

Membership UPDATE

Rachael Palmer, from BIGGA's membership department would like to welcome 50 new members to the Association and introduces two new benefits.

BIGGA welcomes...

Scottish Region

Alan Anderson, North
Ryan Beck, East
Paul Britt, Central
James Cowper, North
Fraser Crichton, North
Andrew Cruickshanks, Central
Finlay Forbes, Central
John Jardine, Central
Stuart Smith, Central
Scott Winton, Central

Northern Region

Mark Ashelby, N West
Christopher Benton, N West
Mark Crossley, N West
Gareth Houston, N West
Peter Philipson, N Wales
John Scurfield, N East
David Stoyles, Northern

Midland Region

Wayne Bown, Midland
Daniel Crofts, E of England
Anthony Goodlad, BB&O
Ted Green, E Midland
Kevin Lewis, M Anglia
Christopher Murphy, M Anglia
Michael Parsons, Midland
Martin Pitt, Midland
Ian Roberts, E of England
Clive Robinson, BB&O

South East Region

Jay Clark, Essex
Andrew Cracknell, Essex
Jamie French, Essex
Stuart Griffiths, Surrey
Andrew McCreadie, Essex

S West/S Wales Region

Grant Burnell, S Wales
Dominic Carter, S Coast
Mathew Clements, S West
Jeff Hooper, S Wales
Timothy Needham, S West
Luke Powley, S Coast
Luke Rippon, Devon & Cornwall
Andrew Saunders, S West
Neil Sellick, S West
Josh Webber, Devon & Cornwall

Student Member

Oliver Webster, N West

Corporate Members

Richard Bannon, Essex
Jim Brown, Sussex
Stewart Clayton, Northern
John Wilson, Devon & Cornwall
Kevin Wise, E Midland

Associate Members

Graham Parker, Essex
Jonathan Knowles, E Midland

DATES FOR YOUR DIARY

20-21st November 2002
South West and Wales
Regional Seminar,
Cannington College

27th November 2002
Midlands Regional Seminar,
Hinckley Golf Club

We are always looking at ways to improve your membership package and this month we have negotiated two new benefits which I hope you agree add to the value of your membership.

SilverKnight Rescue is a fully inclusive vehicle breakdown and assistance package which boasts an extensive range of breakdown cover including punctures and running out of fuel. SilverKnight Repair is a unique home breakdown and assistance package that provides a complete quality repair service. We have negotiated on your behalf a special rate of £49.50 for each package, however if both packages are purchased at the same time then they will only cost you £89.00 which is a further saving of £10.00.

Both of these packages are bought to you in association with General Legal Protection who have provided further details below.

General Legal
FREEPHONE 0800 068 1893
SilverKnight RESCUE
Breakdown & Vehicle Assistance

The Breakdown and Vehicle Assistance package that gives you the service you have always wanted – without fuss or additional expense for that extra cover.

Motoring is expensive enough already without paying over the odds for breakdown assistance. Whether you drive to your local shops or you regularly drive long distances, you want the peace of mind that comes with all inclusive breakdown cover, along with the knowledge that, thanks to BIGGA, it hasn't cost you an arm and a leg.

We cover you for home rescue as well as trips abroad. You just pay one price – a fully inclusive breakdown and assistance package which offers incredible value.

One call and we're there! Our customers are covered for the following benefits:

- Roadside assistance 24 hours a day, 365 days a year anywhere in the UK.
- Recovery to a garage, your home or your original destination
- Home rescue if you breakdown at home
- Cover extends to Europe subject to validation
- Passengers and luggage included
- Puncture and running out of fuel also covered
- SilverKnight Rescue will also provide up to £100 overnight accommodation for the driver and passengers in the event that they cannot get home

Great value, great service – every time!

A SPECIALLY NEGOTIATED RATE OF
£49.50
OR £89.00 FOR BOTH VEHICLE AND HOME BREAKDOWN
Non-members £79.50 for each breakdown package

The promise of
SilverKnight RESCUE

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It was a bitterly cold, wet weekday morning when Mr Bob Clarke of Swindon, Wiltshire, experienced problems with his car. He was on his way to work when the engine began to continually cut out. Bob hoped it was just cold morning jitters but when he tried to leave for a meeting one hour later, his engine wouldn't start.

After a quick call to SilverKnight Rescue, a mechanic arrived at his work 30 minutes later. He managed to fix the problem at the scene of the breakdown and showed Bob what to do if the problem ever happened again.

'I'm always impressed' said Bob, 'This is the second time I've had to call for breakdown assistance and on both occasions they managed to fix my car instead of taking it away.' He continued, 'I would not hesitate in recommending SilverKnight Rescue as I am confident they would be as delighted as I am.'

SilverKnight rescued Mr Clarke – let it rescue you!



FREEPHONE 0800 068 1893

SilverKnight REPAIR
Home Breakdown & Assistance

The only Home Breakdown and Assistance package that offers you a complete quality repair service under one roof! Just one telephone number for all your repair problems - and one policy to cover all your important appliances and utilities.

Your home is your castle! What's more, many hours of time and effort go into making your castle a home - so let SilverKnight protect it for you where your normal household insurance does not!

Here's what you would be covered for:

The cost of repairs, up to £200, on the following appliances in your home:

- Washing machine, tumble dryer and dishwasher
- Cooker (gas, electric & solid fuel are all covered)

- Fridge and freezer
- Fridge and freezer contents up to £50
- Televisions, videos and HI-FI systems

Your home will also be covered for the cost of repairs, up to £200, on the breakdown of:

- Internal and external plumbing & drainage system
- Central heating system including the boiler
- Electricity supply system
- Security system (locks, windows, doors & lost keys all covered)

SilverKnight Repair covers all your important utilities and those appliances that make it a home. You pay just one price for a fully inclusive breakdown and assistance package. For this you get 24 hours a day access to our professionally qualified, specialist SilverKnight Repairers, who will come out to your home and carry out those essential repairs, completely free of charge!

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NOVEMBER'S MEMBERSHIP DRAW WINNER



Just introduce one or more new greenkeeping members to BIGGA and your name will be placed into a draw to win a fantastic BIGGA Clock/calculator/calendar and alarm. Our congratulations go to November's winner, Carl Crocher, of Orsett Golf Club.

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On 28th August, Mrs Shona McKay of Westhill, Aberdeen, found herself in the middle of a domestic dilemma when she heard ominous rumblings from within her washer dryer and she noticed a pool of water leaking from beneath it. Suspecting that there might be problems with her drum, she immediately contacted SilverKnight Repair.

'It's a nightmare when your washer breaks,' explained Shona, 'especially when you have a family, unfortunately washing is a necessary part of my everyday routine!'

After explaining that Mrs McKay worked during the day, an appointment was arranged for an agreeable time for the repairer to come out and fix the problem. The repairer assessed the fault, establishing that several new parts were required including a condenser kit and door seals. Shona continued, 'I was relieved when the engineer said it was easily reparable and within no time at all, my washer was ready for use and as good as new!'

SilverKnight rescued Mrs McKay - let it rescue you!

IF YOU WOULD LIKE FURTHER INFORMATION ON ANY OF THESE BENEFITS PLEASE CALL 0800 068 1893

People

How well do you know the people who work for the Association?

In this new series we give you a chance to learn a little more about a member of BIGGA's Headquarters staff



Cheryl Broomhead

Position:
Advertising Sales Executive.

What does your role involve?
Selling of advertising space in Greenkeeper International and the BIGGA Golf Directory. Also involved in other promotional/sponsorship activities.

How long have you worked for the Association?
Nearly four and half years.

Where were you born and brought up?
Sherburn-in-Elmet, West Yorkshire and brought up in various places in Yorkshire - my parents moved around a bit!

Where did you work before you joined BIGGA?

I had a year out travelling in Australia and Hong Kong before joining BIGGA. Prior to this, I managed the family business which was an art and craft gallery in North Yorkshire.

What are your hobbies?
Tennis, running, gym classes, a bit of golf now and again, cinema, cooking and eating. Now I've bought a house I'm trying to be a DIY Queen - decorating, sanding wooden floors etc.

What is your favourite food?
Vegetarian dishes, seafood, Mexican and Italian.

What is your favourite film?
I don't have 'one' favourite, just a few:- The Green Mile, Moulin Rouge, Charlie and the Chocolate Factory, Liar Liar, Castaway.

What was the last book you read?
I can't remember - been too busy to read on a regular basis. However, my best read is The Beach by Alex Garland.

Who is your all time hero?
My Dad.

What was the best event you've ever attended?
My mum and dad's Silver wedding party - it was brilliant. So was the Prince concert I attended in 1987.

What is your claim to fame?
(None not acceptable)
Sharing a hotel lift with Chris Rea - I didn't realise who it was until we walked into the hotel foyer where he was suddenly surrounded by eager fans requesting autographs. I also remember working out in a gym in Cairns - I had done some ab crunches stepped up off the mat to do some stretches only to realise Sean Penn had been toning his abs on the mat next to me! Apparently he had been filming in Port Douglas.