# Without Fairways Every

\*Studies have shown that golf course superintendents rate fairways low on their priority list, but without fairways, you'd only have a par-3 course.

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## **PennLinks II and Penneagle II**

# Hole Would be a Par 3

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|                           |               |  |  |                   |  | SEASIDE II<br>CREEPING<br>BENTGRASS   |

- PennLinks II with improved density and better dollar spot resistance
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#### EDITORIAL MISSION STATEMENT:

*Golf Course Industry* reports on and analyzes the business of maintaining golf courses, as well as the broader business of golf course management. This includes three main areas: agronomy, business management and career development as it relates to golf course superintendents and those managers responsible for maintaining a golf course as an important asset. *Golf Course Industry* shows superintendents what's possible, helps them understand why it's important and tells them how to take the next step.

EDITORIAL



John Walsh Editor

## **DIVERSITY REVISITED**

When I arrived in Orlando for the GIS a few weeks ago, I didn't expect to run into a buzz saw. That buzz saw consisted of a number of people – including several GCSAA board members – who vehemently took issue with my column last month ("The right kind of diversity," page 6, January). In that column, I tried to make the point that pushing for more ethnic and gender diversity within the superintendent's profession just for the sake of diversity wasn't as important as having the best-qualified people for the job. Apparently, I didn't make that point as effectively as I wanted to because there are passionate people who felt I was opposed to opportunities for minorities and women.

First, let me state clearly that I agree the game of golf and the industry that serves it should be a big tent that's open to anyone who wants to come in. No one can dispute that broad participation by all segments of society is great for the health of golf.

Second, I specifically tried to draw a distinction between diversity in golf in general and diversity within a professional association such as the GCSAA. There's a difference between actively trying to diversify the segment of society that plays golf regularly (which is easier to accomplish) as opposed to diversifying a group of professionals in golf course management (which is more difficult to accomplish). One is playing a sport that can be started and stopped throughout one's life. It's a hobby. The other is making a lifelong commitment after following a certain educational track. It's a profession. There's a big difference in how people approach each of those. Nonetheless, people seemed to have overlooked this paragraph in my last column:

"Targeting blacks and women to play golf is a different issue, part of which is because of the stagnant number of golfers and rounds played nationally. Involving blacks and females in the game at a young age will increase the odds of them being more involved in the game, including the business side of it, later in life. There are several much needed programs addressing this."

I don't necessarily like or dislike the fact that the vast majority of superintendents are white males, but as long as the door is open to all and discrimination doesn't exist, I'm not sure having and association that "looks like America" should be a top priority for the GCSAA. Having an association consisting of the best, most-qualified, mostcommitted professionals should be.

Another concern expressed to me was that I didn't mention Hispanics. The reason I didn't is because now-GCSAA president David Downing specifically mentioned blacks and women in his comments at the Carolinas GCSA conference this past November. He didn't mention Hispanics as a group of people lacking representation in the association.

Additionally, some folks took issue with the fact that I didn't call the GCSAA to ask it about its diversity initiatives before writing the column. Frankly, other than Downing's general comments about the matter, I didn't know the GCSAA had a diversity committee. Furthermore, I wasn't taking issue with concept of diversity in general but rather the idea of not having "enough" of certain types of people in an organization. It suggests the question: How do you define "enough"?

The bottom line is that I, too, want everyone to feel comfortable in the game of golf, including the business side of it. Some people I talked with feel strongly that the industry should do a better job of opening its doors to those other than white males. Maybe I'm naive, but I never realized the doors were closed to anyone.

Perhaps, by expressing a different viewpoint and not choosing my words as carefully as I could have, an open dialogue can lead to new thinking about the concept of diversity in the industry. I'm open to learning more about what you think, so write me or post your thoughts on our Web message board. **GCI** 

John Walsh

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#### LETTERS TO THE EDITOR

#### Too far or funny?

I always look forward to Pat Jones' column, but with "Cut and paste" (September, page 85), he missed badly. When finished with each issue, I usually will share it with influential members at the club or leave it in the men's locker room. Good thing I caught this one before any members got a chance to see it, and I hope others did, too. Superintendents have been working for years to make gains in how our profession is viewed by others, especially our members, and to put into print a piece like this (even if in jest) sets us back. Name calling, near vulgarity (piehole), and questioning intelligence and skills are all usual talk at the maintenance facility or backrooms of the pro shop, but they have no place in print where members can get their hands on it.

Half my job is building communication with members about why we do things. Making fun of them severely hurts these efforts and isn't worth the potential laugh by some. I hope Jones keeps these thoughts in mind for future work. I will continue to review the content of his writings and hope to be able to share upcoming issues with my members.

Russell Vandehey, CGCS Oregon Golf Club West Linn, Ore.

Occasionally, I glimpse at Pat Jones' column to see how low he can go. His columns don't represent our industry favorably. Schoolboy humor has its place but not in industry trade magazines. Referring to our clients as idiots, dimwits, schmucks, dog breath and fat shiftless turds is pitiful. Our standards have sunk so low. This was considered disgraceful once, but now it's described as humor and worthy of publishing. Sorry, but I can't subscribe to this trend.

Patrick O'Fee Golf course superintendent, Pasadera Country Club Monterey, Calif.

After reading the November issue, I doubt I will open the magazine ever again. It was pumped full of good information, then I came to the end of the issue. I was dumbfounded Pat Jones' column "Cut and paste" was written by someone who's a green-industry consultant and insulted it was published in your magazine.

The column tells us nothing we don't know

already – average golfers/club members don't appreciate the value they receive for their green-fee dollar, they don't know how to take care of bunkers, they know little about growing grass, and they don't understand the hours and finances required to maintain a golf course.

In the process of trying to convince us golfers don't respect what we do for them, he suggests they're idiots, boneheads, fools, morons, clowns, knuckleheads, whiners, schmucks, dog breaths, fat shiftless turds, dopes, dimwits and doofuses. Jones even suggests we post this article in the men's club locker room if we dare. Well, I like my job. I like my members. I like the public golfers who play at my course. What I don't like is someone who thinks they know how I feel calling my members, guests and friends fat shiftless turds. I wouldn't even consider calling my members any of these names in private, let alone post this disgusting article on a public board for everyone to see. Al Kueker

Golf Course Superintendent Desert Willow Golf Course Henderson, Nev.

I had to let Pat Jones know I loved his article "Cut and paste." It was tough to read because I had tears in my eyes, but I finished it. I've thought what he wrote many times. I liked reading my thoughts.

Thomas F. Dale, CGCS The Links at Brigantine Beach Brigantine, N.J.

I thoroughly enjoyed Pat Jones' "Cut and paste" column. He captured so much of what we hear every day. He must have a hidden tape recorder around somewhere. I received a customer comment card recently suggesting we conserve water and stop watering so much during the winter, yet we haven't watered in weeks. I heard one regular tell another player my job was to drive around and yell at them when they drove their golf cars too close to the greens. That sure makes those years in turf school look like a waste of money. It's too bad that in the politically correct world of municipal golf I can't post the column for our customers. It would go right over their heads anyway.

Gary K. Carls, CGCS Golf Operations Supervisor City of Sunnyvale, Calif.



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# Searching For A Cost-Effective Solution To Control Dollar Spot?





### **Problem:** Dollar Spot

damp clippings or moist, cool soil.

#### Symptoms:

as small discolorations. Grass blades bleach, forming dead patches on turfgrass surfaces. Spreading spots 2-3" wide (silver dollar size).

- 2. Hourglass-shaped lesions
- 3. Cobwebby white mold
- 4. Damaged putting greens

### Solution: Kestrel®MEX

Kestrel®MEX is a broad spectrum fungicide ideally suited for control of Dollar Spot and more than 20 other troublesome turf diseases. Based on a unique, value-added formulation of the proven ingredient propiconazole,

Kestrel MEX is one of Phoenix's new NexGen products, a line of enhanced, post-patent pesticides that comprises the highest-quality, topperforming formulations. Kestrel MEX can be tank mixed with a variety of other fungicides and insecticides and is also available in a BATPak<sup>®</sup>, Phoenix's convenient, returnable packaging concept.



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**ASSISTANT'S VIEW** 



Dan Schuknecht is the assistant superintendent at Talons of Tuscany Golf Club in Ankeny, Iowa. He can be reached at dsschuknecht@msn.com.

## **A COMMITMENT TO MENTORING**

entoring is a philosophy or a mindset in which the goal is to build and advance people personally and professionally. Mentors take an interest in what's going on in the lives of their mentees, attempting to develop them appropriately. Mentoring combines learning with human interaction. In the past, mentoring was a simple process. An experienced manager or supervisor simply would pass down his expertise and knowledge to a young, up-and-coming employee. That's not necessarily the case now as employees of all ages can benefit from mentoring. Experienced workers have expertise in the technical aspects of the job and managing people. Younger employees tend to have computer and software knowledge that can be passed along to senior colleagues.

The most common mentoring situation takes place when two individuals are paired, and one needs to acquire the skills held by the other. A mentee can improve the process by developing a group of people who are invested in their personal and professional development. This group can become a personal advisory board. If you're in a position in which you don't have a personal mentor, then the advisory board route becomes beneficial to you.

Warren G. Bennis wrote a great article, "The Seven Ages of the Leader," about mentoring that addresses the fact that mentors don't simply show up one day to impart advice needed to be successful. "While the popular view of mentors is that they seek out younger people to encourage and champion, the reverse is true more often. The best mentors usually are recruited, and one mark of a future leader is the ability to identify, woo and win the mentors who will change his or her life."

Authors Robert Morison, Tamara

Erickson and Ken Dychtwald address how mid-career employees can benefit from mentoring in their article, "Managing Middlescence." After surveying 7,700 U.S. workers in June 2004, they found midcareer employees (those between the ages of 35 and 54) make up more than half of today's work force.

"Mid-career employees are the least likely to say their work place is congenial and fun or that it offers ample opportunity to try new things," they write. "Only one in three agrees top management displays integrity or commitment to employee development. A fifth are seeking opportunities in other organizations, and a similar percentage are looking for a major career change. But 85 percent believe career changes are difficult. Family and financial pressures outside work make them conservative in their career choices, and many can't afford moves that would involve cuts in pay or benefits."

Research shows mentoring programs can benefit an organization through increased retention rates ...

The article states how the opportunity to mentor a younger employee can be energizing and invigorating to midcareer employees: "For middlescents, serving as a mentor is a personally fulfilling way to share a lifetime of experience, give back to the organization and make a fresh set of social connections in the work place."

Authors Thomas DeLong, John Gabarro and Robert Lees address what makes a mentor in their article, "Why Mentoring Matters in a Hypercompetitive World." They say a good mentor is someone who is absolutely credible and whose integrity transcends the message, be it positive or negative. They tell you things you might not want to hear but leave you feeling you've been heard. They interact with you in a way that makes you want to become better. They support your attempts to set goals for yourself, and they present opportunities and highlight challenges you might not have seen on your own. Above all, great mentors value listening and a passion towards seeing others develop and succeed. They take interest in the kind of work mentees want to do, where their passions lie and what skills they want to develop.

Research shows mentoring programs can benefit an organization through increased retention rates, improved morale, increased job satisfaction, accelerated leadership development, reduced stress and stronger, more cohesive teams. Another benefit of mentoring is that it can be used to reduce generational conflict, most frequently stemming from differences in expectations regarding work hours, behaviors (i.e., cell phone usage) and respect for those of different generations.

Organizations need to commit to mentoring continually. As an organization, regularly ask: Have we set goals for mentoring? Are we monitoring progress and measuring results? How often do we conduct performance appraisals? How often do we listen and gather feedback? Raise the bar on mentoring practices in your organization by celebrating and showcasing mentoring excellence wherever and whenever feasible and appropriate.

Committing yourself to mentoring will reap lifelong rewards. Seeing those you've helped develop and train succeed personally and professionally is something for which all leaders should strive. **GCI**