

and other problem areas on the course by posting signs in the pro shop. If your club has a monthly newsletter, you can use it to keep members informed of upcoming operations and explain why they are necessary. Some superintendents have found it helpful to compile regular reports of their operations so that everyone, including club employees, knows not only what and when but also why an operation is taking place.

You can also train your crew to successfully deal with problems on the course. Make sure they have enough information to handle the problem and that they realize they are representing you and the club when they handle a complaint or answer a question.

GCSAA Fore Front

**OUR OBJECT:** The Collection, Preservation and Dissemination  
of Scientific and Practical Knowledge, and to Promote the Efficient  
and Economical Maintenance of Golf Courses

**GOLF COURSE SUPERINTENDENTS ASSOCIATION  
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