



Membership News

The latest news from BIGGA

Following the Greenkeeper International survey, we've revamped the Membership pages – and we want you to get involved.

As before, this section will highlight the many benefits BIGGA membership gives you, but will feature you, the members.

We want to hear your stories and experiences – so whether you've

found a new job through BIGGA, got help through our Legal Helpline or Lifestyle Counselling, worked at a high-profile tournament or even won a golf competition we want to hear from you!



SIMON SAYS: USE THE LEGAL HELPLINE!

One of the many benefits available to BIGGA members is our Greenkeepers Legal Assistance Helpline which is available 24 hours a day, seven days a week on 0800 1777891.

Simon Reardon, Deputy Head Greenkeeper at Kingsthorpe Golf Club in Northamptonshire, pictured above, is just one BIGGA member to receive excellent service after calling the Helpline. He noticed some potential issues with the club's staff handbook, which has now been improved after he discussed the matter with the Helpline.

He said: "My employers have

recently given me a change of role and subsequently updated my job description, employment contract and revised the staff handbook.

"The club manager provided me with provisional copies and asked me to take them away, proof read and highlight any queries.

"There were a few areas I considered errant (the addition of a retirement age, policy on time taken off sick, the smoking policy and a few other minor inconsistencies) so I decided to consult with BIGGA's Legal Helpline.

"I phoned 0800 1777891 and an operator took some brief details and a legal advisor

called back within the hour to take a comprehensive list of my questions.

"The same person then called back with some advice and suggestions, which I have taken back to my employers. They are now going to amend a couple of points and change some terminology.

"Having never used this particular service before, I have to thank BIGGA for including this in our membership and the legal partner for their fantastic service. I would fully recommend it to any member who needs advice in the future."



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(option 1 for Membership)



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OTHER USEFUL NUMBERS

(Full Members only)

Personal Accident Helpline
0207 2048952

Greenkeepers Legal Assistance
0800 177 7891

Lifestyle Counselling Helpline
0844 770 1036
www.arclegal.co.uk/carefirst