



## Office Notes

By Barb Mikel

Hope you all had a great holiday! The pre-holiday weather was dramatic and hopefully not too destructive on your courses. This is the "Ying & Yang" time of the year for me. I look forward to the New Year and new Board Members - establishing and re-establishing relationships, job duties, functions and trust with each other.

The outgoing members are the ones I'll miss! It is nice having Board Members that say "I'll take care of it" and don't have to give it second thought! It is always great to have the job done in a professional and timely manner. These people have gone beyond the "take care of it." They have given it their very best! I will sorely miss Bob Costa on the board. Bob has served the membership since 1996 as Director, Newsletter Editor, Institute Chairman, GCSAA representative, Vice President, President, and 65th Anniversary Chairman. One of the most important jobs of an organizational leader is providing direction. The duties and functions of the board are to "set the course" for the organization. Bob has provided that direction for GCSANC. I look forward to his contin-



**Barb Mikel** - GCSANC  
Executive Secretary

uation of work on the Newsletter Committee. He is helping transition our "Thru the Green" publication into a revamped bi-monthly

publication setting the pace in California chapter publications.

I receive many calls asking, "Can I put that on my credit card?" The answer is yes, you can. We provide credit card options on monthly meeting reservations and dues renewals. All of our credit card processing is now done online. We do not have a "swipe machine" with all the paper processing to the bank. You need to simply provide the information to the office with the reservation form or with the renewal processing form. If you would like to keep a credit card processing form on hand, send an e-mail or fax the request then you can have the blank form in the office. Remember, receipts are provided for monthly meetings with your registration information. I need to have the method of payment as you make the reservation to properly process the receipt.

As we continue into the online world, look for job notices to be provided via e-mail or fax in the near future. The discussion has taken place in the past and the board will more than likely make this the distribution method in the coming year. Mailing costs and administrative overhead are greatly reduced with electronic transmission. Even fax transmissions are less costly than US mail.

## Thanks For Your Donations California GCSA!

### 2003 California Hospitality Suite CNN Center, Atlanta, GA

February 13, 2003 • 6:00 - 10:00 pm

The California GCSA is planning the 2003 Hospitality Suite in Atlanta, GA. The Hospitality Suite will be held at the CNN Center Atrium Terrace. We are offering a Sponsorship Program for companies that would like to support this event.



The crew members at Del Monte Golf Course in Monterey, CA, take a quick break from the assignment of the day for a photo on the 12th hole. (kneeling below) **Tony Ramos** (standing left to right) GCSANC Member **Robert Yeo**, **Juan Vasquez**, **Robert Esposito**, and GCSANC Member **Kim Trainor**



Representing the GCSANC at a recent PGA Meeting in Stockton, CA, are chapter members **Bruce Olson** and **Jim Irvine** both of Emerald Hills Golf Course in Redwood City, CA. Both gentlemen are committed to strengthening relationships with other allied golf associations. **Jim**, who chairs the Education Committee for the GCSANC, has been working diligently to uncover new education opportunities for chapter members. Supporting **Jim's** efforts, is **Bruce**, who is not only a Class A Member of the GCSANC, but also a member of the Club Managers Association and the PGA of America.