

Be aware, though, that no matter how good your system is, mistakes will occur from time to time. The test of a good delegation system is how the situation is handled. On one hand, don't ignore the problem and hope it won't reoccur. But don't make such a fuss over it that a potentially valuable employee loses all confidence in his ability to make good judgements. Use this opportunity to initiate a discussion about what the proper actions would have been and why.

\*\*\*\*\*

November 13, Sunol Golf Course tournament will include lunch, golf, no host cocktails with scores presented. Complete information published in next newsletter. Bill Nigh, home phone Area Code 415 321-1118 is Chairman of this event.

December 8, 1978 Rancho Canada, Carmel Christmas party

**OUR OBJECT: The Collection, Preservation and Dissemination  
of Scientific and Practical Knowledge, and to Promote the Efficient  
and Economical Maintenance of Golf Courses**

## **GOLF COURSE SUPERINTENDENTS ASSOCIATION OF NORTHERN CALIFORNIA**

1233 KANSAS AVENUE  
MODESTO, CALIFORNIA 95351



FIRST CLASS MAIL