## MANAGEMENT



## BRIEFS

#### BLACKMOOR NAMES NEW PRO

MURRELLS INLET, S.C. - Jon Fritz has joined Blackmoor Golf Club as



golf professional. In his new position. Fritz will be responsible for providing golf instruction and clinics, supervising assistant professionals, man-

Ion Fritz

aging the golf shop, coordinating groups and working directly with guests. Fritz comes to Black-moore from Arrowhead Country Club, where he was an assistant professional for more than four vears.

### ..... **STONIONIS JOINS FREEDOM GOLF SERVICES**

HERSHEY, Pa. - Former Gotham Golf Partners vice president Dan Stonionis has been named executive vice president of Freedom Golf Services (FGS), where he joins former co-worker and current FGS president Allen Dupuy. Stonionis will establish a satellite office based in Rochester, Minn., to service clients and future acquisitions in the upper Midwest. Prior to joining FGS, Stonionis spent five years with Gotham Golf Partners and KSL Fairways, and three years at Doral Resort and Country Club

### COUNTRY CLUB OF MENDON APPOINTS NEW CLUBHOUSE MANAGER

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ROCHESTER, N.Y. - Country Club of Mendon has appointed Joel



**GOLF COURSE NEWS** 

Joel Cummings

held management positions at Locust Hill Country Club and Oak Hill Country Club. Cummings is a board member in the Club Managers Association of America. Cummings will be responsible for re-positioning the club to offer members more events and social opportunities, such as weddings, corporate outings and golf tournaments.

# Heritage Golf takes on long-coveted Valencia CC

## By DEREK RICE

SAN DIEGO - Golf course owner-operator Heritage Golf Group has acquired

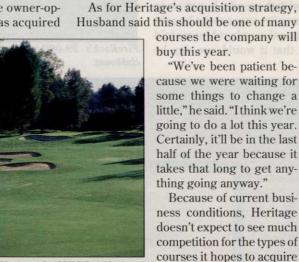
Valencia Country Club, located in a suburb of Los Angeles, from Uniden Valencia Inc.

Bob Husband, president and CEO of Heritage Golf, said he has had his eye this particular course for a number of years.

"I've always liked the course because it was one of the best around," he said. "We think it's going to be a great acquisition for us. It fits right in with what we're doing, which is trying to stay in the high-end stuff."

Husband said there are some cosmetic changes Heritage will make, but it will be nothing too drastic.

"If we do anything to the golf course at all it will be to restore it to what Robert Trent Jones had in mind 35 years ago," he said. "I remember playing it 20 years ago, when it had deep bunkers. We'll take a look at them and see if we need to restore them. There were some drainage issues, but nothing really major there. Most of the work we're going to do will be in the clubhouse-renovating the entry and just



Heritage Golf CEO Bob Husband said Valencia Country Club is one of the best clubs in Los Angeles.

Golf and National Golf Properties and all the things that are going on there-they're sort of out of the market," he said. "You hear other groups talking about gearing up, but there are not a lot of transactions going on. We're ready to buy a lot of stuff if we can find the right prices.'

aesthetically giving it a better feel."

"We've been patient be-

Because of current busi-

this year, Husband said.

"We're starting to see

some things with American

However, Husband said, any growth the company experiences will continue to be in the high-end market, which Heritage has staked out as its strategy.

Continued on next page

## **AGC** sues Eagle **Brook** member

## Counter claim 'may break' management company

### By DEREK RICE

GENEVA, Ohio -Since becoming a member of Eagle Brook Country Club in 1998, Tom Doyle has seen many things about the operation that have made him unhappy, such as non-members playing the private course and sliding maintenance issues. Two years ago, he decided he'd seen enough and wanted out of his membership.

Understanding that club policy dictated that until membership reached full capacity, one member would be allowed to leave the club for every four new members who joined, he put his name on the resigning members list and continued to pay his dues. At the time, he was told he was No. 23. The last time he checked, he was told he'd moved up to No. 17, although, as he said, there is no way to know for sure, since the list is kept confidential

Last July, Doyle decided enough was enough. He told general manager Jeffrey Kreafle to keep his \$24,000 membership fee and that he was no longer a member. When monthly dues statements continued to arrive, Doyle ignored them. When the club posted his name, as well as his wife's name, in the clubhouse as a dead-Continued on page 24

Editorial Focus: Course Management Systems

## Keyonix looks to eliminate unauthorized rounds

## By DEREK RICE

GREENVILLE, S.C. - With the introduction of its Smart Key golf car

ignition system, Keyonix LLC hopes to allow course owners to regulate golf car usage and establish accountability for every round of golf played with a car.

"We're not trying

tenance and to the cars.

Currently, there is no system for knowing how many rounds a course is losing, LoVine said.

> "No one knows that. It's like asking how many times a bank didn't get robbed," he said. "Once we've completed our first full year, we'll be able to tell them about how many rounds they're losing based on trends from previous years.'

Many courses don't lock their cars in a barn, so anyone with a key to the clubhouse can get access to the cars and joyride around the course, LoVine said. "You've always got those cases where

someone drives a car into a pond or across a green or rolls one over," LoVine said. "Between the damage to the car itself, the damage to the golf course and potential injury, you expose yourself to a lawsuit because you didn't secure your golf cars the way you should have."

At the moment, Keyonix is testing its system at Carolina Springs Golf Club in Greenville. Once the system has been installed and tested, it will be available on a widespread basis.

Golf courses can program each Smart Key, which use iButton technology, in 15-minute increments at the point of sale. Once that time limit has been reached, the golf car will stop running. "Right now, a golf car knows

Continued on page 23

## Case studies demonstrate return on **GPS** investment

### **By DEREK RICE**

AUGUSTA, Ga. — According to case studies released by golf car manufacturer E-Z-GO Textron and global positioning system (GPS) provider ProLink, golf courses can see financial benefits from GPS. Courses in the case studies, conducted in summer 2001 by Fletcher Martin Ewing, showed a return on investment (ROI) of up to 240 percent and a reduction in the length of rounds by an average of 15 to 20 minutes.

The following are examples of the benefits courses across the country have seen since installing the ProLink system.

## PAA-KO RIDGE

As a new course in a competitive market, Paa-ko Ridge Golf Club in Sandia Park, N.M., was concerned about slow play, so it needed a way to move golfers around the course faster, while sticking with its "cart path only" rule. Warren Lehr, Paa-ko's director of golf, brought in the ProLink system.

As a result, the course was able to achieve its targeted pace of play of four hours, 35 minutes. Additionally, the club saw a 9.7 percent revenue increase from its ProLink fees, a 35 percent food and beverage sales increase and a 215 percent ROI.

## ROCKY GAP LODGE

Rocky Gap Lodge and Golf Resort in Cumberland, Md., has little competition, with the nearest courses up to two Continued on page 23

to eliminate free The Keyonix Smart Key is about the size of

rounds of golf, just a keychain bottle opener the unauthorized ones" said Bobby LoVine, national sales manager for Keyonix. "Extra play is an expense - to the golf course, to the golf course main-