# Chance for all greenkeepers to Education Update BY KEN RICHARDSON Education Update BY KEN RICHARDSON advance their careers

This month sees the deadline for this year's Aldwark Manor four-day Supervisory Management Courses. Remember, that these Courses are not just for supervisors and managers to improve their skills but also for the supervisors and managers of tomorrow. In a time of change it is becoming more and more important for all greenkeepers to have up to date supervisory and management skills and these, intensive, four day courses have proved to be very successful in training greenkeepers in supervisory management skills. Book your place NOW to ensure that you are not left behind.

# **Aldwark Manor Supervisory Management Courses-1996**

# Module 1: Managing People October 7-11

- Computing for greenkeepers, time management, team building, motivation, delegation and leadership skills.

### Module 2: Managing People October 14-28

 Listening and questioning skills, appraisal, assertive communication, constructive feedback, grievance and discipline, further computing for greenkeepers.

### Module 3: Managing Operations and Resources October 21-25

- Resource planning, estimates, budgets, quality care, competency based training, portfolio development and computing for greenkeepers.

## Module 4: Managing Information October 28-November 1

 Memos, letters, report writing, managing meetings, communication skills, presentation skills and computing for greenkeepers.

# Module 5: Managing Finance, Management of Health and Safety, Recruitment and Selection-November 4-8

Controlling budgets, expense reports, cash flow forecasting, computerised accounts, health and safety management, interview techniques, employment law, race relations, equal opportunities and computers in management.

The cost of each course, which includes all food, accommodation, tuition and access to individual computer terminals is £426 + VAT.

Apply today to reserve your place.

# **Regional Supervisory Management Courses**

Applications are flooding in for these very popular training courses. Make sure of your place by calling BIGGA HQ NOW.

# Regional Supervisory Management Courses 1996/97 Essential Management Skills for Greenkeepers

Ideal for all greenkeepers wishing to improve their general management skills.

Falkirk	October 1/2' 96	Frank Newberry
Hounslow	October 16/17 '96	Frank Newberry
Exeter	October 23/24 '96	Frank Newberry
Ballyconnell	November 18/19' 9	6 Brin Bendon
Washington	February 10/11 '97	Brin Bendon
Peterborough	February 13/14 '97	Brin Bendon
	Hounslow Exeter Ballyconnell Washington	Hounslow October 16/17 '96 Exeter October 23/24 '96 Ballyconnell November 18/19' 9 Washington February 10/11 '97

COST: BIGGA Members £50 per delegate, all inclusive.

Non-BIGGA members £150

### **Budgeting and Finance for Greenkeepers**

- Introduces and develops the essentials of financial management

Old Ship Hotel October 14/15 '96 Frank Newberry Brighton Bournemouth Moat House Hotel October 21/22 '96 Frank Newberry Slieve Russel Hotel Ballyconnell November 20/21 '96 Brin Bendon Waterton Park Hotel Wakefield November 11/12 '96 Brin Bendon Quality Friendly Hotel\* Walsall November 28/29 '96 Brin Bendon Inchyra Grange Hotel Falkirk October 3/4 '96 Brin Bendon \*Note location change

COST: BIGGA Members £75 per delegate, all inclusive.

Non-BIGGA members £150

### Golf Course Health and Safety Management

 Does your club meet the requirements of the Health and Safety at Work Act? Find out by attending one of these courses, which cover policy, risk assessments, manual handling etc.

International Hotel	Ashford	October 16/17 '96	Jon Allbutt
Thornbury Golf Centre	Bristol	October 23/24 '96	Jon Allbutt
Moat House Hotel	Nottingham	November 12/13 '96	Jon Allbutt
Moat House Hotel	Blackburn	November 5/6 '96	Jon Allbutt
Inchyra Grange Hotel	Falkirk	October 3/4 '96 Doi	uglas Shearer

COST: BIGGA Members £75 per delegate, all inclusive.

Non-BIGGA members £150

## **Essential Presentation Skills for Greenkeepers**

 Whether it's presentations to committees, seminars and conferences or you just need to improve your verbal presentation skills then this course is for you.

Old Ship Hotel Brighton October 29/30 '96 Frank Newberry
Aldwark Manor Hotel Aldwark November 25/26 '96 Brin Bendon

COST: BIGGA Members £75 per delegate, all inclusive.

Non-BIGGA members £150

Each of the courses is linked to N/SVQ Level 3 Supervisory Units. All applications together with a deposit for £10 must be at BIGGA HQ by 16 August 1996.

Remember, the costs of all of these courses is kept at such a very low level by subsidies from the BIGGA Education and Development Fund which is supported by our Golden and Silver Key Circle Members.

# Toro/Lely/PGA European Tour Student of the Year Competition

Students entered for this Year's Competition will soon be receiving invitations to attend the Regional Finals. These will be held at:

tations to att	cita the regiona	if I fildis. These will be field at	
Scotland	September 9	The King James Thistle Hotel	Edinburgh
North	September 10	Novotel	Bradford
South East	September 11	Watermill Hotel Hen	nel Hempstead
South West	September 12	Gloucester Moat House Hotel	Cheltenham
Wales	September 12	Gloucester Moat House Hotel	Cheltenham
Midlands	September 12	Gloucester Moat House Hotel	Cheltenham
Ireland	September 10	Novotel	Bradford