

**BIGGA's Education and Training Manager, Ken Richardson** makes a plea for more feedback, advises on Regional **Training and continues his Key Skills Corner** 

# **Education and Training Feedback**

There have been a number of comments posted on the BIGGA website referring to the National Education Conference, Workshops and Seminars held at Harrogate in January, some positive and others negative. Sami and I try to meet the education and training needs of all greenkeepers by arranging a variety of education and training opportunities at Harrogate and around the Regions. We regularly ask greenkeepers what subjects and presenters they would like to see for example, we issued 300 feedback sheets at Harrogate in January, but we get very little feedback. We interpret this to mean that the vast majority of BIGGA members are happy to let us do the work of selecting speakers and topics and are happy with the results. One suggestion that we do get is "more greenkeeper presenters". Who are they? Are they willing to speak? Are they worth listening to?

Let us know your ideas by writing, phoning, sending an e-mail to ken@bigga.co.uk, using the bulletin

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board, speaking to us direct, speaking to your Regional Administrator or Section Secretary.

## **Regional Training**

The Spring series of BIGGA Regional Training Courses is drawing to a close with greenkeepers attending courses as diverse as Basic Computing, Soil Science, Essential Management Skills, Budgets and Finance, Presentation Skills, Chainsaw Use and Health and Safety. We can afford to present such a wide range of courses at very heavily subsidised prices thanks to our Education and Development Fund. You could cover the cost of several years membership by attending just one course. For example each one day course costs BIGGA approximately £1500. Each delegate pays £30 and we average six delegates per course. Therefore the total subsidy is £1320 and dividing this by six gives a subsidy per delegate of £220. Who says it is not worth becoming a BIGGA member?

## The Connexions Card

The Government is keen to encourage 16-19 year olds, in England, to stay in learning and acquire the skills they need to flourish in adult life and has introduced a scheme called the Connexions Card. The card is available free of charge to over 2 million young people and it works by awarding points for regular attendance at school, college, at work based learning and for voluntary work. From 2002 onwards, active cardholders will be able to exchange their points for branded goods or services, interest-ing opportunities and exciting experiences. There is also a loyalty scheme whereby cardholders can receive discounts and special offers from a range of retailers including computer games, fast food, clothes, leisure activities, travel and CDs.

To get more information, telephone 0808172 3333 or look at the Connexions Card website: www.connexionscard.com

Item 4.11 on the Agenda should be amended to read "... referred to the Green Committee".

The only other punctuation marks that can be used to close a

sentence are exclamation marks and

Question marks should be used

What time does the shop open?

Exclamation marks do not, usual-

ly, have a place in business writing

however, they can be used to high-

light text for humour or great

Here is an example for you to try,

which incorporates errors with cap-

ital letters and with full stops and

recent annual general meeting of

have enclosed a copy of the min-utes for your information please

contact sid jones if you wish to

attend the next golf day do you

Good luck. Watch out for the

answer in the May Edition of

wish to attend btme this year

Greenkeeper International.

thank you for attending the

the south north east section i

only for a direct question.

question marks.

emphasis.

question marks.



The Fund provides the key to the future for greenkeeper, golf club and game. Individuals and companies can join the Golden Key Circle and Silver Key Circle. For details, please contact Neil Thomas, Executive Director on 01347 833800 or via adhei Chierre new 1947 via admin@bigga.co.uk



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### Silver Key Individual Members

her; John Crawford; Bruce Cruickshanl Douglas G Duguid; Alan Holmes; Kenneth Jones lain A MacLeod; Robert Maibusch MG; Richard S Mullen; Elliott R Small; Steven Tierney; CJ Yeaman

## then keep you up-to-date with education news and events as they happen. Send an email to either: education@bigga.co.uk ken@bigga.co.uk sami@bigga.co.uk

## EDUCATION KEY SKILLS CORNER

If you've got an email account why not send an email to the education department,

where we can place you into our exclusive education email address book. We can

Regular readers will have seen the first Key Skills Corner in last months Greenkeeper International, where I left you with a poser about

## Welcome to BIGGA **HOUSE.** Today is Tuesday, the 3rd of March. The next Public Holiday, in England, will

This month's subject is full stops

The Staff of BIGGA Headquarters

## With abbreviations.

Note that full stops could be placed in the acronym BIGGA (B.I.G.G.A.) but modern writing tends not to use them.

Apr could have full stops but modern writing tends not to use them.

As a decimal point. deficit of £67.50.

personnel managers. Additionally, Golf Club Managers need detailed and wellstructured reports on golf course operations, which can be a time

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also have to be skilled administrators and



## To show missing text.

Full Stops. Check to see if you found all the errors:

# be Easter.

and alternative ways to end a sentence.

## For example, closing a sentence.

support the Jeans for Genes Charity.

Abbreviations such as Mr, Mon,

The Golf Club Budget showed a