FEEDBACK

Exceptionally average

My name is Bob Noxon. Keith Noxon refers to me in the December article ("(just an) Ordinary, average guy," page 16) written about him being an "average guy" as the guy who passed along this concept. I felt obligated to provide a few more details.

We'd like to

hear from you.

I am a retired Marine officer who normally would not accept the term "average." However, I once had a commanding officer – an EA-6 pilot – who truly was an amazing guy (call sign was "Skull"). He told me that when these "fast movers" land on the deck of a carrier they only get three possible scores – "Average," "Below Average" or "Did Not Land." Therefore, when he was asked "How are you doing, Sir?" he would always respond with "Average." You see, being "average" among such a community was a total compliment.

My point is this, the article on Keith was exceptional, but I can tell you that Keith – and the entire Noxon family... immediate and extended – is anything but as far as accepting the civilian "normal" concept of average. The Noxon clan totally pushes to be "civilian exceptional."

Great article and your writer did a fine job detailing the challenges of your industry – cost, performance, etc. However, he missed the point a little bit: Being "average" in a business that requires exceptional personnel to really make it happen means you are average in an organization of already exceptional personnel.

Bob "Silver Fox"

E-mail us at gci@gie.net

with your thoughts

and opinions.

Fredericksburg, Va.

Want to read this article?

Enter http://tinyurl.com/64obdnv into your Web browser to read "(just an) Ordinary, average guy"

November kudos

You should know that the November issue of *Golf Course Industry* was excellent from front to back, in my opinion.

Stephen G. Cadenelli, CGCS Cape Cod National Golf Club Harwich, Mass.

Want to read the November issue?

Enter http://tinyurl.com/6kas5cf into your Web browser to read the November digital edition.

Kudos

I can't tell you how much I enjoy your magazine and love your witty, personal editorial style.

Vicki Martz

Victoria Martz Golf Design, Inc. Jacksonville, Fla.

Go get 'em

Good to see you so fired up, Pat. Go get 'em.

Dan Dinelli, CGCS North Shore Country Club Glenview, III.



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ONLINE FEEDBACK

EDITOR'S NOTE:

On Jan. 11, GCI retired its enewsletter and debuted Fast & Firm. In conjunction with a revamped GCI website. this enewsletter introduced a whole new format and approach that provides you - the readers - with a tight, concise package of information that you need to know.

Fast & Firm feedback

Congrats on the new approach and continuing to look at ways to "break the mold" as it relates to industry news reporting and getting beyond the superficial to the "So what?" Like the name (Fast & Firm) and the refined direction from one quasi-media guy to a full-time media guy. Nice play as well on the title, it's where golf course maintenance is going to have to go to meet the crunch between what the customer is willing to pay and how frequently they play and what we can afford to maintain and make a profit on the facility side.

James Koppenhaver President Pellucid Corp.





Trevor Dargan Woodenbridge Golf Club Wicklow, Ireland Tweeted from @tjdargs to @GCImagazine



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