

# ON COURSE WITH THE PRESIDENT Tim Anderson, CGCS Naperville Country Club

# The Answer is MAGCS

Last month in the president's message we initiated a dialogue on strategic planning. We discussed new goals related to governance and the use of technology. This month we continue our discussion on long-range planning with a focus on education, finance, public relations, On Course, scholarship, employment, and member benefits.

#### Education

best possible education to our members on a diverse array of topics. Recently a news article reported that individuals age-40-and-over identified television and print materials as their main source of information. Individuals age-30and-under identified the internet as their main source of information. We need to focus on how we make education available. Generation X learns differently than the Baby Boomers. Generation X is connected 24/7. Flexibility is the key. Today, people look to fit education into their schedule on their own terms. They do not want to plan their day around education.

This is an area where the MAGCS excels. We will continue to offer the

The MAGCS has requested and received permission from GCSAA to video tape regular education seminars. These tapes will be available for members to view at their own convenience. Education credits will still be issued for seminars viewed via video tape. We are also looking into the possibility of making MAGCS education available as a pod-cast that could be downloaded through the MAGCS website. Imagine the benefit of using a video-taped seminar to bring information back to your facility to share with your board of directors. Or perhaps your PDI renewal cycle is approaching and you are short on credits. You would have the option of picking up extra credits at your convenience. Video taping of educational seminars will begin this year.

#### Finance

A finance committee has been formed. It consists of a board member as well as members from the Past Presidents' council. This committee will provide continuity year-to-year in regard to financial strategies for the association. One responsibility will be the annual review of investments.

#### **Public Relations**

This is an area where we see an opportunity to increase our efforts. Over the last couple of years our greatest strides in public relations have been through our executive director, Luke Cella, and his efforts to network with allied associations on behalf of the MAGCS. Luke has established himself as the face of the association. Now it is time to expand our efforts. For 2007 the GCSAA has announced a State/Regional Golf Publication Chapter Tie-In program. This trial program calls for purchasing advertising and providing editorial copy to state and regional golf publications in select target markets. MAGCS has asked to be considered as one of the test markets for this program. (continued on page 4)

Imagine the benefit of using a videotaped seminar to bring information back to your facility to share with your board of directors. This year the board will work to formalize a public relations plan. We plan to utilize GCSAA staff as we work to accomplish this goal.

#### **On-Course**

Easily recognized as the flagship of our association, On Course is the platform that presents the MAGCS to the general public. The concept of offering On Course as a web-based publication was discussed. This stemmed from a conversation about On Course being offered as a state wide publication. While increased circulation and exposure is a goal, it was decided that On Course will remain a printed publication.

Other goals include the incorporation of articles geared towards Class C members. These articles will be targeted to meet their needs. We will continue to archive back issues of the magazine in a digital format. Luke Cella has entered into preliminarv conversations with Peter Cookingham, administrator for the Turfgrass Information File (TGIF) at Michigan State University. We are working to include On Course as part of the electronic TGIF database. This would allow electronic searches by key word and topic, eliminating the need for members to save old issues of On Course.

# Scholarship

The scholarship committee continues to identify sources of revenue for the scholarship program. In 2007 scholarships have been increased to \$2,000 per recipient. The committee is also reviewing the concept of extending scholarship awards over multiple years.

#### Employment

The board identified several goals in relation to employment. Through education of potential employers, the MAGCS will work to fill job openings in the area with MAGCS members. The employment committee will work to provide information (literature, presentations, website links, etc.) to aid search committees in their understanding of our profession and all its intricacies. MAGCS will not act as a search firm or handle resumes, but it will act as an association that can provide golf facilities with all the information and resources needed to work through the hiring process. An emphasis will be placed on "local knowledge," promoting MAGCS members as the best candidates for positions within our area. Emphasis will also be placed on facility involvement so that the employer has a vested interest in their newly-hired Superintendent. As an added benefit, members who are seeking employment will have access to the association's staff and resources to facilitate their job search. Another goal includes the establishment of a split-fee structure for employment referral announcements. Non-members will be charged the current rate. Members will be charged a reduced rate of \$100. As an example, a superintendent advertising to fill a position for an assistant or spray technician would pay a reduced rate of \$100.

### **Member benefits**

Many of our goals to increase member benefits have already been outlined in this article: paperless job announcements, electronic surveys, teleconferences, more flexible education, video taped education, pod-casts, issues of On Course archived in a digital format, topic and key word search options for On Course through TGIF, increased efforts in public relations, increased scholarship awards for children of MAGCS members, reduction in fees for posting job announcements, and greater employment resources. Additional benefits will include a project directory that will provide contact names of members who have completed a variety of different golf course related projects. These contacts can be used as an informational resource by members who are preparing to undertake similar projects. Through the technical assistance network (TAN), the GCSAA has allocated five complimentary memberships that are available for distribution by the MAGCS. These memberships are intended for facilities that otherwise would not have the resources to join the GCSAA. The MAGCS will match this offer and include five complimentary oneyear memberships to MAGCS as well. We will continue to focus on class C involvement. These members are the

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future leaders of our association. It is imperative that we identify their needs and establish the MAGCS as an invaluable resource. We ask that as superintendents mentor their assistants in preparation for a career in golf course management, that they also mentor them in the value and professional development gained from association involvement.

# Conclusion

A solid strategic plan is in place that will carry MAGCS into the future. Several of the items outlined in this article have already been assigned to committees. Action plans have been developed and implemented. Certain goals will be realized in the coming year; other goals require further refinement and are more long term in nature. These items have been scheduled for discussion at the Board level. As they become better defined they will also be assigned to a committee for implementation.