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The Evaluation Pipeline: Accountability Reporting
Michigan State University Extension Service
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## ACCOUNTABILITY REPORTING



FAMILY LIVINE EDUCATION

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## Introduction

The concept of accountability concerns more people today than in the past. Increased public scrutiny concerning the use of tax dollars is pressuring publicly funded organizations to communicate more clearly what their organization does with its share of tax dollars. In Extension, accountability not only includes fiscal responsibility, but also effectiveness in meeting the needs and problems of our clientele.

This second volume of The Evaluation Pipeline is designed to illustrate how evaluation data can be used to address common accountability questions raised by people who want to know more about Exten-sion-the general public, legislators and local officials, key leaders, other Extension professionals, or our clientele. The data presented are not the result of specially funded studies, but rather were gathered by Extension Family Living Education staff in the course of routine activities over the past two years. The examples are used to respond to the following accountability questions:


## Who Benefits from Extension Programs?



How Does Extension Determine Program Priorities?


Does Extension Make a Difference?


How Broadly Does Extension Reach the Public?

Other data could be presented to respond more fully to these questions, but in sharing these specific examples, evaluation efforts can be acknowledged and the reader helped to recognize the source and usefulness of a variety of evaluation data.
In addition to showing how evaluation data can be used to address accountability questions, the mechanics of promoting Extension programs and reporting program impacts are dealt with in this volume. Effective promotion and reporting can be used to demonstrate accountability. The next volume of The Evaluation Pipeline will illustrate how strategies can be created and data secured to more fully respond to such accountability questions.

Dr. Mary Andrews<br>Ms. Chris Thompson<br>Editors

# The Accountability Scene 

## What is Accountability?

Extension staff have been hearing the term "accountability" more and more in recent times. Upon hearing this term, some immediately think of public relations or reporting. Actually, accountability is much more than that: it is being responsible for a contractual agreement. Broadly speaking, funds are provided from public and private sources to Extension in exchange for educational services. How wisely Extension allocates and manages those funds and what is accomplished as a result are the elements that establish accountability. Accountability includes both quantitative (how much) and qualitative (how well) elements. We need to let our support groups know how we are spending their dollars. We also need to let them know what they are getting in return-what has happened to people, families and communities as a result of involvement with Extension programs.

## The Accountability Climate

With today's tightening budgets, an increasingly concerned "public consumer" wants to be assured that the expenditure of time and money resources will result in a fair return on an investment of tax dollars and private contributions. In the later half of the last decade (and increasingly into the future) publicly funded agencies have had to account for not only their use of tax dollars, but their relative share of the tax dollar pie. As the tax pie gets smaller, or demands increase beyond funding capability, one "good cause" will increasingly be pitted against another. How an agency survives in such a climate will always be subject to "political" and subjective reasoning. But a major factor affecting any organization's funding will be that organization's ability to present itself as a purposeful, well-organized and managed system, able to meet clearly defined challenges and needs. From a broad perspective this means that:

1) the organizational mission or reason for being is clearly articulated in light of current needs and circumstances;
2) the organization actually functions or produces results consistent with its mission and existing needs;
3) an organizational management strategy exists that is able to direct resources and outcomes for particular or changing ends;
4) both the people being served and the people paying the bills [taxpayers) are satisfied and/or supportive of the services provided.

## Extension's Unique Position

Extension finds itself in a unique position compared with other publicly funded organizations and agencies. When initiated by legislation, Extension's particular functions were left rather vague; that is, no specific services were mandated. In addition, our funding system with federal, state and local inputs diffuses bureaucratic authority or on-line functioning. These features of Extension's situation are definite assets,
providing the flexibility Extension needs to be responsive to changing conditions and unique local situations. The resulting diversity of programs and objectives, however, makes it difficult to describe Extension's operations and impacts. It is also difficult to pinpoint to whom and for what Extension is accountable. Therefore, Extension staff must be extremely conscious and conscientious with respect to how they communicate with their many publics.

In these tight economic times, Extension staff must, first of all, set clear priorities based on identified needs and then document and communicate accomplishments or impacts on people served in ways that communicate the basic value and philosophy of the Extension service.

# Using Evaluation Results to Address Accountability Questions 



## 1. Who Benefits from Extension Family Living Education (FLE) Programs?

Michigan Families differ in their needs and receptivity to educational services. Although Extension FLE programs are available to anyone who wishes to participate, not all families need or want to be involved. Therefore, Extension FLE designs programs and educational services to reach out to specific families and individuals.

## TROUBLED FAMILIES

To respond to service gaps or unmet needs of particular local groups, Extension often contracts with other agencies or requests special funding to mobilize educational efforts for targeted purposes.

- The rural poor in St. Joseph County received individualized budget counseling to prevent foreclosure due to mortgage payment delinquency. Through personal counseling to control spending and manage finances, 24 families prevented foreclosure and repaid $\$ 41,000$ in delinquent debts during the counseling period.
- Child abuse and neglect is a community problem. Prevention and rehabilitation demand a social consciousness from friends, neighbors and professionals. Someone who cares can help reduce the stress, isolation and deprivation evident in families where abuse or neglect exists. Working with the Department of Social Services Protective Ser-
vices workers, Extension FLE in Oakland County developed a way to link trained community volunteers with troubled families. Over three years volunteers in this urban setting have donated nearly $\$ 500,000$ worth of services and reduced the need for foster care as families have learned how to improve nutrition and health conditions, developed better parent-child interactions and become less isolated from friends and family. Such changes bring the family back into the mainstream and reduce the risk of future abuse and neglect.


## PARENT-VOLUNTEERS \& YOUTH

Volunteers have proven to be a tested help in many of Extension's programming efforts. When families identify a need, are willing to do something about it, and are hooked up to the necessary resources, anything can happen. In this case, nutrition education-a special priority in Ex-tension-happened!

- For the past six years, three rural counties in central Michigan have been able to provide all of their elementary school-aged children with nutrition education because trained parent volunteers have been willing to provide supplementary nutrition lessons in the schools. These 200 volunteers provided a needed service to better their schools and also gained in nutrition knowledge themselves. A well-known secret of teachers was revealed in this experience: teachers learn just as much, or more, than their students!
- A little extra funding helped volun-
 teers and staff provide nutrition education to 800 low-income children enrolled in summer recreation programs in urban Macomb County during the past two summers. The "Snacks That Count" lessons improved the nutrition knowledge of these youth and changed some practices as children reported preparing the suggested snacks at home.

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SPECIAL INTEREST GROUPS
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- Families interested in starting a food buying club can get help from Extension. One group of families in rural Emmet county not only started their own co-op with help from Extension but are now expanding membership and helping others start their own. The community and leadership development illustrated by this self-help effort exemplifies Extension's philosophy of "people helping people." Based on follow-up surveys this co-op is serving its purpose-reducing food costs while providing a variety of foods for rural families.


## MATURE WOMEN

- As children grow and leave the family, mothers and other women often feel left out and no longer needed. Many feel ill-equipped to pursue their own interests or ambitions. Such feelings of inadequacy are self-defeating. To turn things around and create awareness of potential abilities of such women, Extension offers classes called "I Can Because I Know I Can." These awareness-building classes have helped mature women renew themselves, develop self-confidence and open new doorways for opportunity and change.



## WEIGHT CONSCIOUS INDIVIDUALS

- Do you need to lose weight? Do you always need to lose weight? Over 1,600 people who confess to having had a weight problem for a long time ( +20 years) were successful in losing weight (average $1 / 2$ pound per week) and learning how to manage their diet and activity levels to maintain healthful lifestyles. One third of these Lighter \& Livelier participants also volunteered to maintain informal contact after the series of classes was over-getting and giving support for more lasting impact.

As an extension of Michigan State University's campus, FLE often provides up-to-date information for local professionals as well as for the general public.

- The "Nutrition Thru Life" Conference is an example of an annual event in the northeast region of Michigan that highlights current nutrition issues and research for practitioners in the field. The majority of participants at this event found the program effective in helping them understand nutrition issues and guidelines.



## 2. How Does Extension FLE Determine Program Priorities?

Extension operates with a "grass roots" approach to education. Although state-wide priorities and programs are established, what actually happens in any community is determined by the needs and interests of families in the local area. Three processes help establish program priorities: 1) needs assessment processes; 2) past clientele interest and participation patterns; and, 3) local advisory group inputs.

## ANALYZING STATISTICAL DATA

Family Living Education staff use statistics, such as census data and agency records, to identify broad social and economic trends that affect family functioning. These trends are evaluated to determine the information or educational needs of families and to pinpoint specific types of families who may need special educational services. A recent publication, the Michigan Family Sourcebook, developed by the FLE program staff and faculty in the College of Human Ecology, provides ready access to such statistical data. This program planning resource helps local staff identify pressing problems or challenges facing local families.

## OPINIONS FROM FAMILIES

Formal and informal surveys of clientele groups or the general population supplement trend data by providing information about the preferences or interests of families themselves. Families react to social and economic forces in different ways. Sometimes a delayed reaction oc-curs-families reach out to educational opportunities only after ex-
periencing the situation for awhile. At other times, families predict the need for new information even before a research base is available! Surveys thus help identify priority interests of families and reveal how broadly or intensely opinions and needs are felt across groups.

- The FLE Survey conducted in 1979-80 identified statewide as well as local educational priorities and reinforced staff planning efforts by providing specific information about how clientele wanted to receive educational programs. Surveys aimed at specific audiences or clientele groups provide more specialized information. The Working Mother's Survey and Surveys of Newsletter Recipients (Sugar \& Snails Feedback and Parent Needs Assessment Survey) helped Extension staff get to
 know the audiences they want to reach. Such information helps to create more personalized educational messages for increased relevancy and effectiveness.



## 3. Do Extension Family Living Education Programs Make A Difference?

Our efforts to evaluate the impacts of Extension's informal educational programs are admittedly crude. Measurement tools and unobtrusive ways to gather information from participants are being used and constantly improved. However, our efforts have provided evidence that positive changes are occurring-important impacts are being made. People are learning how to find and use information, as well as apply specific ideas to their own lives. The following results from present evaluation efforts illustrate impacts from Extension participation:

## Conserving Energy

- Six months later, twenty-five percent of the participants in "Energy Efficient Window Treatment" programs reported adapting existing window treatments or replacing treatments to increase their energy efficiency-another $58 \%$ planned to make changes. Over 70\% noted that they were more conscious of ways to use passive solar techniques for home heating. Changes such as these can help reduce fossil fuel consumption.
- Participants in microwave cooking classes have increased the appropriate use of the microwave oven and reduced dependence on less energy efficient alternative cooking methods.


## Safe Food Preservation

- Callers use Extension's advice and recommendations from food preservation inquiries. Based on a call-back survey, $82 \%$ of the callers sampled used the advice given and $65 \%$ shared it with another person. Each call netted the caller an average of $\$ 15$ of safely prepared product.


## Improved Diet Adequacy

- The Expanded Food and Nutrition Education Program (EFNEP) continues to focus on improving dietary practices and stretching food dollars while seeking ways to increase cost-effectiveness. As a result of the pilot project, "You Too, Can Participate in EFNEP," innovative educational methods were shown to be effective. An intensive nutrition education program consisting of EFNEP aides working with homemakers on a one-to-one basis for just six weeks-as opposed to the traditional
 nine to twelve months-resulted in significant gains in nutrition knowledge. Reducing education time results in increased cost-effectiveness while improving nutrition knowledge and behavior.


## Understanding the Housing Market and Estate Needs

- Prospective home owners reported improved knowledge of procedures involved in purchasing a home after attending a day-long event about the "Housing Market."
- Seventy to ninety percent of the families participating in "Estate Planning'" seminars reported increased understanding of the principles and steps in estate planning; $98 \%$ reported that they would recommend the class to others, a clear indication of satisfaction with the experience.


## Increasing Parenting Effectiveness

- Evaluations show that in 6 different indepth parenting classes offered by Extension, 80 parents improved their knowledge and attitudes about parenting. They became more sensitive to children's needs and feelings, changed their parenting behaviors to be more consistent and supportive, improved the quality of family communications and became more confident as parents. These classes help parents understand the uncertainties and predict the consequences of various child rearing approaches.




## 4. How Broadly Does Extension Family Living Education Reach the Public?

Based on a 1979 random sample of householders in the North Region of Michigan, one in three families have attended an Extension event and $50 \%$ have received publications or information from Extension. Many other families receive information and educational input from Extension through the media.

- An Upper Peninsula survey of Extension clientele suggests that at least $50 \%$ watch a weekly Extension TV program (an estimated $65 \%$ of all clientele available to watch). Television and radio programs reach out to a large number of people, many who may not be involved with Extension in other ways. The TV station involved in the study estimated a viewing audience of 4,500 or 4.5 listeners for every 1 that is an identified Extension program participant.

Volunteers are widely used in Extension to help expand the program outreach of the staff. Based on the notion that persons of similar circumstances can effectively communicate with and motivate others, Extension encourages both participant reteaching and the involvement of lay persons in training programs to enhance their teaching potential.

- A popular new volunteer teaching program is the "Master Canner" program. In 1980, 72 Master Canners provided over 1,100 hours of volunteer time, helping individuals, manning displays at fairs and farm markets, performing food preservation demonstrations and answering telephone inquiries. These volunteers reached out to an estimated 50 additional families per volunteer.



# Visibility: Making People Aware of What Can Be Done and What Has Been Done in Extension Programming 

Promotion and reporting are the major avenues whereby Extension communicates to the public. In today's accountability climate, we in Extension need to use these avenues to continuously update the people who support our programs. We are responsible to the people we serve for making them aware of what Extension has to offer and for providing evidence to document and communicate program impacts. In the following discussion, we will focus on these two aspects of accountability: promotion of Extension programs and reporting program accomplishments.

## Promotion: Making People Aware of What Extension Offers

There is a high correlation between successful Extension programs and the quality of communication used to transmit information about them. Everyone in Extension shares responsibility for providing information about our programs to the public. Perhaps publics is the appropriate word, because the wide variety of Extension programs which we offer requires us to reach many audiences with varying backgrounds and interests. No program can be successful unless it reaches the people for whom it was designed.

## Using Personal Contact

For some kinds of communication, there is no substitution for personal contact. Studies have shown that word-of-mouth information and personal letters are the most effective mediums for establishing and maintaining good program relations in the community.

An example of successful face-to-face contact in reaching new clients, is the Parent Enrichment Program in Allegan County. It provides the parents of Head Start children with information to build self-esteem and communication skills, enabling improved relationships with their children. EHE Shirley Hamman, developed the program following an activity day attended by 75 percent of Head Start parents. Hamman led the group in assessing some of the problems they faced in everyday life. These face-to-face sessions were valuable in obtaining participant involvement and input for program development and delivery.

## Using the Media

Although personal contact is important in establishing and maintaining clientele relationships, it is not the most efficient in terms of reaching numbers of people with information. Studies have shown that television, newspapers, and radio (in the order listed) are influential in the transmission of knowledge and information. They influence what people come to know and believe.

Learning how to use media as an educational tool, for public access and visibility of programs is important for Extension staff members. The public information strategy you use will vary according to your program objectives and your audiences. Timing and methods should relate to the objectives of your effort, and can be integrated into the program development cycle.

## Planning Media Strategy

While the main purpose of a program planning is assembling the event, the method and manner of publicizing it runs a close second. Regardless of the calibre of the content, unless the appropriate news media are utilized, the results will be disappointing. In planning publicity for your programs, you should ask yourself these questions:

What is the program content? The purposes, objectives, time, place, and methods of Extension's educational programs need to be understood in order to transmit the meaning of the program to the public. Seeking all relevant information from staff, program committees, program participants, etc., in order to have all the facts at hand, is a useful step.

Who is the potential audience? Identifying which primary and secondary groups will benefit from program information will help you to decide on the form and content of the message.

What are the characteristics of each of these audiences? It is important to estimate the reading, listening and communicating ability of your audience if you expect messages to be received.

What media will best reach your target audience? You will need to choose among the following publicity methods:

> newspapers
> radio
> television
> newsletters or in-house publications personal letters
> posters or store window displays
> phone invitations to key people
> information announcements to social, civic, or church groups
> fliers, grocery sack stuffers
> gimmicks (buttons, bumper stickers, sidewalk information booths)
> advertising (work with publisher or station manager to promote event through group advertising)

Timing is important in the transmission of messages in relation to Extension programming. Developing a working calendar to plan the best timing for communicating information is a useful tool: Information Services suggests the following publicity calendar for major events:

6 weeks ahead: first mention of the event in community calendars. Familiarize yourself with community calendars published in your area and make sure that a
listing of Extension programs is included. Most newspapers, public school districts and radio-TV stations provide this service free. Make people aware that Extension is an important educational alternative!

5 weeks ahead: first news story should break. Meet with a media representative to explain why the program is important.
one month ahead: make sure that at least one news story per week is aired or appears in a newspaper related to the topic. These stories are more to pique the public's interest than to openly invite them. If you have slated special or well-known persons in the program format, obtain two or three paragraphs from them about the topic they will cover to include in your stories. If the activity occurred in the past or in other parts of the state, use participant comments and evaluation results as ways to entice people to want to participate in the activity. Show them what the program can do for them!

One week ahead: invite the public, stressing why it is important for them to attend and perhaps that it will be an enjoyable experfence.
during the event: take notes, photographs, and tape interviews with participants for news dissemination afterwards. Take advantage of local television stations for effective visibility. Call your local TV station and suggest that news personnel be on hand to cover the event. News programs are the most watched of all programs that are produced locally.
after the event: get participants actively involved in supporting the program. Try to get media coverage of reactions to the event and how people plan to use the information. By obtaining and publicizing testimonials to the effectiveness of your program, you can encourage others to participate if the program is offered again, as well as reinforce learning of those who have participated. Film documentaries can be done after programming, but you will need to set-up an action-oriented demonstration. For example, if you've held classes in energy-saving techniques in the home, you could tour the home in which ideas from the class were used.

Public Service Announcements (PSAs) are another way to obtain program visibility. Most local television stations are positive toward PSAs, especially if you are prepared. Pool the resources and talents of your staff and develop your own slides and script on a specific theme. Recently, EFNEP program assistants worked with an advertising agency to develop PSAs for use on both radio and TV to publicize the EFNEP program. Over 100 new participants in a two-month period learned about the program via the PSAs.

With the advent of cable television, you don't need special training or a limitless budget . . . just imagination, enthusiasm, some excited people who will work with you and a willingness to learn more about public access communication. All cable vision facilities in Michigan are required to offer public access facilities to interested comanity organizations. In many Michigan communties, where cablevision is operating, groups with little or no prior experience are now broadcasting over a special cable channel. So, if you haven't already done so, explore the possibility of producing a television newsletter, a film documentary, or perhaps hosting your own interview talk show.

## Making People Aware of What Extension Has Done

Publicizing Extension programs to persons who can benefit from them is the first element in Extension communication. It is a necessary precursor to the second element - reporting program results. In demonstrating accountability to fundors and the tax paying public, Extension has traditionally depended upon "good faith" rather than firm evidence. This good faith has been at work over the years building a positive public relations image. This work must continue, and for those critical public consumers who are asking for more than good faith, we must be prepared to provide the needed information. Our public relations image can be maintained and polished through careful documentation of program impacts and specific reporting strategies.

## Identifying Target Audiences .

Just as you should identify a target audience for promotion purposes, you should identify and address target audience for reporting purposes.

You can use a combination of testimonies or case examples and program evaluation data to encourage the following actions in the following types of audfences:

[^0]Elected representatives and private fundors: To gain budget support in these days of increasing competition for dollars, Extension needs to document and communicate results.

## Presenting Results

Once you have identified a target audience, you will need to plan what you want to accomplish and convey to this audience in your report.

> What do people need to know?
> How do you want to affect them by your report?

Successful reporting is more than rendering an accurate account. You should have a purpose in mind--certain specific understandings which you want to establish in your readers' or listeners' minds and then use the activities and results as means of establishing those understandings.

Some examples of specific themes you may want to convey are: Extension programs are developed with people for people; scope in terms of differences among people being served; geographic coverage or wide reach of program; importance in responding to a need, timelines of the program; or application of research. To facilitate reader understanding, you may want to emphasize one to three main ideas in your report.

Whether your report is oral or written, the following suggestions may help you in getting program evaluation data understood and working for you.

- Tell your reader who, what, when, where, and why
- Be concise and clear
- Use examples, illustrations and graphics that catch reader or ifstener attention
- Be precise. Avoid jargon in your search for technical terms to describe concepts or situations. Note the following example. An instrument used to measure ability to deal with stress was described as follows: "a paper and pencil instrument to measure cognitive and behavioral coping styles"??? While jargon may be "in" language to members of a particular group or profession, it is unintelligible to the rest of society.

In order to assist your reading or listening audience in understanding the impacts of Extension, you should relate your findings to the real world. The following activities can help establish meaning for the potential user of your program evaluation data:

- Convert specific findings into larger patterns of data. For example, say you have randomly sampled residents in your county and have found that $60 \%$ of your sample prefer television as a program
delivery method. In reporting state: "based on a random sample, 3 out of 5 people in
county prefer to receive educational programming through television."
- Explore rationale and possible reasons for certain findings, thus helping establish the context that the finding emerges from and how it may fit in current contexts. For example: "Families are trying to find ways to decrease energy consumption. Participants in Microwave Cooking classes are doing just that by using less energy demanding cooking methods." . . .

Or: "This study found that parents who take Extension Parenting classes are changing their attitudes and behaviors to make the home more tension-free and a better place for children to grow and develop. Many of the parents studied were satisfied with their parenting practices when they joined the classes. How can Extension reach out to those who don't realise or are not ready to explore ways to improve their parenting?"

With planning, you can help your audience interpret program results whether you're trying to increase understanding of Extension, answer questions that have been asked, suggest solutions to problems, support a position, or influence the target audience to take certain action. In many instances, you will have the flexibility of shaping your report to communicate specific messages to a specific audience. In other instances, you may be required to submit specified data in your reporting.

## Meeting Requirements

For some purposes, particularly reporting with respect to statewide programs, standardization facilitates coordination and retrieval of information within the larger Extension system. In an effort to determine the best way to manage the tremendous volumes of narrative accountability data assembled from the State Extension Services, the USDA has asked State Extension Directors to cooperate in a pilot test of a computer-assisted text management system. Each State provides separate one-page summaries of (available or estimated) program accomplishment information for selected critical areas. "Energy" and "Inflation Fighting" in the home have been selected as critical concern areas in FLE. See Appendix $C$ for guidelines for preparing these Accomplishment Reports. You'll want to keep these reporting requirements in mind when planning and evaluating programs.

## Justifying Expenditures

Communicating the value and potential of FLE to elected representatives and private fundors is becoming increasingly important in today's economy. Imagine that you are an administrator in USDA or the Office of Management and Budget, or a Congressman trying to understand, justify, and provide funds for a program in FLE. You might ask the following questions:

- Do families need this information or service?
- What specifically do they need?
- Who can best provide it?
- What would be the benefits?

The future of any program depends upon how much various decision makers know of the programs' effectiveness in serving people's needs and the impact it makes on the participants, their homes and communities. We all have a responsibility, to inform appropriate persons of the economic and social value of our programs.

An example of a well-planned event to inform elected officials and decision makers of Extension programs is the North Region Commissioners' Day held in Alpena County, Michigan, on July 30, 1980. Over 100 attended, including media people as well as county commissioners, who were invited by personal letters or phone calls within each of the participating counties. A slide tape, and a packet of educational materials provided participants with an interesting and informative CES overview of programs in the region.

In reporting results to a legislator or congressman, keep in mind their information needs. For example, he/she may not be particularly interested to know that 50 percent of the participants changed three or four behavioral practices. But he/she would be interested to know that 50 percent decreased their debt load by 15 percent and 10 percent who had contemplated bankrupcy started paying their creditors. Dollar values are important but not the only value of Extension. You need to zero in on what people do differently after Extension education and what this means to the participants and the communities in economic and social terms.

The following examples of statements and end results in two areas (resource management and nutrition) might be helpful to you in visualizing the types of information useful to budget allocators.

Volunteers: Nutrition Education
Volunteers made substantial contributions to local communities - sharing their time and talents to help families and communities. Volunteers in 3 rural and 1 urban county provided over 500 hours of nutrition education to school children to supplement the local educational programs in this important area of concern.

Resource Management: Recycling Clothing Stretches Family Budget 6


#### Abstract

In five counties, 300 families learned to recycle clothing. Family members made or repaired approximately 440 garments at an estimated savings of $\$ 1800$. The average family was able to extend its' income by \$150.00 through the use of new skills acquired in Extension programs.


## Nutrition: Expanded Foods \& Nutrition Education Program

Expanded Foods \& Nutrition Education Programs taught foods and nutrition education to low-income families from 18 rural and urban countles; over 25,000 low-income families were involved with seventy percent improving their dietary food intake. "Spinoff" effects were as follows:

- 116 aides were working in EFNEP at the end of the fiscal year. Of these, 25 were no longer on public assistance. Eleven were former EFNEP homemakers.
- 183 families were no longer receiving their major support from welfare because aides encouraged and/or taught them how to improve their home situation by becoming better managers of their family resources. This saved the people of Michigan $\$ 70,039$ in one month.


## In Conclusion

Successful communication practices are critical to the quantity and quality of Extension programming. Whether you are communicating for promotion or reporting purposes, identifying target audiences is an important first step. While personal contact is effective in establishing and maintaining good program relations in the community, the news media is an important tool in influencing what people come to know and believe. In reporting program results, you should strive for clarity and understanding. You're investing in the future of Extension by the way you account for current investments in Extension.

APPENDIX A

Examples of evaluation activities conducted by Extension Family Living Education staff over the past two years. Instruments have been included. For more information concerning specific activities, see APPENDIX $B$ for person to contact.

# an evaluation of parent education series 

Mary Andrews, Evaluation Specialist

Pre-post test scores of urban \& rural participants showed significant positive changes on six scales measuring parenting effectiveness.

Overview: Extension Home Economists in Michigan have been providing parenting education through a number of delivery methods - newsletters, indepth workshops, individual classes, the mass media and volunteers. To estimate the impact of these efforts one format was chosen for intensive evaluation -- the indepth workshop series.

Six programs offered during a specific 9 month period within a 70 mile radius of campus were selected for evaluation. The evaluation was designed by campus based Human Development and Evaluation Specialists with the assistance of a group of experienced Home Economists. The program sites were located in Lapeer, St. Joseph, Cass, Ottawa and Wayne (2) counties. In general, program content included communication with children, parenting roles, discipline, nutrition, toys, self-esteem, understanding children, child development and interaction with children.

Methods \& Results: Pre and post tests were administered during the sessions and additional mail back questionnaires sent to participants. In addition, observers were randomly assigned sessions to observe the format, content, and participation characteristics of the programs. The six programs were grouped for analysis based on their urban or rural designation with a respondent sample size of 43 and 45 respectively.

Generally, a rural group was composed of 5-14 married Caucasian females, 26-32 years of age, with 1-2 children of pre-school and early elementary school ages. These mothers had a high school education; 28\% had two years of college in addition. Seventy-nine percent of the rural group participants were not working. An urban group was primarily composed of 15-35 married Caucasian females, slightly older than those of the rural group, with 2-3 children of pre-school and early elementary school ages. Education levels within the group were fairly evenly distributed with 42 percent having completed 4-years of college. Fifty-six percent were not working.

Participants in both the urban and rural groups described their reasons for participating in the programs as:

$$
\begin{aligned}
& \text { Wanting information relating } \\
& \text { to child development }
\end{aligned}
$$

Needing help with a problem child

53\%Confusion about parenting47\%

Twenty-two percent of the rural groups had attended a parent education course before while 9 percent of the urban group had such experience. The rural group were more likely to have found out about the program from a friend or the media, while the urban group were more likely to have found out about the program from professionals.

Using a dependent $T$-test comparing pre to post test scores, significant positive change was observed for the entire group on six scales: Communication Ease with Children, Confidence in the Parental Role, Limit Setting, Respect for Child's Feelings, Recognition of Child as a Person with Feelings. Pre-test scale scores for the rural group were higher than those of the urban group, but the rural group showed less change than the urban group. Additional analyses are being employed.

Discussion: The six scales showing significant change pre to post for the entire population indicate both the need for and the effectiveness of parent education programs. They reflect basic attitude changes of the parents toward their children as well as toward themselves as parents. The appearance of attitude change as measured on these scales is further strengthened by actual changes in behavior; consistently, parents moderated behaviors reflecting limit setting and increased behaviors that reflect respect for children's feelings and ideas.

Fanlly ID $\qquad$

## Parene Information For

The following information will help ut tec co know you and your fatily. . .


Marieal Scacus: ( Married

> Is spouse enrolled in class? $\left(\begin{array}{l}\text { ) yes }\end{array}\right.$ $($,$) mo$
, Divorced or Separaced ) Single

1. Echndefzy:

( ) Black<br>) Whice<br>) Eispanic<br>) Indian<br>) other

Tumber of adults (any person age 18 or overl 11 ving_in. your home Number of children (under 18 years of aget chat are legaliky yours iiving at howe:
Ages of your children:
 Number of ocher children
Ages of enar childrent: $\qquad$ ing 1n your home: ———
$\qquad$ ——— $\qquad$$\square-\infty$
2. Righast level of school completed: ( ) Gth grade or lass $9-10 \mathrm{ch}$ grade 11-12ch grade
2 years of college craining 4 years of colleg

- If preschoolers in family, ate preschoolers enrolled in a preachool or day care program: ( ) yes
( ) $=0$
() no preschoolers

4. How would you deacribe the area in which you live? ( ) Urban ( ) Rural

Is the ferpale head of your houtehold (at present) working?
full time
part-rime - number of hours per week: noc working
What does she do? (job titie or description)

## Employer's nate

$\qquad$
6. Is the nale head of your hourthold (at present) working?


What does he dot (job eltle or descripetion)

Eaployer's name
7. Which lecter best maches your beat estimace of your tocal fanily fneons bafore raxes? (circla one)
(a) L483 than $\$ 8,000$
(b) $\$ 8,000-11,999$
(c) $\$ 12,000-15,949$
(d) $\$ 16,000-19,999$
(a) $\$ 20,000-24,999$
(f) $\$ 25,000-29,999$
(g) $530,000-34,999$
(h) $\$ 35,000-39,999$
(1) $\$ 40,000-44,399$
(1) $\$ 45,000-49,999$.
(k) $\$ 50,000$ or greater
8. How did you find out about the patenting courge?
( ) 5omente who took the course before
( ) Friend or relacive who heard about it
( ) Minister, social worker, educator or other professional
) Newspaper or radio announcement
) Cooperative Extension office or staff
() Ocher $\qquad$
9. Have you ever actended a parent education course before? ( ) yes (.) no If yes, who sponsored it?
course befort? ( ) yes
$\qquad$ If yes, who sponsored $\qquad$ mench $(s)$ year .-
10. Are you aware of any other pargaring coursea or programs oftered in thate cotamunity? () no
coursea
Where? $\qquad$
11. How would you answer che question: "Mhy are you attending a parent education course?"

Yes No

```
() () I feel confused abouc that I should do as a parent.
    ( ) ( ) I want some help for a problem oith wy childi(ren).
    () ( ) I want some help for a problem with myselit.
    ( ) ( ) I wanc some help for a problen with gy spause
    come up vith raising children.
    ( ) ( ) Someone else zecomended that I actend
```

In the remaining porcion of the questionnaire piease choose one child in your fanily (perhaps ope who is difficule for you to hand or abour whom you pay have sote concern) to refer to in all of the ramaining quations. Sex of child $\qquad$

Family ID $\qquad$
Date $\qquad$
Sowe- Hardly
12. How often do you fael:
a. close to your children?
b. confident that you are doing a good job as parene?
c. proud of your family?
d. setisfied with yourself?
e. good about the yey your children are developing?

33. How auch crust do you have in your child's ability to solve his/har own problem?
( ) Almost no truse
( ) Some truse
() Great truat
() Very grase truat
14. Do you find it easy to talk so your childreo abouc.almost anything?
( ) Almosit never very easy
) Sometimes very easy
( ) Usually very ensy
( ) Aimost always very easy
15. How of ten do you find it necessary to use your authority or parencai power :o settle probiems?
( ) Almost never
( ) Infrequently
) Erequencly
) Very frequentiy
16. How adequace do you feel as a parent in handlint problems?
( ) Almost never vercy good
( ) Alwost never very goo
() Usually very good
() Almost always very good
17. Do you feel that your children Eiad ic eaby to calk to you?
( ) Almost never vacy easy
) Sowetiots very easy
( ) Nsually very tasy
Almose aluays very casy
18. How often are there fights and conflicts ar home?
( ) Absolutely never
Almost never
) Infrequencly
() Frequancly
( Very frequenciy
$\qquad$
$\qquad$

## Fantly Inceraction Survey

The following questions refer to things you are actually doing in your family. There are no $r$ ight or wrong answers because it is just a survey of behaviors. Please ansue "Always, Often, Somecimes, Hardly Ever, or Never" co describe how of ten the foilowin things happen at presnet. (If these are not things you are doing with your child at presenc, please think of what you would do or abye done before in order to apply the question co yourself.)

Hardly
Always often Sonetimes Ever Sever

1. expect your child to put way hisfirer clothes, toys, if belongings?
2. parcicipace with your ehtlit in scorytelling and readfos?
3. ceil your chidd when you are it agreement with her/titm?
4. ask your child for his/her opiotion in famity deciatans?

इ. inver rules abote che nlaces vorur chilui \&an to alone?
 and frite mizith play togetter?
?. itsten wathouc incertupting when your whild tells yous reasons for his/her mabeliavior?
B. work tescether with your child on hurusiotrold and yard cleaning tasks?
0. express your appreciacion when your chitu ewries his/her dishes to the sink or helps in otber ways?
20. Iind you are bered quickiy with efildren's gimes?
11. listan to your child when isthe is upset rven though you fuel (s) he has notning to be apset about?
12. huld, pat and/or hug your chilid even when wher cilideen are watching?
13. flad activities such as painting coloting, wotworking or neediework you and your child can do cageether?
help your child to recognize another person's point of view?
feel restless when playing with your child?
ast your chald for her/his reasons when (s)he mishehaves?
hold, pat or hag your child?
consider suggestions nade by four child?
temind your child when (s) he forset,s to do daily liousehoid chores?
rell your child why you are angry, irritable or imvatient?
hus, or kiss votr spouse even in the prosence wi folt child?
ery it wis teel line reving aven when wour afild is present?
set and zointain lanits .or your chsld's TH ALt:Inc?

Always Often Somerimes $\begin{gathered}\text { Hardly } \\ \text { Ever }\end{gathered}$ .
 $-\square-\square$ $-\quad{ }^{!}$-. ___._ _ _ _ _ _ _ _-_

 $\rightarrow$ -

CHANGING NUTRITION KNOWLEDGE AND FOOD PRACTICES OF VITALITY \& VITTLES VOLUNTEERS

Jean Story
Shiawassee County

Chioe Padgitt
Clinton County

Sharon Fortino \& Cheri Booth Gratiot County

A highly visible program using over 200 parent volunteers to teach nutrition education to $K$ through 5 th grade students documents high levels of nutrition knowledge and relatively adequate diets among volunteers with significant changes in nutrition knowledge resulting from the training and teaching process.

Overview: "Vitality \& Vittles," a nutrition education program, has been conducted in the 3 -County Area of Clinton, Gratiot and Shiawassee Counties for the past six years in order to provide basic nutrition education to elementary aged children and their parents. Parent-volunteers are trained in a half-day session to provide them with lesson materials and basic teaching skills. Through the use of a total of 205 parent volunteers, 3 one-hour lessons were taught in grades K-5 in 19 school buildings in the three county area in 197879. With the nutrition information presented in training, it was anticipated that personal nutrition knowledge would increase to foster better nutrition practices within the volunteers' families as well as to better prepare volunteers for the teaching role.

Method: The objective of the evaluation was to describe the present nutrition knowledge and practices of volunteers and to note if change occurred as a result of the training and teaching experfence. A questionnaire was developed for use as a pretest administered during the training session and as a post-test administered by mall three to four months after the training and classroom teaching experience. The test consists of three parts designed to measure nutrition knowledge, food practices and 24 -hour food consumption. Items were designed by the Extension Home Economists and reviewed by a Foods \& Nutrition Specialist.

Results: Data from the combined pretests ( $\mathrm{N}=205$ ) suggest that these volunteers were consuming moderately adequate diets themselves and were relatively knowledgeable about nutrition. Using the USDA procedure for analyzing 24 -hour diet recalls the average volunteer scored 69.3 on a 100 point scale.

Among the 32 volunteers in Clinton and Shiawassee County who completed both pre-and post-tests, a statistically significant change in knowledge was noted with average increases of 3.75 points. Practice scores also showed a positive change ( +.47 points) but were not statistically significant. Likewise food recall scores averaged 7.3 point increases but these changes were not significantly different from chance.

Discussion: The evaluation data from this study provided individual counties with estimates of the nutrition knowledge and food practices of their volunteer teachers. Changes on these measures indicated that even though volunteers were relatively knowledgeable when coming into the program, their understanding of nutrition improved significantly through the training and teaching process.
$\qquad$

## itLTRITION TAFORAGIION SURVEY

Please ansuex each of the following questions.

## 1. Uithin che pase three days,

| Rave you scrved egga, cheese or driad basns ag a subetirute for meac in a ain dish? | Fef | no |
| :---: | :---: | :---: |
| Have you garved a dark grean vegetable fuch as broctoli or spinach? | yea | \% |
| Have you servod a deep yellon vegetable such as carrots, winter squash or swect potatoes? | yes | no |
| Have you served mitk other than as beverage? | yex | so |
| Have you sorvad any of the fallowing ailk substitutes: Cheess and sheese products. puddings. yogures: | yes | no |
| liave ynu served any new loods uithin the past chree fays? | yes | no |
| Have you gervad ue propared vegetables it a new way? | 1709 | no |
| Bif all fanily mumbara sat breakfast each day for the past three diafs? | y0s | no |
| Did your fasily sat iny of che following regwharly 28 anaske - rav woretablis, fresh truit, cheses? | yes | no |
| Did your fanily cat shy of cho tollowing rapulerly as snacks - pastry, pocate chips, candy bars: | yes | no |

2. Which of the fellowinn Inver.pes do you preseatly have in jour bouts for childetm to irind: regulariy as tnackis? (cirele the answer)

| a. fruitivigetable fuices? | yes | ne |
| :--- | :--- | :--- |
| b. frult drinks? | yus no |  |
| c. Kool ald? | yea no |  |
| d. soda pop? | yea no |  |
| e. IIIk or oilk drinice? | yes no |  |

If y knuw rour fanixy nueds iron, but doesn e lake liver, which tems frct the finluwing groups, would you serve?
2. 1. eh...x
b. jok when
4. A. hisen peas - 小hit: ?otatoors
c. Circtots
5. Bow to yos haw if a bread or cermis perduce has been intiched tact ratanane main merals?

b. iz is treteci onruchos
e. All tizand ind cerenls arg incomaricul? woriehed
6. 'Thich inch in the fillowine rrouptass all inotl most quickiy?
A. zround tretif
huse fon:
betf :-ist
B. chatdat ofos.
cotenel chas
pogure
 atw. Check the poxse that olace ticli twen ints the proper food group.

g. How many surving: hocid susie and Rilly have iviry day from each food proup?
grain (brend mid certsi) $\qquad$ _o. cill servings
datry orens no of servins
frait/vegetabit _no. oit servians meac _me. remerings

Please list nere everythin you＇ve had to nat in tho past 34 hours：

9．Which fond group is the bast source of iron？
a．grata（becad and axacal）
b．diniry
c．fruit／vezitable
d．nuac

10．Which food group ts the best source of cescium？
a．grain（bread and cereal）
d．dasry
c．fruit／vostablo
d．meat

11．Which food grout is the best saurct of vitamins A \＆C？
b．grain（lutent and cercal）
c．Eruit／vagetable
d．aces．

12．Which tur fipud groups arg good sources of earbetydratea？ （eirele twa）

1．gratn（brad and corcal）
h．fitity
（．）frutt，repertahle
A．ローゴ

13．Which of rtiv folisuming ife questibnabic souxess of information on ：utritam？Circie all chate apply．
a．is＂health Fuod＂＂Magazine
b．＂Dise Fork＇nuthor on TV calk shats
e．a vicaminn sulusman
d．A socrise nurse or dietician
e．Conporstive facension Survice Bulletin


TRUE OR FALSE－－Circia ：T＂fnr toue：$f$ for false．
f F 14．If kept in the reffigerator，ground heef should de used within 2－3 days after rajias？
i F 15．School chilcrom aned th have vitamin pills every day for good healthe
T F 16．Fitamin $O$ tablinti rrevent colda？
T F 17．Skim milk has atour the samie amount of minomals and protein as whole milk．
$\therefore$ F 10．Buttor is dairy／nilk proup food．
If 19．Calories are a way of measuring energy in food．
i $E$ 20．Garbohydrates are a good source of energy．
Tis information piven aerein is supplied with the understanding that no diserimination i＊inte．ded and no endorsement by the Cooperative Extension Service is Implied．

East Central Region Home Economists and Mary Andrews, FLE Evaluation Specialist

Employers and community organizations are willing to support programs for working parents: Employed mothers want home-based learning opportunities about stress, time, home and career management.

Overview: A multi-phased needs assessment process was initiated in the winter and spring of 1979 to support the development of a new programing thrust for working parents. The East Central Region Home Economists as a group, requested Family Living Education special needs funding to gather materials and help organize this major program effort.

The needs assessment process was conceived as a way to pinpoint needs and interests in order to establish a baseline profile of existing support for working parents. It consisted of three procedures: (1) a telephone survey of key employment sites where working mothers may be located; (2) a mail questionnaire for use with organizations of potential clientele groups; and (3) a working mothers survey to be distributed directly to employed women.

The objectives of the first two procedures (the community survey) were to identify present services being provided to working parents as well as interest among community organizations to address issues of concern to these parents. The objectives of the working mother's survey were to prioritize issues of content and to identify the most productive delivery methods.

Methods: A total of 61 community organizations and 423 families were surveyed in the fourteen county region. For the community survey, each county was assigned organizational groups to survey by telephone. Thus professional organizations, clerical pools, large and small employment sites, service organizations, schools and hospitals would be represented in the final survey without each county needing to survey all types of organizations.

The written questionnaire for working parents was distributed in a number of ways-mailed to newsletter listings, left at large employment sites and distributed at Extension events.

Results of the Community Survey: Of the 61 organizations contacted, 60 percent (37) reported having employee groups that would contain single working parents or dual employment families, and 59 percent. (36) reported having clientele groups of this type. A conservative estimate of 10,000 families of this type were reached by these organizations.

Of the 61 organizations, 31 percent offered workshops, seminars or classes, 34 percent circulated printed communications, and 41 percent offered in-service activities for personal or professional enrichment within which the concerns of working parents could be (but have not been) addressed. Sixtyeight percent of the organizations offering educational opportunities were willing to include topics of concern to working parents; another 27 percent said "maybe"; and only 5 percent said "no". When asked if a representative of the organization would be willing to work with CES about the problems of working parents 75 percent said "yes" or "maybe".

Results of the Working Mothers Survey: The large majority, 94 percent, of the respondents to the family survey were female. Of the 388 families who completed usable questionnalres, 76 percent were dual earner families. The majority of the females ( 55 percent) worked full-time year-round, while another 17 percent worked full-time part of the year. Twenty percent identified themselves as single-parent families. Eighty-one percent of the families had chidren under high school age. The average woman had completed high school and a training or junior college level program.

The most frequently mentioned problems faced by these women were time management, personal adjustment to work and family roles, finding time to spend with the family and children's adjustment to mothers working.

Over 75 percent noted that they would or may be interested in educational programs concerning working mothers. The topics mentioned by over 50 percent as being of "much interest" were, in rank order: handling stress, time management, home management, personal growth, and career development. The delivery methods most preferred were: newsletters (84 percent), series of newspaper articles ( 64 percent), self-study packets ( 60 percent), radio or TV ( 52 percent), and mailed correspondence ( 51 percent). Meetings and events were not highly preferred although courses at local schools with a familiar adult education format was noted as a good possibility by 45 percent of the respondents.

Discussion: Interestingly, none of the community organizations surveyed were presently supporting working parents through their educational services programs although many were willing to become involved. Through the survey process, contacts with organizations were made and interest was generated to help initiate collaborative planning.

Key clientele groups such as blue collar or minority families or families using day care services were not aggressively surveyed although the questionnaire was available for wide distribution. The respondents that were surveyed may represent the most likely participants in future programs, thus their opinions are important. However, as programming proceeds, hopefully greater effort will be exerted to attract less well-educated, more hard-to-reach audiences. Working through employers and organizations and using their delivery systems may be a feasible way of doing this. This may present new challenges to Extension Home Economists, but could be a potentially profitable approach to reach working parents while familiarizing employers of the problems their employees face.

MICHIGAN COOPERATIVE EXTENSION SERVICE TELEPIIONE SURUEY GOR COHMUHIIY ORGANIZATIONS OR EMPLOYEAS OH SUPPORT FOR WORKING PARENTS

Type of Organization $\qquad$ Dote $\qquad$ Name of Organization $\qquad$ Phone $\qquad$

Hame of Contact Person $\qquad$ Role $\qquad$

1. Would you have (an) employee or clientele group(s) which may contain numbers of single working parents or members of dual employment families?

$$
\begin{gathered}
\left.()^{\prime}\right) \text { yes, cltentele group employee group } \\
\text { potential oge of group } \\
\text { potential number of fomities }
\end{gathered}
$$

$\qquad$

2. Do you offer any educational experiences that address concerns of families
or parents . . . Itke . . .
workshops, seminars or classes?
meetings, conferences, speskers?
special events?
in-service training or personal enr chenent exper
in-service training or personal enrichment experimences?
access to library. pubjle service or printed materials? $\quad\left(\begin{array}{c}\text { yes }\end{array}\right)$
Do you do this locally or
within a targer unit?

> Do you have a person or committee that plans these expertences?

Who usually particlpates?

How many people may be
involved per year7

What kind of content?

Would there be interest in topics concerning single parents or dual concerning single pa
employment familles?
() no
() yes
if no — $\downarrow$ Hould your organization be Interested in developing or sponsoring educational programs for employee or clientele groups to focus on concerns of workling parents?

Who at your organization may be the best person to contact about suçh involvements?
3. Do you regularly circulate any newsletters, newspapers, flyers or other printed communications to your employees or cllentele groups in which educat fonal articles. features or series may be included?

Who is the audience? (characteristics; numbers, age range)
$\qquad$

How frequently is it cireulated? $\qquad$
$\qquad$
Would it be appropriate to include educational
material for working parentst $\qquad$
events be publicized? $\qquad$ programs or
$\qquad$
4. Are there any times during the year when your employees or clientele groups meet together as family units (open houses, pienics, events) at which time exhibits, speakers. flyers or programs may be presented to build awareness of common problems working parents face? ( ) no if yes, proceed . . . When: $\qquad$ How many people: $\qquad$
What format or purpose: $\qquad$
5. Are there other times or places when small groups of your clientele or employees may be reached with educational programs? (iunch or break, regular metings or program events)
() no
( ) yes:
$\qquad$
6. Can you give any examples of weys your organization may have modified pollicies or services to better accomodate the needs of working parents:
() yes - give examples:
() no - are you thinklng of doing
are you thinking of doing
this? ( ) yes () no

If avallable, would your organization be wllling to disseminate educational newsletters or pamphlets warking parents?
7. Would someone from your organization be willing to consider working with Cooperative Extension service of other community groups fo discussing needs, concerns or support systems for working parents?
( ) yes () no ( ) maybe
Who might be a contact person?
8. Other comments or notes on speciflc needs ldentifled, potential for working together, potentlal for funding or resource sharing?

1. Emplayment Status of Parents:

HALE
femate
( ) full-time year round or less)
( ) full-time seasonaliy or occaslonally part-tiane year round
part-time part of year
f part-time occasionally or seasonally work for pay in home non-employed
fulf-time year round or las part of year ( 9 months or Tess
fuiftlme seasonally or occasionally part-tlime year round
part-time part of year
part-time seasonally or occasionally work for, pay In home
non-employed
2. Usual Employment Hours:

MALE: ( ) daytime

3. Would you or other adult family members in your famfly be interested in information or educational progroms focusing on the needs or problems of beling a working mother? () yes () no ( ) maybe
4. Of the following topics, which would be of most interest to you or someone in your family?
(Cirele your rating)
a. parenting and child development
b. locating child care services
c. marital relationships and famlly communication d. career developnent/advancement for women
e. handing stress and depression
f. home management
h. nutrition and food preparation
i. money management
j. personal growth and llfe planning
$k$. making and carrying ous decisions
l. identifying local support sources
a. other $\qquad$
5. What may be the best ways for you to receive educattonal materials or programs? please rate each of the following methods in terms of how convenient or appropriste they might be for you or your fmily. - .
a. newsietters or bultetins
b. mailed correspondence courses
c. evening meetings or workshops
d. Tunch mettings or workshops
e. neighborhood study clubs
. all-day events for whot families
g. evening events for whole families
. whole doy or evening events for adults only

1. educational television programs
). weekend retreats
$k$. courses at local schools
2. series of articles in newspapers
m.. radio or television
n. self-study packets or kits

| of much <br> interest |  | of Ifttle <br> interest <br> or need |  |  |
| :--- | :--- | :--- | :--- | :--- |
| 5 | 4 | 3 | 2 | 1 |
| 5 | $h$ | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |
| 5 | 4 | 3 | 2 | 1 |

## 6ackground Informotion

6. Sex of respondent: ( ) male ( ) female
7. Age range of respondent: $\left\{\begin{array}{l}\text { ) under } 25 \text { years } \\ 25-35 \\ 36-45\end{array} \quad\left\{\begin{array}{l}\text { ) } 46-55 \\ \text { over } 55\end{array}\right.\right.$
8. Number of children in following age ranges:
( ) infants or preschoolers (.) high schoal aged
( ilementary aged
middle or junior high sehool aged
9. Highest educationsi level of respondent:

( | some high school |
| :--- |
| high school graduate |
| some training |
| training program or junior college completed |

0. Do you use any chlld care services? ( ) yes ( ) no () doesn't apply If yes: ( ${ }^{\text {group preschool or day care }}$
) child care in your home
family day eare (in someone else's home)
droo in or occasional care
) drop in or occasional care
Il. Family type: ( ) single parent ( ) twa parent ( ) other adults present
1. At your place of amployment, approximately how many other eaployees may be working mothers? $\qquad$ number
2. Occupation: $\qquad$
3. Employer's Name:
4. Is care of childran a problem?
*. after school
b. weakands
c. during sehool vacations
d. when ahild is sick

5. How satisfied are you with your present situation in terms of .... very somewhat not very not at all
-. enjoying your children and family life
b. enjoying your job or career
cojoying relationship with
( ) ( ) ( ) ()
. enjoying relitionsips with other ( ) ( ) () ()
6. Please describe the one or two biggest problems that you face as family or as a morking pother:

EAST CENTRAL REGION BREAD FAIR: FOLLOW-UP TELEPHONE SURVEY

Mary Ellen Delsipee

Saginaw County

1200 participants in a bread fair learned a new method of making bread and subsequently re-taught it to 600 additional people


#### Abstract

Overview: Approximately 1200 people from primarily three counties--Saginaw, Bay and Midland--attended a Bread Fair on September 17, 1979 in Midland. The workshop, conducted by EHE Mary Ellen Delsipee, consisted of a hands-on-bread-making-in-a-bag experience using a honey wheat bread recipe. Participants were largely women-homemakers, mother-daughters, teachers and college students.


Methods \& Results: A telephone survey of 100 participants approximately six months after participation was conducted to determine reactions to the workshop, changes in skills or knowledge and whether or not participants had re-taught these skills to others.

Of those surveyed 95 percent were females, 5 percent males. Eighteen percent were between 20 and 35 years of age; 44 percent were between 35 and 50; and 37 percent were over 50. Over half (58\%) were not employed outside the home; 32 percent worked full or part-time, and 10 percent were retired.

All 100 persons surveyed enjoyed the program. Ninety percent had made bread previously; 51 percent indicated they made bread regularly; 39 percent made bread occasionally. Over 60 percent had made bread since attending the workshop. Fifty persons (50\%) had used the workshop recipe; 14 percent planned to so. Although 58 percent felt breadmaking was creative and relaxing before attending the workshop, 63 percent felt it was time consuming. After attending, half of those sampled felt more positive about making bread. Since attending the bread fair, 99 percent included bread in their daily diets; 46 percent were more aware of the importance of bread in their diet than before attending. Following participation, over half of those surveyed know that there are 70 calories in a slice of bread. In terms of nutritional knowledge, 85 percent of those responding were aware that bread contains vitamin B; 83 percent of the 68 responding were aware that bread contains incomplete protein.

When asked about sharing their experience with others, participants indicated that they re-taught the bread-making skills to more than 600 additional persons; each of the 100 participants reached an average of six additional persons.

Discussion: This survey indicated that participants enjoyed the breadmaking experience, felt more positive about making bread, and were more aware of the importance of bread in their diet and the nutritional benefits of making bread following participation. Although many participants increased their knowledge concerning bread as a source of nutrients, an average of 33 percent of those sampled did not respond to the questions concerning nutrition. This lack of response indicates the need for additional information.

Leaflets detailing the nutritional value of bread in the diet have been prepared for use in conducting future bread fairs. To date, these slides
showing the step-by-step procedure for making bread-in-a-bag have been used by Extension staff in over 15 counties. Volunteers have been trained in many of these counties and have re-taught the skill to $4-\mathrm{H}$ clubs, scouts, church groups, womens clubs, high school students, and others. The bread-in-a-bag idea, first done in the Michtgan tri-county area, is beginning to spread across the country.

# ENERGY EFFICIENT WINDOW TREATMENT EVALUATION 

## Margaret Boschetti <br> Multi-county


#### Abstract

A follow-up survey of participants in classes to conserve energy through window-treatments show that $25 \%$ had made changes to save energy.


#### Abstract

Overview: A new energy-saving program, "Energy Efficient Window Treatments", was piloted in three counties reaching 77 persons in 1978-79. The program was expanded in 1979-80 to reach nearly 250 persons in 13 counties. Usually presented in one major session by the Extension Home Economist in each participating county, topics covered included: methods of heat transfer; principles of insulating windows; and alternative window treatments to prevent heat loss. The format consisted of an introductory lecture, slide presentation, and small group discussion. Illustrative handouts were also used.


Methods \& Results: Six months following program participation in the pilot program, questionnaires were mailed to all 77 participants in three counties to determine practice changes; 34 ( 44 percent) were returned.

The large majority of participants were female between the ages of 30 and 60. Most reported incomes in the moderate range; about one-third reported incomes of less than $\$ 12,000.00$ per year. All of the respondents owned their home or multiple family unit.

Twenty-five percent of those responding made changes by adopting energy efficient treatments or adapting existing treatments for energy efficiency; 58 percent reported that they planned to make changes. of those who made changes, 15 percent indicated the reason was solely to conserve energy; 42 percent stated the changes they made were for both energy conservation and decorative purposes. One-third of the respondents reported their rooms were more comfortable after making the changes, with a mean increase in comfort level of 1.3 on a 5 point scale. Six percent of those who made changes in window treatments have lowered thermostat settings since making those changes. Seventy percent said attending the program made them more conscious of using the sum's energy to heat their home. Twenty-flive percent either reduced util1ty bills or kept them stable.

Discussion: Energy fighting in the home has been selected by Extension program leaders as a critical area of concern in Family Living Education. "Energy Efficient Window Treatments" has been shown to address this concern by demonstrating practical, workable energy-saving window treatments to program participants of all income levels. Materials developed for this program were shared by Specialist Margaret Boschetti at a national conference of Extension Home Furnishing Specialists in May 1979. Twenty-two persons attending the conference requested copies of written materials and 13 states have subsequently borrowed the program kits to reproduce for their own use. Results of follow-up surveys of the $1979-80$ participants is being compiled.

Michigat L-1 8.78: 100M
Margaret Boschetti
Extension Specialist 103 Human Ecology Michigan State University East Lansing, MI 48824

## AN EQUAL OPPORTUNITY EMPLOYEA

follow up survey: to participants who attended "energy efficient window treatments" program
This questionnaire was designed to help us better understand how people use the information they receive at Extension prograns. You recently participated in a program on Energy Efficient Window Treatments sponsored by your local County Extension office. This survey asks about some of the ideas presented at the session. We hope that you can take the tine to complete it and let us know what you may have done to your window treatments since attending the meeting. Please remember, we don't expect that you would have been able to use all or even many of the ideas presented at the program. We simply want to get an idea of what you may have done:- Once you complete the survey, simply staple or tape it closed and return it to the address shown above. No postage is necessary. All information you give will be kept confidential. Thank you for your help.

Sincerely,

| Extension Home Economist | Margaret Boschetti <br> Extension Specialist <br> Human Envi ronment and Design |
| :--- | :--- |

Please answer questions 1 to 5 if you have made changes in any window treatments in your home since attending the program. If you have not made any changes, please go directly to question 6.

1. Since attending the program, have you made any changes in the window treatments in your home? 1. yes 2. no
2. Please indicate on the chart the types of changes made and the number of window treatments changed.

$|$| For office |
| :--- |
| use only |
| 1 |
| $2 \ldots \ldots$ |


| Type of Change | Number of <br> Hindows Changed |
| :---: | :---: |
| a. Installed plastic sheering |  |
| b. Installed styrofoam panels or shutters |  |
| c. Installed wooden shutters |  |
| d. Installed roller shade (using inside mount) |  |
| e. Installed energy efficient draperies |  |
| f. Added insulative curtain liners |  |
| g. Sealed draperies at sides and bottom and closed off top |  |
| h. Sealed draperies at sides only |  |
| i. Added closed-top comice board |  |
| j. Used "draft dodger" to seal battom of draperies |  |
| $k$. Installed lambrequin |  |
| 1. Installed heat deflectors on registers beneath windows |  |
| m. Other, plose specify: |  |

3. Jid you make these window treatment changes for: 1. decorative reasons 2. to conserve energy 3. for both reasons
4. Have your rooms seemed more comfortable since the window treatment changes were made? 1. yes 2 , no
a) If you answered yes, how much more comfortable have roons seemed since making window treatment changes? (Please indicate by placing an $X$ on the line.).

| 1 | 2 | 3 | 4 | 5 |
| :---: | :---: | :---: | :---: | :---: |
| поле | not mach | some | quite a bit | reat de |

5. Since making window treatment changes have you been able to lower the tesperature setting on your heating thermostat? 1. yes 2. no
6. Do you plan to make any changes $\underline{O R}$ will you be making any more changes in window treatments to iaprove thein energy efficiency? 1. yes 2 . no
7. Do you have windows with a southern exposure? 1. yes 2. no
a) Since attending the program, are you using windows with a southern exposure more in order to trap solar heat during the day in winter months? ( $X$ on line)

| 1 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| not at all | not much | $\frac{5}{2}$ | some | quite a bit |

$\qquad$
$\qquad$
$\qquad$

36 $\qquad$
$\qquad$
$\qquad$
$\qquad$
8. Have you made any of the following changes in your home in the past three years?
(Circle as many as apply.) yes no Added insulation to:
$1 \quad 2 \quad$ a. ceilings
b. walls

12 c. floors over unheated areas
d. basement walls
e. Lowered thermostat for space heat

12 f. Lowered thermostat on water heater
$1 \quad 2 \quad$ g. Added weatherstripping/caulking
h. Added storm windows

12 i. Added storn doors
12 j . Enclosed an area around home entrances
$\begin{array}{lll}1 & 2 & \text { k. Added foundation plantings } \\ 1 & 2 & \text { l. Added trees for windbreaks }\end{array}$
$\begin{array}{lll}1 & 2 & \mathrm{k} \text {. Added foundation plantings } \\ 1 & 2 & \text { l. Added trees for windbreaks }\end{array}$
12 m . Added trees to shade house in summer
n. Other, please specify:
-

> the following aurstions
about your shalter
$\begin{array}{lll}\text { a) Do you } & \text { 1. own } & \text { 2. rent your home? }\end{array}$
b) Where do you live?

Rural

## Small tawn/suburb

1. House(mobile home) 2. Duplex 3. Apartment
c) Do you pay ut $\overline{1 \mathrm{lit}}$ your landlord? 1. pay own
) What is the temperature setri 4. House (mobile home) $\qquad$ Urban 5. Duplex 6. Apartment
$\qquad$
$\qquad$ someon 7. House (mobile home) 8. Duplex
2. Apartment
$\qquad$ mple, by
3. someone else ,
4. Have you received information from your local county Extension office before? 1. yes
5. no
6. What other sources have shared information with you about energy conservation? (Check all that apply.) 4. Television/radio
$\qquad$ 1. Family 2. Friends 3. Library
7. Adult education through community college
8. Adulc education through high school
-7. Dther, please specify: $\qquad$ - $\qquad$

Providing answers to the following questions is optional.
12. What is your annual

1. below $\$ 8,000$
2. $\$ 16,000$ to $\$ 19,999$
family income?
3. $\$ 8,000$ to $\$ 11,999$
4. $\$ 20,000$ to $\$ 24,000$
5. $\$ 12,000$ to $\$ 15,999$
6. over $\$ 24,000$
7. What is your educational level? 1. grade school completed 2. some high school 3. high school completed 4. some college completed 5. college completed
8. How old ate you?
9. under 20
10. $30-39$
11. 50-59
12. over 65
13. $20-29$
14. $40-49$
15. $80-65$

THANK YOU FOR YOUR ASSISTANCE!

## ESTATE PLANNING WORKSHOP FEEDBACK

Mary Search Berrien County

Ann Ross
Eaton County

> Following estate planning workshops in
> Berrien and Eaton counties, the large majority of participants were able to both recognize the principles needed for a sound estate plan and outline family estate planning goals.

Overview: A series of classes in family estate planning were held in both Berrien and Eaton counties in November of 1979. In Berrien County, 200 people participated in a four-part series; in Eaton County 69 participants braved snowy weather to attend the three-part series. The programs are a cooperative effort involving Family Living Education and Agricultural Marketing personnel. Those teaching the sessions included Agriculture Agents, District Farm Management Agents and Extension Home Economists. Non-extension resource people include attorneys, probate judges, trust officers and life insurance underwriters.

The workshops are designed to provide background information to assist participants in drawing up estate plans. A packet of literature is prepared for each couple or individual enrolled and resource people are on hand to answer specific questions. Since many of this year's participants, in both counties, were from farms, implications farm families must consider in drawing up an estate plan were described. There was also emphasis on the importance of good business management by women --- both single and married.

Methods: In Berrien County, 121 participants ( 65 percent) completed evaluation questionnaires that were distributed at the final meeting; 46 participants ( 65 percent) completed questionnaires in Eaton County. The objectives of these evaluations were to abtain audience characteristics and reactions to the program and an indication of program effectiveness.

Results for Berrien County: Almost half (43 percent) of the participants were under 50 years of age. Over half ( 53 percent) had never attended an Extension program before. Almost all ( 93 percent) indicated that the program lived up to their expectations.

Highlights of participants' perceptions of their knowledge of estate planning following the workshop are:
--86 percent felt they could outline the family's estate planning goals
--99 percent felt they could recognize the principles needed for a sound estate plan
--75 percent indicated they could evaluate the plan recommended by professional counsel
--82 percent could predict the general consequences of establishing a will, trust or gift program

The 70 and over age group was most likely to recognize the principles of estate planning, and those who were employed were more likely to recognize these principles than were non-working participants, 81 vs. 59 percent.

Most (98 percent) of the respondents would recommend the series to a friend.

Results from Eaton County: About half of the responding participants were under 50 years of age. About half had never attended an Extension event before. Over 80 percent of those responding indicated that the series was even more than they expected.

Highlights of participants' perceptions of their knowledge of estate planuing following the workshop are:
--71 percent felt they could outline family estate planning goals
--91 percent felt they could recognize the principles of a sound estate plan
--80 percent felt they could evaluate a plan recommended by professional counsel

100 percent of those responding felt they could now organize estate plans to better accomplish their families goals and objectives

Discussion: The program reached new audiences in both countles --this was the first Extension program for many participants. Since many participants were under 50 years old, the program was effective in reaching people in time for them to make effective estate plans. As a result of the program some participants in both counties have drawn up wills or made changes in estate transfer plans. In Bercien County, several farm partnerships and one or two farm corporations have been fomed. The workshop will be held again this year in Berrien County. In Eaton County, a series will be held in Charlotte area in the winter of 1981 .

ABOUT YOURSELF--(check one)

1. Age:
O under 20
O20-35
O35-50
(50-65
Oover 65
2. Employment status:
OEmployed fulltime (farm)
Q Employed fulltime (non-farm)
OEmployed plus farming
OParttime employed
3. Is this your first Extension program O Yes O No

How many of the 3 meetings did you attend? one two three
ABOUT THE SERIES-- (circle a number or check a box)
4. To what extent can I identify or outline my family's estate planning objectives and goals?

| 3 | 2 | 1 | 0 | 1 |
| :--- | :--- | :--- | :--- | :--- |
| can fully <br> identify |  | 2 | 3 |  |
| cannot identify |  |  |  |  |
| at all |  |  |  |  |

5. To what extent can I describe my present estate plan?

| 3 | 2 | 1 |
| :--- | :--- | :--- |
| can fully <br> describe <br> Comments: | 0 | 2 |
| cannot describe |  |  |
| at all |  |  |

6. To what extent can I predict the general consequences of establishing a will, a trust or a gift program?

| 3 | 2 | 0 | 1 |
| :--- | :--- | :--- | :--- |

7. Do you believe that you recognize the principles needed for a sound estate plan? OYes OUncertain O No
Comments:
8. Can you now organize your estate plan to better accomplish your families goals and objectives?
OYes
Ouncertain
O No
Comments:
9. Can you evaluate a plan recommended by professional counsel?
OYes
OUncertain
No
10. Did this estate planning series come up to your expectations? OYes, even more than $\begin{gathered}\text { Opartially, but lacking } \\ \text { I expected }\end{gathered} \quad \begin{gathered}\text { Ono, a complete } \\ \text { in a few areas }\end{gathered}$
waste of my time
11. What was the most useful part of the program to you?
12. I would be interested in Extension's programs in the following subjects:

Other comments or suggestions:

## HATON COUNTY

COOPERATIVE EXTFNSION SERVICE.
To help us measure response to Cooperative Extension Service programs we ask you to provide the following information (please do not put your name on this form).
please check the program area of this meeting.
() Agriculture
( ) Natural Resources
( ) Family Living
( ) 4-H

1. Are you glad you participated in this Extension sponsored event?
( ) Yes
( ) No
( ) Undecided
2. What benefits do you feel will result from this Extension event (check all that apply)?
__expected increase in personal income or reduced expenses
_ better knowledge
increased ability to provide leadership or participate in community efforts to deal with the situation or problem
_chance to interact with other participants increased ability to work cooperatively with other people in the community
improved services or benefits to the community
no specific benefits
__other (specify) $\qquad$
3. In your judgement was this Extension event a worthwhile activity?
( ) Yes
( ) No
( ) Undecided

If "no", why not? $\qquad$
4. About how many miles (one-way) did you travel to attend this Extension event? miles
5. The following information will be used only to measure Extension compliance with non-discrimination requirements.
a. Race or heritage (check one): _.white _black __Spanish _ Asian or Pacific Islander
b. Sex: __male __female
c. Family income per year: ___ under $\$ 10,000$ \$10-20,000 $\$ 20-40,000 \quad$ __over $\$ 40,000$
Comments or recommendations (use other side if you like):

EXTENSION FAMILY LIVING SURVEY: STATEWIDE INPUT FOR PROGRAM PLANNING

North Region Home Economists and<br>Mary Andrews<br>Evaluation Specialist

Michigan Families want to know how to weather economic shifts and provide for themselves. They want to know how to make their voices count in government. They want to atay healthy and fit . . .

Overview: The Family Living Education Program of Michigan State University's Cooperative Extension Service conducted a statewide survey in 1979-80 to identify major concerns of families. This information was needed to help document needs for Extension educational prograus. Two major efforts evolved: a comprehensive survey of randomly selected households in the northern region of the Lower Peninsula; and, a statewide survey conducted as part of the Statewide Conference on Families (SCOF) follow-up activities. In total, 40 counties participated receiving information from 3010 families.

The purpose of these surveys was to solicit input from potential clientele concerning families' interests in topics related to home and family life. Secondarily, denographic information about the responding families provided input for analysis of differences in preferences based on family characteristics. Another mafor objective of the North Region Survey was to solicit ratings of families' preferences for types of delivery methods and to estimate present patterns of media use. This information was to be used in better understanding the effectiveness of various ways to reach families.

Methods: Two separate but related surveys were conducted. In both cases, questionnaires were mailed directly to heads-of-households requesting completton of the forms and return by mail. In the north region 200-500 questionnaires were mailed per county using names randomly selected from telephone directories; nearly 20 percent of the households contacted returned questionnaires for a sample size of 1727 families. In the general SCOF follow-up survey, questionnaires were distributed primarily through Extension mailing lists. This sample represented 1283 families.

Results: The families in the north region sample included more male respondents than those of the SCOF sample but had similar age and education distributions. The primary differences in the two samples were in their familiarity with Extension. Approximately one in three north region families had attended an Extension event and over 40 percent had received publications from Extension whereas 90 percent of the SCOF sample had received publications from Extension and nearly four out of five had attended an Extension event. Fourteen percent of the SCOF sample were single parent families. When compared to Michigan residents in general, these families are fairly typical, slightly over-representing older families or those with seniors present.

Forty-one separate topics were listed on the questionnaire and families were asked to check up to six "of interest and use to you or your family." Space was also provided for families to add topics of their nwn. Results highlighting most frequently chetked topics follow.

Table 4
RANK ORDER AND PERCENTAGES OF TOPJCS
MOS'C FREOTENTHY CHECKED

| Rank | Topics | $\begin{aligned} & \text { Total } \\ & N=3,010 \end{aligned}$ | $\begin{aligned} & S \operatorname{Cop} \\ & \mathrm{~N}=1,2 \end{aligned}$ |  | $\begin{aligned} & \text { Nor th } \\ & \mathrm{N}=1,727 \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% | \% | (Rank) | \% | (Rank) |
|  | Home Maintenance and Repair | 26.0 | 27.0 | (1) | 25.4 | (3) |
|  | First Aid and Safety | 25.6 | 25.5 | (3) | 25.9 | (2) |
| 3. | Stretching Food Do11ars | 24.2 | 21.0 | (8) | 26.8 | (1) |
| 4. | Weight Control/Fitness | 24.0 | 26.9 | (2) | 21.8 | (8) |
| 5. | Changing Lifestyles to Conserve Energy | 22.9 | 24.9 | (4) | 21.0 | (9) |
|  | Needs of the Flderly | 2: 3 | 23.1 | (7) | 22.3 | (7) |
|  | Money Management | 22.3 | 18.2 | (9) | 25.2 | (4) |
| 8. | Coping with Stress | 21.9 | 23.4 | (6) | 20.7 | (10) |
| 9. | How to Influence Government | 20.8 | 17.5 | (11) | 23.7 | (5) |
| 10. | Energy Efficient Housing | 19.6 | 15.7 | (12) | 22.8 | (6) |
| 11. | Gardening/Food Production | 19.1 | 17.9 | (10) | 19.6 | (11) |

The same items appeared on both listings of the most frequently checked topics with the exception that within the SCOF sample "Developing Skills of Mature Women" ranked fifth with a 24 percent frequency. In spite of the fact that the two samples differed slightly on demographic characteristics and experience with Extension, their interests in educational topics were surprisingly similar. Therefore, these results may be useful in selecting program offerings as they are of interest to both old and new clientele.

Only the north region sample were asked to rate their delivery methods preferences. In rank order the most preferred methods were meetings, television and newspapers -- methods commonly used in the region. When analyzed based on age of respondent, young families seem to prefer the group activities such as meetings, indepth workshop series and day-long events. They also showed a comparative preference for newsletters and self study or correspondence courses. Older families preferred newspapers. Television and study groups showed equal distribution of preferences across ages.

Discussion: With diminishing organizational resources the Family Living Extension Program increasingly strives to target programming to the most critical educational needs of families. To do this a variety of citizen inputs in the form of formal and informal surveys, citizen advisory and planning committees and records of past participation patterns are used to identify needs and mobilize educational resources. These two major efforts to survey Michigan families contributed important information to be used in planning programs and approaches while offering citizens a chance to particpate and make their interests known.

In some cases, new issues emerged such as the visible concern for the needs of mature women and the elderly and the open comitment to not just saving dollars through energy conservation but to changing lifestyles to conserve energy. The interest in learning how to influence government reinforced a new program thrust in Family Living Education. Increasingly, families need to learn how government operates so that they can be informed and participate effectively. With the fast pace of change in our society and a growing understanding of how health is affected by our lifestyles, families want to learn how to manage stress; this too is an expanding program emphasis in Family Living Education. In other cases, the results verified awareness of existing concerns -- stretching food dollars, home production of foods, weight control, home maintenance and repair, and increasing the energy efficiency of housing.

Survey results also help FLE staff choose delivery approaches. By comparing results across counties, opportunities for joint programming are identified. Although it is difficult to predict family participation patterns, these ratings of delivery method preferences provide support for the need for diversity in ways to reach families. Understanding who prefers which methods also helps to anticipate audience characteristics, useful in targeting messages.

Additionally, these surveys provided insights as to who was involved in Extension activities and thus how effective Extension is in reaching out to families. Although these results may not be completely representative based on approximately 20 percent return rates, these data are none-the-less useful estimates.

In summary, through these two tion was secured to assist state
survey efforts a wide variety of informaeffective educational approaches to meet the needs of Michigan families.

## Cooperative Extension Service

 Family Living Education

## 

please help as to better plan for your needs and those of other families by completing and returning this questionnairs. Check or write in the appropriate space to indicate gour cesponse

## EXTENSION FAMILY LIVING SUAVEY

## - INTEREST AREAS fOR EDUGATIONAL MATERIALS OR PROGRAHS

please ( $\sqrt{ }$ ) check tup to 5 of the following topics which may be of interest and use to you and your fimily.

Family and Humsn Development]

1. Understanding child development and behavior
() 2. Developing parenting skill
2. Facing problems of teens
3. Improving marital or family relationships
4. Dealing with domestic violence 6. Surviving as an employed paren 7. Coping with single parenthood
5. Dealing with the needs of elderly persons
() 9. Developing skills and capabilities of mature women
Health
C) 10. Coping with stress and mental health problems
) II. Protecting the family's health selecting and using health care services
6. Preventlog the misuse of drugs
) 14. Knowing first-aid and safety procedures

Resource Management/Coping
() 15. Money minagement and financial planning.
() 16. Changing 1 with less
) 17. Consumer rights E responsibilities ) 18. Producing goods 6 services at home
19. Selection, care and recycling selection, ca
of clothing
( ) 20. Estate planning
) 21. Preparing for retirement
() 27. Developing energy conserving babits
() 23. Choosing and enjoying affordable housing
() 24. Coping with problems of renting
() 25. Increasing the energy efficiency of housing.
() 26. Developing home maintenance and repaif skills
() 27. Improving and maintaining home grounds
() 28. Selecting, using and caring for home apptiances

1. $\qquad$
2. 

$\qquad$
() 29 . Developing organizational
leadership skilts
() 30. Understanding how citizens can influence governmental decisions
() 31 . Understanding public policies and tax issues
() 32. Running for public office
() 32. Running for public office community services

Foods and Nutrition
() 34. Meeting lamily nutritional needs
() 35 . Identifying food fads and misinformetion
) 36. Stretching food dollars
() 37. Weight control and fitness
( ) 38. Understanding special health and diet issues
) 39. Infant and maternal nutrition
) 40. Home gardening $\varepsilon$ food production
) 41. Safe food preservation
() 42. Other $\qquad$
11. PROGRAM DELIVERY PREFERENCES
2. Please rate the following methods as ways adults in your family might learn about famlly and home related topics. Circle the number (2)if method is most preferred. (1) if method is somewhat preferred, or (1) if method is not preferred.
some-
$\frac{\text { mast }}{2} \frac{\text { what }}{1} \frac{\text { not }}{0}$

Participate in a day-long event selecting from a variety of toples
Attend a sertes of classes for in-depth information
Attend a progran or meering on a specific topic Enroll in a self-study or correspondence cnurse
Phone to hear a recorded message
Subscribe to a regular newsletter
Read a newspaper column
Watch a televlsion progran
Participate in a neighborhood or community study group other mefhod
3. What is the best time for adults in your family to attend programs or meetings in the commu

| Female | Male |
| :---: | :---: |
| Weekday | Weekday |
| ) Morning | () Morning |
| ) Aftertroon | () Alternoun |
| ) Eventing | () Evening |
| ) Saturdays | () Saturdays |

4. Would you be more likely to attend programs if child care were provided? ( ) yes, couldn't come without child care
( ) no, wouldn't affect my attendance
5. Please list the television stations you and your family mast of ten watch? Example: Channel 6 Wilm
6. Have yous ever watched Cooperative Extension Servise agents on a regular iv program?



Accent. Chamels 9-10, Ladillac
Pot Pourri, Cliannels, 8-29, Traverse City
Nurtheast Journal, Channel 1t, Alpena
(1)
()
(1)
(1)
(1) 34
( ) 36
() 37
38.
39.
8. Please list the radio stations adults in your family most often listen to:
9. Please list any newspapers which adults in your family read regularly:
 be the best time for you to watch or listen? Check all that are good times for you.

Radio
() early morning (6-8 a.m.)
() morning (8-12 a.m.)
() early morning (6-8 a m.
() morning (8-12 a.m.)
() пекп (12:1 p.m.)
() early aftermon (1-3 p.m.)
() early afternom (1-3 p.m.)
() late afternoon (3-6 p,m.)
() late afterncon (3-6 p.m.)
() dinner (6-7 p.m.)
() dinner (6-7 p.m.)
( ) night (7-11 p.m.)
41. $\qquad$ 42.

## IV. PERSOMAL AND HOUSEHOLD IMFORMATIOM

This information will be used to help us undersiand how people with different characterlstics respond to this questionnalie.
15. Your sex: () male
16. Your age

| () | female |
| :---: | :---: |
| () | under 29 |
| ) | 30-39 |
| ) | 40-49 |
| () | 50-59 |

() llth grade or iess
() high sehool graduate ) some sathol graduate
() colleqe araduate
) graduate deqree
() 60 or over
18. Number of adules in household: Are there any seniors (over 60) in your housetwold? idnes fine
19. Number of children in household:

Are there any infants or todders in householdi Are there any preschomers (3-5 years)? Are there any elementary aged ( $6-10$ years) Are there any middle school aged (ll-i4 ypars)? (Jyes (ino Are there any high school aned or young adults fiyes (ino (15-21 years)?
20. Occupation and employment status of head(s) inf ronsehold:

63
54 .
$\qquad$
$\qquad$
 IS. Your sex:
ning beyo

## 1II. EXPERIENCE WITH EXTEHSION

11. What do you know about the Cooperative Extension Service? (check all that apply.)
( ) Never heard of Cooperative Extension before recelving this survey,
( ) Have heard or read about Cooperative Extention programs. $\qquad$
12. 

( ) Have received information from Conperative Extension througla radio. TV or newsletters.
() Have received publications or called the Cooperative Extension office.
() Have attended a Cooperative Extension program or visited the Cooperative Extension office
() Children in the Fomily werelare 4-H members.
() Adults in the familiy were $4-\mathrm{H}$ members.
() Adults in the family were/are 4-H leaders.
() Self or spouse was/is member of MIchigan Association of Extension Homemakers.
() other $\qquad$
12. In general, how would you rate your overall involvements with Cooperative Extersion programs?
() extensive
() considerable
( ) moderatn
() limiled
() nome 60
$\qquad$
13. Are you presently on an Extension mailing list? (lf you would like your name placed on a Family living Education maliting list, please send your name and address along with this form or separately to the address provided.)
() yes
() 0
() mit sure
61
$\qquad$
14. Has Cooperative Extension helped you? Please tell us how in any comments you would like to make:

FIE GPPER PRNINSUTA TV AUDTENGF: SURVFY

| Aune Nolson | Tinda Masters | Mary Luttinen |
| :--- | :--- | :--- |
| Gogebic Ontonagon | Dickinson \& Iron | Marquette |
|  |  |  |
| Susan Thomas | Cecile Turner | Barbara Yeakel |
| Dickinson \& Iron | Delta, Schoolcraft, | Houghton, Keweenaw, |
|  | $\&$ Menominee | $\&$ Baraga |

Two-thirds of a sample of viewers of the family living portion of "U.P. Today" report that they use ideas from the program; two-thirds would be more likely to wateth if they knew the topic wheat of time.

Overview: The Upper Peninsula TV survey was initiated to provide information about the outreach potential of a weekly Extension TV program that requires considerable staff time and effort to produce. "U.P. Today" is a daily 15 minute program airing after the noon news. The Cooperative Extension Service appears one day per week within this series. The objectives of the survey were to identify the number of characteristics of the potential audience and to estimate the interest value, and educational effectiveness of programs. Information obtained is to be used in making program planning decisions concerning the use of TV in FJE progranming.

Methods: Under the leadership of Aune Nelson, six U.P. Extension Home Economists participated in the survey. A telephone interview format was chosen and questions were designed by an MSU communtcations graduate student and the Extension Home Economists. A systematic random sample of one out of ten names from Extension Mailing lists were secured. Calls were made by trained FLE program assistants, Extension study group officers or volunteers during February through May of 1978. Familtes were contacted from 11 counties in the TV broadcasting area. In most countles the calls were made at the same time of the day as the airtine for the TV program. The resulting sample of 272 respondents represents approximately 10 percent of the mailing lists in the counties involved. Approxinately 16 percent of the calls went unanswered.

Results: The majortty of CES viewers are female (99 percent) and residents of farms or non-farm rural areas ( 54 percent). The age range includes 27 percent under 40 , 35 percent from $40-60$, and, 38 percent over 60 years. Seventy-one percent had high school or less education. of the total sample, 50 percent did not have children living at home; 16 percent have preschoolers; 25 percent have elementary school-aged children and 31 percent have teens or young adults in the home.

Approximately one-half ( 51 percent) of the sample reported watching the CES portion of the series daily or uccasionally. In reviewing the questionnaires of respondents "not watching", an average of 39 percent noted that they were not able to watch. Using this figure to adjust the potential audience size, an average of 65 percent of those able to watch do so; 35 percent do not watch. It was estimated from the 51 percent of the sample who view the program that approximately 1,387 Extension users watch the program. Based on the TV audience viewing projections, 4,500 persons watch the station at that time of the day. An estimate of actual outreach would fall in between 1,400 and 4,500.

Ninety-three percent of the respondents watch the FLE presentations; a substantial proportion also watch the $4-\mathrm{H}$ ( 66 percent), AG ( 64 percent), or Natural Resources ( 59 percent) presentations offered on alternative weeks once a month. Forty-eight percent of the sample who watched answered "yes" that they do plan ahead to watch the program. In terms of educational impact, 36 percent of the sample rated the program information as being "very useful" for their family and another 57 percent rated it "somewhat useful." One hundred percent of the sample noted that the information would be useful to other families. In terms of program impact, 67 percent report using ideas from the program and 47 percent report having requested a bulletin or information announced on the program.

When asked where they received information about home and family life the following sources were listed in rank order:

| Magazines | $55 \%$ | Cooperative Extension | $16 \%$ |
| :--- | :--- | :--- | ---: |
| Newspapers | $41 \%$ | Community Schools | $11 \%$ |
| County Events | $27 \%$ | Television | $9 \%$ |
| Books, Library | $19 \%$ | Radio | $5 \%$ |
| Church | $17 \%$ | Friends | $2 \%$ |

Of the 135 respondents offering programming suggestions, 42 percent wanted to see articles in the foods and nutrition area, 36 percent in crafts and sewing, 22 percent in home decorating and cleaning. Interestingly, topics of gardening, plants, wildife and natural resources comprised 22 percent of the suggestions.

Respondents were also asked if they would be more likely to watch if they knew the topic ahead of time. Sixty-four percent said "yes"; 16 percent said "maybe"; and 21 percent said "no." Of the methods offered as ways to announce topics ahead of time the most frequently mentioned out of 182 suggestions were: Extension newsletters ( 30 percent); newspapers ( 24 percent); TV (19 percent); and radio (10 percent).

Discussion: This sample of viewers does not look to Extension as a primary source of information on home and family life. Neither do they perceive TV as a source of educational inputs. These data may suggest that the viewers perceive Extension and the program as useful but not critical in perspective to their total needs for information and education. Large numbers of viewers are motivated to receive Extension information. Therefore the program may be serving an important public relations and information dissemination role. If the program were given greater visibility by maintaining a consistent time spot, announcing topics ahead of time, or getting complimentary articles in newsletters and newspapers, this progran's audience might grow. Incorporating a greater variety of topics and materials might also attract more viewers.

Since confusion seems to be present regarding the visibility of Extension on this program, it may be that a more purposeful attempt to establish a weekly time spot for Extension needs to be made. This may include providing a similar opening and closing format, greater use of the CES logo, and a greater recognition of Extension personnel. Such visibility would serve the station and the community by creating and reinforcing the image that an educational resource for everyone is available in Extension.


Completion Date
1.D. number - _ - _ -
1.__Do you watch the "Upper Michigen Today" show on Chanael 6 WLDC-TV?
(1-1:30 p-n. every day)
Yes, occabioaslly $\frac{2}{n g}$, so to quescion $\frac{3}{17}$

Do
2. Tuesday?

Yes, every weak 1 ;
Yes, occasionally 2
Mo, never 3
3. About how many times in the last wonth have you watched?

Do you watch if it's the $\qquad$ program?

\section*{Asticulture <br> Natural Resources 4Family Liviag/tome Econoaic <br> | Yes 1 | No 2 | Sometisea |
| :---: | :---: | :---: |
| Yea $\frac{1}{1}$ | NO 2 | Sometimas |
| Yes I | No $\frac{2}{2}$ | Sometimes |
| Yes | $\mathrm{HO}_{2}$ | Scontime 3 |

8._-_ Yo you

Yes 1
! No 2

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The staff person is trying to presant rimaly information. During the paet fer montha the protrans have been on $\qquad$ which did you viev?
$\qquad$
10.
11.$\xrightarrow{3}$
4.
-5.
-6.
-7.



How uneful ta you van this Hmily Livias informetiont 12. Very ueaful 1; Scmatat ueffur 2 Commata: $\qquad$
you think this informetion on Fanily Living in useful to other fanilies?

Cownents: $\qquad$
$\qquad$

Have you ever used any information or idens presented on the pragram in your own howe or wich your fanily?
$\qquad$
If Yee, how 14.
$\qquad$
 thead of timat

What topics would you like to watch??
10.
(books, magazines, mawtpaper, commaity echoolf, church, CES county events)
$\qquad$
out county Extension Home Economist and I mould like to chank you for your opfinione. Eut in order to gain a perspuetive of the tudience reaponding you for your opinione Eut in order to gain
would you anawer a Eew demographic question?

Of the following categories whith describet where you live?
18._ on a farm 1; in the country 2; in a amell tom 3; in a city 4 _ 18.

Where would your age fall in these categorien?
19. under 40 1; $\quad 40-60$ 2; ovar 603 $\qquad$
20. (do not ask) max of respondent - female 2; male 2 2 20

Of the following categorian which batet dencribes your educational levelt
21. Le. lest than high school 1: high school graduate 2: $\qquad$ 21. some college 3: collega graduate 4

Do you have children living at hone? If yef, what are their ages?
22._. No children 1; Preachool 2 ; 6-12 yre 3; teen a older $\underline{4}$ $\qquad$
Our howe aconomist urites a free monthly newslecter, would you like to receive it?
23._ Yes I; No 2 $\qquad$
If yes, you have 2 options to get put on the mailing list --

1) You send in your request with yout name and address or
2) I could take the information for yout. Which do you prefer?
3) Send your requast to $\qquad$
CES address
4) Write down on mparate sheet

If you vonld want a copy of the findings of this nurvey junt and your requent with your name and address to CES addreas

Again, I thank you for being pert of chia survay.

# I CAN BECAUSE I KNOW I CAN: IMPACTS OF SELP-ESTEEM CLASS 

Cathy Gallagher, Extension Hone Economist Mary Andrews, Evaluation Specialist

Based on test scores of a mandom sample of participants in a self-esteem class, significant positive changes in self-esteem and satisfaction were reported

Overview: "I Can Because I Know I Can" is a class designed for mature women to Increase self-awareness and self-confidence. Created by EHE Cathy Gallagher and communications specialist Carol Kent, the class was first taught at College Week in 1977 and repeated in 1978 with 245 women participating. Class materials have been provided to numerous groups in various counties and have been distributed in a self-teaching packet format.

Methods: In order to objectively document changes over time, an attitude scale was developed to measure self-acceptance, self-confidence and (non)readiness for change of the 245 participants; 220 completed a pre-test on the first day of class. A randomly selected group of 110 participants were mailed a follow-up questionnaire six months after the class.

Results: The original and follow-up scores of 58 respondents were submitted to a dependent T-test to determine if differences were significant from zero or "no change". The results were as follows:

Results of Tests of Differences on Original and Follow-up Self Esteem Scores
$\mathrm{N}=58$

Original
Follow-up

Mean S.D. Mean S.D. Mean Difference

| Self-Confidence | 13.8 | 2.4 | 14.8 | 2.7 | +1.0* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Self-Acceptance | 13.9 | 2.1 | 15.4 | 2.1 | +1.5* |
| Self-Esteema | 27.7 | 4.1 | 30.2 | 4.2 | +2.5* |
| Readiness for Change | 11.9 | 2.4 | 12.8 | 2.6 | +.9* |
| acombined scores for self confidence and acceptance |  |  |  |  |  |
| *each of these diff level of probability | nc | re | 19 | rent | at |

As shown positive changes were noted on all of the scales, indicating that self-esteem had improved for these participants. The scale "readiness for change" was created to measure the degree to which individuals were satisfied with their lives and thus less likely to feel the need to make changes. The positive change on this scale indicates that persons with improved self-esteem also had improved satisfaction with their lives.

Respondents were also asked, both on the pretest and follow-up questionnaires, if they anticipated (pretest) or actually nade (follow-up) any major changes in their lives. While $78 \%$ anticipated making a major change, $48 \%$ of the sample actually had made at least one major change in their lives since the class. A positive relationship was found between changes in selfperception and actual behavioral changes. That is, women who made major changes in their lives had greater positive changes in self-esteem than those who did not make major changes.

Discussion: The "I Can Because I Know I Can" helps mature women explore hidden talents and evaluate less productive role patterns. Although selfesteem is a difficult concept to measure, reports by participants and actual behavioral changes indicate how the experience helped them to do things they always wanted to do and change their outlook on themselves and life in general. The fact that women who made major changes in their lives also had the greatest changes in self-esteem, suggests that self-perceptions may be key indicators of how women approach life events and take control over their lives.
bates of workshope being evilunted: Anvust 7,24, 23, 29, 1978
EVALDATIOS OF "I CAA BECAESE I WNOH I CAB" WONXSHOFS
Part A: general: piease check the box which bett describes pour feelinge:

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. I feal tha gmount of information given at the individual eatnions was.
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3. I feel chat the cime allowed for group discussion and interaction tas:

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Juat righe

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Too much
Comente :
4. I attended thate workahop *eselcos:
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\hline 12 & August 14th \\
\hline 13 & Auguat 21st \\
\hline \$4 & Auguet 28t \\
\hline
\end{tabular}
5. Do you think you wili be able to uea the information from thepe workshops? If yes, how?No
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On che jab with ciients
on the job with staff.
Hith the people I aasist as a volunteer.
In of community activitios.
other, please explain:

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\(\qquad\)
6. Plasas indicate by checking the appxopriace column, the degram to which your parcicipation in the aelif-eatent worknops...
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\end{gathered}
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\begin{aligned}
& \text { TO A } \\
& \text { GREAT } \\
& \text { EXTENT }
\end{aligned}
\] \\
\hline A. helped you better understand the underlying concepts about self-eateer. & & & & \\
\hline B, helped you better understand the impact your behaviors have on others around you. & & & & \\
\hline C. strengthened your knowledge base. & & & & \\
\hline D. helped you understand the importance of facing uncealiatic and realistic fears. & & & & \\
\hline E. helped to sctengthen your ans selfconfidence. & & & & \\
\hline E. increased your knowiedge about how your "self-कsteem modeling behavior" setves as an example and incentive to others around you. & & & & \\
\hline G. helped you understand the impact the behavior of others hat upon yot. & & & & \\
\hline H. helped you identify your serengths. & & & & \\
\hline I. belped you 1dentify new methods/ approaches to use in your work an a voluncear or with your clients. & & & & \\
\hline J. challenged/atianulated your chinking. & & & & \\
\hline K. gave you information to help you cope with changes in your ilfe. & & & & \\
\hline L. helped you underatand better the reas sons why changea in your life have such tmpact on your own feelings about "self" & & & & \\
\hline H. has increased your tolerance/patience with people who see situacions differently than you do. & & & & \\
\hline K. increased your level of self-acceptance. & & & & \\
\hline 0. heiped you to evaluate your own behaviors/attitudes. & & & & \\
\hline P. 1ufluenced you to make behavior changes in your fanily life. & & & & \\
\hline
\end{tabular}

Other Comments: (Please tedicata any ocher waya your invoivemant in the eelf-
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part b: EVALUATLON of horksheets, FILNs/SLIDES \& LESSON TOPICS
pleace indicate by checking the appropriate boxes how valuable the workaheeta, filma/aliden and lecaon topica ware to you and whether you would use thes ac a ceaching cool with your family, clitenta, percona you aogiot as a volupteer, or a group to which yous belong.

HLU/SL.IDES
1. Flie - "You Can Pack Your Oun Chute".
2. S1ideo/tape: I SEE STRENGTH (building enif-confldence - Parent'a Kmgazine nateriala.
3. Slidesfcape: vulture
4. Ellans Johnny Lingo
3. Barkedale Self-Reteem Capel (previewed briefly during workehop i2)
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Valuable
\end{tabular}} & \multicolumn{6}{|l|}{In this a good rool for teaching.} \\
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& \text { Mombers }
\end{aligned}
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\hline & & & & YES & mo. & YES & 1 W & EES & W0 \\
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\end{tabular} conerents: \(\qquad\)

MORKSHEETS
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\hline Q. Ann 1 Someone thot & & & & & & & & & & \\
\hline 9. 1 An Someone Who. & & & & & & & & & & \\
\hline 10. Johari's uindow & & & & & & & & & & \\
\hline 11. Coping with Change. & & & & & & & & & & \\
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\end{tabular}
11. Coping with Change COHEENTS: \(\qquad\)

\section*{ESSSON TOPICS:}
12. How Hany Squares Do You See? (hapdout)
13. Self-tsteen: What It Is (Discussion, no hapdouts)
14. The 01d/Youns Yonan (hapdout)
15. Bibliography of suggested readings
16. The IALAC Sign and Story
17. Stratagies for self-Acceptance
18. How to give eritician (discursion on last ns sht)
19. Grading Bandshaken exercise
20. "5 Thinge I Value" exercise
21. Coping with Change diecuastion
22. Coments from group memberd and
group discusstions.
coenents:
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Somewhat \\
Valuable
\end{tabular}} & \multirow{3}{*}{Very Valuable} & \multicolumn{6}{|l|}{Is this a good tool for teaching.} \\
\hline & & & & \multicolumn{2}{|l|}{\begin{tabular}{l}
Panfly \\
Heabere
\end{tabular}} & \multicolumn{2}{|l|}{Clienta or persons you aide as a volunteer.} & \multicolumn{2}{|l|}{Group to which you belong:} \\
\hline & & & & YES & W0 & YES & 10 & YES & 0 \\
\hline & & & & & & & & & \\
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\(\qquad\)

\author{
Julia Micheal \\ Emmet County
}

After a year of operation, 90 percent of those members surveyed reported saving money; 68 percent would like to see the co-op expand.

Overview: Sixty percent of Emmet County families are in the \(\$ 10,000 /\) year and under income bracket; over 12 percent of the households are below the poverty level. With double digit inflation facing families, it is imperative to help them live and nourish themselves within their means.

In the fall of 1978, a food buying club, Levering Food Cooperative (LFC), consisting of 50 members, was established by the people in the north end of Emmet County with leadership from EHE Julia Micheal. The initial establishment of the coop was done through a series of monthly meetings for the period of one year. Resource persons included CES agents, university specialists and others in the field of alternative food delivery systems. Average attendance at these meetings was \(35-50\) rural families of varying economic levels. A board of directors and by-laws for the organization were established. The coop currently consists of 60 members.

Methods \& Results: After one year of operation, evaluation forms were mailed to all 50 members; 25 ( 50 percent) were returned.

In terms of attitudes toward LFC, the following findings were reported:
-- 68 percent felt that a food coop can help families fight inflation and would like to see LFC expand with more direct marketing from farmer to consumer
-- 62 percent plan to continue as members
-- 50 percent feel that they have benefitted nutritionally
-- 81 percent reported they have been able to enjoy some foods that they otherwise would not purchase
-- 90 percent felt they had saved money, with savings ranging from 10 to 50 percent of the food budget.

Discussion: LFC has been cited as an example of a limited income food cooperative in the Governor's Report for 1979. As a result of the success of LFC, workshops designed to help organize co-ops have been held at Michigan State University and North Central Michigan College in the Fall of 1980.

Additional benefits for those associated with the co-op include: increased understanding of the principles of cooperatives; development of leaderhsip skills; and interest in their community.

More extensive evaluation of co-op members to determine dollars saved, changes in buying and eating habits, and attitudes toward nutrition is currently in progress.

\section*{IVAI,UATLO: HF LEVERING FOOD CO-GP}

Please fudicate fow you feel about the Food Co-op by responding, to the following tatements. Circle your response.
1. There is a need for the Food Co-op as an aid to families in the area.
2. A Food Corop in our area can help families save money.
3. Ny family has benefited in terms of nourishment since joining the Co-op.
4. I have become more community minded as a result of the Food Co-op.
5. I wauld like to see the Co-op expand and include more direct marketing from farmer to consumer.
6. I am planaing to continue as a metmber of the co-op.

15. Would you like to see the co-op expand?


\title{
)houschold gooda and fur \\ () car, truck accessories \\ () housing supplies \\ () other
}
16. How much time have you contributed to co-op activities this past year? Estimated hours \(\qquad\)
17. How much money did you spend on Co-op purchases this pasc year? Approximate average per month: \(\qquad\)
8. How long have you been a member of the Corop?
7. The quality of goods purchased through the Co-op has been excellent.
8. The Co-op is now rumning smoothly and efficiently.
9. I see a need for more education about co-ops for members.
A.

A U D
SD
.0. I would recommend that other families and
SA
\begin{tabular}{lllll} 
SA & A & U & D & SD \\
SA & A & U & D & SD \\
SA & A & U & D & SD
\end{tabular} commanities organize or join food co-ops.
11. How have you benefited Erom the Co-op?
12. Have you been able to save money through Go-op buying?
() yes, some
() yes, a great deal
( ) no, not really
Approximately, how much? \$
13. Have you been able to enjoy some food through the co-op that you wouldn't usually buy?
( ) yes
( ) no If yes, what items?

\footnotetext{
( ) meats, fish, poultry
() dairy products
() fruits or vegetabies
() breads, cereals
() other
() breads, cereals
(.) other.
}
14. How can the co-op be improved?

\author{
Anita Dean
}

Foods \& Nutrition Specialist

A sample of participants in a weight control program report an average weight loss of \(1 / 2 \mathrm{lb}\). per week and a commitment to practice good eating habits

Overview: "Lighter and Livelier," a series of classes in weight control designed to teach participants how to modify their eating habits without a special diet, has been taught in 31 counties to over 1600 people in 1979-80. A shortened version of the series was taught during College Week to 120 people. Seventy-seven volunteers have been trained in 22 counties to assist in reteaching. In addition to series offerings, over 100 single classes were taught to more than 1500 participants bringing the total "Lighter and Livelier" contacts to over 3200 for the year.

In 1978-79, sixteen hours of in-service training on weight control, coordinated by Food and Nutrition Specialist Anita Dean, was completed by 48 Extension Home Economists. Topics discussed by experts in medicine and phys1ology, as well as nutrition included "Prevalence and Risks of Obesity," "Behavior Modification," and "Dietary Management." The goals of the training program were to enable participating Extension Home Economists to: 1) offer one or more series of classes on weight control on an annal basis using reliable references and format suggested during training; 2) provide those wanting to lose weight with reliable nutrition information and behavioral modification tools to achieve and maintain ideal weight; 3) train volunteers (preferably nurses and dieticians) to work with other organized weight control groups in the community.

Methods: "Lighter and Livelier" has an ongoing evaluation component built into the system. Pre and post tests are designed to determine participant characteristics, as well as to document behavioral and weight changes in individuals enrolled in the series. The evaluation procedure was computerized in 1979 and computer test forms were sent to all Extension Home Economists in the state.

Results: Based on a sample of 135 participants (mostly female) who completed pre and post tests in 1979-80, the average participants were 45 pounds overweight and had a weight problem for nearly 20 years; six in ten were very comnitted to trying to lose weight.

Although only about 28 percent of the sample reported reaching the goals they had set for themselves during the time period, almost all (99 percent) reported making changes in their eating and activity patterns. For the sample, the following changes were reported following participation:
-- 71 percent are more committed to practicing good eating habits
-- 58 percent choose fewer calorie foods and beverages
-- 57 percent eat more fruits and vegetables
-- 54 percent eat fewer snacks
-- 47 percent have reduced fat intake
-- 40 percent have adopted more desirable eating and activity patterns for their situations.

In terms of weight loss, the participants lost an average of six pounds per person in a \(8-14\) week time frame ( 810 pounds total).

Participants rated the Extension-sponsored program as better than other programs they have known with respect to providing usable suggestions ( 73 percent), having knowledgeable leaders ( 83 percent), and presenting credible information ( 69 percent). Fifty-three percent rated it as better than other programs in its ability to motivate participants to lose weight.

Discussion: Although the actual weight loss was less than participants had hoped, the goal was to move people into longer lasting less fluctuating patterns of weight control. Recognizing that weight control is a continuous problem for many people, 66 percent of the participants noted they would like the continuing support of a weight control group; 24 percent were willing to help start one in their communities and 15 percent had already foined or created one.

Dietary guidelines issued in 1980 by the U.S.D.A. have reinforced the need to achieve and maintain ideal weight with weight control and reduction in the incidence of obesity major objectives of dietary guidelines. Achievement, however, is difficult for a large number of people who resist changes in lifestyle. Nationwide attempts to prevent obesity in children and adolescents might provide a new approach to this difficult problem. Extension might emphasize a family-centered approach to obesity since family members often share this problem.

17. How do you think your weight problem has affected your activity patterns?
Odoesn't affect my activity
Omakes me a little less active
Omakes me much less active
Omakes me a little more active Omakes me much more active
18. What do you think your concern about your weight has cost you in diet plans, diet products and food supplements in the past month? \$
in the past year? \(\qquad\)
(think about special higher costing diet foods, exercise or fitness programs, equipment, food supplements or diet pills, memberships in Health Spas.)

\section*{WEIGHT CONTROL INTERESTS}
19. What would you like to weight? \(\qquad\) pounds
20. What change are you hoping to make?
gain \(\qquad\) pounds in \(\qquad\) weeks
lose \(\qquad\) pounds in \(\qquad\) weeks
maintain \(\qquad\) pounds in \(\qquad\) weeks
21. How committed are you to really make changes in your diet or activity patterns to control weight and increase fitness?
Overy committed
Omoderately committed
Onot really, just interested in the information Onot really, I'm concerned for others in my family
22. (optional) What percentage of your total calories are coming from fat in your diet? Use the fat Counter Guide to determine percentage \(\qquad\) \%

Date \(\qquad\)
Respondent \# \(\qquad\)
County \(\qquad\) 000000000 6OOOOOOOO 600000000
600000000
for office use

\section*{LIGHTER AND LIVELIER}

\author{
WHERE ARE WE NOW?
}
family living education, cooperative extension SERVICE . . . Programs are open to al.I without regard to race, color or national origin.
1. Your age: \(\qquad\) years
2. Sex: \(O\) male \(O\) female
3. Present height \(\qquad\) Present weight \(\qquad\)
4. What is your ideal weight based on the chart?
\(\qquad\) pounds
5. Have you had a physical check-up in the past two years? Oyes Ono Oone is scheduled for near future
6. Do you know your: YES NO
blood pressure? blood cholesterol level? triglyceride level?
\begin{tabular}{ll}
O & O \\
O & O \\
O & O
\end{tabular}
7. Has a physician ever recommended that you control your diet or weight?

8. Has a physician ever recommended that someone in your family control his/her diet or weight?
9. Number of other family members concerned about weight problems? \(\qquad\) number. Other dietary problems related to health? \(\qquad\) .
10. Are there people in your family (or friends) willing to participate with you in weight control? Oyes. Ono Omaybe
11. In the past have you used any short-term popular diets to lose weight such as, high protein, low carbohydrate diets, grapefruit diets, etc.?
Oyes
Ono
Omaybe
12. Are you presently participating in any other weight control group?
Oyes
Ono
If yes, name of group
13. Have you ever belonged to a weight control group, health salon or group fitness program in the past? Oyes (1)no If yes, please list which group(s) and rate your level of satisfaction with your participation:

14. How long do you feel you have had a weight problem?
\(\qquad\) years
15. How would you rate your ability to control your weight in the past?
Oit has always been out-of-control.
Oconstantly on and off diets with periods of control and loss of control.
Omostly under control but takes constant dieting and care.
Omostly under control but need to lose accumulated weight over recent past.

\section*{EFFECTS OF WEIGHT PROBLEM}
16. How do you think your weight problem affects your personal feelings of acceptance and confidence?
Ohas no effect on me.
Omakes me feel somewhat less confident and at ease
Omakes me feel much less confident and at ease.
Omakes me feel somewhat more confident and at ease. Omakes me feel much more confident and at ease.
II. What have your weight control efforts these past weeks since attending this program cost you in dollars, savings or expenses?saved a little
saved considerably
spent a little more spent considerably more
\(\qquad\) estimated amount estimated amount

List any major changes in expenditures:
12. Do you feel that you need the continuing support of group meetings to keep to your weight control plans?
Oyes, definitely
O yes
Ono
if yes, would you be willing to help form such a group? \(\bigcirc\) yes \(O\) no \(O\) already in one
13. How would you compare this program sponsored by the Cooperative Extension Service to other weight control programs or diet plans . . . (please rate this program by darkening the appropriate column)
1. ability to motivate me to control weight
2. useable suggestions
\begin{tabular}{|c|}
\hline \\
\hline \multirow[t]{2}{*}{} \\
\hline \\
\hline  \\
\hline \multirow[t]{3}{*}{} \\
\hline \\
\hline \\
\hline
\end{tabular}
3. accuracy and credibility of information
4. knowledge of leaders
5. people that are fun to be with

14. (optional) What percentage of your total calories are coming from fat in your diet? Use the Fat Counter Guide to determine percentage \(\qquad\) \(\%\)

Cooperalive Extension Service
Michigan Stata Universily and U.S. Depariment ol Agriculture Coroperating. Enst Lensing, Micthigan 48824
Family Living Education
1. How successful were you in following your plans for improved eating habits?

EATING HABITS

Goal 1.
Goal 2.
Goal 3.
2. How successful were you in following your plans for changing activity patterns?
Days I met my goal
Goal 1.
Goal 2.
\((1)\)
Goal 3.
( )
3. What is your present weight? \(\qquad\) pounds
4. Were you able to meet your goals for weight control?
Oyes

Ono

5. What did you learn from this experience that could help you control your weight in the future? A.
B.
C.
6. Did any other family members or friends work with you to control weight?

> O yes
Ono
7. Do you feel that you have made substantial changes in your habits and activities to continue to improve health and fitness? O yes, very much so

Oyes, to some extent
Ono

I I I I I! IIIII II i III II
8. Please answer the following items by thinking "to what extent did participation in this program help me in the following ways . . .
(darken in the circle in the appropriate column)

1. I am satisfied with my ability to control my weight.
2. I eat fewer snacks.
3. When I eat snacks I choose more nutritious and lower calorie snacks.
4. I have reduced the total amount
of fat in my diet.
5. I buy fewer empty calorie foods
of fat in my diet.
5. I buy fewer empty calorie foods and beverages.
6. I am more likely to plan meals in advance and shop from a list.
7. I use non-food rewards to im prove my eating habits.
8. I have identified some of my undesirable eating and activity patterns and adopted new patterns.
9. I am eating more vegetables and substituting fruit for higher caloric desserts.
10. I am eating more poultry and fish.
11. I feel peppier and more energetic today and am more active.
12. I feel more attractive and more comfortable in my relationships with other people.
13. I have a greater interest and commitment to continue to practice good health and eating habits.


0 0
9. How difficult was it for you to follow your weight control plans?
O very difficultsomewhat difficult not very difficult
Orather easy
O very easy

\title{
MASTER CANNERS - VOLUNTEERS IN FOOD PRESERVATION EDUCATION \\ Carolyn Lackey \\ Food and Nutrition Specialist
}

Nearly 100 participants completed 18 hours of classes to become certified master canners in 1980 and, collectively, volunteered over 1100 hours to help others in the area of food preservation.

Overview: As the economy worsens more and more families either return to or want to develop for the first time basic food preservation skills. Each year as the canning season rolls around, Home Economists brace themselves for the onslaught of calls and requests for classes. Piloted last in 1979 in 8 counties, the Master Canner program was revised and expanded for use in 14 counties in 1980. The intensive training program of 18 class hours and satisfactory completion of a knowledge test launches master canners-volunteers who with manual, apron and lots of enthusiasm serve as teachers, demonstrators, helpers and advisors. Back up services are provided by the Home Economists and Campus based Foods and Nutrition Information Center. Costs of the program, consistent across counties, averaged \(\$ 20\) per person for notebooks, purchased bulletins, produce and canning supplies.

Methods \& Results: Participation data was collected from 9 of the 14 counties participating in 1979-80. Of 111 individuals who entered the Master Canner program, 89 percent successfully completed the graduation requirements. Three percent of the participants were male and four percent were minorities. Three-fourths were between 22 and 40 years of age, and one fourth were 41 years or over. As in the previous year's pilot a range of prior food experience was reported. Forty-three percent had less than 2 years of food preservation experience, twenty-two percent had from 2 to 5 years of experience, thirty-five percent had over 5 years of experience. Educational status was reported as follows: 20 percent completed high school; 25 percent some college; and 43 percent completed college.

At the time of this report Master Canner graduates are still involved in contributing volunteer time. For 72 Master Canners the total time volunteered has already exceeded 1101 hours (an average of over 15 hours) or \(\$ 3500.00\) worth of personnel effort. Their major collective contribution was in giving individual help, providing information and manning displays at fairs and markets, assisting with food preservation demonstrations, and answering telepone calls in county CES offices on food preservation.

Discussion: Master Canners are making a major contribution to the FLE program and the community from which they serve. Not only do they release the Home Economist for other work, they actually seek out new audiences and bring Extension into new areas of the community.
master canner
Expense sheet for \(\qquad\) Unit
\begin{tabular}{|c|c|c|c|}
\hline Item & Quantity & Unit cost & Total Cost \\
\hline \multicolumn{4}{|l|}{Foods \& Seasonings} \\
\hline \multicolumn{4}{|l|}{1.} \\
\hline \multicolumn{4}{|l|}{2.} \\
\hline \multicolumn{4}{|l|}{3.} \\
\hline \multicolumn{4}{|l|}{4.} \\
\hline \multicolumn{4}{|l|}{5.} \\
\hline \multicolumn{4}{|l|}{6.} \\
\hline \multicolumn{4}{|l|}{7.} \\
\hline \multicolumn{4}{|l|}{8.} \\
\hline \multicolumn{4}{|l|}{9.} \\
\hline 10. & & & \\
\hline & & & tal \\
\hline
\end{tabular}

Equipment
1.
3.
4.
5. 5 .

Subtotal



COOPERATIVE EXTENSION SERVICE

\(\qquad\)
\(\qquad\)

\section*{Family Living Education}

\author{

}

\section*{MASTER CANMER ACTIVITY RECORD FORM} Please keep a record of your volunteer activities so that the Cooperative
Extension Service can continue to offer programs such as the Master Canner Program. This activity record should be malled to your Extension Home Economist at the time intervals specified by the EHE.

THANK YOU FOR YOUR VALUABLE COMTRIBUTION TO YOUR COMANITY!
Please use the following categories when possible to describe your activity so all Master Canners' form can be collected for county and statewide reports.

ACTIVITIES: PROGRAM/GEMONSTRATION INOIVIDUAL HELP MARKET OR FAIR INFORMATION BOOTH TELEPHONE CONTACTS

PREPARING HANOOUTS
OTHER (Please specify under the activity column
Following is an example of a filled in activity card.
\begin{tabular}{|c|c|c|c|c|c|}
\hline ACTIVITY & DATE & FOOD PRESERVATION TOPICS COVERED & ( PEOPLE CONTACTED & SPECIFY ANY PARTICULAR AUOIENCE & AMOUNT OF TIME \\
\hline teleptone. contacts & 7/2 & Germel & 7 & Mene & / At. \\
\hline fair booth & 7/4 & ach food preservation & 80 & noter & 4Y hes. \\
\hline proyrem/clencostratis & \[
1 / 16
\] & Canning vegoteden & 15 & low ineome housing gromp & \(2 y_{2}\) hro. \\
\hline teleatre cantucto & \[
8 / 20
\] & general & 8 & Ferte & / An. \\
\hline farmuis matat & \[
9 / 50
\] & freenimg trecito and ventiblew & 70 & Thoue & 2Y/4ea. \\
\hline individuel help & \[
8 / 30
\] & Caxniviy grean berema & 2 & maxicem amencer & 2 An. \\
\hline
\end{tabular}

\section*{MASTER CANMER}

Composite Activity Record For Program Year 198-198.
Complete with fnformatton compiled from all individual Master Canner Activfty record forms. oue Septenber is.

Number of Master Canners contributing volunteer hours \(\qquad\) -.
\begin{tabular}{|c|c|c|c|}
\hline Activity & Number of people anotacted & Specify any particylar audiances & Total amount of time contributed \\
\hline Progratms/ De wonstrations & & & \\
\hline Market or Fair Information Booth & & , & \\
\hline Individual Help & & & \\
\hline Telephone Contacts & & & \\
\hline Preparing Handouts & & & \\
\hline Other \{please specify) & & & \\
\hline & & & \\
\hline & & & \\
\hline & & , & \\
\hline & & & . \\
\hline & & & \\
\hline
\end{tabular}

Nafl to: Food 8 Mutrition Specialists
201 Wills House
Michigan Hours
East Lansing, MI
Due September 15

VOLUATEER ACTIVITY PREFERENCE SHEET
MANE: \(\qquad\) PHOME \(\qquad\)
AODRESS: \(\qquad\)
FOR EACH OF THE FOLLOWING ACTIVITIES, PLEASE CHECX THE COLUNW WHICH BEST DESCRIBES YOUR FEELING. THERE IS RMOM TO EXPLAIN YOUR PREFERENCES IF YOU WISH.

SLIGHTLY UNCOMFEEL UMCOM ACTIVITY WITH AMO WOULD FORTARLE BLT FORTABLE AND
\begin{tabular}{|c|c|c|c|}
\hline HCTIVIT & LIKE TO DO & WORLON T MIND OOING & Fortable and PREFER NOT TO DO \\
\hline Small group demonstrations with other Master Canners or the EHE & & & \\
\hline Answer Food preservation telephone calls & & & \\
\hline Work at displays at local fairs, markets. etc. & & & \\
\hline Thake food preservation displays or educational information handouts & , & & \\
\hline Work with individuals needing food preservation help & & & \\
\hline
\end{tabular}

LEASE INDICATE PERSONAL CONFIDENCE IM THE FOLLOWIMG CATEGORIES OF FOOO PRESERVATION BY CHECKING UNDER THE APPROPRIATE COLUNW.
\(\begin{array}{lll}\text { I AM VERY CON- } & \text { I AM FAIRLY COH- } & \text { I'M LESS CON- } \\ \text { FIDENT ABONT MYY } & \text { FIDENT ABOUT MY } & \text { FIDENT ABONT MY } \\ \text { KYOWLEDGE ANO } & \text { KNOWLEDGE AND } & \text { KHONLEDGE IN } \\ \text { SKILLS IN THIS } & \text { SKILLS IN THIS } & \text { THIS AREA }\end{array}\)
\begin{tabular}{|l|l|l|l|}
\hline \begin{tabular}{l} 
Jams, jellies, \\
preserves
\end{tabular} & AREA._. & & \\
\hline \begin{tabular}{l} 
Low dcid food \\
preservation
\end{tabular} & & & \\
\hline \begin{tabular}{l} 
Acid food \\
preservation
\end{tabular} & & & \\
\hline Freezing & & & \\
\hline Pickiting & & & \\
\hline Drying E Cool & & & \\
Food Storage & & & \\
\hline
\end{tabular}

Form MC 3

IM THIS SECTION YOU ARE ASXED TO INDICATE THE GEST DAYS \& TIME OOR YOU TO YOLINTEER. RENEMEER TO COWSIDER EVERYTHIMG THAT MIGHT IMIT YOUR VOL LNTEER TINE - NOES, PREVIOUS COHITTWENTS, TRANSPORTA TIOW. CHILD CARE. CHECK ALL TIMES YOU WOULD LIKELY BE ABLE TO COLONTEER SERVICE.


0 YOU ALREADY KNOH ARY GROUPS THAT WOULD LIKE A FOOD PRESERVATION DEPOONSTRATION? HAVE ANY GROUPS CONTACTED YOU?

\section*{master canmer questionnaire}

\section*{Please fill in the following information about yourself. These forms will heip us describe 'who the Master Canners are in Michigan. \\ Thank you!}
1. Age \(\qquad\) years
2. Sex: \(\qquad\) Male \(\qquad\) female
3. How many children do you have? \(\qquad\)
. Race: \(\qquad\) Caucasian/white \(\qquad\) Mexican American
\(\qquad\) Black Afro American \(\qquad\) American Indian
\(\qquad\) Other: please specify \(\qquad\)
\(\qquad\)
5. How many years have you been preserving food? \(\square\) years
6. Are you currently \(\qquad\) employed? \(\qquad\) not employed \(\qquad\) retired?
7. If employed, what is your job? \(\qquad\)
 \(\qquad\)
8. If retired, what was your main job before retirement? \(\qquad\)
9. How did you learn about the Master Canner Program? \(\qquad\)

Why do you want to be a Master Canner \(\qquad\)
11. How rauch schooling have you completed?
\(\qquad\) sone college
\(\qquad\) high school completed college
\(\qquad\) training program

Name: \(\qquad\) Telephone: \(\qquad\)
Address: \(\qquad\)

\footnotetext{
For office Use: Meetings:
Complete:
Hours:
}

MASTER CANNER
Expense Sheet for Total Program
\begin{tabular}{l|l|l|l}
\hline & \multicolumn{2}{|c|}{ Quantity } & Unit Cost \\
\hline Notebooks & & & Total \\
\hline Aprons & & & \\
\hline Certificates & & & \\
\hline Other-specify & & & \\
\hline Other-specify & & & \\
\hline UNiT CosTS & & & \\
\hline Jellias, Jams & & & \\
\hline Preserves & & & \\
\hline Canning Low & & & \\
\hline Acid Foods & & & \\
\hline \begin{tabular}{l} 
Canning Acid \\
Foods
\end{tabular} & & & \\
\hline Freazing & & & \\
\hline Pickling & & & \\
\hline Drying \& Food & & & \\
\hline Storage & & & \\
\hline
\end{tabular}

Cost per person:
Total Cost \(\qquad\) * \(\$\). per person participant participants completi
program
Mail to: Food Nutrition Spectalist
201 Wills House
Whigan State Universit
\begin{tabular}{c} 
EHE \\
\hdashline County \\
\hdashline Date
\end{tabular}

\section*{Information on Master Canner Graduates}
(To Be Completed by Extension Hone Economist)
You can obtain most information from class members Master Canner Questionnaires.
1. How many people were enrolled at the brginning of your program? \(\qquad\)
2. How many people completed your program? \(\qquad\) - (gradsated)
3. Please give the following information about your program participants.


4. Do you have any comments you would like to share in evaluations and
annual report?

Mail all information to:
Food and Nutrition Specialist
201 Wills House
East Lansíng, Mi 48924

DUE SEPTEMBER 15th

\section*{Michigan Family \\ Sourcebook}

The Michigan Family Sourcebook is a product of the Institute for Family and Child Study at Michigan State University and was developed by faculty from the College of Human Ecology and the Family Living Education Program of Michigan's Cooperative Extension Service

\section*{Edited by:}

Mary P. Andrews, Ph.D. and Robert P. Boger, Ph.D.

Send order form and remittance to: Institute for Family and Child Study Home Management Unit No. 2 Michigan State University East Lansing, Michigan 48824

\section*{Michigan Family Sourcebook}

First Edition
1980


COLLEGE OF HUMAN ECOLOGY Michigan State University

Sourcebook will be developed periodically to provide current, comprehensive information about Michigan Families. To order your copy of the first edition tear off and send the attached order form with your remittance. Distribution will begin in June 1980.

\section*{Michigan...}

The Michigan Family Sourcebook is a reference book of statistical information about Michigan Families and their interactions with systems in society.
All of the information included in the sourcebook is Michigan data collected from the most current census reports, agency records, published surveys and special releases. When available, county-level data are also presented.

\section*{Family...}

The family is the focus of this collection of descriptive information. The sourcebook contains a variety of types of data organized to describe Michigan families and the forces which affect them. Conditions and trends are highlighted to help the reader explore possible implications.

\section*{...Sourcebook}

This 280 page, soft cover sourcebook was designed as a resource for agencies, organizations and individuals working with fomilies. The tables and figures provide ready access to information needed when documenting the needs of families, establishing program directions or developing funding proposals. The sourcebook is organized to help locate specific information or to assist professionals and lay persons to better understand general trends affecting families. Tables and graphs are in a fullsize, camera--eady format, convenient for making transparencies to use in presentations or to insert in other documents.

MARRIAGE AND DIVORCE RATES IN MICHIGAN


Sample page from the Michigan Family Sourcebook.

Information in the first edition of the Michigan Family Sourcebook is organized around ten basic areas of interest and concern to persons working with families:
- Population Characteristics
- The Family
- Work, Income and Expenditures
- Quality of Life
- Education
- Health
- Nutrition Programs
- Housing
- Residential Energy
- Recreation and Leisure

Zip

diz \(\quad\) opols

Mary Andrews
Program Leader, Evaluation Specialist
Michigan Cooperative Extension Service

Robert Boger
Director,
Institute for Family \& Child Study College of Human Ecology

Development and distribution of a collection of descriptive information to serve as a reference in program planning.

Population trends, family structural characteristics, residence patterns, income and resource allocation patterns are necessary inputs for program review and planning processes; such data help to identify shifting family needs and issues that require attention. Although these statistics are available at the national level, they are increasingly more difficult to find at the state and county levels. In view of this need, the Michigan Family Sourcebook was developed by the Family Living Education staff \& faculty of the College of Human Ecology. Drs. Robert Boger and Mary Andrews, editors and coordinators identified the following objectives:
1. to identify specific data needs and types of data available in Michigan
2. to compile existing statistics (by county when possible from Michigan agency records, census reports and special studies
3. to present graphic illustrations and analyses of basic trends on a set of 10 areas related to family life to serve as examples of ways data can be interpreted
4. to disseminate a Family Sourcebook that can be updated or expanded as new information is made available

In the Spring of 1980, the first edition of the Michigan Family Sourcebook was published with distribution beginning in June, 1980. Following a workshop (statewide conference on families) to familiarize Extension staff with the Sourcebook and its potential use, it was made available to all counties at no cost. Copies were also distributed to departments within the College of Human Ecology, state legislators and professional groups. Additional copies are available at cost to professionals in the state through the Institute for Family and Child Study, and University bookstores.

Feedback concerning the usefulness of the Sourcebook is being solicited from persons receiving it. These evaluation results will be used in updating and revising subsequent editions. It is hoped that the Sourcebook will be a continuing reliable source of information for professionals to use in creating responses to shifting patterns in family life.

Mary Peters
Benzie County

The large majority of participants in microwave cooking classes increased the use of the microwave over conventional range oven and aurface units by at least 15\% to reduce energy consumption.

Overview: A 4-week series of microwave cooking classes were held in Benzie County in November of 1978, and due to requests, repeated in February and March of 1979. Total enrollment for the sessions was 107. Classes were developed to increase use of the microwave in place of conventional range oven and surface units as an energy conservation effort. The series was taught by Amana Representative Pat Lane, and coordinated by EHE Mary Peters. Use of the microwave in preparation of appetizers, beverages, vegetables, meats, casseroles, desserts and candies was demonstrated.

Methods \& Results: Ninety-five participants ( 68 percent of those attending) completed pre and post tests to document changes in microwave usage, knowledge of how microwaves cook, and reaction to the program.

A large majority of participants were new to Extension programs. Before starting the series participants were using the microwave for approximately eight different processes. On that portion of the post-test used to evaluate participants' knowledge concerning the use of the microwave, the average score was 62 percent. The following practice changes were documented:
--participants increased their use of the microwave by an average of five processes
--61 percent of those responding increased their use of the microwave in place of their surface units by at least 15 percent
--71 percent of those responding increased the use of the microwave in place of their range oven by at least 15 percent

Discussion: Instruction and demonstration in microwave cooking techniques can produce behavioral changes of increased microwave usage. This can have a positive effect on energy conservation in the home since microwave cooking is energy efficient. Depending on consistency of use, savings of 4.6 to 8.2 kilowatt hours can be accomplished through replacement of conventional cooking by microwave. At current electric rates, the combined savings of these families making 15 percent reductions equals approximately \(\$ 32.00\) per week. At the request of participants, an advanced series focusing on meat cookery was held in November 1979. Additional series are being planned.
\(\qquad\)
1. [ use my microwave
\[
\begin{aligned}
& \text { __ once a day } \\
& \text { _ }{ }^{\text {J tines a day }} \\
& \text { _ } 6 \text { times a day }
\end{aligned}
\]
\(\qquad\)
\(\qquad\) percent of my total rooking
a. I use che microwave to:

3. I use my microwave tnstead of the surface unics approximately
\(\qquad\) D-10\% of the time.
\(\qquad\) 11-25\%
\(\qquad\) 26-40\%
\(\qquad\) 41-53\%
\(\qquad\) \(56-0 \%\)
\(\qquad\) 71-85\%
__ more than \(85 \%\)
- : Ise my mictunve instead of tice jown ipproximately
\begin{tabular}{|c|c|c|}
\hline 10-10\% & 26-70; & of the eime. \\
\hline
\end{tabular}
- 11-25: -_- \({ }^{71-35 \%}\)
——n-ibil -_muce than 35
-..... \(4-=9\)

I have owned a microwave for \(\qquad\) -

\section*{Knowledge}
1. Microwaves cook via...a) radiant heat.
b) friction heat.
in a microwave oven
b) ceramic
c) ceramic
3. Microwaves are shaped like....a) rolling pins.
c) ballpoint pins.
4. Microwaves penetrate the food...a) i-inch.
b) 3 -inches.
c) 3 -inches.
d) throughout.
5. Halfway through the cooking process you turn the food a...a) \(1 / 2\)
in order to...a) distribute the microwaves.
b) stir the food.
b) Stir the food.
6. When planning combination dishes like casseroles, tt is important
that....a) all ingredients be the same size.
b) all ingredients require the same cooking time.
c) all foods be pre-cooked.
7. When cooking in the microwave, the most efficient shape to arrange the foed in is...a) round.
b) square.
c)
oblong.
3. :icrowaved vegetables shouid be cooked...a) covered.
b) incavered.
9. When cooking poultry, it should be turned so all...a) \(\begin{aligned} & 4 \\ & \text { sides } \\ & 6 \text { sides }\end{aligned}\)
b) 6 sides are up.
c) 2 sides are up.
10. When cooking an unstuffed fowl, allow....a) 2 minutes per pound more time. b) 3 minutes per pound less
c) the same amount of time.
1. Since starting this series, the frequency of using the microwave to:
defrost
reheat.
bake cakes.
make sauces,gravies...... and puddings
prepare meats prepare poultry.............. prepare fish.. prepare fresh vegetables prepare frozen vegets.
prepare casseroles.......
boil water for beverages.
cook bacon
bake pies.
make candy.....................
2. 1 use my microwave instead of the surface units
approximately..... 0-10\% of the time.
\begin{tabular}{l}
\(-11-25 \%\) \\
\(26-40 \%\) \\
\(41-55 \%\) \\
\(-56-70 \%\) \\
\(-71-85 \%\) \\
\hline more than \(85 \%\)
\end{tabular}
3. I use my microwave instead of the range oven

4. COAATENTS:

\section*{needs assessment survey: Parents of preschoolers}

Aliene Milis
Lapeer County

> A needs assessment survey resulted in programming to more effectively meet the needs of those surveyed and attract new clientele

Overview: In order to assist families in prioritizing their needs, EHE Aliene Mills conducted a needs assessment survey of parents of preschoolers to determine their preferred subject matter and methods of delivery. The target audience were readers of the newsletter "The Homeplate", and parents of preschoolers enrolled in 12 nursery schools and day care programs and 11 library story hours.

Methods \& Results: A total of 847 "Homeplate" readers were sent questionnaires; 87 were returned for a return rate of 10 percent. Questionnaires were distributed to parents via staff of preschools and libraries; 555 were distributed and 100 returned for a return rate of 18 percent.

Although the respondents from "Homeplate" could be considered Extension clientele, respondents from the preschools or libraries represented potentially a new audience for Extension programing. In the families surveyed, \(50 \%\) of the mothers were employed outside the home. About two-thirds of these families had preschool children.

The preferred delivery methods indicated by respondents were as follows:
-newsletters \(\quad \mathbf{7 7 \%}\)
-self-study classes 49\%
-meetings or classes 33\%
-parent groups 25\%

When respondents were asked to indicate which topics would be of interest to them or someone in their family, the top five chosen were: foods and nutrition, growth and development, energy, and food selection and preparation.

Discussion: Results of the survey were shared with "Homeplate" readers, librarians and preschool educators. Because self-study programs were preferred by respondents, Extension sponsored the correspondence course "Nothing Makes Parenthood Harder than Having Kids.". Evaluation results from

35 participants in the course has shown that the course has been effective. After seeing notice of the upcoming course in "The Homeplate", a Department of Social Services caseworker encouraged seven Department of Social Services families to enroll in the course. Also, the leader of "Parents Anonymous" has requested eight copies of the course to be used with members of this group. Topic preferences of "Homeplate" readers are being incorporated in the newsletter.
1. Have you received information from the Cooperative Extension'Service?
\(\underline{-}\)
yes
no
\(\ldots\) not sure
2. If you have, how did you receive this information?
\begin{tabular}{ll} 
attended meeting & 4-H leader or member \\
newsletter & MAEH Study Group member \\
bulletin or leaflet \\
personal question or concern \begin{tabular}{l} 
answered
\end{tabular}
\end{tabular} personal question or concerm answered
3. Which of the following progran delivery methods would you prefer? a meeting or series of meetings newsletter a coffee clatch or discussion group within your community self-study programs (learn-by-mail; borrow lessons; etc.) news column in county papers radio program with county stations
4. If the Cooperative Extension Service were to offer a meeting or series of meetings:
A. Which would be the best time?
\(\qquad\) morning
afternoons \(\qquad\) evenings
—_ all day when on a Saturday
B. Would your family be more likely to come if child care were available at the program location?
\(\qquad\) no
\(\qquad\) doesn't matter
5. Can you tell us a bit about your family?
A. Employment status of parents:
\begin{tabular}{cc} 
Female & Full-time \\
Part-time
\end{tabular}
B. Employed within Lapeer County?
Female: \(\quad\) yes \(\quad\) no \(\quad\) no, what county?
Male: \(\quad\) yes \(\quad\) no \(\quad\) If no, what county?
C. Number of children in the following age range:

\footnotetext{
infant or preschool elementary age middle or junior high high school over 18 at home
}
D. Our family lives:
___ within a village or city 10 or less acres
10 or more acres
E. We have lived within Lapeer County for:
2 or less years
\(3-5\) years
\(6-10\) years
\(11-20\) years
21 or more years
F. What are the driving habits of your family?
about the same
because of a change in life style, more
because of driving cost, less
6. Of the following topics, which would be of most interest to you or someone in your family? Circle your rating.
of much
interest
or need
of little interest or need
\begin{tabular}{llllll} 
A. Growth and development & 5 & 4 & 3 & 2 & 1 \\
B. Making and carrying out & 5 & 4 & 3 & 2 & 1 \\
decisions & & & & & \\
C. Time management & 5 & 4 & 3 & 2 & 1 \\
D. Foods and nutrition & 5 & 4 & 3 & 2 & 1 \\
E. Food selection and preparation & 5 & 4 & 3 & 2 & 1 \\
F. Canning and freezing foods & 5 & 4 & 3 & 2 & 1 \\
G. Money management & 5 & 4 & 3 & 2 & 1 \\
H. Self-esteem & 5 & 4 & 3 & 2 & 1 \\
I. Energy & 5 & 4 & 3 & 2 & 1 \\
J. Clothing selection & 5 & 4 & 3 & 2 & 1 \\
K. Vegetable gardening techniques & 5 & 4 & 3 & 2 & 1 \\
L. Discovering the local community & 5 & 4 & 3 & 2 & 1 \\
M. Family-time suggestions and & 5 & 4 & 3 & 2 & 1 \\
ideas & 5 & 4 & 3 & 2 & 1 \\
N. Weight control & 5 & 4 & 3 & 2 & 1 \\
O. Communication skills & 5 & 4 & 3 & 2 & 1 \\
P. Other (list) & 5 & 4 & 3 & 2 & 1
\end{tabular}

\section*{Northeast Region Extension Home Economists}

A cooperative effort in nutrition education presented useful information to the general public and professionals in the field of nutrition

Overview: Nutrition Through Life, held on March 10, 1979, was a day-long event sponsored by the Northeast Michigan Nutrition Council, Michigan State University Cooperative Extension Service, and WBKB-TV. Planned by the Northeast Region EHEs, it was the culmination of National Nutrition Week and included assembly and workshop sessions, exhibits, and take-home literature. Both local and state resource people conducted sessions. The event was advertised to the general public and to a number of special interest groups including health professionals, home economists and TOPS group members. Approximately 125 persons attended in 1979.

Methods: Two cards were used at the program to obtain information. As participants arrived, they were asked to complete a registration card. Before leaving the program a completed feedback card was requested from each person. Ninety-six registration cards and 74 feedback cards were returned and tallied.

Results: All age groups were represented among participants. Nearly one-third of the participants were employed full time; about one-third indicated part-time employment; another one-third were not employed. About onehalf had never before attended an Extension meeting or program. One-third had learned of the program by word-of-mouth; another one-third received information in the mail. The most popular sources of nutrition information, reported by this group, in rank order, were: books, magazines and newspapers, Cooperative Extension Service; and, health professionals.

Participants' perceptions of the program's effectiveness in addressing its objectives are as follows:

Avg. (10 pt. scale) response
Awareness of nutrition's role in good health
through the life cycle \(\quad 7.4\)
Usefulness of information presented in daily life 8.2
Understanding of personal nutritional requirements 6.9
Understanding individual differences in nutritional
requirements
7.7

Understanding the difficulties in setting U.S. dietary goals due to individual differences

Discussion: Many participants in Nutrition Through life were new to Extension, and subsequently became involved in other Extension programs. Based on the fact that wany participants were professionals employed in foodrelated positions, it was determined that information leaders were being reached. In 1980, planners decided that a "road show" approach would result in a wider outreach, particularly in rural areas. The number of participants was not as large as hoped demonstrating that one program, centrally located, may be more efficient.

Please complete this card and hand to your afternoon session hostess before leaving today. Thank you.
1. Would you have been able to come on a weekday? \(\underline{54 \%}\) Yes \(46 \%\) No
2. The program was planned to address three major objectives. To what extent did the program help you to:
A. Become more aware of nutrition's role in good health throughout the life cycle.
\(\frac{0}{\text { Very little }} \frac{5}{\text { Some }} \frac{10}{\text { A Lot }}\)
B. Understand the difficulties in setting U.S. dietary goals due to individual differences.
\(\begin{array}{lll}0 & 5 & 10 \\ \text { Very little } & \text { Some Lot }\end{array}\)
C. Identify reliable and unreliable sources of nutrition information.
\begin{tabular}{llr}
0 & 5 & 10 \\
Very little & Some & A Lot
\end{tabular}
3. To what extent did the presentation provide you with information that will be useful in your daily life?
\(\frac{0}{\text { Very little }} \frac{5}{\text { Some }} 10\)
8.2
6.9

5. To what extent do you think you understand the impact that the U.S. Dietary Goals will have on food availability and pricing?
\begin{tabular}{ll}
0 & 5 \\
Very little & Some \\
& 10 \\
A Lot
\end{tabular}
6. To what extent did the program help you clarify nutrition issues?
\(0 \quad 5 \quad\) Some_ \(\quad 10\)
7. How would you change the day's program?
\(\frac{5}{\text { Very little }} \frac{5}{\text { Some }} 10\)
0.9

\author{
Elaine Glasser - Oakiand County Mary Andrews - Evaluation Specialist
}

An in-depth study of 8 families shows positive changes over time in parenting as a result of working with a volunteer parent aide.

Overview: The Parent-to-Parent program in Oakland County, begun in July, 1977, involves recruiting, training and placing volunteers with families that are neglectful or potentially abusive to their children. Over 65 volunteers have made home visits to provide encouragement and informal education in practical living skills. These skills include home and money management, child development and family living, food and nutrition, home maintenance and improved personal care and self-esteem. The goal 18 to preserve the nuclear family unit by helping the family become more self-sufficient and stable in their home life.

Problems these families have in common are lack of parenting skills and ineffective methods of coping with their children. This is usually accompanied by unrealistic expectations of the child(ren)'s development. There may be a lack of understanding of the "special needs" child. There may be excessive use of physical punishments. The families may have poor/no fob skills or the inability to hold stable employment. The combination of lack of education and employment problems leads to low income and/or public assistance. Poor feelings about their own worth and what they can accomplish compounds their stresses. They may be unaware of or unable to look through the bureaucracy of medical, legal and social services available to help them. Last of all, they have developed poor family comunication patterns which hamper their problem solving abilities and leads to the breakdown of the family.

Methods \& Results: Extension contracts with the county Department of Social Services to administer this volunteer program. It is estimated that the 65 volunteers to date have contributed 156,000 hours of service or \(\$ 491,000\) worth of services to the community computed at \(\$ 3.15\) per hour. This means for every \(\$ 1.00\) of tax money, \(\$ 15.00\) of service are generated. The public also saves money by reducing the need for foster care as children often remain in the home as a result of the parent aides' support.

Based on a comparison of ratings initially and at 9 to 12 months later, positive changes were observed in families as a result of working with the parent aide. Families from Oakland County showed dramatic improvements in the area of nutrition and health (+10\%) and involvement in child development activities ( \(+17 \%\) ). Families also changed their interactions with support groups. When entering the program, \(83 \%\) of the families turned to formal agencies such as a health or social worker when they needed help. One year later, none of the families mentioned a representative of a formal agency, rather they now had friends (17\%), family (17\%), or the parent aide (50\%) to turn to.
Discussion: Increasingly, communities are more open to recognizing
situations where child abuse or neglect may occur and these families are
experiencing stress. As a result, more families are seeking out or accepting help with family and parenting problems. Parent-to-Parent is an example of concerned and caring people helping people. The success of this program indicates that positive things are happening for families and parent aides as a result of this type of supportive service. Reducing isolation is a key to preventing future neglect and abuse and the Parent-to-Parent program helps to do this.

\title{
Parenting education newsletter evaluation
}

\author{
Joan McGarry \\ Grand Traverse \& Leelanau Counties
}

Evaluation of a newsletter for parents of preschoolers shows that 94 percent of the respondents have used suggestions from the articles

Overview: A newsletter for parents of children aged two through six entitled "The Yellow Pages" was piloted in Grand Traverse and Leelanau Counties in 1979-80. Edited by EHE Joan McGarry and staff, the newsletter is published monthly and sent to approximately 1000 families including 400 Headstart families. Subjects covered are foods and nutrition, child development and parenting; book reviews are also included.

Reader response to the newsletter was evaluated to determine the extent that it was meeting needs and whether or not to continue the publication.

Methods and Results: A questionnaire was sent to the 1000 families receiving "The Yellow Pages." One hundred and four parents returned the one page self-mailer evaluation form providing feedback on parental reactions to the newsletter. Most of these families had both parents present ( \(81 \%\) ) with a full-time employed male (78\%). Forty-three percent had females as full-time homemakers; 27 percent had part-time employed fenales and 20 percent had fulltime employed females. Most families were relatively young with 55 percent having a youngest child under three years old. Nearly half ( \(48 \%\) ) of the respondents had a college degree and 34 percent reported having taken a parenting course or workshop.

In terms of general perceptions of helpfulness, 73 percent of the respondents noted that the newsletter articles were often helpful. Parents noted that the newsletter most helpful in guiding parents to:
-- 1isten to their children better
-- communicate better with children
-- recognize uniqueness of children
-- use everyday routines as learning experiences
-- Use play as learning experiences
-- understand different growth needs of children
While 39 percent of the respondents reported receiving similar information from other sources, 51 percent did not. Eighty-four percent noted that they saved the newsletters for later reference and 94 percent reported using suggestions from the newsletter.

Discussion: The evaluation results showed that the reading audience of "The Yellow Pages" is finding information in the newsletter useful, particularly with respect to learning parenting skills. Because so many readers are saving articles for future reference, the newsletter is now punched for filing in notebooks. Currently, the newsletter reaches about 1000 readers each month. The evaluation showed that many parents have babies and very young children; thus, a new publication "You and Your Baby" has been created with the first copy sent out in January of 1981.

Dear Parencs:
Please help us evaluete our Mewsisteer by taking the time to answer the following quastions. Your reactions are important. Check the appropriate space to indicate your respense.
1. Reactions to the News letter
1. What about the length?
1 (
2 (
3 too short
too long
Just right
2. Are artictes...
1
2
3 \(\left(\begin{array}{l}\text { ( }) \text { often helpful } \\ \text { sometimes helpfut } \\ \text { seldom helpful }\end{array}\right.\)
11. Nelptulness of Jdeas in Nemsteter
t. To what extent do you use the suggestions from the Newslecter?
3. Do you recalve similar information frow other sources?
I ( ) yes, mostly
2 (). yes, some
3 () no, not reality
If yes, whet sources
4. Do you save the Newslateter for later referance7
2 () yes
\begin{tabular}{ccc} 
Often Oceasionally Mardly evar \\
() & () & ()
\end{tabular}

It l. What have you learned from the Nowslecter? Have you learned to....
\(\frac{\text { Learned }}{\text { Yes }}\)
Mon Holpful
i. Cominulface better share facifings
2. Deal with your feelings as you respond to your ehtld's actionst
( ) ( \()^{\star *}()\) () ()
3. Deal with your own personal feelings * emotjonal needs?
4. Commuleate better with your child?
5. Listen better to your childdf

7. Desl with the uniqueness of your childf () () () () ()
8. Use the avaryday fanlly routine as a part of the child's learning expariencei ( ) ( ) ** ( ) () ()

10. Understand the differtent growth needs of childrent
( ) ( \()^{\text {** }}(1) \quad 1\) ()

1h. Know what chitdren aan do at different developmental stages?
() () *) () ()
12. Cuide and discipifme children at different ages/stages?
\begin{tabular}{lll}
\((1)()^{* *}()\) & () & () \\
()()\(^{* *}()\) & ()
\end{tabular} evallable to fanlifes?
(
(1) ( \()^{* *}(1)(1)\)
15. Malnte in thealthy environment for the family
() ( \()^{* *}(1)(1)\)
16. Have you changed your behavior as a parent since learning more about parknting and thild development? Please comment.
17. Has your fanily changed in any way as pesult of your actions?
18. Would you like to recelve the 'Yellow Pages'" again next yeart ()yes ()no If no, please explain.
19. What topics would you like to see Included In next year's Nawsitetter? Please list.
IV. Family Information
1. Stouschold Composition:

Number of adults: Number of ehildren per age group: under 3 years \(\qquad\) 3-5 years \(6-10\) years \(11-18\) years \(\qquad\)
2. Faatly Type:
\begin{tabular}{|c|c|}
\hline ( ) & two parent \\
\hline 2 () & ore parent \\
\hline 3 () & grandparenc \\
\hline 4 () & other \\
\hline
\end{tabular}
3. Employment Status Outside the Hons:
Father Mother not enployed
( ) () full time ernployed
) ( ) retlied
4. Educational Ateainment:

5. Residence:

6. Have you or your spouse ever attended a parenting course or warkshop? () yes () no
7. Would you want to attend a perenting course?
() yes () no ( ) embe

Thank you for your cooperation. When you have completed this form, fold it so the return address is visible and put it in the mil - no postage is necessary.


Cooparative grtension Servied programst are open to all without regord to rece, color, national omigin, or aear.

COOPERATIVE EXTENSION SERVICE UNITFD STATES DEPARTMENT OF AGMCLLLTURE NICHIGAN STATE UNIVERSTY EAST EANSINC. MACHIGAN 40ted

Offictal business
Menaty for monatif use twat
AN EQUAL OPPORTUNITY EMPLOVEA

\section*{SAFE FOOD PRESERVATION:}

DO PEOPLE USE OUR ADVICE?
Carolyn Lackey
Marlene Caszatt
Foods \& Nutrition Specialist
Extension Home Economist

People use Extension's advice--in 1979, a random sample of consumers in eleven counties who called Extension offices with food preservation and safety questions used the advice given, netting each client nearly \(\$ 16.00\) of safely prepared product.

Overview: Cooperative Extension Service (CES) offices are swamped with calls every summer as those both old and new to gardening and food preservation seek answers to specific questions. Extension home economists in eleven counties participated in "Call Back" to see if people use Extension's advice and to determine its effectiveness.

Methods \& Results: Each county kept a one-page record on 80 randomly selected consumer telephone inquiries. Twenty percent of the 80 callers received a 'call-back' to verify whether the advice given by phone was used by the caller.

Eighty-four percent of all questions received related to some aspect of food preservation, followed by 6 percent recipes and 2 percent food spoilage. Seventy-two percent of the sample received immediate responses with an additional 27 percent receiving replies within 24 hours. Twenty-eight percent called Extension as their first resource, with the remainder calling friends/ relatives or someone else first. Extension continues to reach new people; forty-nine percent of the callers had never contacted Extension previousiy.

Clients varied greatly in regard to the number of years they had preserved food. Seventeen percent were preserving food for the first time; 31 percent had preserved 1-6 years, 22 percent for \(7-16\) years, and 30 percent over 16 years.

Referrals to CES from friends/relatives accounted for 24 percent of the clients' reasons for calling CES for assistance. Others learned about Extension through prior knowledge of CES ( 21 percent), newspapers ( 16 percent), MSU (11 percent), belonging to a Cooperative Extension organized group (11 percent), radio/T.V. ( 10 percent), referral from other agencies (4 percent) and phone listing ( 3 percent).

The large majority ( 82 percent) of those sampled had used the advice received and 65 percent had shared the information with others. By asking about quantity and types of foods preserved, it was projected from the sample that if clients had not followed the correct preservation procedures given by CES they would have lost over \(\$ 2,000.00\) in dollar values. Each phone call netted the caller an average of \(\$ 15.64\) of safely prepared product.

Discussion: From those sampled in "Call Back" it was determined that clients do indeed profitably use Extension's advice, and that they share this advice with others. The wide range of food preservation experience represented (first-timers through over 16 years) showed that individuals need assistance no matter how long they have preserved food. Advice in food preservation, one of Extension's oldest services, continues to serve old and new clients alike.

FOODS AND NUTRITION--DO PEOPLE USE OUR ADVICE?


FOLLOW UP: DATE \(\qquad\)
repeat clitent's ortginal question. ask how finally solved problem. record response
\begin{tabular}{|c|c|c|c|}
\hline & \multicolumn{3}{|l|}{-} \\
\hline
\end{tabular}

\section*{did clitent respond with a correct solution to problem? \\ \(\square\) yes \\ \(\square\)}
if client did not use your advice, ask hhy your suggestion was not usuable.
ask: did you share the information wrth anyone else? \(\qquad\) yes \(\qquad\)

Mary Peters
Benzie County

Sixty women were helped in improving their self-concepts through classes in self-esteem

Overview: Recent research and popular writings have indicated that an underlying problem for many people in today's society is low self-esteem -not really liking or valuing themselves. Three series of 4 classes each in self-esteem were held for adult women; two series were held in March, 1979, and the third in March, 1980, over 60 women participating. The focus was on recognizing one's strengths and skills, and on understanding how a rapidly changing soclety and its changing roles affect self-esteem. Materials from the self-esteem notebook, "Women Unlimited" section were used.

The series were conducted by EHE Mary Peters for a mixed group of low and middle income mature women, mostly mothers and homemakers. A similar series was piloted for preteen girls.

Methods \& Results: In order to determine changes in self-esteem, a sample of 10 participants completed pre and post tests distributed at the first and last class session. The instrument used was a 40 item self-concept inventory adapted from the "Sears Self Concept Test." Respondents were asked to categorize themselves as "One of the Best," "Better than Most," "About Average," "Only So-So," or "Not Very Good," for each item listed.

Statistically significant changes in self-esteem were observed in the group of mature women. Based on the scores from 10 participants who completed both pre and post test instruments, significant increases (average=9.4 points) in self-esteem were noted. It was determined in the pilot program for preteens that they are too young to demonstrably benefit from these materials. Mature women, however, found the ideas useful and were able to internalize them.

Discussion: Additional self-esteem classes are scheduled for Fall of 1981. Also, self-esteem concepts have been merged into other programs such as "Widow-to-Widow" "Lighter and Livelier," and parenting classes, impacting Extension clientele enrolled in these programs as well.
\(\qquad\)

\section*{SELF ANALYSIS}

For the following statements, choose the one response that best describes you. Mark your responses directly on this page by circling the appropriate letters. Please respond to all of the statements.

KEY: \(\mathrm{SD}=\) strongly disagree, \(\mathrm{D}=\) disagree, \(\mathrm{A}=\) agree, \(\mathrm{SA}=\) strongly agree
1. I feel that people respect me.
2. Decisions I make turn out to be the right ones.
3. There are things about my life I'd change if I could.
4. I wish I could have more respect for myself,
5. If I have something to say, I usually say it.
6. I care about my life really amounting to something.
7. I feel that I have a number of good qualities.
8. I feel Inferior to many of the people I know.
9. I feel that there is something missing in my present life.
10. I feel that I don't have much to be' proud of.
11. In general, I feel confident about my abilities.
12. My present life brings out the best in me.
13. I tend to be who people expect me to be rather than who I feel I am.
14. I feel that there is little I can do well.
15. I prefer to face my problems rather than to avoid them. Si D A SA
16. I feel that I have very itttle to contribute to my own welfare.
17. I accept the inconsistencies within myself.
18. I feel that I'm not living very effectively.

Please check your answers to be sure you left no question unanswered.
Mail with evaluation Parts \(A\) and \(B\) to Cathy L. Gallagher
Extension Home Economist
210 Johnson St.
Hart, Michigan 49420
9/8/78

TD Number \(\qquad\)
Group
Date \(\qquad\)
SELF-CONCEPT INVENTORY*
\begin{tabular}{ccll} 
One of. & Better & & Not \\
the & Than About & Only & Very \\
Best & Most Average & so-so & Good
\end{tabular}
1. Learning things rapidly
2. Getting along with others
3. Getting work done on time
4. Having a good sense of humor
5. Having a nice physical appearance
6. Remembering what I've learned
7. Controlling my temper
8. Controlling my temper with people in authority
9. Being willing to help others
10. Being confident
11. Being good at things that require physical skill
12. As a student in school, I was
13. Making friends
14. Able to have fun
15. Being a leader in a group
16. Being able to take orders
17. Being willing to give in sometimes
18. Accepting myse1f
19. Being not too slim nor too overweight
\begin{tabular}{|c|c|c|c|c|c|}
\hline & One of the Best & \begin{tabular}{l}
Better \\
Than Most
\end{tabular} & \begin{tabular}{l}
About \\
Average
\end{tabular} & \[
\begin{aligned}
& \text { Only } \\
& \text { so-so }
\end{aligned}
\] & Not Very Good \\
\hline 20. Having many friends & & & & & \\
\hline 21. Making others feel at ease & & & & & \\
\hline 22. Being energetic & & & & & \\
\hline 23. Being able to apply what I learn & & & & & \\
\hline 24. Being active in social affairs & & & & & \\
\hline 25. Being able to ask for advice & & & & & \\
\hline 26. Being well organized & & & & & \\
\hline 27. Accepting others & & & & & \\
\hline 28. Being able to make changes & & & & & \\
\hline 29. Persistence & & & & & \\
\hline 30. Being easy to get along with & & & & & \\
\hline 31. Not worrying too much & & & & & \\
\hline 32. Being able to cooperate with others & & & & & \\
\hline 33. Not making excuses & & & & & \\
\hline 34. Being fair & & & & & \\
\hline 35. Liking my life & & & & & \\
\hline 36. Getting ahead in the world & & & & & \\
\hline 37. Understanding how others feel & & & & & \\
\hline 38. Budgeting time so the work gets done & & & & & \\
\hline 39. Understanding others & & & & & \\
\hline 40. Not feeling too tied down & & & & & \\
\hline
\end{tabular}
*Modified from Sears Self-Concept Inventory (Adapted for Adults by Dr. Roland Larson)

\author{
Marilyn Rudzinski \\ Macomb County
}

A cooperative effort in nutrition education for low-income children resulted in increased knowledge and positive changes in consumption practices

Overview: In order to create enthusiasm for good nutrition, "Snacks That Count," a joint effort of the Cooperative Extension Service, United Community Services (UCS), and the Michigan Dairy Council, was piloted in the summer of 1979. With funding from UCS and assistance from the Dairy Council, EHE Marilyn Rudzinski and staff developed three nutrition lessons including visuals and booklets to teach low-income children about snacks and nutrients in the Basic 4 food groups. The lessons emphasized information regarding vitamins \(A, C\), and \(D\) and minerals and calcium.

UCS youth program staff and volunteers were trained and then taught the sessions in their own programs. Volunteers and staff contributed over 70 hours to the project reaching over 500 youth.

Methods \& Results: All 375 participants who completed the series were given pre and post tests to determine changes in attitudes, knowledge, and practice.

The majority of the children who participated were between 9 and 13 years old -- 51 percent black and 40 percent white. All were from low-income families.

By the end of the program, 97 percent of the children could identify the Basic 4 food groups and 81 percent could name the number of servings per group. Post-tests showed an increased knowledge of how to balance diets through familiarity with the Basic 4 . Specifically, only 10 children identified peanut butter as a source of protein on the pre-test while 119 did so on the post-test. Sirilarly, 72 children identified pasta as belonging to the grain group on the pre-test; 112 to 120 did so on the post-test; over half of the children had prepared some of the suggested snacks at home; others planned to try them.

Discussion: Test results demonstrated that learning had taken place and changes in consumption practices were also indicated. In addition to the 500 youths reached through this summer program, five of the trained volunteers taught lessons in their schools to reach approximately 200 youths. Federal funding enabled a repeat of the summer program this year (1980) with 250-300 participating. Using names and addresses of "Snacks That Count" participants, EFNEP program assistants recruited new clientele from among these families.

It should be pointed out that, for accountability purposes, pre and post tests were given to all participants. With this number of children involved, sample evaluation would result in greater efficiency and still provide meaningful data fron which inferences could be made concerning all participants.
Older youth: PRE
Progren Site

Are you a boyt \(\qquad\) or \(E\) girlt \(\qquad\)
How old are yout \(\qquad\)
3. Nateh the food to the proper food group it belonge to by putting the right letter of the blank. Por example: C. atravberry
b. whole whest bread
c. han
e. pumpikin
. romatora
A. Neat
- 8 .
C. Pruits and Vegeteblea
D. Brand and Cerand
\(\longrightarrow\)
nuta
1. port chopa
2. Which of these anacks are good for yous health ; You may check more than one.
3. Are anack fupportant? Why or viy not
4. Food Aesiell: List here everything you det genterday from morning until aight time, according to the food groups you think they belong.

5. List some gneka fra each of the four food groupt valeh you thin are good for your heslith.
a. MERTH
c. Fruits and ybectables
c. FiNTTS ADD vegerabies:
6. Do you think about your health betore you choose the tind of snacks that you eat? Why or why not?

\section*{Progren site.}


居
\(\qquad\) or Stapf ? \(\qquad\)
duestional Beckground
\(\qquad\) Some high setroo \(\qquad\) Some callege
\(\qquad\)
High school graduate ___ College graduat
Hov many children are there in your family? \(\qquad\)
1. Whate the Bastc 4 Food Groupt
b.
b.
c.
2. Which of the following beverages do you presently have in your house for children to drink regulariy as srackst Circle your ansuer.
 Yes

Which of these sanck foods are good for you nutritionailyt check your choices:
```

Trinkies va. Oatmeal cookies
Milk vs. Kool-Ald
_- Potato chips va. Nut: -
AppIe vs. frosted cake__

```
4. Suasn end Billy took a bag lunch to school. This is what thoy ate. Fili in each box with 1 food group and check boxes thst place anch

5. How many serfinga should suman and billy heve everyday fram oech food groupt heae the food group and the number of serfinge needed from each one.

FOOD GROUP MUMBER OP SERVIMCS
b.
c.
6. What kinds of anecke have you had availeble' it your fanily?
T. Which rood eroup is bot a good source of fron?
8. Which food group is the best source of calcipm and yitanin it
9. Which food group is the bate source of yitanin a and yitamin, ct \(\qquad\)
10. Pleage ilst here everything you've had to eat in the past \(\mathbf{2 4}\) hourz.
\begin{tabular}{l} 
BREAKPAST \\
SHACK (MID-MORMIMG) \\
\hline
\end{tabular}
volunteer: POST
Progran site \(\qquad\)

AGE: _ under 20 \(\qquad\) 36-50
Male: \(\qquad\)

Are you a voluntever? \(\qquad\) or start? \(\qquad\)
Educational Backeround :
\(\qquad\) one high school \(\qquad\) sone college
\(\qquad\) bigh school graduate \(\qquad\) college graduate

Hov many ehildren are there in your tasily f \(\qquad\)
1. Hane the baaic four food groups and the number of servings needed in each. POOD GROUP Number of servinas
a. d.
2. Food Recali: On the space given belou, plesse fill out the fooda you have eaten for the past 24 hours secording to the food_roours to which they belong.

3. To which of the four food groups to these belong?
a. whole whent breed
. mashed potatoes
. soy beans
. apricots
-. coke
. yogur
b. Flce
. ture fish
- green beane
1. mour cream

4. Kathy and John took a beg lunch to school. This is whet they ate. Label the boxes with each of the lood groups and check the box thet places each food into the proper food groupg.

3. Which rood group(s) is the bett source of:
4. protein
B. ealefum
c. Vitamin A
a. Iron
e. Viterin C
f. Yitanin i
. Vitamin D
h. Clber
1. carbohydratet
6. Which of thage mack foode are good for you nutritionally? Cheek \(\downarrow\). a. \(\qquad\) orange
twinkies vs. viole wheat braad
roole wheat braad ._.
carrots \(\qquad\)
*
7.
2. Retinate the number of hours COHPINETS:
you spent on thile progran. \(\qquad\)
b. Did you spend yourown money
c. Did you recelve enough help or meteriala in completing your work?
d. W111 you do it again next year?

Jean Story
Shiawassee County

> A newsletter survey was used to assess the informational needs of readers, including volunteers working with abusive parents

Overview: "Sugar and Snails", first published in April, 1979, is a monthly newsletter designed for the parents of young children. There are about 330 families receiving the newsletter through the Cooperative Extension Service; additional copies are distributed through Catholic Social Services, Health Department nurses and the pediatrics unit at Owosso Memorial Hospital.

Readers of the newsletter were surveyed in an attempt to identify specific members of a target audience and determine how Family Living Education can effectively weet their needs.

Methods \& Results: A questionnaire was mailed to 326 readers with the August 1979 newsletter; 77 (24 percent) were returned.

Approximately half of those responding had participated in an Extension program in addition to receiving the newsletter.

The topic preferences by respondents, in rank order, were 1) parenting/ child development; 2) nutrition and food preparation; 3) handiling stress and depression; 4) marital relations and family communication, and 5) money management.

Meeting time preferences for Extension meetings were: 1) evenings; 2) mornings; 3) all-day Saturday; 4) afternoons. About half of the respondents reported they would be more likely to attend if child care were available.

Discussion: Catholic Social Services staff are using "Sugar and Snails" as a training tool for their volunteers working with abusive parents. Thus, more than just a vehicle for passing on information, the newsletter can be viewed as a catalyst to bring about positive changes in attitudes and behavior. The needs assessment survey was important as a tool to assess the informational needs of those who may be tmplementing these changes. Results of the survey are being used in scheduling Extension-sponsored events as well.

August. 1979
SUMMARY OF RESULTS:
326 surveys sent; 77 returns (Sept. 7, 1979) (23.6\% return rate)

HI:
We hope you are enjoying "Sugar and Snails". We are glad that we could reach nearly 400 families with young children in our area through this newsletter.

Could you take just a few minutes to complete this questionnaire? To return it all you need to do is fold it so our address is on the outside, and tape or staple it closed. Your responses can help us to plan future newsletters and programs for families.

Thank you!
Sincerely,
Sean
Jean F. Story
Extension Home Economist

Please check ( \(X\) ) your answers to the following questions.
1. How did you hear about "Sugar and Snails"?

23 Newspaper 1 "Ad-Visor" 1 Radio 3 Church Bulletin
\(2 T\) Friend/Relative 10 Nursery School/Headstart/Homestart
18 Other \(\qquad\)
2. a. Have you ever received information from the Cooperative Extension Service or participated in a program prior to this? 40 Yes 37 No 3 Not sure.
b. If you have, what kind of program? 14 4-H Leader or member 11 Attended workshop/lessons 5 MAEH Study Group member 22 Received newsletters) 10 Other \(\qquad\)

- An Equal Opportunist v Fimninvar -.
3. Which of the following program delivery methods would you prefer? (check only 2 items).
19 A Meeting, or series of meetings
00 Radio Program
10 TV Program
\(\frac{67}{15}\) Hewsietter or other mailed Information
\(\frac{15}{9}\) Study Club or group
\(\frac{22}{22}\) Selfing with one of the Extension staff program
\(\frac{1}{1}\) Other
4. If the Cooperative Extension Service were to offer a meeting or series of meetings for families with young children:
a. Which would be the best time? 21 mornings \(\frac{8}{}\) afternoons 32 evenings., 13 an all-day event on a Saturday.
b. Would your family be more likely to come if child care were avallable at the program location? 42 Yes 4 No 19 Doesn't matter.
5. Can you tell us a bit about your family?
a. Employment status of parents:
FEMALE MALE
(19) Full-time (65)
(14) Part-time (0)
(3) Work for pay at home (2)
(40) Not employed
b. Number of children in the following age ranges:
\begin{tabular}{ll} 
(65) Infant or Preschool & (13) High School \\
(51) Elementary Aged & (15) Over 18 at home \\
(8) Middle or Junior High aged &
\end{tabular}
6. Of the following topics, which would be of most interest to you or someone in your family? (Circle your rating)


THAWK YOU. . . . .

TITLE V HOUSING PROJECT REPORT

Sally Carpenter
St. Joseph County

The following five mini-reports sumnariae the apecific programe of the Title \(V\) Housing Project conducted by assistant EHE Sally Carpenter over a 21 month period (January 1978 through September 28, 1979) addressing housing concerns.

\section*{Budget Counseling}

Overview: An Extension-sponsored program in money management was conducted for low-income mortgage holders. Farmers Home Loan Administration acted as a cooperating agency for this project and supplied names and addresses of mortgage holders who were severely delinquent with twenty-four families to improve their financial standing. Areas covered in which all 24 families were experiencing problems were: income allocation, payment of utilities when due, shopping skills, saving, credit and payment of property taxes.

Methods and Results: A total of 355 personal visits of approximately one hour each were made to the 24 participating families from January 1,1978 to September 28, 1979. According to financial visit records kept on each family, progress was made in the problem areas during the counseling period. Estimated delinquent debts paid by families totaled \(\$ 41,180\). (This total takes into account only delinquent debts paid during the counseling period and not continued debt reduction after the program).

\section*{Home Ownership}

Overview: A home ownership progran held on April 28, 1979, was sponsored by Extension in cooperation with MSU Extension Specialists, Three River Savings \& Loan Administration and St. Joseph County Board of Realtors to provide information for the prospective home buyer. The one-day event consisted of lecture-discussion sessions in the areas of housing options, financing, and working with a realtor; a tour of local homes and a structure tour were also on the agenda.

Methods \& Results: A follow-up questionnaire was sent to 19 participants-primarily young, middle-class families-four months after the program. All nine respondents felt the program improved knowledge of the procedure involved in purchasing a home. Two of the respondents had purchased a home since attending the program; three others planned to purchase one. All nine questioned stated this was their first Extension program and that they would attend another one.

\section*{Window Treatments for Function \& Beauty}

Overview: In October, 1978, Housing Assistant Sally Carpenter taught an intensive class in window treatment combining interior design with conserving energy at the window to 54 Extension leader-teachers; they subsequently retaught the materials to 141 individuals in their respective Extension groups. The program was also aired over WKZO-TV in a three-part series reaching approximately 12,000 viewers per segment of the program.

Methods \& Results: Six months after the program, 195 questionnaires were sent to all those participating. The majority of the 31 respondents felt that the information in the lesson increased knowledge. Twenty-two ( 66 percent) put to use information gained by completing a total of 63 projects to conserve energy at a cost of \(\$ 1,632\) (an average of \(\$ 74\) per person). The majority felt the projects were satisfactory both in terms of aesthetics and conserving energy.

\section*{Interior Design}

Overview: Five interior design workshops were conducted with 17 individuals participating. The noon-hour sessions were held for 6 weeks each, and covered use of color, furniture placement, furniture style, wall covering, window treatment and estimating costs.

Methods \& Results: \(0 f\) the seven participants who returned evaluation questionnaires, six were new to Extension. All seven respondents felt that the class improved their knowledge and skills in interior design. Five had made changes in their homes and performed the work themselves at a total cost of \(\$ 1,075\); all five were happy with the changes.

\section*{Kitchen Planning}

Overview: An intensive kitchen planning and home storage workshop of 10 hours class time was given to eight individuals in March, 1979. The workshop offered ideas for planning a new kitchen or remodeling a pre-existing one. Participants were assisted on an individual basis in working out specific problems for a few minutes at each meeting as well as home visits.

Methods \& Results: All five participants who returned evaluation questionnaires felt that the workshop improved their knowledge and skills in kitchen planning and storage. One participant has made changes in the kitchen since the workshop at a cost of \(\$ 3,000\). The others have future plans for kitchen projects using the information gained in the workshop.

Discussion: Understanding and addressing family needs in housing should be a central role of housing educators in Extension by providing non-biased public information. This is becoming more important to all income groups as the cost of housing continues to rise. Housing choices, whether building a new home or improving an existing one, must be weighed carefully because of expense. In addition, protecting the value of a home with respect to physical upkeep and improvements is becoming increasingly important because of the inability to easily change housing in today's economy.

August 24, 1979

Dear
In Apri] you attended Home Omership Program sponsored by croperative Extinsion Service.

The Extension Housing Program will end mid-Saptember and an evaiuation project is going on now.

You have been selected to participate in the evaluation and piay a oie in future programs by answering the following Quescionnalre and returning in the postage oald envelope.

1 have enjoyed knowing you through Extension.
Thank you in advance for completing the questionnaire.
housing question:aire
1. Do you feel the program iaproved your knowledje of the grocedure in purchasing a home?
2. Why did you attend the Ownership Program? (Check as many as you like)
A. In the market for a Home
B. Want to increase knowledge of types of financing?
C. Warited to know structurally what to look for in a home
0. Hanted to know how to work with a reajter
E. Gther. (Please state) \(\qquad\)
3. Did you own a home at the time of the Home Ownership program?
A. If yes, was it your first home?


Do you now own a home?
A. If no, do you plan to in the nex: (please check one)



\section*{Sincerely,}

Sally J. Carpenter Housing Assistant

August 24, 1979

\section*{Dear Homenaker}

For sona time now you have been receiving a Housing newsletter from the Cooperative Extension Servict. The Housing Program will end mid-Septenber and an evaluation project is going on now.
You have been selected to be a part of the evaluation and play a role in future You have been selected to be a part of the evaluation and play a roie in future
prograss by answering the following questionnaire and returning it in the enclosed postage pald envelope.
I have enjoyed knowing you through Extension.
Thank you in advance for completing the Quastionnaire.
sincarely,

Sally J. Carpenter
Houting Assistant

\section*{HOUSING GUESTIOMMALSE}
1. Did you receive the Housing newsletter from myself and the Extension \(\square\) Service?
2. Did you. read 1 t?
3. Old you find it contained useful infomationt
4. What imformation idd you find most useful (check as many as you like)?
A. Conserving Energy
. Noncy Manigement
C. Food tips and recipes
0. Home maintemance \(\&\) repafr
E. Other areas. Please explain.

5. Did you pass along the finforation from the newsietter to sormone dise?
6. Would you like to continue to receive the newsietter at no cost to you? A. If yes, is there a particular topie you would like to see covered?
7. Have you ever taken an Extension class before?
3. Heve you ever called Extension for information?
\(\square\)
9. Would you consider calling Extension if you have a housing problem related to (check as many as you like)
A. Conserving Entrgy
. Money Management
C. Food tips and recipet
. Hone mafntenatice 8 repair
. Gardening a Agrieulture
F. Other, please list


Our phone number is 467-6361.
Please return the questionnaire as soon as possible fn the posioge pald ewelope.
Thanks for your time

August 24, 1979

Gear
A while ago you attended an Extension Workshop in Kitchen Planning and Storage. The Housing program will end mid-September and an evaluation project is going on

Ynu have been selected to participate in the evaiuation and play a role in futur programs ty answering the following Questionnaire and returning it postage paid. i recommend that yeu read over the questionnaire ance, then go bac. to answer the questions.

I have enjoyed knowing you through Extension.
Thank you in advance for completing the Questionnalre.
Sincerely,

Saily J. Carpenter
thousing Assistant

\section*{HOUSIMG QUESTIORNATRE}
1. Do you feel the Xitchen Worishoo has improved your knowledge or skitis in that area?
2. Have you made any chnnges in your \(k\) ftchen as a result of the workshop? \(\square\) A. If yes, what have you done? Please explain fully.

B. Did you do the work yourself?
C. What was the approximate cost of the project? \(\qquad\)

. Do you have plans for future kitchen projects using the information gafned in the workshop?

A. If yes, what do you plan to dos
B. Will you do the work yourself?
C. What do you expect the approximate cost to the? 5 \(\qquad\)
4. If you have completed a project, a:- you happy with the results?
5. As the result of the project is your kitchen(check as many as you ifke)?
A. Nare functional
8. More efficient
C. More beautfful
D. Improved your family iffe

6. Did you or are you planning to make changes in stwiage in your home? as a result of the workst.jp?
A. Approximite cost of project? \(\$\) \(\qquad\)
7. If you had not taken the Kitchen il ining and Storage Horkshop, where else could you gatn this information?
8. Why did you attend the workshop \(\qquad\)
9. Did you use the printed material given to you at the workshop?
10. Is this your first Extension elass?
11. Would you take another Extension class?
A. If yes, in what area of interest? (Ce creative, anything is possibte)

Thank you for your zime. Please return this questionaire. in the pojtage paid envelope provided, as soon as passible.

\section*{Family Living Education}

\section*{August 24, 1979}

Dear Homenaker
A while back you attenced an Extension class in Interior Design. The Housing pi;ogram will end mid-September and an evaluation project is going on now.
You have been selected to participate in the evaluation and play a role ia future prograns by answaring the foltowing questionnaire and returning it postage pald as soon as posstble.
I have enjoyed knowimg \(y\).a through Extensian.
Thank you in advance for completing this Questionnaire.
Sincerely.

Sally J. Carpenter
Housing Assistant
HOUFING QUESTIONWIRE
YES NO
1. Do you feel the interior Desion class has Improved your knowledge or skills in that area?
2. Have you made any changes in your home as a result of the class?
A. If yes, what aren of the home? Kitchen \(\square\) Living room \(\square\). Dining room \(\square\) Bath Other. \(\qquad\) (please state)
B. Did you do the work yourself?
C. What was the approximate cost of the project? \(\$\) \(\qquad\) \(\square\)
3. Do you have plans for future projects using information gatied in the interior Destgn Workshop?
A. If yes, in what areas of the home? Kitchen \(\square\) Living Room Dining roon \(\square\)

8. Will you do the work yourself?
4. Are you happy with the changes you have made?
5. Do you feet the project(s) or future project(s) have made or will

wake your hom (check as elany as you like)
A. Hore functional
8. More efficient
c. More beautiful
D. Improved tantly life

6. If you had not taken this class where else could you gain this information?
. Why did you attend the class in Interior Destgn?
8. Did you use the printed material given to you in class
9. Is this your first Extension Class?
10. Would you take another one?

A. If yes, what area of interest? (Be creative, nothing is too far out).

Please return Questfonnaire in enclosed postage paid envelope.
Thank you for your time.

Kendra Anderson
Extension Associate EFNEP

Pam Boyce
Extension Assistant EFNEP

Linda Nierman
Associate Progran Dir.
EFNEP

This pilot study showed that personal promotional methods are the most cost effective method of recruitment and that intensive one-to-one instructional methods produce significant gains in instructional knowledge among EFNEP participants.

Overview: "You, Too, Can Participate in EFNEP," a pilot project, was designed to develop innovative promotional approaches and delivery methods that could increase the number of food-stamp families participating in the Expanded Food and Nutrition Education Program (EFNEP) while retaining the quality of the existing Michigan program. The project was divided into three program sections and conducted between February and December of 1980. All program sections developed materials around the theme, "Eating Right is Basic." A sumary of the purpose and major findings of each section follows.

Methods \& Resuits: Section I Section I was designed to evaluate promotional methods that would increase EFNEP participation by food-stamp families. The methods included posters, television and radio public-service announcements, two educational "gimmicks" distributed by Department of Social Services (D.S.S.) food-stamp workers, and direct mailings (flyers and educational materials) to food-stamp families. Success of each method was measured by the number of self-referrals to EFNEP as a result of each promotional method.

The promotional methods that were identified as the most effective referral sources were those which were personally directed to the recipients. Direct mail flyers to D.S.S. clients on food stamps were the most costeffective recruitment method.

Methods \& Results: Section II In Section II the following were developed and evaluated: a method for recruiting low-income food-stamp families; and, two alternative methods of instruction to the traditional EFNEP method which involves aides working with families on a one-to-one basis nine to twelve months.

Section II was divided into three phases, During Phase I, a "market basket" demonstration skit was developed and evaluated as a method for recruiting low-income food-stamp families. The skit was performed in five counties by local EFNEP staff in a variety of locations where services are provided to low-income families. The most common location was the local county Department of Social Services Office. A total of 181 homemakers viewed the skit.

Based on evaluation of Phase \(I\), it was concluded that "active" promotional activities at local sites, where potential EFNEP families congregate for another purpose, are not the most cost-effective method for recruiting homemakers to participate in EFNEP.

During Phase II, an intensive EFNEP instructional program was conducted in five counties. A sample of homemakers worked intensively on a one-to-one basis with EFNEP aides for six weeks. The intensive program involved 21 aides and 26 homemakers.

During Phase III, menu plans and shopping guides developed during Phase II were used for self-study by a sample of 170 homemakers.

Phase II and Phase III programs were evaluated using pretests and posttests at the completion of the intensive and self-study programs. Three-month post-tests were conducted after completion of the programs. Reactions of participating aides and homemakers were also collected. Pre and post-test scores of the intensive sample, self-study sample, and a traditional EFNEP sample were evaluated.

Significant gains in nutrition knowledge were made by participants in the EFNEP intensive training program and the traditional program. The intensive program was well-received by most homemakers and aides, although aides stated the need for additional training to adequately conduct the intensive training.

The self-study program was found to be less effective than the traditional program or intensive program. Pre and post-test scores were analyzed for Phase II, Phase III, and the comparison sample, by two subgroups, those with pretest scores of 50 or less and those with pretest scores over 50 . In all samples, those with the lower pretest scores ( 50 or less) showed statistically higher gains in nutrition knowledge and behavior than did the group with higher entry scores.

Section III, which will be completed during 1981, will cover the study of the effectiveness of three different instructional methods for delivery of five newly developed basic nutrition education lessons.

Discussion: As a result of the pilot project, several factors have been identified for increasing participation in EFNEP, especially of food-stamp recipients. Also, an innovative delivery method was identified which may prove more effective in improving nutrition behavior and knowledge of EFNEP families and in reducing education time which may enable more EFNEP clients to be reached.

One of the specific areas for future research, identified as a result of the pilot project, is further evaluation of the intensive program under controlled conditions. The six-week intensive program appears to be successful in changing food and nutrition behavior of low-fncome families; a controlled investigation would enable further development and refinement of the method and identification of the homemaker groups for whom the program is most cost effective. Further testing of the method is suggested because of its potential national implications for improving the cost effectiveness of the Expanded Food and Nutrition Education Program.

\section*{FCOO SOUN STHOTVY}

\section*{Spring © Surner 1960}


Part A. These questions are about focit nutrition and grocery ghopping.
1. Here is a picturl of same food. What would you call this group of tood? \(1 . \quad-1\)
2. How many servinge do you thinic is the least amome an adult needs avery day firm this group, coumting milk substitutes?

. Here is another picture of some food. What do you think wotid call this food group? \(\qquad\)
How many servings do you need every diy frem this greop?
-1
-0
\(\qquad\)
. This is a third group of foods. What would you call this group?
6. How ranty servings do you think you need every day from this grono? 0
\[
ـ^{2}
\]
\(\qquad\)
\(\qquad\) 4 or more
7. This is another group of food. Can you think of the name of this greup? \(\qquad\)
\(\qquad\)
. How ninn servings do you think are necessary every day for good health?

All foods have scrie nutrients, ilke vitumins and minarais, but scme have more of certain kinds than others. I have pictures of 10 difierent foods hara. I'Il going to mention a vitanin like pismuin C-and I'd Thet pry be more then one that you thirk is geod hut jugt choose an thane ray be more than one that you think is good, but just choose on answer.
9. 细ich food io you think would be high in incon?
\begin{tabular}{|c|c|}
\hline meat leaf & carrot sticks \\
\hline papcorn & Amazican chaese \\
\hline tamato juica & meat patty \\
\hline 4xple & beom. \\
\hline -0.2n & peenut butter. \\
\hline
\end{tabular}
10. Which food to you think would be hich in calciump
\begin{tabular}{|c|c|}
\hline mant loaf & carrot sticks \\
\hline Prpoorin_ & knerican creese \\
\hline temato juice & mant patity \\
\hline apple & bacon \\
\hline corn & paantit butta \\
\hline
\end{tabular}
inls is a quastion about asoking veratables
3. Which pieture of you think shows the begt way to prepara vegotables, such as great beans or carrote: a sinall amount of watar for a shott tifrae, of a small amount of water for a long time. or a iarg anourt of water for a short time or a large anount of weter for a lang time.
—_mall smount water, short tint large amount water, shozt time small ambint water, long time \(\qquad\) large ancint water, long time

For the next questions, I wart you to tell me ham may trans each week you do sconething Like oook dimner. (circlo argmac)
14. How many times a week to you eat breakfast that has at leant too different kirds of food, like tonst and milk, egge and juice, or scrmehing like that?
15. How many times a week io you or sanacne else in the family prepare breakfast?
16. How meny times a weak does your fanily ent at least ona mal togethar?
17. How many timas a anch weak do you serve yalla or grean vegetables liks \(0 \quad 2 \quad 2 \quad 3\) carrots, spinach, swote petatoks, brocooli, winter scpasth?
18. How meny times anch woak do you serve food like oranges or orange juice, \(\begin{array}{lllllllll} & 1 & 2 & 3\end{array}\) grapetruit or grapafruit juice, toneto or tanato juice, cabbega, brocelii?

Now, I'm going to describe some food shopping practices and I want you to tell min whether you almost always (4), usuaily (3).

'19. How often do you check your food surply before going shopping?
1234
20. Fow often bo you make a. written list of what you watit to buy and use 123 it when shopping?

23
21. How often to you compare pricas of two brands of the same kind of food? 123 , 4
22. How often do you look over the advertised speeinis in the stare?
23. How often do yeu plan scra of your merns batore you go shogping?
24. ficw often do you writa down how much you spent in the grocery atora?
25. How often to you rewd the mutrition labels on food?
26. Nost of us have to pick up an extra loaf of bread or carton of milk crace in antile, how otten anch month to you do mist of your grocery tropping.
27. How often dow your tood axney latt until the and of the want?
\(\begin{array}{llll}1 & 2 & 3 & 4\end{array}\)
2月. How often do you ume up laftorvert betore thay mporil?

123

41-51. You've ben so helathl and we'ne almoct finished. is are intarasted in knowing what poople ant and I'd like to write down what you've eaten in the latet 24 hours, fineluding enackes.

\section*{Brablast: \\ Lurch:}

\section*{Dintier:}


50-51. scort
59. Receiving WIC?
60. Receiving food starrys?

61-63 Total andumt spent for food tast manth, imeluding cand and creatit and and velue of flood stamps (total of 566 c part B of Fraily fecter)

\section*{Part \(C\) To be completed by interyener}
64. Intervien pariod

6. Interview is part of

Fhass 2 -2
-3

Bay
dickelnson
Trahan
Oaklana

D\#
no
61-63. antinnit \(\qquad\)
66. County:
\(\qquad\)

52-53 number
54-55 mpuber \(\qquad\)
56. 21 and water \(22-33\)
\(33-44\) 45 and over

CONTACT PERSONS FOR ADDITIONAL INFORMATION CONCERNING PROGRAMS REPORTED
\begin{tabular}{|c|c|}
\hline Title & Contact Person \\
\hline An Evaluation of Parent Education Series & \begin{tabular}{l}
Mary Andrews, Program Leader \\
Program Development \& Evaluation \\
103 Human Ecology \\
Michigan State University \\
E. Lansing, MI 48824
\end{tabular} \\
\hline Changing Nutrition Knowledge and Food Practices of Vitality and Vittles Volunteers & \begin{tabular}{l}
Carol A. Butler, EHE 306 Elm St. \\
County Services Building \\
St. Johns, MI 48879
\end{tabular} \\
\hline Community and Working Mothers Survey & Mary Andrews, Program Leader (note address above) \\
\hline East Central Region Bread Fair: Follow-up Telephone Survey & Mary Ellen Delsipee, EHE Courthouse
\[
\text { Saginaw, MI } 48602
\] \\
\hline Energy Efficient Window Treatment Evaluation & \begin{tabular}{l}
Cynthia Fridgen \\
Housing \& Energy Specialist \\
214 Human Ecology Building \\
Michigan State University \\
E. Lansing, MI 48824
\end{tabular} \\
\hline Estate Planning Workshop Feedback & \begin{tabular}{l}
Mary Search, EHE \\
Berrien County \\
County Bldg. \\
St. Joseph, MI 49085
\end{tabular} \\
\hline Extension Family Living Survey Statewide Input for Program Planning & Mary Andrews, Program Leader (note address above) \\
\hline FLE Upper Peninsula TV Audience Survey & Aune Nelson, EHE Gogebic County 104 S. Lowel1 Ironwood, ML 49938 \\
\hline I Can Because I Know I Can: Impacts of SelfEsteem Class & \begin{tabular}{l}
Cathy Gallagher \\
FLE Coordinator \\
109 Information Services A.N.R.E.I.
\end{tabular} \\
\hline Levering Food Cooperative: Perceptions of Members & \begin{tabular}{l}
Julie Michael, EHE \\
Empet County \\
441 Bay Street \\
Petoskey, MI 49770
\end{tabular} \\
\hline
\end{tabular}
\begin{tabular}{|c|c|}
\hline Lighter and Livelier: Impacts of Weight Control Serfes & \begin{tabular}{l}
Anita Dean \\
Food Science \& Nutrition \\
202 Wills House \\
Michigan State University \\
E. Lansing, MI 40824
\end{tabular} \\
\hline Master Canners--Volunteers in Food Preservation & \begin{tabular}{l}
Carolyn Lackey \\
Community Nutrition \\
201 Wills House, 3HE \\
Michigan State University \\
E. Lansing, MI 48824
\end{tabular} \\
\hline Michigan Family Sourcebook & Mary Andrews, Program Leader (note address on 1st pg.) \\
\hline Microwave Cooking Classes: Evaluation & Mary Peters, CED Benzie County P.O. Box 307 Government Center Beulah, MI 49617 \\
\hline Needs Assessment Survey: Parents of Preschoolers & Aliene Mills, EHE Lapeer County 1575 Suncrest Drive Lapeer, MI 48446 \\
\hline Nutrition Through Life Conference Feedback & \begin{tabular}{l}
Sue Lambrecht \\
48 Ag Hall \\
Michigan State University \\
E. Lansing, MI 48824
\end{tabular} \\
\hline ```
Parent-To-Parent: Support for Troubled
    Families
``` & Elaine Glasser, EHE Oakland County 1200 N. Telegraph Rd. Pontiac, MI 48053 \\
\hline Parenting Education Newsletter Evaluation & Joan McGarry, EHE Government Center 400 Boardman Traverse City, MI 49684 \\
\hline Safe Food Preservation: Do People Use Our Advice & \begin{tabular}{l}
Carolyn Lackey \\
Community Nutrition \\
201 Wills House, 3HE \\
Michigan State University \\
E. Lansing, MI 48824
\end{tabular} \\
\hline Self-Esteem for Women & Mary Peters, CED Benzie County (note address already listed) \\
\hline Snacks That Count: Nutrition Education for Youth & \begin{tabular}{l}
Marilyn Rudzinski, EHE Macomb County \\
County Bldg., 9th Floor \\
Mt. Clemens, MI 48043
\end{tabular} \\
\hline
\end{tabular}

Sugar and Snails: Newsletter Evaluation

Title V Housing Project Report

You, Too, Can Participate in EFNEP: An Evaluation

Kathryn E. Cummings, EHE
701 S. Norton St. Corunna, MI 48817

Bethel Schmidt, EHE
Courthouse Annex
Centreville, MI 49032
Kendra Anderson, Ext. Associate Food \& Nutrition Program 202 Wills House Michigan State University E. Lansing, MI 48824

\section*{APPENDIX C}

The following report form may be a convenient way for you to summarize evaluation activities. The relevant questions to be addressed in evaluation reporting are listed in the left-hand column. Please share your activities and results, when available, with the FLE Evaluation Office.
```

TEXT
Program Description
Emphasis
coals
Scale
HOW?
Innovations
Linkage
Clientele
Resources Invalved
Funds
Staff time
Cooperators
Special funding

```
    What were
    accomplishments?

Whe benefleted? What were the
impacts, benefits?
How were impacts anessured?

Implicetions for fucure programs?
clientele yet to be served.```


[^0]:    Program participants: Providing feedback to program participants can stimulate laggards to take action when they see how other people have benefitted by making changes or using program suggestions.

    Colleagues: Evaluation of pilot programs, first attempts at meeting needs, or new uses of methods is particularly important in influencing the action of other agents and specialists.

    Administrators: Everyone hopes to establish positive attitudes among those responsible for salary increases and promotions.

    Commonity leaders: Program results and reaction data can persuade influentials to encourage other people to take part in or support Extension programs.

