Build it and they will come. Actually, they should come before you build it. Consult with colleagues who have already completed state-of-the-art maintenance facility projects and you'll save yourself lots of trouble.

By Jason Stahl

Matt Shaffer, director of golf course operations at Merion Golf Club, Ardmore, Pa., has some advice for other golf course operators who are looking to build a brand-new maintenance facility: buy him, Aronimink Golf Club Superintendent John Gosselin and Pine Valley Club Superintendent Rick Christian dinner and a case of beer. Take them out, show them your plans and ask them what you're doing wrong.

Other than trying to cadge free vittles and booze, why does Shaffer suggest this? Because he, Gosselin and Christian have all built a new facility within the last four years and learned a lot in the process.

One of the things Shaffer learned was that planning and building the maintenance facility – which in his case included chemical storage, equipment storage, boardroom, dorms, living room, men's and women's locker room, break room, wash bay, fuel station and loose storage area for sand and soil – was one of the toughest projects he ever undertook. Two grow-ins, building countless greens and redoing countless bunkers didn't compare to
Michael Vogt: It wasn't until recently that a maintenance facility was considered a steel "building-in-a-box" with a concrete floor and several rooms in one end.

the blood, sweat and tears this project got out of him. It was made especially challenging since they built the new facility where the old one used to be, which forced them to operate out of tractor trailers and tents.

"And then you're still expected to deliver the standards even though you're working like a bunch of gypsies," says Shaffer. "It took a lot of planning to figure out where, for example, the portable gas tanks and toilet facilities would go. And none of the other course maintenance activities we do stopped. You could probably build a golf course and get 15 change orders, but it would be darn tough to build a maintenance facility and have 15 or less."

The fill station, chemical storage room and fertilizer building are all self-contained. Shaffer says they ideally would have liked to have put their chemical and fertilizer facilities in a stand-alone building separate from the rest of the maintenance facility so that, in case they ever caught fire, they could burn down without taking everything else with them. But they didn't have the space. That's why courses can't cookie-cutter maintenance facility projects with one ideal design template.

"It depends on your site," says Shaffer. "Gosselin and Christian had lots of space, which makes it easier."

It's all predicated on your budget, Shaffer says, adding that it's best to back into the project.

"If the club says you have $2.2 million, then you know what you will do and what you won't do," he says.

Even though the chemical and fertilizer facilities are not stand-alone, Shaffer says he's not worried about any catastrophes.

"We haven't had a leak yet, but it's contained the whole way around and all floors slope into the building," he says. "Even if we have a fire and the fire suppression system goes off, quite a bit of water can be contained in that building before it would get loose."

Shaffer and his team have always been "fastidious" about safety and cited 291 days without a lost-time accident for any of their employees. They have a safety officer on staff and 12 licensed spray applicators.

Everyone has to move up the ranks. In fact, all current supervisors were spray techs first. Any time there is mixing going on in the two 350-gallon tanks, there is an immediate supervisor making sure all protocols are being followed and everyone is wearing the proper safety gear. Spray teams are rotated so they don't burn out and start taking shortcuts.

"I'm sure our system isn't perfect, but we're probably 90 percent there," says Shaffer.

The entire new facility is self-contained. All the drains run into a central sump, and everything that flows into the sump gets neutralized before being pumped out onto the driving range.

"Any water that gets cut loose in there goes right into the floor drains, which have a pumping system, and then gets pumped into a big holding tank," Shaffer says.

The fertilizer building has a "high air exchange," where all air is exchanged every 10 minutes via high-volume, low-voltage pumps.

"You can walk in there in the dead of winter when the doors haven't been opened in three weeks and you can't smell any fertilizer," says Shaffer. "Also, you can run a forklift right into..."
Marion's Matt Shaffer says superintendents need to lean on colleagues who have "been there done that" when it comes to building maintenance facilities.

"It seems like common sense to segregate chemical storage away from the rest of a golf course's operations, but this is rarely seen in the field," says Mike Vogt, consultant with the McMahon Group.

"By storing all things related to chemical application in a separate area, it's much safer," says Vogt. "Plus, the superintendent is in a position to be able to control all of the moving parts of the chemical application process."

All too often, Vogt sees chemicals, fertilizers, shovels, equipment and coffee makers all stored under the same roof. But Vogt doesn't necessarily fault superintendents for that.

"It wasn't until recently that a maintenance facility was considered a steel 'building-in-a-box' with a concrete floor and several rooms in one end," he says. "These cheap metal buildings soon began rusting and getting dented by machinery and, after 10 years, were starting to fall apart and bursting at the seams with every maintenance item in one big lump under a metal roof."

The biggest reason these metal buildings become popular in the 1960s through the '80s is that they were a giant step up from the 'old barn' and cheap at less than $15 per square foot. 

Now, considering that most maintenance facilities should last 50 years or more, industrial architecture is being used to plan and program buildings to specifically fit the needs of golf course maintenance. No longer are steel buildings being configured to "make do" for a cheap maintenance facility.

Vogt believes one of the best new developments concerning chemical storage safety is chemical manufacturers selling their products in large format packages.

"This packaging makes it easy to safely store large quantities of product," Vogt says. "The empties are easily recycled, and 10-gallon quantities are slightly cheaper than small format packages."

Shaffer re-emphasized the need for superintendents to lean on colleagues who have "been there done that" when it comes to building maintenance facilities.

"They can tell you if your containment area is too small, this is how big your chemical room should be, if you're going to fudge do it here not there, this is the footprint you need to park your sprayers, etc."

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