In practice, the pH is controlled to a point around 8.5-9.5 pH using caustic soda, the precipitates then form immediately.

A specialized electrically charged chemical or two, called polymers, are then added at about the 2-10ppm range and mixed in. Polymers have many molecular receptacles that are designed to attract and coagulate the microscopic precipitates into visible particles (called pin floe) that are increasingly heavier than water. This coagulant (sludge) then rapidly settles to the bottom and clear water exists on the top.

The precipitate and settling method is generally considered to be ≥99% efficient, so the sludge will contain most of the pollutants present. The resulting treated water is generally very clean.

The small quantity of sludge produced is poured out and dried for easy handling and economical disposal. Typically, a sludge is poured into a bag filter and allowed to further dry by gravity.

If you are considering this treatment method, you should consider the cost of treatment chemicals and of sludge disposal. If you are treating a hazardous wastewater (not expected at a typical golf course), then you would also have state permitting requirements.

In next month's article we will cover the rest of the treatment methods: Ozone and Chlorine.

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**Making a Point About Change**

Having trouble persuading your staff that incremental change is worth the effort -- and that change doesn't have to be immediate, dramatic and sweeping? If so, try this exercise suggested by Richard Ruhe, a consultant with Blanchard Training and Development:

Tell staff members to imagine they've just been told they have won a state lottery and they have one minute to choose between two payment methods:

1. **$250,000** a day for 30 days.
2. **One cent** the first day and double the amount each day for 30 days.

To make it easier for you: The first method totals $7.5 million, the second method totals, $10,737,128.23!

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**Tips from the USGA**

Know Your Limits

by Paul Vermeulen, USGA Agronomist

With spring just around the corner it won't be long before the grass starts growing faster than most maintenance crews can cut it. To the delight of many golfers, such miraculous growing conditions make it possible to increase the putting green speed by simply lowering the height of cut below normal limits.

Unfortunately, spring eventually turns into summer. It is at this point in time that a lack of understanding on part of many golfers meets with the Superintendent's reality of working with an uncooperative Mother Nature. The result is one of golf's biggest controversies - Putting Green Speed.

In the midst of controversy many individuals often look for someone to blame. Golfers naturally blame Superintendents, as I have heard on occasion someone say, "The greens are always faster at the course down the street and they NEVER have problems. I think our Superintendent is just making excuses." Superintendents, on the other hand, have a tendency to blame the PGA TOUR or the USGA, as I have also heard on occasion someone tell me where I can shove my Stimpmeter!

Looking for someone to blame, however, will never resolve the issue. It's not the fault of Augusta National that golfers believe the greens are always faster somewhere else. And it's not the fault of the PGA TOUR, nor the USGA that golfers believe greens should roll 10 feet 6 inches.

In an imperfect world the only way to address controversy is by providing all parties with the facts. In other words, we need to educate golfers, so they themselves can appreciate the realities, or rather the limits, of putting green maintenance.

A good education should start with an understanding of the past; the fact is that green speed has increased dramatically since the turn of the century. What evidence is there you ask? First, let us take a look at the equipment. On a tour through the museum at Golf House in Far Hills, New Jersey, golfers can examine putters from each decade and see that the slope of the face has dropped from 10 degrees in the early 1900s to 3 degrees in 1994. Why? Because improvements in mower technology have allowed the height-of-cut on greens to drop from above a 1/4" to below a 1/8".

Second, let us take a look at records kept by William Bengeyfield, former Western Region Director, USGA. On average, the putting green speed across California was below 7 feet in 1977 and 1978 when a survey was taken by...