



BRIEFS

BLACKMOOR NAMES NEW PRO

MURRELLS INLET, S.C. — Jon Fritz has joined Blackmoor Golf Club as golf professional. In his new position, Fritz will be responsible for providing golf instruction and clinics, supervising assistant professionals, managing the golf shop, coordinating groups and working directly with guests. Fritz comes to Blackmoor from Arrowhead Country Club, where he was an assistant professional for more than four years.



Jon Fritz

STONIONIS JOINS FREEDOM GOLF SERVICES

HERSHEY, Pa. — Former Gotham Golf Partners vice president Dan Stonionis has been named executive vice president of Freedom Golf Services (FGS), where he joins former co-worker and current FGS president Allen Dupuy. Stonionis will establish a satellite office based in Rochester, Minn., to service clients and future acquisitions in the upper Midwest. Prior to joining FGS, Stonionis spent five years with Gotham Golf Partners and KSL Fairways, and three years at Doral Resort and Country Club.

COUNTRY CLUB OF MENDON APPOINTS NEW CLUBHOUSE MANAGER

ROCHESTER, N.Y. — Country Club of Mendon has appointed Joel Cummings as clubhouse manager. Cummings was formerly the general manager and chief operating officer of Lancaster Country Club in Lancaster, N.Y. He has also held management positions at Locust Hill Country Club and Oak Hill Country Club. Cummings is a board member in the Club Managers Association of America. Cummings will be responsible for re-positioning the club to offer members more events and social opportunities, such as weddings, corporate outings and golf tournaments.



Joel Cummings

Heritage Golf takes on long-coveted Valencia CC

By DEREK RICE

SAN DIEGO — Golf course owner-operator Heritage Golf Group has acquired Valencia Country Club, located in a suburb of Los Angeles, from Uniden Valencia Inc.

Bob Husband, president and CEO of Heritage Golf, said he has had his eye this particular course for a number of years.

"I've always liked the course because it was one of the best around," he said. "We think it's going to be a great acquisition for us. It fits right in with what we're doing, which is trying to stay in the high-end stuff."

Husband said there are some cosmetic changes Heritage will make, but it will be nothing too drastic.

"If we do anything to the golf course at all it will be to restore it to what Robert Trent Jones had in mind 35 years ago," he said. "I remember playing it 20 years ago, when it had deep bunkers. We'll take a look at them and see if we need to restore them. There were some drainage issues, but nothing really major there. Most of the work we're going to do will be in the clubhouse—renovating the entry and just

aesthetically giving it a better feel."

As for Heritage's acquisition strategy, Husband said this should be one of many courses the company will buy this year.



Heritage Golf CEO Bob Husband said Valencia Country Club is one of the best clubs in Los Angeles.

"We've been patient because we were waiting for some things to change a little," he said. "I think we're going to do a lot this year. Certainly, it'll be in the last half of the year because it takes that long to get anything going anyway."

Because of current business conditions, Heritage doesn't expect to see much competition for the types of courses it hopes to acquire this year, Husband said.

"We're starting to see some things with American Golf and National Golf Properties and all the things that are going on there—they're sort of out of the market," he said. "You hear other groups talking about gearing up, but there are not a lot of transactions going on. We're ready to buy a lot of stuff if we can find the right prices."

However, Husband said, any growth the company experiences will continue to be in the high-end market, which Heritage has staked out as its strategy.

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AGC sues Eagle Brook member

Counter claim 'may break' management company

By DEREK RICE

GENEVA, Ohio — Since becoming a member of Eagle Brook Country Club in 1998, Tom Doyle has seen many things about the operation that have made him unhappy, such as non-members playing the private course and sliding maintenance issues. Two years ago, he decided he'd seen enough and wanted out of his membership.

Understanding that club policy dictated that until membership reached full capacity, one member would be allowed to leave the club for every four new members who joined, he put his name on the resigning members list and continued to pay his dues. At the time, he was told he was No. 23. The last time he checked, he was told he'd moved up to No. 17, although, as he said, there is no way to know for sure, since the list is kept confidential.

Last July, Doyle decided enough was enough. He told general manager Jeffrey Kreamer to keep his \$24,000 membership fee and that he was no longer a member. When monthly dues statements continued to arrive, Doyle ignored them. When the club posted his name, as well as his wife's name, in the clubhouse as a dead-

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Editorial Focus: Course Management Systems

Keyonix looks to eliminate unauthorized rounds

By DEREK RICE

GREENVILLE, S.C. — With the introduction of its Smart Key golf car ignition system, Keyonix LLC hopes to allow course owners to regulate golf car usage and establish accountability for every round of golf played with a car.

"We're not trying to eliminate free rounds of golf, just the unauthorized ones" said Bobby LoVine, national sales manager for Keyonix. "Extra play is an expense—to the golf course, to the golf course maintenance and to the cars."

Currently, there is no system for knowing how many rounds a course is losing, LoVine said.



The Keyonix Smart Key is about the size of a keychain bottle opener.

"No one knows that. It's like asking how many times a bank didn't get robbed," he said. "Once we've completed our first full year, we'll be able to tell them about how many rounds they're losing based on trends from previous years."

Many courses don't lock their cars in a barn, so anyone with a key to the clubhouse can get access to the cars and joyride around the course, LoVine said.

"You've always got those cases where

someone drives a car into a pond or across a green or rolls one over," LoVine said. "Between the damage to the car itself, the damage to the golf course and potential injury, you expose yourself to a lawsuit because you didn't secure your golf cars the way you should have."

At the moment, Keyonix is testing its system at Carolina Springs Golf Club in Greenville. Once the system has been installed and tested, it will be available on a widespread basis.

Golf courses can program each Smart Key, which use iButton technology, in 15-minute increments at the point of sale. Once that time limit has been reached, the golf car will stop running.

"Right now, a golf car knows

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Case studies demonstrate return on GPS investment

By DEREK RICE

AUGUSTA, Ga. — According to case studies released by golf car manufacturer E-Z-GO Textron and global positioning system (GPS) provider ProLink, golf courses can see financial benefits from GPS. Courses in the case studies, conducted in summer 2001 by Fletcher Martin Ewing, showed a return on investment (ROI) of up to 240 percent and a reduction in the length of rounds by an average of 15 to 20 minutes.

The following are examples of the benefits courses across the country have seen since installing the ProLink system.

PAA-KO RIDGE

As a new course in a competitive market, Paa-ko Ridge Golf Club in Sandia Park, N.M., was concerned about slow play, so it needed a way to move golfers around the course faster, while sticking with its "cart path only" rule. Warren Lehr, Paa-ko's director of golf, brought in the ProLink system.

As a result, the course was able to achieve its targeted pace of play of four hours, 35 minutes. Additionally, the club saw a 9.7 percent revenue increase from its ProLink fees, a 35 percent food and beverage sales increase and a 215 percent ROI.

ROCKY GAP LODGE

Rocky Gap Lodge and Golf Resort in Cumberland, Md., has little competition, with the nearest courses up to two

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GTA updates projections

CHARLESTON, S.C. — Based on updated analysis by its financial advisors, golf course management company Golf Trust of America Inc. (GTA) estimates that its common shareholders will ultimately receive between \$6.01 and \$9.43 per share in liquidating distributions.

Financially troubled GTA currently expects its first liquidating distribution to be paid shortly after the company liquidates its final asset, which it expects to be in the next 12 to 24 months.

Based on its current projections, GTA doesn't expect to qualify as a real estate investment trust (REIT) for its taxable

year ending December 31, 2002, particularly in light of the net operating loss it carried forward from 2001. The company said it does not expect the loss of REIT status to affect its liquidating distribution.

At press time, GTA owned an interest in 21 golf courses, which it is liquidating pursuant to a plan approved last year by its stockholders.

Smart Key

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whether to go or to stop based on you turning the key on or off," LoVine said. "What we're doing is telling the golf car, 'Work for 360 minutes and stop.'"

BRIDGING THE GAP

Keyonix is working with point of sale companies and golf car manufacturers to bridge the gap

between them, LoVine said.

"They can work together to give the owner a more powerful management tool, and that's what we're trying to do with our system," he said. "Eventually, we'd like to have the installation take place at the point of manufacture."

The most expensive version of the system, LoVine said, costs \$71 per year per cart, or less than 20 cents a day.

"Some courses spend more money giving out bags of tees than it would cost them to ensure that that round got paid for," he said.

Moving forward, LoVine sees additional applications of this technology for golf courses, such as gift certificates and limiting access to restricted areas. ■

GPS studies

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hours away. The club's biggest challenge was slow play, driven by the fact that 40 percent of its rounds come via conferences or outings. Because more than 60 percent of the course is designated "cart path only," the club installed the ProLink system.

According to Chuck Ingalsbee, Rocky Gap has maintained pace of play around four and a half hours, while seeing a 7.9 percent revenue increase and a 167 percent ROI.

TIFFANY GREENS

In the upscale resort/private golf sector of the Kansas City, Mo., market, Tiffany Greens faces stiff competition. As a result, the club needed a point of differentiation, according to Tom Aikmus, head golf pro. An additional hurdle is the club's green fees, which are among the highest in the area.

Aikmus said the ProLink system has been a major benefit to Tiffany Greens. Not only has it helped speed play, but it has helped create a memorable experience, which he said has resulted in repeat business and a host of tournaments. The revenue increase Tiffany Greens saw was 6.3 percent, and its return on investment was 244 percent.

EMERALD DUNES

Because West Palm Beach, Fla., is one of the top golf destinations in the country, Emerald Dunes faces a lot of competition. Because of its high-end green fees, the club needed to offer additional value to its customers. Pace of play has also been a deterrent.

Emerald Dunes was among the first of ProLink's installations in 1995. Since installing the system, the club has been able to eliminate rangers.

In its first year using ProLink, Emerald Dunes experienced a 16 percent increase in revenue, its highest to date. The club also saw a 10.2 percent increase in rounds played that year. ■



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