“You have to take a realistic and conservative approach,” Bailey says. “Superintendents have been doing things through salespeople for years. You’re not going to change those patterns overnight.”

Scott says he’s skeptical about surveys concerning superintendents’ participation in e-commerce because he believes such survey questions aren’t always clear.

“You have to sell over the Web while still allowing [superintendents] to order over the phone if they’d like,” Bailey says. “You need to form alliances with the distributors that superintendents have known for years, at least for now.”

Companies will have to overcome the perception that they’re driving local dealers out of business.

Brian Comiskey, superintendent at Pinecrest CC, in Huntley, Ill., says he believes e-commerce is the wave of the future — but he doesn’t sound happy about it.

“There are some family-run businesses that my course has been buying from for years,” Comiskey says. “I’ve always been loyal to the local vendors because they’ve been loyal to us. Still, their numbers are dwindling and there are more corporate-owned vendors. The old loyalties are breaking down.”

Bailey says those loyalties are why companies that depend on 100 percent of their business coming from the Web will fail. He says companies will have to offer a number of options.

“Companies with strong business plans will survive. Kirk Sanders, CEO of Professional Golf Commerce, believes companies with strong business plans will be around longer.

“To survive in this competitive market, you can’t have a business plan that’s changing at the drop of a hat,” Sanders says. “If you have a flawed business model and you execute to the flawed plan, you’re going to fail.”

Tom Walker, superintendent at the Inverness Club in Toledo, Ohio, agrees. He says companies that have business plans that include ideas about how to create an online community for superintendents have the best chance for survival (Walker is on the advisory committee for golfiat.com).

“You’re going to have to make it easy to use, reliable and cost-effective, but you’re also going to have to give superintendents a reason to keep coming back,” Walker says. “You can do that through having a site where you can do research, post to a bulletin board and check the weather. I see e-commerce becoming an industry standard within five years.”
In designing Hidden River Golf & Casting Club, architect Bruce Matthews created an upscale course and preserved a pristine waterway.

The enchanting Maple River flows through the middle of the northern Michigan golf course for nearly a mile, its current moving unhurriedly over a rocky, jagged bed. The slender and shallow Maple River may not have the magnitude of the Mississippi, but it’s still grand in these parts. Its sparkling clear water and calming sound can easily capture a person’s senses.

So why is the Maple River, with all its grace, out of sight to players on the golf course? Who would design the course without highlighting the land’s most impressive attribute?

Golf course architect W. Bruce Matthews III would and did. And he purposely designed the course, which opened in 1998, with the river obscured. Hence, they call Matthews’ creation the Hidden River Golf & Casting Club.

In 1996, Matthews, co-president of East Lansing, Mich.-based Matthews & Nelhiebel, was asked by Roger Wilson, a Detroit entrepreneur, and his business partner, Darin
Philport, to design an upscale golf course on 240 acres of untouched land in Brutus, Mich. The land is known for its wildlife, including deer, bear, bobcat, elk, and wild turkey as well as the native trout that swim in the uncorrupted Maple River.

Wilson and Philport, who leased the land from a local family that has owned it for more than 100 years, were thrilled about securing the property to build a golf course. They wanted the Maple River to play strategic and aesthetic roles on the course. They also planned to build bridges over the river at several junctions along the course. But when Matthews heard their plans, he cringed.

"I knew it was going to be an environmentally touchy situation," Matthews says. "I'm a native of Michigan, and I've done a lot of work in the state. I know the natural resource rules and constraints of golf course development."

The Brutus townspeople say that the Maple River, loaded with brook and brown trout, is a magnificent waterway with a rich history. They'll brag that it's a premier — if not the premier — trout stream to fish in the Wolverine state.

That's why the locals were livid when they learned of the plan to build a golf course near the river. About 400 citizens signed a petition to prevent the course from being built. "Any knowledgeable trout fisherman knows a trout stream is incompatible with a golf course," Brutus resident Gregory Czarnecki told the Petoskey News-Review, the town's newspaper, which also bashed the idea. "Maple River plan threatens state's best trout stream," a headline screamed.

At the Tip of the Mitt Watershed Council in nearby Harbor Springs, Mich., Scott McEwen's phone rang constantly. McEwen, the water resource program director for the organization, which advocates clean water, was fielding calls from residents irate about the golf course.

"There was an immediate gut reaction," McEwen says. "The people who have lived here a long time have watched their landscape slowly change from a rural to a more suburban setting. They are resistant to that type of change."

Meanwhile, Wilson and Philport began to realize how important the Maple River was to the land. Wilson says he spoke with local fishermen, who lauded the river's role in the environment.

Matthews explained to Wilson and Philport why they shouldn't incorporate the river into their building plans. "I told them that we didn't want to cross the river with golf balls," Matthews says.

Matthews also warned Wilson and Philport that they could be facing lawsuits and time delays if they wanted to build the course their way. "The public's involvement will quickly slow down the development process," Matthews told them.

Wilson and Philport listened intently. "We Continued on page 34
Hidden River Runs Through It

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were uneducated on golf course design and how it affects natural resources,” Philport says. “Bruce quickly educated us on what’s good, what’s not good and what’s risky.”

Wilson and Philport agreed with Matthews’ plan not to have the river play a part on any holes. The only views of the river on the course are from the No. 9 tee and green and the clubhouse balcony.

Matthews, a former superintendent, believed it was important to meet with several environmental groups, including the Tip of the Mitt Watershed Council, Trout Unlimited and the Michigan Department of Environmental Quality, before seeking approval from the county’s planning commission to build the course. Matthews wanted environmentalists to realize that the developers would work with them, not against them.

McEwen was pleased when he saw the routing of the course.

“There were no river crossings, and most holes had good setbacks from the river,” he says, adding that he was also happy that natural vegetation along the river’s was left undisturbed. “We were satisfied.”

But many Brutus residents remained dissatisfied and didn’t want the course to be built. McEwen told them there was nothing they could do to stop construction by filing a lawsuit or demanding an injunction because Matthews had submitted such an environmentally sensitive design.

Even though he was impressed with Matthews’ initial design, McEwen didn’t walk away from the project. He had suggestions to make Hidden River as environmentally sound as possible. McEwen said he was concerned about soil erosion control and fertilizer management. He was also worried that the design didn’t include a storm-water management plan.

“The inadvertent introduction of sediment into a waterway can obliterate trout spawning habitat, scour the substrate of macro invertebrates and increase ambient water temperature,” McEwen wrote in a letter to the chairman of the county’s planning commission and Matthews. “Proper storm management is essential to ensure that trout habitat of the Maple River is protected.”

McEwen was also concerned about the location of the No. 9 green, which he said was too close to the river. He recommended the green be moved back onto a bluff about 150 yards away.

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The rough can indeed be rough on a trim mower, especially one that has a problem with balance. But the John Deere 2653A Utility Mower is a machine born of stability and simplicity. It features wide, low profile turf tires for excellent stability and superior performance in rugged conditions. For extra traction, a standard hydraulic weight transfer comes to the rescue. And the reel pump and cutting unit motor sizes have been increased for better cutting performance. The 2653A is also anything but rough on the operator: an adjustable high-back seat, power steering, and 2-pedal traction drive make for a comfortable yet productive day on the course. To test drive the machine that makes mole hills out of mountains, visit your local John Deere distributor or call 1-800-537-8233.

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McEwen found that Matthews, Wilson and Philport were willing to listen to his concerns and implement plans to manage them. They compromised on the issue of the No. 9 green, which was built between the bluff and the river.

McEwen was impressed that the owners offered him an open invitation to visit the course while it was under construction, which he did mostly after it rained to monitor water run-off. “All the soils around here are very sandy, and sand can destroy trout streams,” he explains.

McEwen was also pleased that Wilson and Philport hired a superintendent, Steve Sump, who was known for his environmental prowess. Sump, who is well-schooled in storm-water management and erosion control, practices an integrated pest management program at Hidden River. Last year was the worst year for turf disease in several years, Sump says. Still, he was under budget for his chemical and fertilizer spending.

“I don’t like spraying insecticides because of the river,” Sump says. “But if I must spray, I’ll use a chemical that has the lowest toxicity, and I’ll spray it sparingly.”

As part of Tip of the Mitt Watershed Council’s agreement with Hidden River, Continued on page 38

A Dream Job for Superintendent — Challenges And All

A
fter a round of golf on a splendid October day at the Hidden River Golf & Casting Club, W. Bruce Matthews III, designer of the course, turned to Steve Sump, superintendent of the course, and said, “Steve, you’re making me look good.”

Indeed, the golf course was in excellent condition, and Sump was appreciative of Matthew’s compliment. But it’s always a challenge for Sump to keep Hidden River looking lush because of its environmental distinction.

Matthews designed Hidden River, located in Brutus, Mich., to protect the trout-laden and pristine Maple River, which runs through the middle of the course. Sump, a certified superintendent, was hired by Hidden River owners Roger Wilson and Darin Philport in 1997 to maintain the course and protect the river.

“We wanted a superintendent that had the same game plan that we had as far as wanting a high-quality course — but not at the risk of the environment,” Philport adds.

Sump joined Hidden River for the course’s grow-in and faced an immediate challenge: protecting the Maple River from nitrogen applications of as much as 1 pound per thousand square feet a week.

Area environmentalists were concerned about erosion control at Hidden River. But Sump says he knows how important it is not to expose too much soil or remove too much natural vegetation. At Hidden River, Sump wanted to get the turf established quickly to decrease the chance of erosion from a hard rain. “The biggest problem any superintendent faces in a grow-in is rain erosion,” he says.

Sump practices an integrated pest management program. There are no blanket applications of pesticides on the course. “I always scout for disease before spraying,” he says.

Sump, a member of the Michigan Environmental Steward Program, is an avid outdoorsman. “I’ve dreamed of being a superintendent on property like this,” he says. — Larry Aylward, Editor

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www.golfdog.com Golfdog 37
A Hidden River Runs Through It

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Bruce Matthews fishes the Maple River in late January. Matthews says it's his golden rule to consider the future impact a golf course that he designs will have on the environment. McEwen monitors the Maple River annually for chemical contamination and sedimentation. "I've been monitoring the river for four years, and I've found that the golf course has had no negative impact on it," McEwen says.

Philport says most golfers understand the environmental approach the owners took in building the course and why there's only one view of the river. Still, they marvel at the look of the land, which is comprised of hardwood trees, pines and open grasslands. "They like that the course is not commercialized and that a lot of the land was left undisturbed," Philport says.

Most everyone is happy that the project didn't turn into a war between the developers and the environmentalists. McEwen says Matthews, Wilson and Philport were easy to work with, and he didn't view them as adversaries. "Things went well," Matthews says. "Everybody came out feeling good. It was very emotional for everyone."

McEwen, whose work is also his passion, still says "my heart is broken" because the course was built on virgin land. But he has accepted the outcome, and he's content with the final product.

"It's a well-designed course," he says. "There are enough woods and water that eagles and osprey still feel comfortable fishing the river."

Matthews, an avid outdoorsman, says McEwen and the Brutus residents had valid concerns about the course being built. "This river is different from a lot of other rivers because it's in such a natural state," he adds.

McEwen says responsible architects, like Matthews, are sensitive to water issues. Both men recall other golf course projects where architects encountered problems with erosion because they were not considerate of water issues.

Philport says he and Wilson are glad they listened to Matthews. They had the utmost confidence in his ability to design a course that was environmentally friendly and thrilling to play. "Bruce was able to balance both sides and, in our minds, create a masterpiece," Philport adds.

Ironically, while the Maple River is hidden on the course, it still plays a big part in the club's promotions. "First class golf, fly fishing and dining," a brochure reads. "Originally, it wasn't going to be a casting club," Wilson says. "But the river has ended up playing an important role."

Even though he can't hit a golf ball over the river, Wilson is happy with the course. "It turned out better than I expected," he says, adding that Matthews was the only architect he interviewed for the job, despite proposals from others.

As an architect, Matthews says it's his golden rule to consider the future impact a golf course that he designs will have on the environment. "Designers need to know the full impact they're having on the environment — in the long run," Matthews stresses.

From the clubhouse, Matthews glances at the glimmering Maple River as it flows under a bridge, bends to the left and then to the right, and rushes into the woods before disappearing into the horizon. It's an awesome sight, a view that Matthews wants to preserve for many years — with or without a golf course.
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BY FRANK H. ANDORKA JR.  
ASSOCIATE EDITOR