East Lansing, Michigan and six years at several out state locations in Michigan. Since 1964 it has been under test at nine other experiment stations throughout the north central region.

Adaptation: Wintergreen is well adapted to the Michigan climate and soil conditions. Since it has had only limited testing in other states at this time its potential range of adaptation is not known. The winter color of this variety has been superior to any of the red fescues evaluated at East Lansing, Michigan. The shade tolerance is similar to Pennlawn.

Characteristics: Wintergreen has an establishment vigor comparable to Pennlawn. It attains an upright, fine textured turf. Wintergreen has almost twice the density of Pennlawn as well as a darker green color. It has a moderate creeping habit with a thatching tendency similar to Pennlawn.

Use and Management Requirements: Wintergreen is well adapted to cool summer climates and droughty, coarse textured soils. An outstanding characteristic of Wintergreen is the capability to produce a superior quality turf under extremely low management conditions including nitrogen fertility and water. Its mowing quality is excellent.

Name:

TIFDWARF BERMUDAGRASS (Cynodon spp.)

Development: Selection made by G.W. Burton of the Georgia Coastal Plain Experiment Station and the United States Department of Agriculture. It was released in April of 1965 through the Georgia Crop Improvement Association. The available information indicates that Tifdwarf is a vegetative mutant that occurred in Tifgreen bermudagrass at Tifton, Georgia.

Adaptation: Tifdwarf appears to be widely adapted to the warm humid regions of the United States. It is slightly more winterhardy than Tifgreen.

Characteristics: Tifdwarf like most dwarfs has smaller and shorter leaves, stems, internodes and seed heads. It produces a higher turfgrass density than Tifgreen and possesses softer leaves and seed heads which contribute to superior putting qua ity. It tends to be somewhat slower in establishment than

Continued on page 30



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Tifgreen. Tifdwarf has a darker green color than Tifgreen and tends to have a somewhat purplish basic plant color which aids in maintaining a dark green color in the summer time but also results in a very noticeable purplish cast during the low temperature periods of the fall. The disease resistance of Tifdwarf appears to be equal to Tifgreen. Both are quite susceptible to sod webworm.

Use and Management Requirements: Tifdwarf is particularly adapted to use on golf putting greens due to its dwarf like characteristics, which results in it being quite tolerant to close mowing. Tifdwarf is much more tolerant to cutting heights of 3/16 of an inch than is Tifgreen. Its growth rate appears significantly less than Tifgreen which means that the mowing frequency for Tifdwarf would not be as critical as for Tifgreen. This slower growth rate also results in a reduced topdressing requirement in comparison to Tifgreen.

Name: JAMESTOWN RED FESCUE (Festuca rubra Var. Commutata Arud.)

Development: Selection made by personnel of the Department of Agronomy, University of Rhode Island, from an old abandoned golf green on the Beavertail Golf and Country Club, Jamestown, Rhode Island. The variety was released May 11, 1967, and a small quantity of seed will be available in the fall of 1968. It has been under evaluation since 1960 at the University of Rhode Island; since 1962 at Rutgers University and the USDA, Beltsville Station; and since 1964 at many states throughout the northeast as well as several European countries.

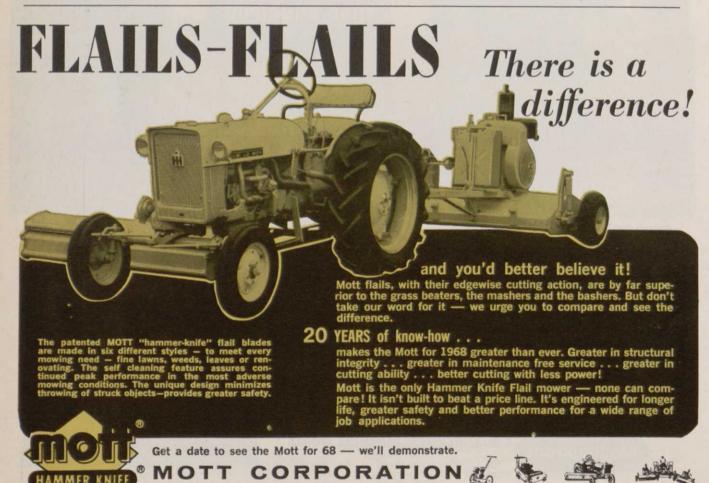
Adaptation: Jamestown is adapted to the northern, cool humid regions in the usual areas of red fescue adaptation. It possesses excellent heat, cold and drought tolerance as well as shade tolerance comparable to other fescues.

Characteristics: Jamestown has a

rich, green color comparable to Merion Kentucky bluegrass. It has a fine texture and an erect growth habit. The density is excellent, being superior to all other red fescue varieties tested at Rhode Island. The establishment rate is similar to Pennlawn. No obvious thatching problems have been observed to date. Disease resistance is average and the winter color is similar to Pennlawn. In general, Jamestown has held greater density in pure stands than any other fescue tested at Rhode Island.

Use and Management Requirements: Jamestown is recommended for general purpose uses in turfgrass areas comparable to that of other red fescues. Its fertility requirements are comparable to Pennlawn. Jamestown will tolerate lower cutting heights than any other red fescue tested at Rhode Island. It has given good performance at cutting heights, ranging from 1/4 to 1-1/2 inches. The mowing quality is excellent.

Second of a three-part series on new grass developments.



LaGrange, Illinois 60525

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