MANAGEMENT

BRIEFS

DOWNIE TO HEAD SALES AT MID-PINES

SOUTHERN PINES, N.C. — Helen Downie has been named resort manager of the Mid-Pines Golf Club here. Downie has been director of sales and marketing at the resort since 1988. Mid-Pines was acquired by the Pine Needles Resort and a trio of North Carolina business executives. The inn and golf course will be operated by Pine Needles. Mid-Pines opened in 1921, and features a Donald Ross-designed golf course to complement 118 guest rooms.

GRAYHAWK TABS CURRY

SCOTTSDALE, Ariz. — Catherine Curry has been named special projects manager of Grayhawk Golf Club, a new 36-hole golf project scheduled to open in

September. Curry will act as construction liaison and be responsible for supervising all preopening activities. Before joining Grayhawk, Curry was marketing director for the David Leadbetter Golf



Catherine Curry

Academy. David Graham and Gary Panks designed the Talon 18, scheduled to open in December. The Tom Fazio-designed Raptor course is still in the design stage.

PERDUE TO HEAD CMAA EDUCATION

ALEXANDRIA, Va. — Joe Perdue has been named director of education and professional development for the Club Managers Association of America. Perdue has been a faculty member in the Cecil B. Day School of Hospitality Administration at Georgia State University since 1986. He has also served as director of CMAA's Business Management Institute programs since that time.

HAYNIE NAMED TIMARRON DIRECTOR

SOUTHLAKE, Texas — Ladies Professional GolfAssociation Hall of Famer Sandra Haynie has been named director of golf at Timarron Country Club. Haynie won 42 tour events, including the 1974 U.S. Women's Open. The 18hole Byron Nelson design, located in a Mobil Land community in Southlake and Colleyville, is scheduled to open in September.

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SIGNATURE, ISS TEAM UP

ORLANDO, Fla. — Signature Golf International recently selected ISS Golf Services to handle course maintenance at Harbor Hills Country Club in nearby Lady Lake. The April 18 acquisition of Harbor Hills was the first purchase for Signature, a newly formed management company. ISS has maintenance-only contracts on 225 golf holes around the country. GOLF COURSE NEWS

Ocean Course sale delayed by environmental concerns

By PETER BLAIS

CHARLESTON, S.C. — Just how much wetlands restoration work will have to be done and just who will pay for it is holding up the final sale of The Ocean Course at Kiawah Island to the New York Audubon Society.

The South Carolina Coastal Council, U.S. Army Corps of Engineers, Resolution Trust Corp., Virginia Investment Trust (VIT) and New York Audubon are trying to determine the extent of unpermitted damage done to wetlands during construction and whether the placement of certain bridges violates environmental permits, according to New York Audubon Executive Director and Counsel John Santacrose.

Santacrose said he had expected the

deal — which would make New York Audubon and investor VIT the property owners — to have originally been completed by this spring. Now he doubts the issue will be resolved before late summer or early fall.

"It's such a unique transaction that it's been fairly difficult," Santacrose said.

Technically, the Resolution Trust Corp. still controls the environmentally sensitive course built by the now-defunct Landmark Land Co.

John Santacrose

"It's the RTC's problems to correct," explained VIT Vice Chairman Beverly Armstrong. "We have no involvement in that whatsoever.



New York Audubon was the winning bidder for the RTC property at last summer's bankruptcy auction of Landmark holdings. Under the purchase agree-

ment, VIT subsidiary AMF Inc. was to eventually take over management and financial ownership of the property in exchange for certain conservation easements that would allow New York Audubon to stipulate how further development would proceed.

But the Coastal Council and U.S. Army Continued on page 35



The 7th hole at Settler's Hill Golf Course in Geneva, Ill., one of 16 facilities managed by GreenVisions.

GreenVisions becoming major player in Midwest management

By PETER BLAIS

NORTHBROOK, Ill. — The steady growth in golf course development in the Midwest has helped a Northbrook firm become one of the leading management companies in the region, if not the United States.

GreenVisions currently operates 10 golf facilities in Illinois, Wisconsin and Iowa. In early May the Northbrook firm took over the management contract at New Berlin (Wis.) Hills Municipal Golf Course. It plans to spend \$500,000 on capital improvements there over the next five years. It is building Sand Creek Country Club in Chesterton, Ind., and remodeling Emerald Hills Golf Club in Sterling Hills, Ill. Plans are to add two to four courses annually.

"We'd like to be in the 15 to 25 range within five years," President and Chief Operating Officer Tim Miles said. "We don't have an ownership interest in a course, yet. But it will happen."

GreenVisions leases and manages golf clubs for a variety of clients, ranging from banks to municipalities to forest preserve districts. "The Midwest has been strong, particularly for municipal work," Miles said. "The Midwest, especially Illinois, is helped by government agencies like park districts. There are between 300 and 500 in Illinois alone. Each one has taxing and bonding capacity. That's a big help in getting courses built."

GreenVisions offers full management services including marketing, budgeting, accounting and personnel management functions. One of its specialties is turning around ailing operations, such as Highland Park (Ill.) Country Club.

The former private club filed for bankruptcy in the early 1990s, according to GreenVisions Chief Financial Officer Allan Swaringen. LaSalle National Bank hired GreenVisions as a consultant in 1991. The company assisted with the foreclosure, ap-Continued on page 36

Marketing Idea of the Month

And a time takes of the Adapth

Getting word out called key to success

By JOE GLASSER

Getting the word out on the benefits of your facility is the greatest challenge facing course operators.

Whether you are starting a new facility or want to improve business at an existing one, your solicitation plan should start with establishing a relationship with the media.

Invite editors and reporters to see what you are developing *during* construction. Get to know *Joe Glasser*

them on a first-name basis. Invite them to lunch. Keep them posted on

the development's progress.

Feature articles *during* development can create interest in your target markets and give you a head start promoting what you plan to offer the golfing public. Prepare a master list of media representatives from local, regional and national publications and broadcast outlets. Plan a

> media day celebration including complimentary golf before the official opening to introduce your facility.

While I was with Marriott, we held a media day at Marriott's Grand Hotel at Point Clear (Ala.) to introduce a nine-hole addition. It is a fairly isolated facility and needed an aggressive marketing approach. The event resulted in

numerous stories at the local, regional and even national level.

The media can also be helpful at an existing facility. Whether you have remodeling plans, management changes, or sim-Continued on page 34 Textron donation pushes CMAA closer to goal

ALEXANDRIA, Va. — Textron Group has made a pledge of \$100,000 to The Club Foundation's Campaign for Excellence, a Club Managers Association of America fund-raiser.

The Textron Group consists of Jacobsen, Textron Financial Corporation, Textron Specialty Materials and E-Z-Go.

The Campaign for Excellence was launched in 1992. In April, 1993, the Club Foundation announced the successful completion of the first phase of the Campaign for Excellence, with \$1 million, or one-third of the total

Continued on page 36



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