should meet on equal grounds with the membership at large. There should be no special privilege. Employes should understand that all members should be served alike. There should be no preference in attention to any one member. In short, there should be no discrimination in any form in any department of the club.

Upon the course, constant effort to increase comradeship should be made. The "lonesome" or single player should be invited to join teams. To force a member to play alone is hardly pardonable. He may be an inferior player yet a splendid gentleman and good company. His ability as a golfer is second to his character. This should not be confused. Should he prove to be a "dub," then greater patience and consideration should be extended to him. He no doubt seeks pleasant recreation in the midst of sociability and among gentlemen, and has a right to expect it in his club.

The guest at the club deserves courteous consideration. He may be a future member and his appraisal of the club will be influenced by the hospitality accorded to him. It should be the aim of members to have the guest carry away with him a lasting, favorable impression of his club.

A member having favorably passed the scrutiny of the investigating committee, has the endorsement of that committee and should be received into the membership of the club with warmth. He may prove a pillar to the organization. He should at once breathe the air of good fellowship, and with it will come that pleasant association that bears club success.

M UCH of the costly work in maintenance is the result of ill-considered construction. When building or revamping, don't lose sight of the maintenance work that will have to be done.

I S your cost system this year really going to mean something as a guide and guard, or be simply a collection of figures showing how much you spent?

ADDRESS WANTED

Information as to present address of Wm. E. Moore, formerly with Golf Course Exchange, 721 N. Michigan Ave., Chicago, will be appreciated by C. L. R., care of GOLFDOM, 236 N. Clark St., Chicago.





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Big Job Cut Out for General Manager

BY R. S. RICHARDSON Manager Kanawha Country Club

OST successful enterprises today have as a recognized head an executive who knows the business in all of its departments and whose experience and training is such that he can personally do the actual work of a subordinate, should that be necessary. Thus he is capable of supervising and instructing the men of his organization in all the details and ramifications of the business. A modern banker is usually a man who has had experience in every line of work that is essential to good banking. He is capable of organizing a new bank and taking complete charge of its operations, establishing its systems, selecting and directing its personnel, and in the end turning over to the directors a smoothly running institution. It has become more and more the practice of placing at the head of our great railroads men who have come up from the ranks and who know every angle of railroading. The same thing is true of great industrial enterprises, as well as the smaller units of manufacturing and merchandising.

Golf has come to be a real business. Country clubs are safely established on a permanent basis. Millions upon millions of dollars are invested in them and this investment comes from men who stand first in the business and social life of the country. Because of its recreational character the same keen thought and judgment has not been given to golf, as a business. that would naturally enter into the channels of manufacture and trade. Club management is frequently in the hands of a caterer; too frequently in the hands of men who do not know golf. One reason, perhaps, is that it is difficult to find men trained and equipped in all the departments of golf and club management. A man who has a knowledge of accounting, who is experienced in club or hotel man-

POSITION WANTED - Greenkeeper with extensive and successful experience with first class clubs in central states, desires eastern position. Best of references. Address M. C. Care of GOLFDOM, 236 North Clark street, Chicago, when writing advertisers

agement, who knows something of greenskeeping, who plays a good game of golf and loves to play it, who has perhaps taught golf as a professional—such a man would be invaluable to the modern country club.

Engaged in the business of golf are men who achieve success as clubhouse managers, men who are good golf professionals and instructors, who know grasses and soils and are good greenkeepers, men who are clubhouse architects and golf course architects. Many of them, as a rule, know simply their own line of work and are not efficient in other departments. I have seen a good many country clubs—north, east and south—and as a general thing the professional knows nothing of club management, and in many cases the club manager does not know how to play golf.

I have seen many country club buildings designed by famous house architects. They are beautiful and imposing, but it is clear that some of the architects do not understand golf nor the needs and comforts of the golfer. It is no adverse criticism of the architect to say that because of his ignorance of the game he inevitably misses the little things that count so much in a golfer's life, especially when he is off his game and the world seems hard anyway. I know one such golf club where, for example, there is no way to get from the locker room to the golf shop without going around the building, and the golf shop is on the side of the house away from the first tee. A country club should not only look well to the outside observer, but the members want service, comfort, and convenience, and the building should be arranged to give them what they want. It is my conviction that an architect who does not play golf is unable to design a building as well as one who plays and loves the game.

A new country club of today usually employs a course architect, a clubhouse architect, and then employs a manager to open the club and put it in running order. If they would first employ a man who could superintend the building of the golf course, superintend the building of the clubhouse, and then open the club, establish the systems, and turn over to the executives a smoothly running club. I am positive they could save a great deal of money and derive greater satisfaction from their expenditure. A man of this kind must have a great deal of experience, but





THE FATE-ROOT-HEATH CO. 888 Bell St., Plymouth, Ohio it is possible, and men are being trained today for such work.

If a good golfer who knows accounting should become a golf professional and teach the game successfully a few years, and then act as assistant to some well known golf architect, studying carefully the building of the course, the building of the greens, the drainage, and noting the different grasses that are used in different climates and soil; and then get into the managing and secretarial end of the business where his accounting experience would help him in criticizing the systems and the service already established; this experience, together with his keeping up with the growth of the game by reading the excellent advice derived from the United States Golf association and the articles in the good golf magazines of today, would qualify him for the general work outlined above.

The country club business is growing and it is time that all men connected with its management should try to improve their knowledge of all departments so that when they have a title of General Manager, they will be General Manager in reality.

Martin's Picture Book Is Players' Aid

D ODD, MEAD & CO. have published Pictorial Golf by H. B. Martin. It is one of the simplest worthwhile golf instruction books we have seen. The book consists of the clearly illustrated golf pointers picked up by Martin during the last fifteen years' observation of many leading players. Much of it has appeared as newspaper syndicated material and "went over big" in the daily papers. Martin has done an excellent job of clarifying baffling points in golf instruction and in vividly illustrating vital playing details so they will be more easily imitated and retained by the average player.

The book strikes us as one that will do a whole lot more than its cost in good to the game of the average player. While it is by no means as elaborate as Bob Mac-Donald's photographic classis of golf Instruction, the new Martin book is a remarkably practical piece of work. Its cost is \$2.00.

I F you must do spring seeding, get it done as early as soil and weather conditions will permit.

Increase Dining Room Trade With Children

I T IS not possible for a club to serve meals as cheaply as a corner lunch counter. The item of overhead is always larger, the service must be better, and the food must be of finer quality; and yet the number of meals served may be very small. All of these factors boost the cost. In some clubs it is extremely difficult to compete with dining rooms even at local hotels, let alone lunch counters. The best that most clubs can hope for is an even break. A steward who can manage the department so there is no loss for the year is a valuable man and has done his job well.

The difference between profit and loss depends in no small measure on the number of meals served. Popularize your restaurant and the cost per meal drops enough so that even a slight profit may be made.

One way to increase the volume of business done is to serve a meal for the children at about half the charge for adults. Members with large families and only average incomes appreciate this and will often stay at the club for dinner where, if they must pay the full price for each youngster, they will be much more liable to leave the club early in the evening and eat when they get home.

The club loses no money on these children's meals. Portions are smaller, there are fewer courses than in the adult meal, and the items served are staples that all youngsters like rather than the more expensive delicacies that may or may not appeal to their taste. Soup, roast beef, mashed potatoes, milk, ice cream and cake is a typical menu and will satisfy the young people.

The children's meal is particularly valuable on week-ends and holidays when the dining room facilities are taxed, since a la carte orders, which slow up the kitchen, are not ordered for the youngsters when a regular meal at a reasonable price is available.

MORE women are playing golf each year. This means the manager has to play to the feminine element in his operations with a deft emphasis. House business is better when the wives, being parties to the deed, don't kick on the families' club bills.





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GOLFDOM



Birmingham, Ala.

Reddys Span "Nut Notion" to Necessity in Few Years

PROS who are getting the welcome, effortless and constant profit of patented tee sales get a sharp reminder of the comparatively recent growth of this added revenue when they run across the dope that less than seven years ago Dr. William Lowell, a New Jersey dentist, whittled out the grand-daddy of the first Reddy tee. A





These are the Reddy Tee Lowells; upper left, Dr. Wm. H., at the upper right is E. E., and lower right is Wm. Lowell, Jr.



little later on he experimented with a top of the tee made of dentist's cement and then there were about a dozen other types he worked on until he finally developed the Reddy tee as it is today. An interesting detail of the Reddy tee exhibit at the International Golf Show was the array of various models in the Reddy tee's history. It was significant to note that the present model in a great many respects shows close adherence to the doctor's original hunch.

There was a great deal of kidding shot at Dr. Lowell when he began using his tee, and the fellow club members and other friends he got to use it also were targets for the wise-crackers. But instead of kidding Lowell out of faith with his idea they worked him up to a "steam ahead and damn the torpedoes" state. He sampled the tees among everyone who might "click" on the new stunt. Star pros, and amateurs and rank dubs, if they happened to be in the line of fire, got the works from the doctor. One of the first cash sales was made to John D. Rockefeller. Walter

Hagen and Joe Kirkwood were about the first notable pros to use them.

In putting the Reddy tee across, Dr. Lowell poured money into sales promotion until the pioneering expense started to look like the German national debt. But after he'd done his preliminary investigating and sales work he dug into his jeans again and started advertising. Then the tide turned strongly his way and has kept on favoring him until Reddy tee sales per year are at a figure that would make you gasp. Now the golfer who uses sand to tee the ball is in the rapidly dwindling minority, approximately less than 15% of the golfing assembly.

Today the doctor is chairman of the board of the Nieblo Mfg. Co., manufacturers of the Reddy tee. His boy, E. E. Lowell, is president of the company, and his other son, William, Jr., is vice-president. The company's factory is at Norway, Maine, in the heart of the white birch country. The Reddy tee is made of carefully selected, air-dried white birch. The manufacture, coloring and finishing of the tees is done with equipment especially designed for the work, and employing material that is the best the Lowell family can find in the market.

W ILSON-WESTERN sends GOLFDOM three of the lively colored display cards that this company is furnishing the pro trade this year as dealer helps. One card features the Wilson balls, another the Wilson matched woods and the third the Wilson Inter-Related irons. It makes fine stuff for the pro to put in a spot near his merchandise where it will do some good silent selling work.

Always remember style is one of the mainsprings of selling. Capitalize the style element every chance you get in your merchandising.

Exclusive merchandise is one sure way to pro selling success. If the shop is "first with the latest" it's highly interesting as a market place for the members.

HICKORY SHAFTS, FIFTEEN CENTS

For both iron clubs and wood clubs. The Shafts are second growth hickory, air-seasoned for two years, returned to professional size, straight, beau-tiful, fairly stiff.

THIS OFFER IS SINCERE. I WANT EACH **PRO TO GET HIS SHARE**

Postage prepaid where remittance accompanies order. C. O. D. shipments sont collect. Send \$3.75 for 25 shafts, postage paid. Send \$7.50 for 50 shafts, postage paid. Send \$15.00 for 100 shafts, postage paid.

JOHN W. WEIS, 650 New York St., Memphis, Tenn.



GOLFDOM

APRIL, 1928

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Labor Turn-Over a Cost to Be Cut

Labor turn-over in any business is costly. In the golf field this fact seems to be pretty generally disregarded so far as club managers are concerned. During the last three months changes in our mailing list indicate that a surprisingly large number of managers will not be back at their 1927 clubs.

This means new men will have to be broken in and even with maximum speed in getting the run of things they will have to do some needless experimenting with their clubs' money.

Considerable of the changing seems to be of such a character that it might be eliminated. There are some inevitable changes due to conditions, performance or the desire of a manager to get a better position, but it is our observation that the majority of managers resign or their contracts are not renewed because of some comparatively trivial cause.

The presidents and house chairmen who can pick and keep good managers are contributing substantially to the efficient and thoroughly satisfactory operation of their clubs.

The Links By ROBERT HUNTER

An invaluable treatise on sound golf architecture

This is the first American book on golf architecture and has been pronounced a classic by leading golf architects.

It plainly and profitably presents the factors that determine first class course design, and cites in type, views and diagrams, the outstanding model holes of courses in the United States and abroad.

The Links is an essential to the library of the golf architect, green chairman, greenkeeper and pro.

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Fountains-Drinking Furniture-Clubhouse. Grounds, Porch **Garbage** incinerators Gum Handicap racks Handicap cards Harrows Heating Systems-Clubhouse, Water Hedge trimmers Hole rims Hose Hosiery Indoor putting surfaces Kitchen equipment Landscaping material Laundry equipment Lawn sweepers Linens Lockers Maintenance equipment Mole traps Motion picture outfits Mowers-Fairway, Green. Rough, Tee Mower overhauling Mower sharpeners Organizing service Pipe-Drainage, Water Playground equipment Plumbing supplies Pumps (shallow-deep-) Putting cups Rakes Refrigerators Refrigerating Machines (PLEASE WRITE SIGNATURE AND ADDRESS PLAINLY)

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Advertising Manager JOE GRAFFIS

Eastern Representative ALBRO GAYLOR 20 Vesey St., N. Y. City Tel.: Whitehall 1247-1248

Editor

HERB GRAFFIS

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