The SSL (Secure Sockets Layer) Protocol was developed by Netscape Communications, which provides secure communications between the server and client, preventing others from capturing or viewing the data being exchanged.

**Encryption** — Process of creating secret codes to protect stuff flying through cyberspace.

**Extranet** — Extension of corporate intranet that connects the internal network of one company with the intranets of its customers and suppliers. Makes it possible to create e-commerce applications that link all aspects of business relationship, from ordering to payment.

**Hypertext** — Text that contains links to other Internet sites and documents.

**Interchange** — The exchange of information, transaction data and money among banks. Interchange systems are managed by Visa and MasterCard associations and are standardized so banks and merchants worldwide can use them.

**Micropayments** — Transactions in amounts between 25 cents and $10.

**Order confirmation** — E-mail message notifying you that an order has been received and will be processed and immediately sent.

**Portal** — Aims to be the first place people see when entering Internet, especially within an industry category; has links galore, perhaps a search engine, to encourage its popularity as a "port of entry."

**Shareware** — Software that can be used on a trial basis for free. Payment is expected if used after trial period.

**Real-time credit card processing** — Credit card purchase is authorized while a shopper is still online. If credit is denied, the shopper has opportunity to fumble around for another credit card to try.

**User ID** — Unique identifier selected by a person opening an account on an e-commerce site.

**Weight threshold/Price threshold** — Method of charging for shipping. Merchant defines various price ranges and assigns a dollar amount for shipping charges to each range.
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