



Membership

Tracey Maddison, Head of Membership, provides a departmental update

Welcome to 2010

I would like to take this opportunity to welcome you to a new year and to thank all the many BIGGA members who currently volunteer in one role or another to help the team at BIGGA Headquarters. Without their valuable help, advice and countless hours of volunteer work your Association would not be what it is today.

By working closely with your Section committee the membership team are looking forward to a successful and prosperous new year.

But the best people to promote any membership professional body are the members themselves.

Please encourage your fellow greenkeepers or groundsmen working on sports turf to take a look at what BIGGA can do for them.

Membership Renewals

Traditionally, BIGGA used to operate a membership year that ran from January to December, but to allow more flexibility BIGGA now operate a rolling year. This means that a new member will gain 12 months membership from the month of joining BIGGA.

However, if any member has an expiry date, for example, December 31 or January 31, which doesn't fit in with their personal circumstances and wish to change to a different month please contact the Membership Department directly so that we can discuss your options with you.

We are also finding that some teams of greenkeepers, at the same golf club, have differing expiry dates; if your golf club wishes to pay for membership of BIGGA for all the greenkeepers at the same time, again, please contact the Membership Department so that we can discuss your options.

New workplace problem-solving process

Following the Dispute Resolution Review (DRR) and since April 6,

2009, the Government has changed the way we deal with problems at work.

There is now:

- *Less emphasis on the mechanics of how to manage disciplinary issues, grievances and dismissals*
- *More flexibility to resolve problems at an early stage and in a way that suits you best.*

Encouraging better and more direct workplace communication will reduce the chance of problems going to an employment tribunal.

Acas (Advisory, Conciliation and Arbitration Services) has produced the new Acas Code of Practice on disciplinary and grievances procedures, which provides basic practical guidance to employers, employees and their representatives and sets out principles for handling disciplinary and grievance situations in the workplace.

For full details of the Acas Code of Practice and to download a free copy, go to www.acas.org.uk/drr

BIGGA has produced a "Guide to Problems at Work" help sheet to advise members of the procedure used regarding a grievance or disciplinary at work. This can be downloaded from the Members Area of the BIGGA website.

Welcome to new members

As well as welcoming new members on this page each month, we will be reproducing this list with a bit more information, i.e. Golf Club and job (as per BIGGA categories) on the Members' Area of the BIGGA Website.

The Members' Area of the BIGGA Website holds a vast amount of useful information for BIGGA Members. As well as details of full membership benefits and education information there is access to a Bulletin Board, where, questions and queries and conversations are held regarding all sorts of useful and interesting topics.



Contact Details

Tracey Maddison
traceymaddison@bigga.co.uk

Brad Anderson
brad@bigga.co.uk

Tel: 01347 833800
(option 1 for Membership)

Regional Offices

Scotland & Northern Ireland

Peter Boyd
Tel: 0141 616 3440
Mobile: 07776 242120
pj.boyd@btinternet.com

Northern & Midland

Peter Larter
Tel: 01476 550115
Mobile: 07866 366966
petelarter972@aol.com

South East

Clive Osgood
Tel: 01737 819343
Mobile: 07841 948410
cliveosgood@yahoo.co.uk

South West & Wales

Jane Jones
Tel: 01454 270850
Mobile: 07841 948110
janejones1@btconnect.com



Peter Boyd Peter Larter



Clive Osgood Jane Jones

BIGGA welcomes the following new members

Scottish Region

Ralph Carson, West
Anthony Farrell, West
Gavin Jones, Central
Des Kerr, East
Chen Kuang Yan, East
Ajay Malhorta, East
Callum Mathewson, Central
Naomi Newlands, East
Richard Plested, North
Phillip Snellin, Central

Northern Section

Scott Hall, Sheffield

Midland Section

Thomas Ablewhite, East of England
Matthew Clark, Berks/Bucks & Oxon
Sam Davies, Berks/Bucks & Oxon
Jason Gowland, Berks/Bucks & Oxon
Duncan O'Connor, Berks/Bucks & Oxon

South East Section

Phillip Bannister, Essex
Andrew Darnell, Essex
Peter Driver, East Anglia
Tom Keen, East Anglia
Mark Lambert, London
Barry Mann, Essex
Tom Murray, East Anglia
Christopher Wight, Essex

S West/S Wales Section

John Critchley, South Coast
Frederick Saunders, South West
Nicholas Thomas, South Wales
Ricki Worrall, Devon & Cornwall
Christy Worthington, Devon & Cornwall

OTHER USEFUL NUMBERS

(Full Members only)

Personal Accident Helpline
02075 603013
Greenkeepers Legal Assistance
0800 177 7891
Greenkeepers Support Services
0800 174 319
Debt Counselling Helpline
0800 174319



Promoting Best Practice in Sports Turf Management