Be aware, though, that no matter how good your system is, mistakes will occur from time to time. The test of a good delegation system is how the situation is handled. On one hand, don't ignore the problem and hope it won't reoccur. But don't make such a fuss over it that a potentially valuable employee loses all confidence in his ability to make good judgements. Use this opportunity to initiate a discussion about what the proper actions would have been and why.

November 13, Sunol Golf Course tournament will include lunch, golf, no host cocktails with scores presented. Complete information published in next newsletter. Bill Nigh, home phone Area Code 415 321-1118 is Chairman of this event.

December 8, 1978 Rancho Canada, Carmel Christmas party