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### Patty Berg to Speak at Medinah Clinic

The education committee has announced that Patty Berg will speak at 11:00 on November 16. Her topic will be "The Importance of Golf Superintendents and Professionals at Golf Courses."

Mike Bavier sends us this bit of wisdom:

"Oldie but Goodie"

The only time a man grows is when he is green. The moment he thinks he is ripe, he starts to get rotten.

The Supt. - Mgr. meeting was a great success. Winners in the Supt. - Green Chairman tourney were Paul Voykin and his chairman Joseph Fink.

The following is reprinted from the Northeastern GCSA newsletter, OUR COLLABORATOR. The author is Robert L. Mitchell, editor.

### The Most Important Man

I was once asked by a friend of mine, that happened to be a Golf Pro, "who is the most important man at a golf club"? My answer to the question was short and simple. It was "THE DISHWASHER".

Sounds like rather silly an answer. But was it? At that time I was General Manager of my Club, with the responsibility of supervising all departments of the Club. My House Steward was having real difficulty obtaining and keeping dishwashers.

If you don't think the dishwasher was the most important man at the moment, imagine your self with the responsibility of feeding approximately 400 persons that night and again the next noon, and no dishwasher.

Actually to be strictly right the answer should have been, "the person you don't have on the job". Just think about it. Imagine fairways to mow and no tractor driver; greens to mow and no greensman; bills to be sent out, if you want money to continue operations, and no book-keeper; members wanting service from the Pro Shop and no one there; members wanting meals and no cook, or waitress. I could go on ad infinitum.

The point is that any person suddenly becomes important if he is not there to perform his job and give service to the membership.

Probably we all like to think that we are the most important man at the Club. We all are important. Who is to say the **most** important? Without a golf course superintendent the golf course suffers; without a golf pro the Pro Shop suffers; without the House Manager the locker room, dining room and bar operation suffers. All of these to the detriment of the service offered the members. And remember providing this service to the membership is the only reason that any of the Club's employees are there.

One thing is sure. If the department heads are properly carrying out their job, they will train and organize their staff so that the operation will carry on successfully, at least for a limited time, without them, in case they are sick, on vacation or absent for any other reason.

To answer the original question briefly, and frankly it was rather a silly question; there is NO most important person at a Club. All personnel are important to the successful operation of a Club. Any person suddenly becomes very important if he is not there to carry out his job.