

# Member & Facility Profiles

CLIFF TOWERS, SUPERVISOR OF PARKS OPERATIONS, CITY OF MISSISSAUGA

## Interview With Supervisor Cliff Towers

**What kind of team do you work with?** I work with an awesome Parks/Forestry Department that provides excellent customer service to both internal and external customers.

**What are you and your team responsible for?** Our team works in the City of Mississauga's North-East District. We look after all of the horticultural, sports turf, playgrounds and general park maintenance. Some of the high profile facilities under our care are the Hershey Sports Zone, Frank McKechnie Community Centre, Mississauga Valley Park and Dunton Athletic Fields.



**Cliff Towers.** Supervisor of Parks Operations  
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The service we provide to the public is of vital importance. It gives individuals the chance to escape from the pressures they are faced with on a day-to-day basis. The service we provide enhances quality of life.

**What is your educational/employment background?** I am a Horticultural Landscaper Greenskeeper/Horticultural Nursery Greenhouse Worker, and have worked in the horticultural industry for the last 30 years.

**Tell us about your family.** I have a wonderful wife Barb to whom I have been married for 23 years. I have a daughter Amy (22), and a son Andrew (16), who are both amazing talented individuals.

If you are interested in being featured in this column, please contact Lee Huether at the STA office.

**What do you enjoy doing outside of the workplace?** We are a very musical family and have a studio in the basement of our house.

**How has the industry changed and in what direction(s) would you like to see the industry, as a whole, move towards?** I believe we have become a lot more conscious about workplace safety and think we should continue to look for opportunities to improve/practice due diligence.

**What do you consider to be the biggest benefit of being a member of the STA?** It is awesome to be able to collaborate in the industry and stay up to speed with any new developments.

**What is the biggest challenge in your job?** To continue to be proactive to engage the environmental challenges we will be faced with in the future.

**What is the most satisfying part, what makes the job worthwhile for you?** I love to empower staff to use their knowledge base/creativity to be innovative in the workplace. I also love working outdoors and interacting with staff and the public.

**What is the biggest misconception about your job?** That we provide a soft service to the

