

## MIDWEST BREEZES

Scott Vincent, *Skokie Country Club*



### **Sycamore Golf Club, Jeff Donahoe**

Last summer Jeff Donahoe moved his operations into a new state of the art 24,300 square foot maintenance facility. Working with Williams Architects of Carol Stream, Jeff and the

superintendent of parks designed the facility with basic software and input from Jeff's staff.

The work area has radiant floor heating. **-OC**







# Miles Still Mentors After Retirement

**A Tribute to Oscar Miles**

*Congratulations to our own Oscar Miles on being awarded the GCSAA's Distinguished Service Award. The GCSAA Board of Directors selects Distinguished Service Award winners from nominations submitted by affiliated chapters and/or association members. First presented in 1932, the award is given to individuals who have made an outstanding, substantive, and enduring contribution to the advancement of the profession of golf course superintendent.*

Those who know Oscar heartily concur that his distinguished service has made an enduring contribution to the profession. GCSAA released the following information:

Miles, a 45-year GCSAA member, is a retired superintendent who last worked at the Merit Club in Libertyville, Ill. He has served on various GCSAA committees and hosted 13 professional golf tournaments, including 12 Western Opens at Butler National Golf Club in Oak Brook, Ill., and Olympia Fields (Ill.) Country Club, as well as the 2000 U.S. Women's Open at the Merit Club. A past president of the Illinois Turfgrass Foundation, Miles also served on the board for GCSAA's Indiana chapter. An industry expert who has mentored more than 75 interns, Miles is renowned for decades of soil temperature research, and he was at the forefront of the lightweight fairway mowing concept, now considered standard practice.

For those of us at MAGCS, particularly those who have been mentored by Oscar, the man is much more than a summary of his career. Oscar Miles has had a lasting influence on his profession through the people he trained. An influence not just on professional practice, but on work ethic, response to adversity, and all-around philosophy.

**When asked if there were professional practices used by Oscar that they still use today, the following responses were received.**

**Tom Lively worked for Oscar at Butler National in 1981 and 1982-86.**

He tells us, Oscar seemed to always be at the forefront of new ideas and technology and was always willing to try new things, but only if he thought it was something that was going to really work and make a difference. He was one of the first to implement light weight fairway mowing in the Chicago area. I remember others at that time thinking we were crazy for mowing fairways with triplex mowers at a time when triplex mowers were used mainly on greens and tees.

**George Ott worked for Oscar at Butler National from 1984-1988.**

I had very little experience when I went to work for Oscar. He started me off slowly and after I mastered picking up branches during spring clean-up, he personally taught me how to walk mow greens, change cups, hand water, hand spray greens and tees, and boom spray fairways. He not only taught me how to do



*Oscar hired helicopters to dry out landing areas in fairways during the Western Open in 1987.*



things but why things were done a certain way. I received constant feedback and knew that the job must be done correctly or I would be back out fixing my mistakes.

**Sam MacKenzie spent two seasons as an intern at Butler National.**

I still use the seeding method I was taught when we renovated fairways at Butler.

**Dan Sterr began working for Oscar in 1986 at Butler National.**

One of the biggest things you would learn from Oscar if you worked for him or even talked to him for any length of time was the importance of drainage. One thing Oscar used to say about drainage was that taking care of a golf course was two things, drainage and common sense. If you really sit back and think about that statement it is pretty true. I do not know if Oscar was the one who originally came up with that saying, but he is the one I heard it from.

**Scott Witte, who worked for Oscar in the summer of 1990 at the Merit Club, said,**

During new construction I still outline all newly seeded bent-grass areas with at least a 'one roll line' of Bluegrass sod. This always helps to clearly define all your grass lines.

**Oscar's attention to detail struck many of his protégés.**

**From Scott Witte:**

I have never worked for a more positively thorough, or analytical mind in my life. With Oscar, no stone was left unturned. Everything was thought through and organized. His records were impeccable.

**From Tony Kalina, who worked with Oscar at Merit Club for two-and-a-half years:**

Keep every piece of information your duties impact and file them away!

'Plan your work - work your plan.'

**From Tom Lively:**

Oscar was also one of the most dedicated record keepers I have ever met and one of the first Superintendents to move into the computer era. I thought that would make our record keeping jobs as assistants easier, but in fact it made it more demanding as he learned of everything he could now store electronically.

**Oscar's thorough preparation for 12 Western Opens has remained with everyone who witnessed it, but none more than the challenges of the 1987 Open.**

**Tom Lively:**

While working at Butler for Oscar I had the privilege of working at one of the best conditioned golf courses, and it showed each year during the PGA Tour Western Open Golf Tournament. Even when faced with adversity, Oscar always tried to make the best of the situation. I remember working during the 1987 Western Open when the floods came and soaked the course. As the water receded, Oscar brought in helicopters to help dry the water logged turf.

**George Ott:**

The catastrophic flooding prior to the 1987 Western Open and the tournament's eventual success will always stand as a testament to Oscar's leadership skills. I was his Assistant in 1987. I remember taking a ride around the golf course the week prior to the 1987 Western Open and Oscar telling me 'I think the course is in the best shape we have ever been in going into

Western open week.' Five days later Butler National had flooded and I showed up to work with a broken ankle! Oscar remained calm and put me in charge of communications and helping him coordinate all the volunteers, the WGA, PGA, vendors, Com Ed, equipment companies, and our crew. I'll always remember how devastated Oscar was and how he picked himself up and put together a detailed plan to save the tournament. 'Plan your work and work your plan.'

**Dan Sterr:**

Aside from the 1987 Western Open, we always had fun during the tournament, and looking back

now on 1987, I think

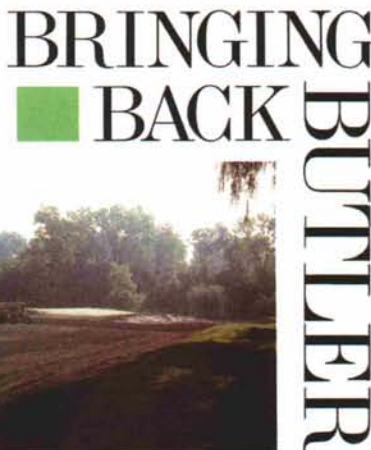
I could say it was fun but in a different way, not only during the tournament, but what we went through after the tournament in restoring and repairing the golf course. The things we learned during the reconstruction, whether what we did was right or wrong certainly has helped all of us who were involved.

**Attention to detail, sound practice, thorough planning have stayed with everyone. Ultimately, though, Oscar Miles' greatest impact on others seems to be in the realm of intangibles.**

**Dan Sterr:**

One of the first things I noticed when I started working with Oscar, was his passion for the business. Oscar was always the first one to be at work and the last one to leave. I think the

Butler's battle with Mother Nature was still in process when Greens Superintendent Oscar Miles began to plan for the future. To the untrained eye, the damage of the flood could be repaired with a few weeks of good weather and the healthy efforts of the grounds crew. But Miles knew that the restoration of Butler National would be a major project, one that would require rebuilding most of the



*Under the reigns of Oscar, Butler CC was the topic of many articles and stories.*

(continued on next page)



only time that we beat him to work was when we used to start around midnight to spray fairways, I know he was up thinking about it though, because he called a couple of times when we were getting ready to spray, to make sure everything was going okay or to change some of the mixtures we were using. Seems like he was always thinking about what would be best for the golf course. His passion for the business also showed when he would be talking to a member of the club, a member of the clubhouse staff, or a member of the media.

#### **Tony Kalina:**

Oscar is a great, logical thinker. His mind was churning every waking moment about his true passion, being a golf course superintendent.

He had a response to every possible scenario, every question and every thought, with regard to the profession and the science of golf turf care.

#### **Scott Witte:**

You could tell that he just loved his job. As Oscar dove headlong into restoring the prairie areas at Merit Club, you could tell he just absolutely loved it. There was passion in his eyes when it came to ALL things green and growing. That was inspiring to me.

#### **Sam MacKenzie:**

I worked for many different people before becoming a Superintendent myself and of the all the Superintendents I worked for, he had the most impact. His work ethic and stern managerial manner are still with me today. Much of what I saw and experienced in my two seasons at Butler National is irreplaceable. I was very fortunate to experience all of the different facets required to prepare a world-class facility not only for daily play but also for a PGA tournament

#### **Tom Lively:**

As a person many thought Oscar was extremely demanding, and he was, but only because he truly loved what he was doing. Oscar would help anyone. Over the years there have been many of us who have worked for Oscar. I owe Oscar many thanks for teaching me the necessary skills to become successful.

I have been very fortunate in my career to have been able to meet the professional goals I set for myself. None of it would have happened had I not met and worked for Oscar Miles. Many of us owe him thanks, and I'm glad to have been a small part of his career. Congratulations Oscar, you deserve it.

#### **George Ott:**

Every day was an education with Oscar. He had such a wealth of knowledge of golf course maintenance and the game of golf, but his greatest skill was his ability to inspire and motivate the people around him.

Oscar's work ethic and pursuit of perfection brought out the best in the people who worked with him. People who worked for him developed a deep respect and sense of loyalty for Oscar. The respect and loyalty went both ways. After leaving Butler National, he was always willing to advise us and help us in any way he could. I was always impressed with the support Oscar had from his wife Mardelle and his family.

Family was very important to him, not only his family but the families of the people who worked with him. Thank you Oscar, for all that you have done for me and for our industry. Congratulations, you are most deserving!

#### **MAGCS:**

Returning to Quincy upon retirement from the Merit Club, Oscar still contributes to the profession and our Association. He oversees and directs funds from the Illinois PGA Foundation – Miles Awards and has chosen the MAGCS Scholarship fund to be a recipient in 2008. Oscar continues to empower

people through education. The Midwest Association of Golf Course Superintendent's is honored by your membership and congratulates you. **-OC**



*Oscar even got the caddies involved to help move mud and water off the fairways at Butler.*



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## TECHNICALLY SPEAKING WITH

Ted Soenksen, *Wilmette Golf Course*



### TETA Welds at Arrowhead

Thank you to Mike Mumper, Superintendent and Tim Johnson, Equipment Technician for hosting the TETA November educational seminar at the Arrowhead Golf Club. Thirty members enjoyed a full day of welding safety, techniques and maintenance.

Welding and fabrication are two different concepts, Larry Grover our instructor of Grover Welding, explained. Welding in a factory on an assembly line requires perfection with repetition according to manufacturer specifications. Fabrication turns the welder into the manufacturer and utilizes the imagination, materials, and the techniques of the individual. Larry initiated some great new ideas along with refreshing many old practices that are important and need to be reviewed from time to time. Whether you are MIG, TIG, gas, or arc welding, you need to be aware of your environment.

Before striking an arc, many things need to be considered by the welder. If you are not working in a contained welding booth, check your surroundings. Flying sparks and slag remain hot for enough time to ignite simple things hours after the job is complete. Keep your eye out for that shop rag and other easily combustible items. When welding, the work space is expanded far beyond the bench, as molten metal and slag can often travel twenty feet or more from your worksite. Fumes

hovering just above the floor from gas tanks or fuel containers can ignite. Always return to your welding site later in the day and inspect for smoldering items.

Protect yourself when welding. Ventilation of the work area is critical. Wear filtered head gear for extended welding times. Fumes from welding can be hazardous to others in the shop as well. Don't wear clothes that melt when welding, invest in a welding jacket or coverall.

All in attendance were invited to bring their welding helmets to enhance the experience of this truly hands-on session. Fortunately TJ had a portable see through welding booth that allowed all to witness the live demonstrations by Larry. We had the opportunity to weld aluminum and learn the extreme differences when welding steel.

When welding aluminum we learned it is important to preheat it. This can be done with a torch, which led to another discussion about torch safety and use. All-in-all, it was a great educational event sponsored by the Turf Equipment Technicians Association. The presentation by Mr. Larry Grover and his support of our association is most appreciated. We hope to expand on this type of session in the future.

Back to the shop and the solitude of winter maintenance.

-OC





## THE BULL SHEET

John Gurke, CGCS, Associate Editor



# February 2008

### DATES TO REMEMBER

February 11-14 – 2008 Indiana Turfgrass Short Course in Lebanon, IN. Contact the Midwest Regional Turfgrass Foundation for details ([mrtf.org](http://mrtf.org)).

February 12 – MAGCS/GCSAA Powerpoint seminar at College of DuPage in Glen Ellen, IL.

February 19-20 – Gateway Green Industry Conference (formerly the Southern Illinois Grounds Maintenance School and Trade Show) at the Gateway Convention Center in Collinsville, IL.

February 21 – 2008 Annual Winter Workshop presented by the Class C Advisory Committee (formerly Assistants Winter Workshop) at Midwest Golf House in Lemont, IL.

February 25-28 – 2008 Illinois Turfgrass Short Course in Willowbrook, IL. Contact the Midwest Regional Turfgrass Foundation for details ([mrtf.org](http://mrtf.org)).

February 29-March 2 – 25th Annual Chicago Golf Show at the Donald E. Stephens Convention Center in Rosemont, IL.

March 7 – Deadline for submitting presentation proposals for the 2009 GCSAA Education Conference and Golf Industry Show to be held in New Orleans, LA on February 2-7.

March 27 – MAGCS Full-day seminar at Midwest Golf House featuring Dr. Jack Fry of Kansas State University along with **Dr. Derek Settle** and perhaps a surprise visit by **Dr. Randy Kane**. Check [magcs.org](http://magcs.org) for more information.

A warm and friendly welcome to the newest members of MAGCS goes out to these individuals:

**Jedd Anderson**, Christopher B. Burke Engineering, Ltd.;  
**Dave Arden**, Glencoe Golf Club;  
**Lucas Baker**, Park Ridge Country Club;  
**James Burge**, Reinders;  
**Andrew Cross**, Exmoor Country Club;  
**Travis Dykstra**, Prairie Landing Golf Club;  
**Chuck Heidt**, Ryan Inc. Central;  
**Steve Jump**, Skokie Country Club;  
**Justin Kirtland**, Cress Creek Country Club;  
**Benjamin McGargill**, Oakland Hills Country Club;  
**David Ohren**, Willow Glen Golf Club; and  
**Dave Rutz**, The Golf Mat/Preferred Product Group.

MAGCS sends its best wishes for a speedy recovery to **Kerry Anderson** of Valent Professional Products after he underwent throat cancer surgery last month.



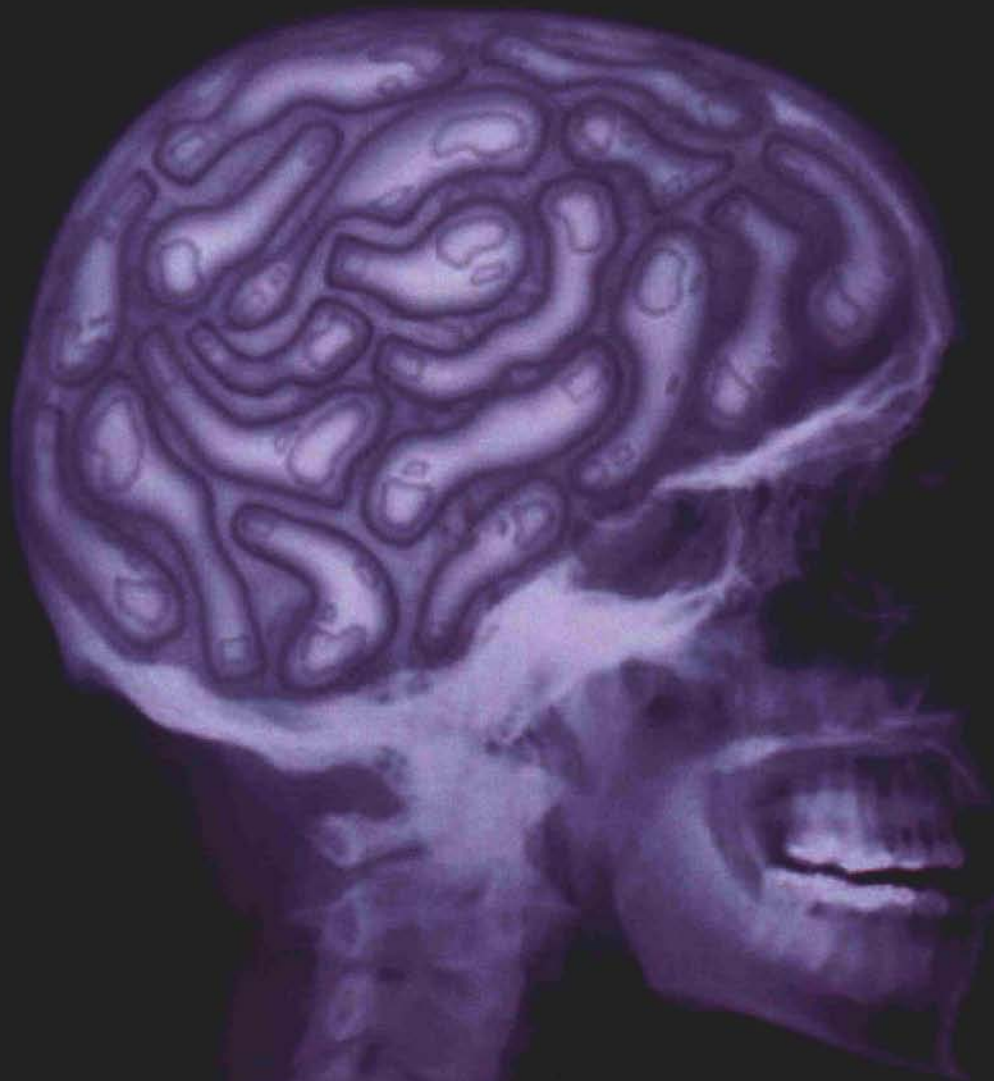
Kerry Anderson

If you have accumulated a bunch of those points from product purchases (Accolades, Green Partners), or if you have a bunch of seed bags with the blue tags still on them and you just don't know what to do with them, why not donate them to the MAGCS Scholarship fund? In so doing, you are assuring that the funds generated will benefit the son or daughter of one of your neighbors, or perhaps even your own progeny. Give Luke Cella a call to find out how to go about this.

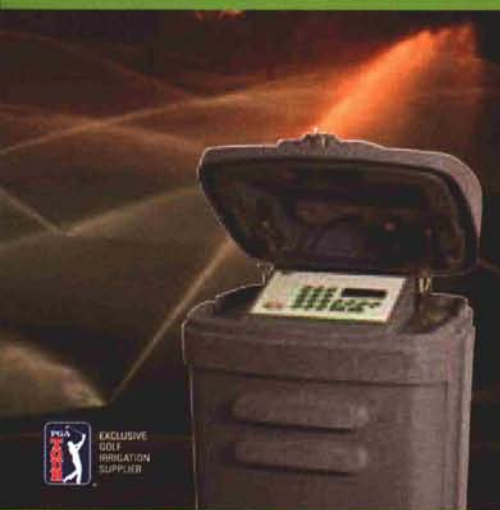
Congratulations to **Justin VanLanduit** on his impending change of address. Justin, currently assistant superintendent at Ivanhoe Club, will start the next step in his career on March 1st when he moves to Briarwood Country Club to work alongside **Paul Voykin** and **Mo Sanchez** for the 2008

(continued on page 18)





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season before taking the reins upon Paul's retirement on September 30th. Best of luck to you!



Justin VanLanduit

On the 12th of this month MAGCS will be exploring new territory when it conducts its first of hopefully many computer skills seminars at the College of DuPage in Glen Ellyn. This seminar replaces the usual January joint seminar presented by MAGCS and GCSAA, and plans to continue these sessions are already in the works. The first rendition will be conducted by Luke Cella who will instruct the lucky first 36 to have registered the intricacies of Microsoft PowerPoint (class size is limited because of the # of computers in the room- each attendee will have their own machine). The class will teach the basics of putting together a presentation that is clear and visually appealing, and how to utilize content and design elements that can be applied to the profession of golf course management with sample presentations for green committees, boards of directors, and the like. Future seminars in the works will address other aspects of computers that are used often in our profession such as Excel, Word, and Publisher. If you are like me and have always wanted to know how to use PowerPoint to an extent beyond watching a pps file sent by a sick but well-meaning friend, take advantage of this opportunity. Also, don't be disappointed if the class is full and you can't get in—if interest is high, an encore performance is imminent.

Just one week later, on the 19th and 20th of this month, the newly-dubbed Gateway Green Industry Conference will be held in Collinsville, IL (just outside St. Louis). Presented in partnership by the Illinois Green Industry Association, the Illinois Park & Recreation Association, the Southern Illinois Golf Course Superintendents Association, the Southern Illinois Grounds Maintenance Association, and the University of Illinois Extension, this conference offers educational seminars and breakout sessions in a huge variety of topics. Many of the most respected authorities in the green industry will be presenting their research findings and offering their expertise, including **Hank Wilkinson**, Phil Nixon, Dave Williams, and John Stier to list a few. Continuing Education credits have been applied for through GCSAA, Illinois Nursery Association, International Society of Arboriculture, Illinois Landscape Contractors, and Illinois Park & Recreation Association. For information, go to [www.extension.uiuc.edu/madisonstclair](http://www.extension.uiuc.edu/madisonstclair).

The 25th Annual Chicago Golf Show is coming to town at the end of this month (Feb. 29 through March 2) to Rosemont. If you've never been to this thing, it's worth a visit, as it is the nation's oldest and one of its largest of its ilk. Featuring over 300 exhibitors displaying everything from equipment (the kind you play golf with), golf travel destinations, courses, tournaments, apparel and the like, the show is a great way to spend a winter day for anyone interested in the game of golf, and expects 15,000 to 20,000 such people to attend. Hours are noon to 7 pm Friday, 9 am to 6 pm Saturday, and 9 am to 5 pm Sunday, and admission is \$10 for adults, \$7 for seniors 65 and older, and \$3 for kids 6 to 12. Go to [www.chicagogolfshow.com](http://www.chicagogolfshow.com) for more information.

Exciting news from GCSAA—starting this year all Class A GCSAA members will receive *The Green: Golf Beyond the Links* magazine, a publication aimed at building awareness of a growing market segment in golf—the affluent multicultural market. Each facility will receive 10 copies 6 times throughout the year that can be shared with members, customers, and staff. The magazine's stories and features will appeal to men and women of all cultural backgrounds, supporting GCSAA's mission of enhancing the enjoyment, growth, and vitality of the game of golf. Your first copies should already have reached you, but if not, contact GCSAA Member Services.

If you have something to get off your chest (that other GCSAA members might find interesting), why not be a presenter at next year's Education Conference and Golf Industry Show in New Orleans on Feb. 2-7. There's all kinds of great benefits to doing it (besides the whole sharing your knowledge with others thing), such as free conference registration (a \$275 value) and .25 service points toward certification. There might even be a plaque for your wall in the deal. Proposals for education presentations are due in by March 7th—you can go to [www.gcsaa.org](http://www.gcsaa.org) and look around for the link, or just call Tanya Hartman at 800-472-7878, ext. 3636.

If you haven't seen it in enough places, here it is again: Effective January 2nd of this year, **Reinders Inc.** of Elm Grove, WI has acquired the Toro commercial equipment and golf irrigation distributorship for Chicago, northeast Illinois and Lake County, IN previously handled by Turf Professionals Equipment Company (TPEC) of St. Louis. Reinders will continue to operate the Franklin Park TPEC location, with all numbers for office, service, irrigation, and cell phones remaining the same. Note that there is a new toll-free number for parts which is 888-887-8124. Main contacts are as follows: Craig Reinders, President—800-785-3302; Dave Berg, Senior Business manager—800-785-3302; and **Mike Murphy**, Business Manager Franklin Park—888-838-5778.

Happy 40th Birthday to the Chicagoland Association of Golf Course Superintendents. What began on April 21st, 1966 as an informal meeting of 7 Chicagoland area superintendents to candidly discuss a labor issue has grown into the CAGCS of today, with its original intent of focusing on open discussion and debate, and the free sharing of ideas relating to



current issues still its mantra to this day. The original board of directors consisted of the following ground-breaking individuals (some of whose names you may recognize): **George Druzisky** (Thorngate CC), **Bob Williams** (Bob O'Link GC), **Ben Kronn** (Twin Orchard CC), **Fred Opperman** (Elmhurst CC), **Jerry Dinelli** (Northmoor CC), **Ed Stewart** (River Forest CC), and **Bruce Sering** (Evanston GC). Congratulations on 40 great years, CAGCS, and here's to many more!

A little-known fact (in my world anyhow) was recently brought to my attention—Rain Bird was awarded the Tournament of Roses Sweepstakes Trophy in recognition of its 2008 Tournament of Roses Parade float. Who'da thunk? What's really remarkable, though, is that this was not the first time. Rain Bird—a manufacturer and provider of irrigation products and services familiar to all of us in the golf industry—has received an amazing 11 awards in the 12 years it has entered a float in the Rose Parade, taking the event's top honor 7 times! With that record of success, maybe they could give the Big Ten a few pointers on how to grab an occasional trophy when they send a football team out there for that bowl game thingie they do after the parade.

In its December, 2007 issue of *Turf Central*, **Dr. Tom Fermanian** (you remember—the retired guy?) is featured with his research on corn-based fertilizer. His studies were designed to evaluate the performance and safety of new fertilizer sources from Archer Daniels Midland's Decatur, IL corn and soybean processing plant which are made from lysine, and amino acid in corn. Results of Tom's studies indicated that turf treated with the corn-based product showed similar results to turf treated with urea or ammonium sulfate. Check out page B6 through B8 of that issue for more details on Tom's research.



*Dr. Tom Fermanian*

Another really engaging story appeared in the December, 2007 issue of *Club & Resort Business* about the Inverness Country Club of Birmingham, Alabama and the devastating fire which burned its clubhouse to the ground. Of interest was the story behind the "rise from the ashes" of the club in its resiliency and determination to rebuild. Also, the cause of the fire was somewhat thought-provoking. It seems that while the blaze was still being fought, a 14-year old boy confessed to intentionally starting the fire with another

14-year old as an accomplice. Furthermore, they were both sons of club members who had practiced in advance how they would get on the roof to set the fire. And to top that off, they were both among the many onlookers who watched the building burn from the golf course! The lessons one can take from this tragic story are many, but none as important as planning in advance for the possibility of disaster. Luckily for Inverness, firemen were able to salvage several computers from the club's office before it was destroyed, allowing staff to retain all records. Had this not been the case, all of those important records would have been lost. So, take a lesson from Inverness and back up all of your important files and keep copies in several different locations!

The most recent edition of *Chicago District Golfer*—the official publication of the CDGA—prominently features MAGCS member **Rick Jacobson** (Jacobson Golf Course Design, Inc.) and his extensive international travels in building golf courses around the world. Rick's recent work in China, where he has 2 projects under construction, include Lion's Lake—a 36-hole community in Guangzhou scheduled to open in October of this year—and Chaozhou, an 18-hole resort facility (with the possibility of another 9 being built) also located in the south-east region of the country. The article touches on many of the interesting differences in cultures as they relate to golf course construction and the perception and growth of golf in China, and also details some of the culinary delights Rick has experienced in his foreign travels such as pig stomach, camel, blowfish, and scorpion soup. Yum.



*Rick Jacobson*

And the hits just keep on coming. Natural gas is outrageous. Oil hit a hundred bucks a barrel. The housing market sucks. Polar ice caps are melting and global warming is for real. Now we face another serious crisis that will have long-term effects on our industry—RESTLESS LEG SYNDROME! And the medicines available to cure it have warnings to DIScontinue use if you experience uncontrolled urges to drink, gamble, or have sex! OK, that's not the crisis to which I was referring (but there really is such a malady according to the utmost of reputable sources—TV). The latest crisis facing our industry is the scary scarcity (you like that?) of many of the raw materials used in fertilizer production. Here's the explanation that's making the rounds: Because agriculture continues to drive the fertilizer market, increased

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corn production means increased need for raw materials. Between growing ethanol plant openings and vastly increased exports to foreign countries, we are producing huger amounts of corn, which requires more fertility than the other typical rotation crops like soybeans. Bring in the high cost of natural gas which directly affects raw material production, and we find fewer manufacturers of domestic raw materials, leading to an increased dependence on imported (and costlier) raw materials. Obviously, by doing the math we see the bottom line for us—fertilizer is more expensive, and will continue to be into the foreseeable future. Another ouch.

On the 16th of last month, Green Garden Country Club and **Renny Jacobson** hosted the MAGCS January monthly meeting. The day began with a brief MAGCS business meeting followed by a GCSAA delegate update courtesy of **Don Ferreri**. Education for the day was CPR/AED training and certification provided by the Frankfort Fire Department. For those of us who have not kept current on these procedures, this meeting was a great way to gain re-certification while learning the newest techniques being taught (and even getting a few chuckles from the entertaining group of firefighters). The theme of the day—dummies—was apparent upon walking through the way cool automatic doors of Green Garden's clubhouse, as there to greet us were several life-size dummies (some people call 'em mannequins, I call 'em dummies) in various styles of attire. Carrying the theme into the education portion were the CPR dummies with removable faces named Brad lying all over the floor. And then of course there were the dummies like me who chose not to bring their golf clubs even though Green Garden offered free balls and hitting stations in their big ol' dome for all in attendance. All that aside, it was a great day at the Garden, and we thank Renny and the staff for their hospitality, the boys in black from the Frankfort Fire Department for their expertise, and the generous sponsors—**Nadler Golf Car Sales/Club Car, Palatine Oil Company, and Reinder's, Inc.**—for making the day a complete success.



*Green Garden's back yard and really nice indoor practice range.*



*Firefighter Dennis Merz led the group through the CPR-AED training at Green Garden CC.*



*Renny Jacobson wore his Sunday best to greet us.*

