## Inaugural tour





John Miller, CGCS

ohn Miller, CGCS, at The Golf Club at Yankee Trace in Centerville, Ohio, will walk into uncharted territory as he takes the reins as the first agronomist for the Ladies Professional Golf Association.

Officially, the Golf Course Superintendents Association of America will employ Miller, but he will work closely with the LPGA to visit the tournament's host courses and help them prepare sites. He will work with the courses' superintendents and staff to make sure the courses have all the equipment and staff necessary to run an LPGA event.

This is the first position of its kind for the GCSAA and LPGA. When the LPGA created the position, it turned to the organization with the most experience with agronomists, Miller says. While some question whether a conflict of interest would arise working for both organizations, Miller says the partnership will only make each entity stronger because they're working together.

"It's going to be a win-win situation for both associations," he says.

Miller doesn't have to move from southern Ohio for the job, but he's required to travel a lot. He anticipates visiting about 34 tournament sites per year.

"Most sites will have been on the tour already, so there will be few issues," he says. "We'll look at any inconsistencies. If it's a new site, we will look at it to see what needs to be done to get it ready."

There are certain amenities the LPGA will require, and Miller will see those requirements are met. Most likely, he'll visit the site of a tournament 10 to 12 weeks ahead of time and make recommendations, if needed, for the grounds and other amenities, including the locker rooms, hospitality areas and other accommodations a tour host provides. Miller will return to the tour site about a week before the event to assist with final preparations. By the time the tournament starts, Miller's job is done.

When the GCSAA announced its nationwide search for the newly created position, it piqued Miller's interest. peaked for that particular event. Golfers think it's that way all the time."

Miller will prepare for the job with a month of training – two weeks with each organization. He gained experience with tournaments while at Yankee Trace, hosting the Nationwide Tour's Dayton Open, which the club hosted from 1999 to 2003. He also has taught classes for the GCSAA about hosting tournaments.

Prior to his 14 years at Yankee Trace, Miller was superintendent at Indian Springs Golf Course

"We need to look at what the architect was saying when the course was built. If we slow down the greens a little, we'll get some of those great hole locations back."

- JOHN MILLER

"I've wanted to do this for a long time," he says. "I had been looking for a job with the PGA Tour before this opportunity came up. There's something about the challenge of tour golf I enjoy."

With increasing emphasis on faster greens and greener fairways, Miller hopes golfers' expectations will come back to reality eventually. Some courses are being passed up because of the increasingly rigorous standards.

"We need to look at what the architect was saying when the course was built," he says. "If we slow down the greens a little, we'll get some of those great hole locations back. People don't understand that courses are in Mechanicsburg, Ohio, and London (Ohio) Golf Club. He earned his bachelor's degree in agronomy from Ohio State University.

Miller serves on the GCSAA's standards/bylaws committee and previously was the vice chairman for the education and certification committees. He also is a member of the Miami Valley GCSA and served on the education planning committee for the Ohio Turfgrass Foundation. Additionally, Miller is past president of Play Golf Ohio.

Miller's assistant, Terry Taylor, took over as superintendent at Yankee Trace when Miller started his new role Aug. 13. – Heather Wood



### Scottish project takes shape

David Southworth is getting a lesson in the purist's view of golf for his new development project. Construction began last spring on the Machrihanish Dunes colf course on Isle of Kintyre on the southwest coast of Scotland. It's next to Old Tom Morris' Machrihanish Golf Club and across the island from St. Andrews.

This is the first Scottish course project for Southworth, president of Southworth Development and a partner in Brightside Leisure Development, the group developing Machrihanish Dunes. Australian entrepreneur Brian Keating, one of the partners in the project, came upon the site.

"Keating researched management companies and golf developers and contacted us, and that started the ball rolling," Southworth says.

In addition to the course, the project also includes refurbishing the Royal Hotel in the nearby Campbeltown and the development of the Kintyre Hotel and Cottages and the Residences at Machrihanish Bay, which will overlook the course. Machrihanish Dunes and the Royal Hotel are scheduled to open in the summer of 2008, followed by the Kintyre Hotel in the fall of 2008. The residences will be the last part of the development.

David McLay Kidd, the architect who designed Bandon Dunes in Oregon (currently ranked No. 2 in the world by Golf Digest) and the Castle Course at St. Andrews, designed Machrihanish Dunes. Kidd seemed like a natural choice for the pure, links-style course.

"It's a location we've always dreamed of going to," Southworth says. "We've built courses in the desert, the tropics and places in between. Although there are differences between those courses, there are many similarities. Building a links course is whole different process, and it's been fascinating to learn. It was described to me by David McLay Kidd as finding a fairway and building a tee and green around it."

Machrihanish Dunes has another connection to St. Andrews – Euan Grant. Grant, formerly the head greenkeeper at the Old Course, will manage the greens and construction/greenkeeping

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So far, four greens and five sets of tees have been shaped at Machrihanish.

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crew at Southworth's new course. Keating approached Grant about managing the grounds at Machrihanish Dunes.

"I was sold on the project after a quick visit to the site," Grant says. Grant is monitoring the grow-in. So far, four greens and five sets of tees have been shaped.

"The site is pure sand," Grant says. "Greens and tees are constructed by



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removing the existing turf, shaping, installing irrigation and seeding. It's simplistic. The seed being used on the greens is a Barenbrug mix of slender creeping red and chewings fescues."

For the tees, a 5-percent browntop bentgrass was added, and fewer cultivars of the fescues were used.

Patching damaged areas is another task of the maintenance schedule.

"We're reusing the turf to patch rabbit damage and damaged areas from stock grazing through the winter months, including high, exposed areas," Grant says. "It's labor-intensive, fiddly work. We're planning ahead to prepare areas before cutting turf from the next construction site."

The undulating areas of the course are comparable to St. Andrews, Grant says, adding that Machrihanish is more remote, making it more of a challenge for golfers who want to visit.

The land is within an area of designated Special Site of Scientific Interest, the first of its kind. This designation has lead to several restrictions on the project and the need to work closely with the Scottish Natural Heritage, Grant says.

Grant also is intrigued by the process of building the tees and greens around the existing conditions.

"No other project is working with the existing sward in such a way as to only be mowing it out – the natural undulations are fantastic and lend themselves so well to golfing links," Grant says. "It's the same land Old Tom Morris was heard to say, 'the Lord must have had golf in his eyes when he created this place." – HW

For more information, visit www.machdunes.com.



Construction began last spring on the Machrihanish Dunes golf course.

# Irrigation of the future in 1973

Jerry Dinelli used to tell people water would one day be more expensive than oil. In Chicago during the 1970s, it was difficult for people to grasp this concept.

"Because we're next to Lake Michigan, people thought we'd never run out of water," Dinelli says.

But Dinelli, now 67, saw the water level of the 3-acre lake at Northmoor Country Club in Highland Park, Ill., where he was keeper of the greens, drop. One reason for this was because the course used water from the lake for its irrigation system.

Wanting to make the most of the resource and fearing it wouldn't be around forever, Dinelli proposed a system that would help him and his crew keep better tabs on the water that was used on the course so there would be less waste. He went before the green committee and proposed a computerized system – something that hadn't been done up to that point, according to Dinelli. The country club's board of directors wasn't sold.

"I attended a big dinner meeting where I gave a speech of what was going to happen," he says. "All the members voted against it. The president of club, who is a big, worldwide attorney, said, 'I believe in what Jerry's doing, and I'm going ahead with that."

About three years passed while Dinelli got everyone on board and had the computer

### **On the Web**

B For more news articles about what's happening in the world of golf course maintenance and management, visit the *Golf Course Industry* Web site at www.golfcourseindusty.com. Also, visit our online message board and join your colleagues to discuss various subjects highlighted in articles that appear in our weekly e-newsletter or in the magazine. Jerry Dinelli, former keeper of the greens at Northmoor Country Club in Highland Park, Ill., works on plans for a computerized irrigation system in the 1970s.





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#### **NEWS ANALYSIS**

made – a project that cost about \$278,000.

"It wasn't that simple," he says. "It took time to do research because nobody had anything like this. I had to convince the architect that we could do it."

It paid off. It worked the first time he fired it up. The system, which took up most of the space in a 10-feet-by-12-feet room, computerized all the irrigation heads on the 27-hole course, which was almost a mile long. The computer would spot diseases through an infrared camera, and activate the sprinkler close to the diseased turf. Dinelli also ran fertilizer through the sprinkler heads this way.

The computer controlled an existing pump house that was remodeled when the computer was installed. There was a bank of three different-sized pumps to control the three zones of the irrigation system, which consisted of 725 new sprinkler heads, some in pairs down the fairway. The sprinkler heads were controlled one-by-one if needed – a new idea at the time. It saved the course from using more water than necessary to maintain the plants' health.

"Why pump an extra 100,000 gallons when you don't need it?" Dinelli asks.

Dinelli had other ideas dubbed "crazy" by colleagues as well. They included putting radios inside his crew's helmets, spraying fungicides from a helicopter and placing video cameras inside birdhouses to monitor the conditions of the ground and check for golfers before turning on spray heads.

But with the price of water outpacing gasoline at \$4 per gallon and computerized irrigation systems the norm, nobody's calling Dinelli crazy anymore – at least when it comes to irrigation. – HW

#### Sweet emotion

When the amateur golfer can envision his or her name on the leader board at the Masters, the golfer will be more likely to pick up the clubs and head to the local course. This is the premise the recently formed Drive Marketing company is using to help golf courses sell more rounds.

The Atlanta-based company sells a marketing service to courses based on the idea that emotion sells.

"What golfer wouldn't want to see his name on a leader board or on a trophy hoisted above his head?" says Tom Meyers, co-founder and chief strategy officer of Drive Marketing. "We want to tap into those aspirational drivers that motivate golfers to purchase."

Meyers, along with co-founder David Neis, have promoted several large, well-known brands including Life Savers, Mizuno, Maxfli and Russell Athletic. Playing to the golfer's emotional side is something that works for all sports and is a strategy Meyers used at Russell. He uses a similar tactic with almost 50 golf course clients at his new company.

Targeted golfers receive an oversized postcard in the mail. The image on the card includes the golfers name in a spot where Tiger Woods' name would usually appear – on a leader board, a Masters trophy, a caddie's bib or another object that would be found at a

## LOOKS LIKE & GLEARY DAY.



Drive Marketing is using emotions to help golf courses sell more rounds of golf.

professional tournament. This puts the potential customer inside the ropes, as Meyer says. It makes them visualize themselves in that situation.

"It can tap into an emotional dimension," he says.

Drive's service involves a turnkey process. Clients are charged per card, with everything included in that price. Drive develops a professional design, which is tailored to each recipient with his or her name. It can include the course's logo, image and a promotional offer. The postcards are printed on oversized, high-gloss material and sent to as many prospective customers in the target area as a course specifies. "When prospective customers receive the piece in the mail, it's something they see and connect with easily," Meyers says.

The company uses a database to secure a list of avid golfers that are within a chosen radius of a course.

"We're not wasting advertising dollars by sending them to everyone in the area," Meyers says.

Response rates and times; overall revenue; and profits with a targeted, personalized marketing piece can be as much as 30-plus percentage points more effective than direct mail pieces, Meyers says.

Once a golfer is attracted to a course, it's up to the course's staff to continue providing those aspirational drivers for the golfers so they're compelled to return, Meyers says. – *HW* 

For more information about the company, visit www.drive-marketing.com. GCI



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