

# Learning & Development

## Greenkeeper Education and Development Fund



Unlock the doors to progress through BIGGA'S Education and Development Fund – the key to a great future for greenkeepers, golf clubs and the game of golf.

Golden and Silver Key Membership is available to both companies and individuals.

For details, please contact Rosie Hancher on 01347 833834 or via [rosie@bigga.co.uk](mailto:rosie@bigga.co.uk)

## Golden Key Supporters



## Golden Key Company Members

Company	Tel: Head Office
AGCO (Massey Ferguson)	02476 851286
John Deere Ltd	01949 860491
Kubota (UK) Ltd	01844 214500
PGA European Tour	01344 842881
Rigby Taylor Ltd	01204 677777
Scotts UK Professional	01473 830492
Ransomes Jacobsen Ltd	01473 270000
The Toro Company/Lely UK	01480 226800

## Golden Key Individual Members

JH Fry; JH Greasley; WJ Rogers; Chris Yeaman; Andy Campbell MG, CGCS; Iain A Macleod; Tom Smith; Bruce Cruickshank; Frank Newberry; Andrew Cornes; Christopher Lomas MG.

## Silver Key Supporters



## Silver Key Company Members

Company	Tel: Head Office
Bernhard and Company Ltd	01788 811600
Ernest Doe & Sons	01245 380311
General Legal Protection Ltd	01904 611600
Hayter Ltd	01279 723444
Heath Lambert Group	01113 246 1313
Novozymes Biologicals	01789 290906
Rainbird	01273 891326
Symbio	01372 456101
Syngenta Professional Products	0041 613 233 028
Turftrax Group Ltd	01722 434000

## Silver Key Individual Members

Clive A Archer; Douglas G Duguid; Robert Maibusch MG; Steven Tierney; Roger Barker; Ian Semple; Paul Jenkins; Robert Hogarth; Nicholas Gray; Trevor Smith; Iain Barr; Richard McGlynn; Alex McCombie; Paul Murphy; Reaseheath College; Steve Dixon; Ian Benison.

## SAMI COLLINS, HEAD OF LEARNING AND DEVELOPMENT, PROVIDES AN UPDATE

It's unbelievable to think that Christmas and Harrogate Week are both just around the corner. I have lists galore for everything you can possibly imagine so that hopefully nothing gets forgotten!

The Continue to Learn Education Programme has been very well received and places are selling fast on the workshop programme, keeping Rachael busy processing the booking forms. We will see the welcome return of some of our best selling workshops and the introduction of new subjects that aim to ensure you are equipped to handle the management tasks expected in today's commercial environment.

## An Introduction to Golf Course Design

This interactive, two-day workshop will study detailed design methods for greens, tees, bunkers, construction and irrigation. Lead by Simon Gidman and Howard Swan, delegates will prepare a nine-hole layout of a golf course and also look at one hole from their own golf course, analysing its design and how improvements could be made. One design will be selected and delegates will be given the opportunity to produce the renovated green in model form.

## Environmental Management

This two-day workshop will provide a practical, holistic and interactive look at Environmental Management. Tackling areas including the development of an ecological management plan, waste management, energy efficiency and environmental legislation. Delegates will also have the opportunity to request topics to be included in the course by completing a pre-workshop questionnaire.

## Health and Safety for Greenkeepers

An interactive two-day workshop designed to address current health and safety issues. It will focus on how to enhance your Health and Safety planning and recording and will identify common hazards and the issues surrounding them. A practical safety tour of the Queen's Suite and an overview of the BIGGA/GCMA Safety Management System will be included.

## Are Your Finances Below Par?

This one-day workshop is for Golf Course Managers, Golf Professionals and Club Managers and will explore the wider context of finance within the golf industry. The workshop will cover issues such as the impact of external forces on

financial decision making; the flow of finance; capital and revenues budgets; analysing risk and cost benefit analysis. The workshop leaders will encourage active participation and will illustrate theory with practical examples.

## Managing Relationships at Work

The role of a manager is challenging enough without having to deal with conflict among members of your team. This two-day workshop will examine and help to resolve those challenging relationships that can occur in the workplace. Presented in an engaging and informal environment this is a 'must attend' workshop for all those leading and managing teams.

## The Minefield of Appraisals!

Appraisals are recognised by leading management gurus as the most powerful and useful tool for managing a successful and efficient team when conducted and used in an effective manner. This one-day workshop will help delegates to understand the importance of appraisals, how to conduct them and how to use the outcomes to make a difference.

## Stress Awareness Workshop

Stress can cause untold problems within the workplace. This one-day workshop will help delegates recognise stress in themselves and others and will provide a practical guide to developing skills and strategies for change.



The Continue to Learn Seminar Programme The Seminar Programme commences on Tuesday 22 January 2008 and offers a wide array of subjects for all who are attending Harrogate Week. A discount scheme is in place for bookings of two or more seminars:

No. of Seminars	1	2	3	4	5	6
Full Price	£25	£50	£75	£100	£125	£150
You Pay	£25	£40	£55	£60	£65	£72
Discount %	0%	20%	27%	40%	48%	52%
Discount £	£0	£10	£20	£40	£60	£78

For a full list of seminars please visit [www.harrogateweek.org.uk](http://www.harrogateweek.org.uk)

To check availability for any of the Continue to Learn Workshops and Seminars contact Rachael Duffy on: 01347 833800 ext: 522.