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Who’s your mentor? It’s hard to learn all you need to know from one person. I can name a few. Presently I spend a lot of time with Jim Cali. He’s my boss here at Southern Botanical. He’s the CEO, a brilliant person when it comes to people management. This might be kind of hokey, but I also want to say my mom. My mom taught me all the basic things I needed to be successful when I was growing up.

As a Professional Landcare Network (PLANET) Trailblazer, what advice do you most often give? The people you work with are the most important thing. Be willing to pay them well.

Do you have a secret recipe to growing your business? We’re never happy with what we’ve created. We enjoy where we’re at, but we always look at it again with a critical eye to say: “We’re not satisfied with where we’re at. Can we do it better?” We’re always in an improvement mode with all systems, trainings, everything.

Tell me about Southern Botanical’s use of the H-2B program to recruit college graduates from Mexico. That’s a huge recruitment program that we have for our field team members. We find them by going to Central Mexico—there are two agriculture colleges there. Through H-2B, we bring college graduates who want to be in an agriculture program and teach them how to do landscaping. You have smart individuals who want an opportunity in America and we give them an opportunity to do it. They are some of the best team members we have. That’s a large part of our success.

Southern Botanical implemented air spading this year. Has it been effective? Some background on why it’s so important for us: We kept finding that over time, many homeowners, commercial landscapers and people that don’t know what they’re doing keep piling mulch and soil on top of the trees, suffocating them. Air spading has been a tremendous tool for us to remove all those layers of soil and mulch that’s been done over the last 20 years and get back down to where the root zone is getting the right amount of air and water immediately versus having to go through layers and layers of soil.

What are you proudest of in your career thus far? I’m proudest of the team of people I work with. We started with 12 managers and maybe 60 employees total. Now we have 215 employees. We’re 18 years old.