## THE VOICE OF EXPERIENCE Bob Williams Retired



## Professionalism in Golf Course Management: It's Up to You!

The following are my further observations and review of some of the traits and philosophies observed in today's successful golf course superintendents. (Part two of a three-part series)

- Play the game: Love the game of golf and learn to play reasonably well, at least better than average.
- Employee relations: Treat your employees as "family." Be considerate and responsive.
- Your main mission: Objective #1—make your superiors "look good" be they chairmen, committees and boards of directors and/ or owners.
- **Cooperation:** Be cooperative and in harmony with other department heads and sales representatives, etc.
- Friendships: Choose your friendships with care. Your reputation is usually a reflection.
- Success: As a result of attaining various degrees of success, you will be raising your head "above the crowd" so to speak and you can expect people to "throw rocks" at you.
- Sobriety and gambling: Has been observed to be a stumbling block for a minimal few over the years.
- Innovation: Superintendents with innovative imagination usually develop one or more new ideas to improve our profession during their careers.
- **Planning:** Plan the work work the plan. "Nuff said." Daily, weekly, monthly, yearly and longrange.

