## Syngenta, LESCO Part Ways

## COMPANIES CITE PHILOSOPHICAL DIFFERENCES

By Larry Aylward, Editor in Chief

fundamental disagreement over philosophies regarding the role of the distributor in marketing and selling products to superintendents has led to a breakup between two of the golf industry's major players — Syngenta Professional Products and LESCO Inc.

Greensboro, N.C.-based Syngenta announced last week that its products would no longer be represented by Cleveland-based LESCO in the marketplace.

"We have decided that LESCO's strategies in the marketplace are inconsistent with Syngenta's," Bill Lewis, vice president of Syngenta Professional Products, said in a news release.

In a conference call with reporters, Michael Vanausdeln, Syngenta's manager of corporate communications, said Syngenta didn't agree with what its company representatives said was LESCO's increased emphasis on a retail strategy to sell products rather than through its sales representatives.

"We're committed to the traditional distribution model, which is one of several reasons why the business strategy is divergent," Vanausdeln said. "We're maintaining a long-standing strategy that we've had ... where you want to continue to provide high-quality branded products through full-service, value-added distribution partners and their field staffs."

Joe DiPaola, golf market manager for Syngenta Professional Products, added that it was "a lot of little things" that led to Syngenta's decision.

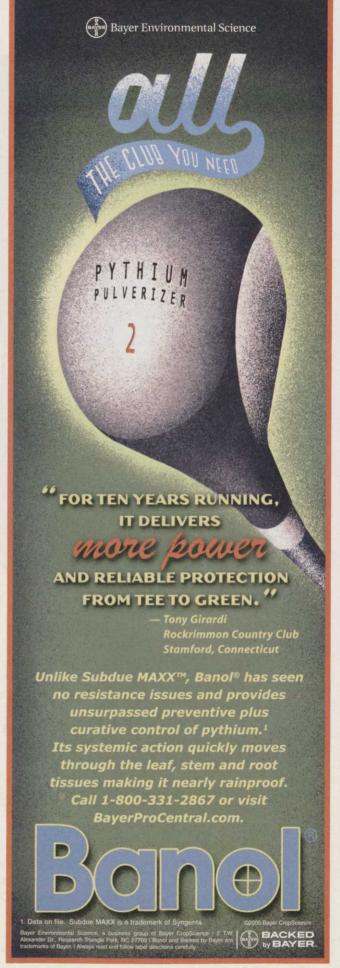
Michael DiMino, LESCO's president and CEO, said in a conference call that he was "surprised and disappointed" by Syngenta's decision. He said Syngenta's products represent "at or under 5 percent" of LESCO's total net sales of about \$560 million.

During a meeting with Syngenta's leaders, DiMino said he and other LESCO representatives were so stunned when they were told of Syngenta's decision to end the relationship that "our mouths dropped out of our heads."

But Keelan Pulliam, group head of Syngenta Professional Products' Turf and Ornamental division, told Golfdom the decision shouldn't have been a surprise because it had become clear in the past 12 months to 18 months that Syngenta's and LESCO's business strategies were moving further apart.

"The relationship became more and more strained, and it was probably difficult for both parties to find some common ground," Pulliam added.

In the spring, DiMino said LESCO was "extremely Continue on page 22



## **Off The Fringe**

Continue from page 19 pleased with the operating performance of our new Service Centers and view this segment as our best avenue to consistently grow earnings over time."

Pulliam said Syngenta didn't agree with that approach. "We still value salespeople who are on the ground standing in front of an end-use customer and providing value and services and agronomic skills," Pulliam said. "We think end users value that and will align themselves with channel partners or distributors who do that."

DiMino said he thinks Syngenta has a goal of owning or controlling the relationship with the end-user on the golf course. "I think that's the role of the distributor, whether it's LESCO or another distributor," he added.

Pulliam stressed that it's not the company's goal to own or control such relationships.

"At the end of the day it's all about the end user and in this case were talking about superintendents," Pulliam said. "It's about meeting their needs

"By severing the relationship, it gives us the opportunity to expand in molecules that we didn't expand on before."

BRIAN ROWAN, LESCO

and providing the best possible enduser experience we can provide. No one owns that relationship. You do that in partnership."

DiMino said all of the Syngenta

products that LESCO will soon lose are replaceable with other molecules from other brands. "So we don't think we're going to lose any sales,"

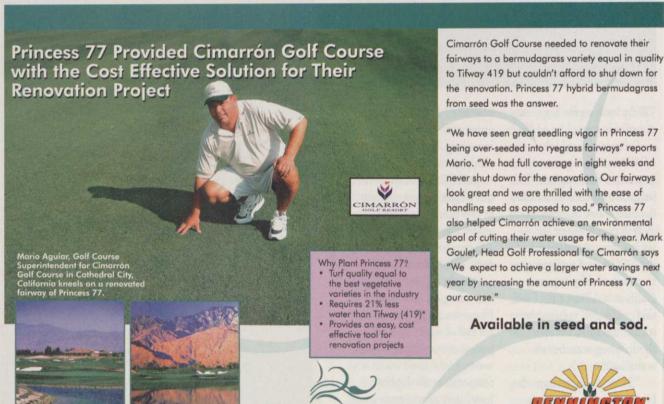
he added.

But superintendents will no longer be able to purchase PRIMO, a widely used plant growth regulator, from LESCO.

"On a given product we may have some shortcomings," said Brian Rowan, LESCO's senior director of merchandising. "But by severing the relationship, it gives us the opportunity to expand in molecules that we didn't

expand on before because of our relationship."

While the relationship is over, it will officially conclude after a transition period.



\*Response of Bermudagrasses and Zoysiagrasses to Applied Water Using a Linear Gradient Irrigation Design, Sean Reynolds, 2000, Master's Thesis

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