This is a glimpse at how golfers' behavior impacts the business of facility maintenance and management. It shows the link between the professional community and golfers. Throughout the year, we'll publish trends, likes/dislikes, suggestions and other information from your customers.

## Caught on the game

In a sign of health for the industry, the vast majority of adult golfers ( 84 percent) say they're hooked on the game or want to be. In our 2007 consumer survey we posed the question: "Even if you don't play golf very often, would you say you are hooked on golf?" Almost three-quarters ( 72 percent) indicated they're hooked, whatever that term might mean to them. Another 12 percent said they're likely to be hooked in the future.

Hooked golfers play and spend three to four times more than nonhooked golfers - all the more reason to try to get them hooked.

The 6.8 million golfers who say they're not hooked are far more likely to say they're intimidated or embarrassed at the golf course. So, efforts to make these players feel more comfortable could have a substantial return on investment. GCl

Source: National
Golf Foundation

INTERESTING FACTS
about golfers not hooked on golf $4.4 \%$ are intimidated by other players

2010 are intimidated by the

13\%
are embarrassed
by their lack of knowledge of etiquette
are intimidated by facility staff

## 51\%

are embarrassed by their lack of skill
$150 / 0$ are embarrassed by their lack ! of knowledge of the rules


GOLFER PROFILES

|  | Hooked <br> now | Not hooked now <br> but likely to be <br> in the future |
| :--- | :---: | :---: |
| Number of adult golfers | 17.2 million | 2.9 million |$|$| \% female | $21 \%$ | $43 \%$ |
| :--- | :---: | :---: |
| Average age | 96 | 106 |
| Average score | 26 | 7 |
| Average rounds | $\$ 254$ | $\$ 89$ |
| Average equipment spending 2006* | $34 \%$ | $58 \%$ |
| Intimidated by players/staff/environment | $33 \%$ | $57 \%$ |
| Embarrassed by lack of skill/knowledge |  |  |
| *Balls, clubs, shirts, shoes |  |  |

The Chemical Gompany

