GOLF COURSE

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Weather woes

GE Capital snaps up Heller

Heller Financial could become a bigger player now that it has been bought out by GE Capital......19



cally in 2001. While development levels may continue to decline, opportunities still exist. See story on page 3. Source: National Golf Foundation

COURSE MAINTENANCE

COURSE DEVELOPMENT

COURSE MANAGEMENT

SUPPLIER BUSINESS

PERIODICAL

2001 Newsmakers

John Deere making move to become one-stop shop

By ANDREW OVERBECK

ALPHARETTA, Ga. — John Deere closed its acquisition of Richton International, the parent company of Century Rain Aid, in October adding the final piece – for now – to its newly created John Deere Landscapes division. The formation

of the new division began with the buy out of McGinnis Farms earlier in the year.

The company's bold moves bring it closer to becoming a single-source supplier for the golf course industry. In addition to its primary business as a manu-



ts Dave Werning

facturer of turf care equipment, John Deere has instantly acquired the commanding position as the largest distributor of irrigation supplies in the country and now has a significant interest in providing golf courses with landscape supplies, fertilizers, chemicals and seed.

While John Deere Landscapes' president Dave Werning is working on consolidating Continued on page 27

2001 Newsmakers

Troon Golf to top 100 courses by year's end

SCOTTSDALE, Ariz. — Troon Golf has had another banner year in 2001 with its portfolio on target to top 100 golffacilities. While the golf course industry continues to slow, the company is adding staff and management contracts worldwide. Looking forward to 2002, Troon Golf chairman and CEO Dana Garmany expects another year of record growth. *Golf Course News*: 2001



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was another strong year for Troon Golf, how many courses did you add to your portfolio?

Dana Garmany: We have added 19 facilities worldwide so far this year, 16 of which are in North Continued on page 22

2001 Newsmakers

2001 Newsmakers

IGM finishes year with strong growth rate

By JOEL JOYNER

CHAMPIONSGATE, Fla. — International Golf Maintenance has become one of the leading golf course maintenance outsourcing companies in the United States this year showing a strong level of growth in a market ham-

pered by a sluggish economy and a decrease in rounds played. The company came away with an impressive list of accomplishments for the year and maintains a strong outlook heading in to 2002.

IGM is a wholly owned subsidiary of Meadowbrook Golf, a golf course developer, owner and management firm headquartered here at



Scott Zakany, CGCS

ChampionsGate. The company merged with Meadowbrook in February 1998 enabling IGM to eventually manage all golf courses owned by Meadowbrook. IGM maintained about 30 courses before they were bought out. Today, they have 96 courses under their care with an objective to keep on growing. The company acquired more than 40 courses this year.

Continued on page 11



Jeff Roke, Arnold Palmer and Brad Schmidt look over course plans

2001 Newsmakers

Palmer's Arbor Links Golf Course set to open in June

By GARY BURCHFIELD

Nebraska City, Neb. — Construction is finished and the grow-in process is underway at Arbor Links, the new "laboratory-type" golf course built by Landscapes Unlimited in Nebraska. The unique course is a three-way partnership between Landscapes Unlimited, Palmer Course Design Company and the National Arbor Day Foundation.

Grand opening is set for the week of June 23, 2002, in conjunction with a three-day "Golf and the Environment" Continued on page 18

MAINTENANCE

IGM Q&A

Continued from page 1

IGM's executive vice president Scott Zakany, CGCS, was one of the founding members of IGM back in September 1994. Golf Course News recently caught up with Zakany at the company's new headquarters at ChampionsGate.

GCN: To what would you attribute to the success of IGM's growth this year?

Scott Zakany: The main thing we did this year - our biggest challenge - was to take over all the courses maintained inter-

nally by our parent company Meadowbrook Golf. That was approximately 40 facilities. The transitions have all taken place as smooth as can be expected, except for a couple of isolated cases that will be finalized before the of operations year is out. IGM has taken on 47 golfing

facilities this year altogether. GCN: Is there a goal set for IGM in terms of growth for 2002?

Zakany: We're looking to keep the same growth percentage rate. Obviously, we started off higher in our first three years. But between 10 percent to 20 percent increase per year is our target which is fairly aggressive. We're look-

ing to acquire a new club per month.

GCN: What challenges do you foresee IGM encountering in the future?

CGCS, vice president

Greg Plotner, CGCS Gregory Hofstetter, vice president of business development



A course site evaluation

Zakany: With all the recent world events, there's certainly going to be an economic challenge industry wide for 2002. There are clubs evaluating their maintenance programs and thinking they can manage things better and cheaper themselves. We've already received some fallout with some clubs and boards that were borderline to start with. On a day-to-day basis, they feel they can make cuts in the budgets where with us on a contractual basis they can't. At the same time, IGM might see a lot of high-end clubs next year looking to reduce their expenses by signing with us.

GCN: IGM has a strong position in the Florida market, particularly in central Florida, where do you see the company taking other solid positions in the United States?

Zakany: About half the courses we maintain are in Florida. We're looking

to expand in the markets we already have a presence in. We have several facilities in the Midwest and Northeast, some in the Atlanta area, several in California and we're just starting to operate

in Las Vegas. G C N : Meadowbrook recently signed an exclusive five-year supply agreement with Textron Golf, Turf & Specialty Products. How do

you see this effecting IGM's current operations and its ability to attract future clients?

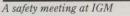
Zakany: From IGM's standpoint, we've already had an agreement with Textron. We've expanded it to basically encompass Meadowbrook with equipment. By tying everything together, we're able to be a little bit more aggressive on our pricing and pass the savings on to our customers.

GCN: What does IGM look for in a course before signing a maintenance agreement?

Zakany: What gets us excited is the potential of a course and the owners desire to get it there. We can make improvements, and we like to see the owners wanting to make those improvements.

GCN: How many course evaluations has IGM undertaken so far this year prior to signing any maintenance agreements?





Zakany: On average, we probably do about three to four proposals for every job that we get. We're running anywhere from 25 percent to 35 percent closing margin on proposals to contracts.

GCN: What advantages does IGM have to offer a course considering outsourcing their maintenance programs?

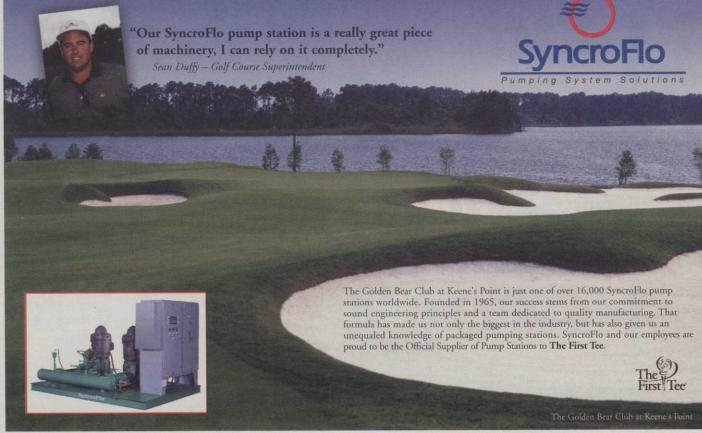
Zakany: We have a large support mechanism in place with key personnel in our corporate offices as well as in regional superintendent positions. There's a team of experts supporting our on-site superintendents coupled with the consistencies of our operations.

GCN: How does IGM maintain manage-

ment and communication abilities with or between various courses?

Zakany: We have a computer at every location and exchange a lot of information via the Internet. There's internal message postings and chat areas for our superintendents. In addition, we get superintendents together as a group once or twice a year for human resource, product and corporate office updates. On top of that, we meet monthly with our regional superintendents, and they disseminate information back to the on-site superintendents. A regional manager Continued on page 30





GOLF COURSE NEWS

GOLF COURSE CLASSIFIEDS

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MAINTENANCE

IGM attitude Continued from page 11

is on the properties every two weeks. If something pops up like some unfamiliar turf disease, there are digital cameras at every site. Superintendents can take an image of a problem and submit it to the office so that a group of experienced people can evaluate it. That way we can diagnose or dispatch someone to visit the course immedi-



IGM employees doublemowing a green

ately. Nine times out of ten, we can solve any problems before anything gets out of hand.

GCN: How would you describe IGM's approach concerning the environment, and what is the company's involvement with Audubon International?

Zakany: Every one of our courses are registered in and actively pursuing certification in the Audubon Cooperative Sanctuary Program. We have seven clubs certified to date. Basically, our whole business and maintenance approach is based on principals established by Audubon International: Integrated Pest Management, Best Management Practices, water conservation, and applying pesticides where needed rather than making blanket applications. We try to work in concert with the environment.

GCN: What incentives does IGM offer to future superintendents?

Zakany: We're working with various colleges and universities on intern development programs. We're striving to involve



Hole placement by an IGM staff member

young, up-and-coming, assistant superintendents in the company to offer them training and experience. We try to promote from within the company as much as possible. We feel we have a strong training program and job security that allows superintendents an opportunity for upward mobility. This coupled with a good insurance program, 401K plan and other benefits seem to attract and keep good superintendents.

GCN: What does IGM look for in recruiting a superintendent?

Zakany: We look for attitude, and management and people skills. Obviously, they need to have a turfgrass background - and it's great if they've worked at various facilities-but we look for someone who has a good personality and work ethic and can get along with their employees. Whatever they may be lacking agronomically, we can definitely support and help them on that. We prefer that to someone who knows everything and is not receptive to change. IGM is team driven. We're not looking for any "I" guys.