### Business briefs

#### Borman going back to Carolina

Chuck Borman, who joined the GCSAA as its chief operating officer in 2001, will leave the association to return as executive director of the Carolinas GCSA, beginning March 1.

Borman had previously been the executive director of the Carolinas GCSA before joining GCSAA.

"I really thought I would be a great fit for this position when I accepted it last year," Borman said. "Once I got here, I realized the scope of the job was bigger than I expected, with a faster pace. I decided it was more than I wanted to do at this stage of my career."

Borman said he felt he was a better fit for a smaller organization like the Carolinas GCSA. His only regret was that now the GCSAA would have to undergo the hassle of looking for a COO for the second time in two years.

"I'm fortunate that at my new job, I will still be associated with the GCSAA," Borman said. "This move will allow me to return to a job I loved and remain affiliated with a great national organization as well."

Steve Mona, GCSAA's CEO, did not put a timeline on replacing Borman, noting that it is standard procedure to evaluate all open positions before conducting a search.

#### **Nicklaus coming to Hong Kong**

Jack Nicklaus is moving to Hong Kong. Well, not really. Nicklaus Design, the family-based business founded by Jack and supported by his four sons and his son-in-law, is opening an office in Asia under its Nicklaus Design Asia wing.

The firm is working in association with Panorama Worldwide LTD, which will assist with certain marketing and sales programs for golf course design and field support ser-

Briefs continue on page 12

# ANALYSIS American Golf at the Turn

NEWS WITH A HOOK

WHAT WILL BECOME OF EMBATTLED MANAGEMENT COMPANY NOW THAT IT HAS NEW OWNERS?

**By Shane Sharp** 

utside of my chosen profession, I am a glassis-half-full person when it comes to golf courses. I search for the

ray of hope in any golf course when I am not searching for my ball. If the conditions are commensurate with the price, and the service in the pro shop and around the course rivals or exceeds that at my local neighborhood bar, I will go quietly about my business of hooking drives and three-putting.

Yet it has become impossible for me to apply this philosophy — try as I might — to golf courses managed by American Golf Corp. (AGC). It's not that I have sampled many of its facilities because I haven't. But many golfers have, and they e-mail me time and time again to let me know how disappointed they were with their entire experiences.

This basic issue, according to the dozens of e-mails I received over the past year and hundreds of posts in golf-related chat rooms and message boards across the Internet is this: AGC is taking over perfectly good golf courses and ruining them.

EYEWIRE

Allegedly, AGC is buying up leases across the country for chump change, lowering the bottom line by paying its employees like fast-food workers and conditioning its courses like Scottish sheep farms. In the process, AGC is saving its clients big bucks and seemingly teeing off a majority of the golfing population.

The question is: With the recent purchase of AGC and National Golf Properties by an investor group comprised of Goldman Sachs and Starwood, will anything change?

Common sense and the laws of competition tell us that not all of American Golf's more than 300 golf facilities are overpriced goat ranches, or golfers simply wouldn't return to the scene of the crime on a daily basis. In fact, some American Golf-*Continued on page 12* 

# **Off The Fringe**

### Business briefs

#### Briefs continued from page 11

vices in the territory. Beginning Jan. 1, the Nicklaus Design-Panorama Worldwide association will have full-time representatives based in Hong Kong. They will serve existing clients in Beijing, as well as additional clients in Japan, Vietnam, Thailand and Korea.

Nicklaus Design has about 55 golf courses spread across Asia, including 23 in Japan and 12 in China. They have another three in Asia under construction or under design.

"Our primary focus is to expand efforts in China over the next few years," said Tim Kenny, senior vice president of Nicklaus Design.

#### **Basamid registered in Arizona**

Basamid, the granular soil fumigant from BASF Turf and Ornamental, was recently granted registration in Arizona.

BASF says a single application of Basamid penetrates deep into soil to eliminate weeds, nematodes, grasses and turf disease quickly. Reseeding in the sterilized soil can begin in 10 to 12 days.

In another company matter, BASF AG, parent company of BASF Turf and Ornamental, reported third-quarter net profit of \$248.7 million, double what it earned in the same period last year. Sales rose 5.3 percent to \$7.59 billion, slightly above market forecasts. For 2002, BASF now expects to grow operating profit before exceptional items by 15 percent, with full-year sales to remain unchanged at around \$32 billion.

#### **Deere profits soar**

Moline, Ill.-based Deere & Co. announced that broad-based improvements across all businesses led to better results in the fourth quarter. Worldwide net income was \$68 million, or \$.28 per share, for the quarter and \$319.2 million, or \$1.33 per share, for the year ended Oct. 31. This compares with net losses of \$64 million, or \$0.27 per share, and \$320.1 million, or \$1.36 per share, last year.

Net sales of the commercial and consumer equipment division were up 20 percent for the quarter and 7 percent for the year. Excluding the impact of acquisitions less divestitures, net sales increased 26 percent and 6 percent in the respective periods.

### Continued from page 11 operated courses are known to be in

excellent condition, and service levels are where they should be.

But where there is this much smoke, don't you think there has to be fire?

Says Mike Ross, an 18 handicap from San Jose, Calif.: "I've been very disappointed in the apparent results of American Golf management at two should-be-fabulous courses that I've played in the last year [in Hawaii and California.]"

Ross claims the greens at the course in Hawaii were some of the worst he's ever seen. Ross also claims that nearly half the fairways at the California course he played were either barren or being resodded at the time of his playing.

This space could be filled and refilled with similar comments from golfers like Mike.

The majority of complaints I have seen or read about American Golf have to do with conditioning. With more than 300 courses, American Golf may employ more superintendents than any other golf-based corporation in the world. But you can count the number of them on one hand that will speculate about the future of the company.

"They had a reputation for lowballing superintendents," says Greg Thomas, superintendent at Las Sendas GC in Mesa, Ariz., and a former American Golf employee. "But my first year, they spent a lot of money on education for superintendents. I actually ended up having a good experience."

American Golf, Goldman Sachs and Starwood would not comment on the future of the company.

If you know Goldman Sachs, then you know it is in this to make money. If you know Starwood, you know that it owns Troon Golf. If you know Troon Golf, then you know that it has an outstanding reputation for operating high-end golf courses.

You can bet that American Golf's critics hope this all adds up so that they can have that "good experience," too.

Sharp is senior editor of travelgolf.com and a frequent contributor to Golfdom.

# Quotable

### "I'm willing to have a sex change operation and be referred to as Patricia O'Brien."

— Pat O'Brien. director of the USGA Green Section's Southeast Region, who said he'd help Augusta National overcome the problem of not having a woman member

"If an agronomist, entomologist and a plant pathologist are playing golf together, I guarantee you that they couldn't come to any agreement on the causes of turf problems on the golf course."

— Keith Karnok, professor of plant pathology, University of Georgia

# **Off The Fringe**

# **Standardizing Sprig Measurement Not Easy**

DIFFICULTY IS COMING UP WITH A PRACTICAL WAY OF DOING IT

### **By Peter Blais**

peaking at a recent Alabama Turfgrass Conference, architect John LaFoy said the golf industry needs to change the way bermudagrass sprigs are ordered and measured to ensure that new golf courses and renovations are built correctly.

"There is no standardized measurement," lamented the former American Society of Golf Course Architects president. "In the South, you order 600 bushels per acre. But you have no idea how many sprigs are [actually] going down."

Why? Two reasons.

First is the definition of a bushel. Most turfgrass growers base their de-



liveries on the U.S. bushel, also commonly called a Georgia bushel, which measures 1.24 cubic feet. But some areas of the South Central United States make deliveries based on the socalled Texas bushel, which measures closer to 0.4 cubic feet, roughly a third of the size of the standard U.S. bushel.

"From the golf course contractor's position, standardization would be

good," said Jim Lyles, vice president of irrigation with Austin, Texas-based

course builder Golf Works. "If someone is bidding based on a U.S. bushel, his bid process will be three times as high as someone else's. So he might bid \$300,000 on a job while someone else bids \$100,000. The guy with the lower bid will probably get the job. But whether he bid what the owner and architect wanted is the ques-

tion. If you want to have accurate bids and be able to compare apples to apples, that's why you need standards."

Agreeing on whether to make the U.S., Georgia, Texas or some other measurement the dimensional standard would probably be easier than solving the second problem - for example, how bushels of sprigs are packaged.

"When you use the old bushel bas-



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Call or Fax for ZAP! Defoamer, 30% Active 1-800-401-0411 • Fax: 215-836-2418 Literature and Pricing MONTCO PRODUCTS CORP. BOX 404 AMBLER, PA 19002 Eliminate Foam in Spray Tank ket and you use beans, wheat or something like that, you get a consistent level," said John Foster, president of West Coast Turf, based in Palm Desert, Calif. "But when you put something in as fluffy as a stolon [bermudagrass sprig], it depends on how much the material is compressed."

Some growers have packing standards that call for filling a bag and shaking it twice, Foster noted.

"That seems difficult and bizarre to me, to measure something by two shakes of a bag," he said. "Other people might shove it down and put a lot more compression so they get more stolons in there."

Whether sprigs are washed or cleaned of dirt before delivery can affect how many can be packed in a bushel. The type of bermudagrass also determines the number of bermudagrass stolons per bushel.

"For example, Tifeagle tends to be clumpier once it's harvested than Tifdwarf," said John Holmes, a salesman for Southern Turf Nurseries of Elberta, Ala. "A bushel of Tifeagle would have fewer live sprigs than a bushel of Tifdwarf because it's clumpier. That's the type of difficulty you encounter in standardizing. You might get everyone to agree that a certain volume is the standard. But it boils down to how many live plants you have in that bushel."

Most agree with Cateechee GC superintendent Buck Workman. "I don't

### Dimples And All

SGD Golf, a Medina, Ohio-based product and supply company specializing in the golf course, miniature golf and driving range markets, says it has perfected the world-famous 1960s smiley face by adding dimples to it. Yes, the company is distributing golf balls in a variety of colors that feature the distinguishable smiley face.

Fore heaven's sake!

know what the best way would be, but standardization would be good," said the turf manager at the Hartwell, Ga., course. "In the construction process, it would be helpful."

Given the many variables in developing a standard, the difficulty is coming up with a practical way of doing it. "I'm not optimistic about the industry developing a different measuring standard," Foster said. "It's been talked about for years. You just do the best job you can and hope people realize the importance of quality."

Blais is a free-lance writer from Maine.

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## **Off The Fringe**

# The World Meets at Kananaskis GC

### CANADIAN COURSE WAS SITE FOR G-8 SUMMIT

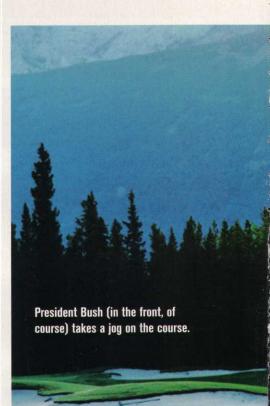
#### **By Andrew Penner**

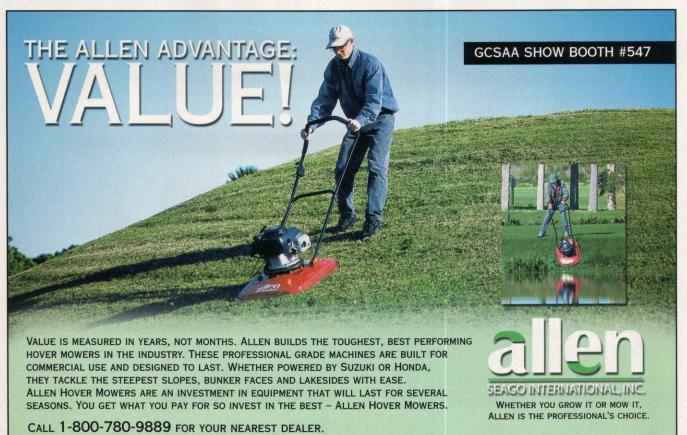
hen was the last time President George W. Bush went for a jog on your golf course? Better yet, when was the last time that eight of the world's most powerful leaders got together at your club for meetings and dinner? Kananaskis GC club manager Darren Robinson's response to both of those questions is last June.

The G-8 Summit, the pre-eminent gathering of the most powerful nations in the world, took place in Kananaskis, Alberta, last summer. In attendance were Bush, Jean Chretien (Canadian Prime Minister), Tony Blair (Prime Minister of the United Kingdom), Vladamir Putin (President of the Russian Federation), Jacques Chirac (President of France) and Gerhard Schroder (Chancellor of Germany). Also in attendance were leaders from Italy, The European Union, Japan and the United Nations.

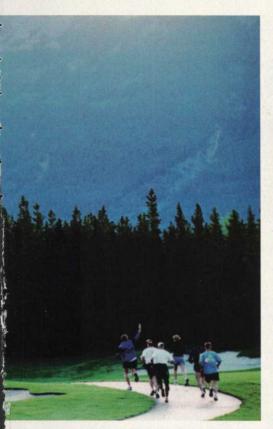
"The golf course was closed for 13 days for planning and security purposes prior to the meetings," says Kananaskis superintendent Calvin McNeely. And there was plenty of security.

"The hillsides were dotted with military tents and soldiers were everywhere," he says. "It was something I won't soon forget. It did, however, give us a chance to restore some bunkers and get some work done that otherwise





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wouldn't have been possible. I kept my entire staff working."

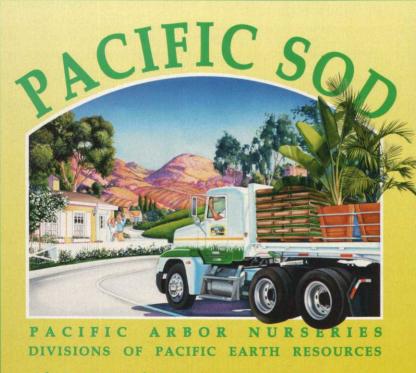
Not surprisingly, when the Kananaskis GC reopened — after nary a divot was taken for almost two weeks in prime growing season — it was a thing to behold. (Prime Minister Chretien did manage to get in four holes with head professional Bob Paley). " 'Absolute perfection' is the best way to

describe it," Robinson says.

When was the last time the world's leaders gathered at your course for a summit? They did last summer at Kananaskis GC in Canada.

Kananaskis boasts two pristine Robert Trent Jones Sr. courses and is considered to be one of the world's finest 36-hole facilities.

Penner is a free-lance writer from Calgary, Alberta.



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