



BIGGA Welcomes

SCOTTISH REGION		
ALISTAIR	ANDERSON	North
CHRISTIAN	CARVEL	West
PETER	ETHERIDGE	North
JAMES	GILMOUR	West
BRYAN	LITTLEJOHN	North
GORDON	MITCHELL	Central
ALAN	MURRAY	North
JAMIE	RICHE MACKENZIE	North
JOHN	THOMSON	Central
ANTHONY	WAKEMAN	North
IAN	WAKEMAN	North
ANDREW	WILSON	North
NORTHERN REGION		
ROBERT	BAKER	Northern
PHILIP	BALDOCK	Northern
JASON	BAXTER	Northern
WILLIAM	BINNER	Northern
JOHN	BINNER	Northern
BEN	BINNER	Northern
DAVID	CARRIGAN	North West
RICHARD	CLEWORTH	North Wales
STEPHEN	COOPER	Northern
MICHAEL	CURRY	Cleveland
GRAEME	FLETCHEER	North West
PAUL	HARDY	Cleveland
ALISTAIR	HOLROYDE	Northern
SAM	HOLTRY	Northern
ROBERT	HULSE	North Wales
MILES	JOHNSON	North Wales
LUKE	KIRBY	Cleveland
ROBERT	MCCABE	Northern
JOHN	O'CONNOR	North West
RICHARD	OATES	Sheffield
STEPHEN	REDMOND	Sheffield
JOHN	ROBERTS	Sheffield
ALAN	SHAW	Northern
ASH	SMITH	Northern
JOHN	STUTTARD	Northern
BENJAMIN	TAYLOR	Northern
JOSHUA	TAYLOR	Sheffield
STEVEN	WOOD	North west
ANTHONY	WOOD	Sheffield
JOEL	WOODWARD	North Wales
MIDLAND REGION		
DANNY	ALLSWORTH	Berks/Bucks & Oxon
COLIN	BARKBY	East Midlands
JAKE	BEARDSLEY	East Midlands
NICK	COOPER	Mid Anglia
STEVEN	DAVIES	East of England
JAMES	EGERTON	Mid Anglia
STUART	FITZGERALD	East Midlands
BENJAMIN	GRIFFITHS	Berks/Bucks & Oxon
JOHN	MANN	East Midlands
MIKE	MARTIN	Berks/Bucks & Oxon
DANIEL	MCLAREN	Berks/Bucks & Oxon
RICKY	MOGGRIDGE	Mid Anglia
MURRAY	RAWSON	Mid Anglia
MARK	REYNOLDS	Mid Anglia
KARL	SIMS	Berks/Bucks & Oxon
SHANE	SLATTER	Berks/Bucks & Oxon
JAMIE	STUBBS	Berks/Bucks & Oxon
JAMES	WHITEHEAD	East Midlands
MATHEW	WORMALD	East Midlands
SOUTH EAST REGION		
NICHOLAS	BASSETT	Surrey
LEE	BRADY	London
STEWART	DUNMORE	Essex
ROBERT	GRIMWOOD	East Anglia
DANIEL	HAMPSHIRE	Kent
MATTHEW	HARRIS-WHITE	Sussex
GERALD	HEALY	East Anglia
NICHOLAS	HULL	Surrey
JASON	KILLEEN	London
BRIAN	LEE	Surrey
ANDREW	MATTHEWS	London
JOHN	MUSGRAVE	Essex
ANDREW	PEARSON	Surrey
GLYNIS	POLLARD	Sussex
KERON	RICHARDSON	Surrey
GAVIN	SEALEY	East Anglia
LEON	WEBSTER	Sussex
SOUTH WEST & WALES		
LEWIS	ANSTEY	South West
SARAH	AUSTIN	Devon & Cornwall
ADAM	BRIMSON	South Coast
ANTHONY	BURNELL	South Coast
CHRIS	BUTCHER	South West
LEE	CARTER	South West
WAYNE	CASSIN	South Coast
GARY	DEWARSON	Devon & Cornwall
DARREN	ELLIS	Devon & Cornwall
ANDREW	GLASBY	Devon & Cornwall
GARETH	HARDISTY	Devon & Cornwall
GARY	HAWLEY	South West
MATTHEW	INKER	South West
ANDREW	LEWIS	South Coast
ROBERT	MCKINLAY	South West
ANTONY	MOORE	Devon & Cornwall
GAVIN	MOORE	Devon & Cornwall
ADRIAN	MOUNTAIN	South Coast
NICHOLAS	OLDS	Devon & Cornwall
JOHN	ROGERS	South West
JAMES	ROWLES	South West
CURTIS	SMALL	Devon & Cornwall
SIMON	SMITH	Devon & Cornwall
BRIAN	SUMMERS	Devon & Cornwall
CHRIS	SYMES	South Coast
BRIAN	TREVENA	Devon & Cornwall
STEVE	URELL	Devon & Cornwall
MATT	UTTERIDGE	South West
RICHARD	WEARE	South West
PAUL	WILKIE	South Wales
JONATHAN	WORRALL	South Coast
N IRELAND		
STUART	MACMILLAN	N Ireland
IAN	O'NEILL	N Ireland
STUDENT MEMBERS		
GANESH	CHAND	East Scotland
ASSOCIATE MEMBERS		
GAVIN	BROWN	East Scotland
GRAEME	WILSON	Berks/Bucks & Oxon
CLIVE	BOOTH	Sheffield
NIGEL	POTTER	North West
SARA	MOORE	N Ireland
E & D FUND		
ROBERT	NOBLE-FORBES	45
PHILIP	BROOKS	44
KEVIN	LEESE	44

Happy BIGGA Members

It looks like Greenkeepers are happier with their Greenkeeping Association lately with BIGGA members being more faithful to the organisation than ever before. A staggering 90.3% of members chose to renew in 2006 up until September, compared with 79.5% at our all time low in 2002.

Year	Members that renewed	Retention
2000	5186	85.4%
2001	5893	86.3%
2002	5277	79.5%
2003	5862	88%
2004	5169	86%
2005	5688	86.8%
2006 to September	4463	90.3%

In the marketing world it is said that if you are keeping 90% or more of your members you are doing a great job in terms of customer satisfaction. We are doing our best to keep this figure as high as possible by improving our service to you.

Still think it's not good enough? Get in touch now and let us know why: vanessa@bigga.co.uk or 01347 833800. We would welcome any feedback from you as to how we can improve our service.

What have we done for you lately:

- In 2006 a new legal helpline was chosen with an improved service.
- The BIGGA website was upgraded to improve interaction between members.
- In 2006 we spent £200,000 on education and training.
- More than £25,000 was given in scholarships and refund of fees.
- Four more BIGGA Members became Master Greenkeepers.
- Harrogate Week 2007 included 50% more education hours than ever before.
- The membership administration system was improved for greater efficiency.
- Direct Debit payments were introduced so that membership fees could be spread over the year.

Competition success

BIGGA came runner-up in The Membership Development Awards 2007. With the retention figures, shown above, we demonstrated how the Association has improved its service to members.