Membership Update



BIGGA Welcomes

SCOTTISH REGION ALISTAIR	ANDERSON	North
CHRISTIAN	CARVEL	West
PETER JAMES	ETHERIDGE GILMOUR	North West
BRYAN GORDON	LITTLEJOHN MITCHELL	North Central
ALAN	MURRAY	North
JAMIE IOHN	RICHIE-MACKENZIE THOMSON	North Central
ANTHONY	WAKEMAN	North
IAIN	WAKEMAN	North North
NORTHERN REGION	WILSON	North
ROBERT	BAKER	Northern
PHILIP JASON	BALDOCK BAXTER	Northern Northern
WILLIAM	BINNER	Northern
JOHN BEN	BINNER BINNER	Northern Northern
DAVID	CARRIGAN	North West
RICHARD STEPHEN	CLEWORTH COOPER	North Wales Northern
MICHAEL	CURRY	Cleveland
GRAEME PAUL	FLETCHER HARDY	North West Cleveland
ALISTAIR	HOLROYDE	Northern
SAM ROBERT	HOLTBY HULSE	Northern North Wales
MILES	JOHNSON	North Wales
LUKE ROBERT	KIRBY MCCABE	Cleveland Northern
JOHN	O'CONNOR	North West
RICHARD STEPHEN	OATES REDMOND	Sheffield Sheffield
JOHN	ROBERTS	Sheffield
ALAN	SHAW	Northern
ASH JOHN	SMITH STUTTARD	Northern Northern
BENJAMIN	TAYLOR	Northern
JOSHUA STEVEN	TAYLOR WOOD	Sheffield North west
ANTHONY	WOOD	Sheffield
JOEL MIDLAND REGION	WOODWARD	North Wales
DANNY	ALLSWORTH	Berks/Bucks & Oxon
COLIN JAKE	BARKBY BEARDSLEY	East Midland East Midland
NICK	COOPER	Mid Anglia
STEVEN	DAVIES EGERTON	East of England Mid Anglia
STUART	FITZGERALD	East Midland
BENJAMIN	GRIFFITHS MANN	Berks/Bucks & Oxon
JOHN MIKE	MARTIN	East Midland Berks/Bucks & Oxon
DANIEL	MCLAREN	Berks/Bucks & Oxon
RICKY MURRAY	MOGGRIDGE RAWSON	Mid Anglia Mid Anglia
MARK	REYNOLDS	Mid Anglia
KARL SHANE	SIMS SLATTER	Berks/Bucks & Oxon Berks/Bucks & Oxon
JAMIE	STUBBS	Berks/Bucks & Oxon
JAMES	WHITEHEAD	East Midland
	WORMALD	Fast Midland
MATHEW SOUTH EAST REGION	WORMALD	East Midland
MATHEW SOUTH EAST REGION NICHOLAS	BASSETT	Surrey
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART	BASSETT BRADY DUNMORE	Surrey London Essex
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT	BASSETT BRADY DUNMORE GRIMWOOD	Surrey London Essex East Anglia
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANIEL MATTHEW	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIRE HARRIS-WHITE	Surrey London Essex East Anglia Kent Sussex
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANIEL MATTHEW GERALD	BASSETT BRADY DUMMORE GRIMWOOD HAMPSHIRE HARRIS-WHITE	Surrey London Essex East Anglia Kent Sussex East Anglia
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANIEL MATTHEW GERALD NICHOLAS JASON	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIRE HARRIS-WHITE HEALY HULL KILLEEN	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANIEL MATTHEW GERALD NICHOLAS JASON BRAN	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIRE HARRISWHITE HEALY HULL KILLEEN LEE	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London Surrey
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BIRAN ANDREW JOHN	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIVE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London
MATHEW SOUTH FAST REGION NICHOLAS LEE STEWART ROBERT DANIEL MATHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN	BASSETT BRADY DUNMORE GRBMOOD HAMPSHRE HARRISWHITE HEALY HULL KULEEN LEE MATTHEWS MUSGRAVE PEARSON	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London Surrey London Essex Surrey Surrey Surrey Surrey Surrey Surrey Surrey Surrey
MATHEW SOUTH FAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN ANDREW GLYNN KIERON	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIRE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON	Surrey London Essex East Anglia Kent Sursex East Anglia Surrey London Surrey London Essex Surrey Surrey Surrey Surrey Surrey Surrey Surrey Surrey
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN ANDREW GLYNN KERON GAVIN	BASSETT BRADY DLMMORE GRIMMOOD HAMPSHEE HAMPSHEE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POULARD RICHARDSON SEALEY	Surrey London Essex East Anglia Kent Sursey London Surrey London Surrey Sursey Surrey Sursey Surrey Sursey Surrey Sursey Surrey Sursey Surrey Sursey Surrey
MATHEW SOUTH FAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN ANDREW GLYNN KIERON	BASSETT BRADY DUNMORE GRIMWOOD HAMPSHIRE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON	Surrey London Essex East Anglia Kent Sursex East Anglia Surrey London Surrey London Essex Surrey Surrey Surrey Surrey Surrey Surrey Surrey Surrey
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BIRRAN ANDREW JOHN ANDREW GIYNN KERON GRAVIN LEON STHIWEST & WALES	BASSETT BRADY DUMMORE GRIMMODE GRIMMODE HAMINSHIRE HARRIS-WHITE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON STALEY WEBSTER ANSTEY	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London Surrey London Surrey London Surrey Surrey Surrey Surrey Surrey Sursey East Anglia Sursey East Anglia Sursey East Anglia Sursey Surrey East Anglia Sursey South West
MATHEW SOUTH EAST REGION NICHOLAS LEE STIEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BIRAN ANDREW GIYNN KERON GAWN LEON SITH VIEST & WALES LEWIS SARAH ADAM	BASSETT BRADY DUMMORE GRIMMOOD HAMPSHIRE HARRISWHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON SEALEY WEBSTER	Surrey London Essex East Anglia Kent Sursex Sursey London Surrey London Surrey London Surrey London Surrey Surrey Surrey Surrey Surrey Sursex Surrey Sursex Surrey Sursex Surrey South West Devon & Cornwall South Coast
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRAN ANDREW JOHN JOHN JOHN KERON GÄVNN LEON STHWEST & WALES LEWIS SARAH ADAM ANTHONY	BASSETT BRADY DUNMORE GRIMMOOD HAMPSHIRE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON SEALEY WEBSTER ANSTEY AUSTIN BRIMSON BRIMSON BRIMSON BRIMSON BRIMSON	Surrey London Essex East Anglia Kent Sursey London Surrey London Surrey London Surrey Surrey London Essex Surrey Surrey Surrey Sussex Surrey Sussex Surrey Sussex Surrey East Anglia South Coast South Coast
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MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN ANDREW GLYNN KERON GAVIN LEON STH WEST & WALES LEWIS SARAH ADAM ANTHONY CHRIS LEE LEE WAYNE	BASSETT BRADY DLIMMORE GRIMMODD HAMPSHIPE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HEALY HULL KILLEEN LEE MATHEWS MUSGRAVE PEARSON POLLARD BICHARDSON SEALEY WEBSTER ANSTEY AUSTEN BRINSON BURNELL BUTCHER CARTER CASSIN	Surrey London Essex East Anglia Kent Sussex East Anglia Sussex East Anglia Surrey London Surrey London Surrey London Essex Surrey Surrey Sursey Sursey Sursex Sursex Sursex Sursex Sursex Sursex South West South Coast South Coast South Coast South West South Coast
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MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATHEW GERALD NICHOLAS JASON BRIAN ANDREW JOHN ANDREW GLYNN KERON GAWN LEON STH WEST & WALES LEWIS SARAH ANTHONY CHRS LEE WAYNE GARY DARREN MANDERW MAYNE GARY DARREN	BASSETT BRADY DURMORE GRIMMODD HAMPSHIPE HARRIS-WHITE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RCHARDSON SEALEY WEBSTER ANSTEY AUSTN BRIMSON BURNELL BRIMSON BURNELL BRIMSON BURNELL CASSEN CASSEN CASSEN DEARNIS ELLIS GLASSY	Surrey London Essex East Anglia Kent Sursex Sursey London Surrey London Surrey London Surrey London Surrey Surrey Surrey Surrey Sussex Surrey Sussex South West Devon & Cornwall South Coast South Coast South West South Coast South West South West South West South West
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MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRAN ANDREW JOHN JOHN JOHN JOHN JOHN JOHN STHUMBER STHUMBER JOHN LEON STHUMBER LEWIS SARAH ADAM ANTHONY CHIBS LEW WAYNE GARY DARREN ANDREW GARET H GARY GARET H GARY GARET H GARY GARET GARY GARET	BASSETT BRADY DLIMMORE GRIMMOOD HAMPSHEE HAMPSHEE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON SEALEY WEBSTER ANSTEY AUSTEN BRIMSON BURNELL BUTCHER CARTER CARTER CASSIN DEANIS ELLIS GLASSY HARDISTY HAWLEY BIKER	Surrey London Essex East Anglia Kent Sussex East Anglia Surrey London Surrey London Surrey London Surrey London Essex Surrey London Essex Surrey Surrey Surrey Sussex Sussex Surrey Sussex Surrey Sussex Surrey Sussex Sussex Sussex Sussex Sussex Surrey Sussex South West South Coast South Coast South Coast South West South West South West South West South West South West
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MATHEW SOUTH EAST REGION NICHOLAS LEE SEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRIAN JOHN ANDREW GLYNN KEEDON GAWN LEON SITH WEST & WALES LEWS SARAH ADAM ADTHEW GAPT DARREN ANDREW GAPT MATTHEW GAPT MATTHEW GAPT MATTHEW ANDREW GAPT MATTHONY GAPT MATTHEW ANDREW MATTHEW ANDREW ANDREW GAPT MATTHEW ANDREW MATTHEW MATT	BASSETT BRADY DURMORE GRIMWOOD HAMPSHIPE HARRIS-WHITE HEALY HULL KILLEEN LEE MATTHEWS MUSGRAVE PEARSON POLLARD RICHARDSON SEALEY WEBSTER ANSTEY ANSTEY AUSTN BRIMSON BURNELL BRIMSON BURNELL CASSIN DEARINS ELLIS GLASBY HARDISTY HANDISTY MCKIRL BKIR MCKIRL LEWS MCKIRL MC	Surrey London Essex East Anglia Kent Sussex East Anglia Kent Sussex East Anglia Surrey London Surrey London Surrey London Surrey Sussex Surrey Sussex Surrey Sussex South West South Coast
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRAN ANDREW JOHN ANDREW GAYN KERON GAVIN LEON STHWEST & WALES LEWS SARAH ADAM ANTHONY CHRIS LEE GARY WAYNE GARY ANDREW GARY MATTHEW ANDREW GARY ANDREW GARY MATTHEW ANDREW GARY ANDREW ANDREW GARY ANDREW GARY ANDREW GARY ANDREW GARY ANDREW GARY ANDREW GARY ANDREW ANDREW GARY ANDREW ANDREW GARY ANDREW ANDREW GARY	BASSETT BRADY DLAMMORE GRAWHOOD HAMPSHIPE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HEALY HULL KILLEEN LEF MATHEWS MUSGRAVE PEARSON POLLARD BICHARDSON SEALEY WEBSTER ANSTEY ANSTEY AUSTRI BRINSON BURNELL BUTCHER CASTEN CASTER CASSIN DEARINS ELLIS GLASBY HANDESTY HAWLEY BRIKER LEWIS MCKRILAY MOORE	Surrey London Essex East Anglia Kent Sussex East Anglia Sussex East Anglia Sussex Surrey London Surrey London Surrey London Essex Surrey London Essex Surrey Surrey London Essex Surrey Sussex Surrey South West South Coast Devon & Cornwall
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD MICHOLAS JASON BRAN ANDREW JOHN ANDREW GLYNN KERON GAWN LEON STHWEST & WALES LEWS SARAH ADAM ANTHONY CHBS LEW WAYNE GARY MATTHEW ANDREW GARY ANDREW AND	BASSETT BRADY DLAMMORE GRAWHOOD HAMPSHIPE HARRIS-WHITE MULL BRANGAWE PEARSON POLLARD BICHARDSON SEALEY WEBSTER ANSTEY ANSTEY ANSTEY AUSTEN BRINSON BURNELL BUTCHER CASSIN DEARINS ELLIS GLASSY HAWLEY HAWLEY MOORE MOORE MOORE MOORE MOORE MOORE MOUNTAIN OLDS ROGERS ROWLES SMALL	Surrey London Essex East Anglia Kent Sussex East Anglia Sussex East Anglia Sussex Surrey London Surrey London Surrey London Surrey London Essex Surrey London Essex Surrey Sursey London Essex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Sussex Surrey Sussex Sussex Sussex Sussex Surrey Sussex South West South West South Coast South West South Coast South West South West South West South West South West South West South Coast South West South Coast South West South Coast South West South Coast Devon & Cornwall
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRAN ANDREW JOHN ANDREW GLYNN KERON GAWN LEON STH WEST & WALES LEWIS SARAH ADAM ANTHONY CHRIS LEE WAYNE GARY DARREN ANDREW GARY DARREN ANTHONY CHRIS LEE WAYNE GARY DARREN ANTHONY CHRIS LEE ROBERT ANDREW GARY DARREN ANTHONY CHRIS LEE WAYNE GARY DARREN ANDREW GARETH GARY MATTHEW ROBERT ANDREW ROBERT ANDREW ROBERT ANDREW ROBERT ANTONY GARY NICHOLAS JOHN JAMES CURTIS SMON	BASSETT BRADY DURMORE GRIMMODE GRIMMODE HAMRSHIRE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE HARRIS-WHITE MULG MUSGRAVE PEARSON PEARSON POLLARD RICHARDSON SEALEY WEBSTER ANSTEY ANSTEY ANSTEY ANSTEY AUSTEN BRIMSON BURNELL BRIMSON BURNELL BRIMSON BURNELL GASSEN CASSEN CASSEN DEAKINS ELLIS GLASSY HARDISTY HARVIS LEWIS MOORE MOORE MOORE MOORE MOORE MOUNTAIN OLDS ROGERS ROWLES SMMLL SMITH	Surrey London Essex East Anglia Kent Sussex East Anglia Kent Sussex East Anglia Surrey London Surrey London Surrey London Essex Surrey London Surrey Surrey London Essex Surrey Sursey London Sussex Surrey East Anglia Sussex Surrey East Anglia Sussex Surrey East Anglia Sussex South West South Coast South Coast South Coast South West South Coast Devon & Cornwall South West South West South Coast Devon & Cornwall
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD MICHOLAS JASON BRAN ANDREW JOHN ANDREW GLYNN KERON GAWN LEON STHWEST & WALES LEWS SARAH ADAM ANTHONY CHBS LEW WAYNE GARY MATTHEW ANDREW GARY ANDREW AND	BASSETT BRADY DLAMMORE GRAWHOOD HAMPSHIPE HARRIS-WHITE MULL BRANGAWE PEARSON POLLARD BICHARDSON SEALEY WEBSTER ANSTEY ANSTEY ANSTEY AUSTEN BRINSON BURNELL BUTCHER CASSIN DEARINS ELLIS GLASSY HAWLEY HAWLEY MOORE MOORE MOORE MOORE MOORE MOORE MOUNTAIN OLDS ROGERS ROWLES SMALL	Surrey London Essex East Anglia Kent Sussex East Anglia Sussex East Anglia Sussex Surrey London Surrey London Surrey London Surrey London Essex Surrey London Essex Surrey Sursey London Essex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Surrey Sussex Sussex Surrey Sussex Sussex Sussex Sussex Surrey Sussex South West South West South Coast South West South Coast South West South West South West South West South West South West South Coast South West South Coast South West South Coast South West South Coast Devon & Cornwall
MATHEW SOUTH EAST REGION NICHOLAS LEE STEWART ROBERT DANNEL MATTHEW GERALD NICHOLAS JASON BRAN JOHN JOHN JOHN JOHN JOHN JOHN JOHN JOH	BASSETT BRADY DLAMMORE GRAWHOOD HAMPSHEE HAMPSHEE HAMRISWHITE HEALY HULL KILLEEN LEE MATHEWS MUSGRAVE PEARSON POLLARD RICHARDSON SEALEY WEBSTER WEBSTER ANSTEY AUSTEN BRINSON BURNELL BUTCHER CARTER CASSIN DEANINS ELLIS GLASBY HAPDISTY HAWLEY MOORE MOUNTAIN OORE MOUNTAIN OORE MOUNTAIN OORE MOUNTAIN SIMMER SIMM	Surrey London Essex East Anglia Kent Sussex East Anglia Kent Sussex East Anglia Surrey London Surrey London Surrey London Surrey London Essex Surrey London Essex Surrey London Essex Surrey London Essex Surrey Sussex South West South West South West South Coast Devon & Cornwall Devon & Cornwall Devon & Cornwall South West South Coast South West South Coast South West South Coast South West South Coast South West Devon & Cornwall South West South Coast Devon & Cornwall South West South Coast Devon & Cornwall South Coast Devon & Cornwall South Coast Devon & Cornwall
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Happy BIGGA Members

It looks like Greenkeepers are happier with their Greenkeeping Association lately with BIGGA members being more faithful to the organisation than ever before. A staggering 90.3% of members chose to renew in 2006 up until September, compared with 79.5% at our all time low in 2002.

Year	Members that renewed	Retention
2000	5186	85.4%
2001	5893	86.3%
2002	5277	79.5%
2003	5862	88%
2004	5169	86%
2005	5688	86.8%
2006 to September	4463	90.3%

In the marketing world it is said that if you are keeping 90% or more of your members you are doing a great job in terms of customer satisfaction. We are doing our best to keep this figure as high as possible by improving our service to you.

Still think it's not good enough? Get in touch now and let us know why: vanessa@bigga.co.uk or 01347 833800. We would welcome any feedback from you as to how we can improve our service.

What have we done for you lately:

- In 2006 a new legal helpline was chosen with an improved service.
- The BIGGA website was upgraded to improve interaction between members.
- In 2006 we spent £200,000 on education and training.
- More than £25,000 was given in scholarships and refund of fees.
- Four more BIGGA Members became Master Greenkeepers.
- Harrogate Week 2007 included 50% more education hours than ever before.
- The membership administration system was improved for greater efficiency.
- Direct Debit payments were introduced so that membership fees could be spread over the year.





Competition success

BIGGA came runner-up in The Membership Development Awards 2007. With the retention figures, shown above, we demonstrated how the Association has improved its service to members.