



Office Notes

By Barbara Mikel

Once again, it's time to renew your association membership. Dues statements and membership questionnaires will be mailed to you. This year's questionnaire should be much more understandable!

Please review the information for:

- 1) accurate mailing information — the left column and alternate information — the right column.
- 2) Your current position (superintendent, assistant superintendent, etc)
- 3) Your GCSAA number if you have one
- 4) Your membership classification
- 5) Your current telephone, fax and email address
- 6) Your current job description, course etc.

If all is correct send it to me! (fax it, mail it with your check or mail it separately).

Change or update:

- 1) Only the information which needs change or correction!

Invoice:

Included with the questionnaire is an invoice and copy. This information is important for your accounting department and association office to properly credit your payment. Please forward BOTH copies to your accounting department. Ask them to **return the yellow copy** to the association office along with payment **AND** your questionnaire. Most club offices are use to this accounting form and will look for it. All payments must be postmarked by December 31, 2000 or will be assessed a late fee of \$20.00.

In order to prevent the late fee being charged, we send a "statement" in December. This is a summary of all invoices you owe to the association. There may be other charges on the statement. The association bylaws require your account to be current to renew your membership.

I know 99 percent of you know and handle this routine chore each day. We do have new members and I hope this information is useful. If you have questions, please give the office a call!



January GCSAA Seminar In Pleasanton

On January 17th and 18th 2001 GCSANC and GCSAA will be presenting "Spanish for Golf Course Management 1" at the **Crowne Plaza in Pleasanton**. This seminar is one of the most popular seminars offered by GCSAA and regularly receives top ratings from attendees. The Instructor is Mr. Arturo Castro who has taught English and Spanish to adults for over 15 years. This is an excellent opportunity to gain a better understanding of many of your crew, their culture and their language. Please note that this seminar is limited to 45 attendees and the **seminar location is new this year**.

Topics Will Include:

- Vocabulary and phrases relevant to golf course management
- Basic Spanish language skills
- Insights into the Hispanic culture

Course is 1.4 CEUs

Member fee: \$240 Non-Member Fee: \$360

Code: 01RS035-01

Effective management comes from better communication. Learn the vocabulary necessary to communicate with your Hispanic employees.

Hotel Accommodations are available at the Crowne Plaza Pleasanton for \$149.00 per night + tax under the group name GCSAA.

To Register:

Phone: (800) 472-7878

Fax: (785) 832-3643

Website: www.gcsaa.org

Reclaimed Water Survey

The American Water Works Association (AWWA) has posted an on-line survey available for reclaimed water users located at **www.getwa.com**. The purpose of the survey is for the AWWA Recycled Water Committee to gain greater insight on golf course use of reclaimed water and any problems that have resulted in various regions or at specific sites.

The survey is brief and should take no more than 10 to 15 minutes to fill out. Please take the time to do so! Completed surveys can be submitted on-line, mailed, or faxed to:

Mr. Gary Grinnell, Chairman
AWWA Recycled Water Committee
c/o Las Vegas Valley Water District
1001 South Valley View Blvd.
Las Vegas, NV 89153
Fax: 702-258-7191