# MANAGEMENT



# BRIEFS

#### **NELSON TO DIRECT SUNCOR SALES**

PHOENIX, Ariz. - SunCor Golf, a leading course management company specializing in high-end daily-fee courses, has hired Tiffany Nelson as director of sales. She will be respon-



sible for generating, booking and executing groups and tournaments at all six SunCor courses in the Southwest. She also will be in charge of promoting and sell-

ing SunCor's new Player's Club Card, which enables golfers to play at SunCor's five Arizona clubs for 25- to 50-percent discounts, among other benefits.

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#### STRAUSS TO HEAD MARKETING FOR BIG ISLAND COURSES

WAIKOLOA, Hawaii - Kris Strauss has been named director of golf sales and marketing for the two championship courses at Waikoloa Beach Re-

Strauss sort. brings more than 10 years of experience to his new post. He most recently served as director of sales and marketing for OB Sports Golf Manage-



ment courses in Las Vegas, Nev. Prior to that, he headed up marketing and communications for the PGA of America's Southwest Section.

### **KEMPERSPORTS PROMOTES DELL,** O'BRIEN AND SANDERS

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NORTHBROOK, Ill. - General managers Steve Dell and Ron O'Brien, along with head golf professional O.B. Sanders, have all accepted new positions within the KemperSports Management organization. Dell, who was the general manager of Water's Edge Golf Course, in Worth. Ill., will move to the home office in Northbrook as director of golf for Midwest Municipal Operations. He will oversee the Chicago Park District facilities, Vernon Hills Golf Course, Water's Edge, and Golf Club of West Virginia, as well as future municipal properties. Ron O'Brien, formerly general manager of Vernon Hills, will now assume that position at Water's Edge Golf Course, O.B. Sanders has been named general manager of Vernon Hills. GOLF COURSE NEWS

# **Z** Golf enters management field

## By JAY FINEGAN

BEVERLY, Mass. - Michael Zmetrovich, formerly senior vice president at Golden Bear Club Services, has formed Z Golf Properties LLC, a boutique club management, consulting and development company.

The new firm will focus primarily on

high-end private clubs, working with them in the areas of planning, design, financing and operations. In addition, Zmetrovich said, the company also will work with select daily-fee facilities,

Michael Zmetrovich

resort properties and master-planned golf

### **RESOURCE FOR UNDERPERFORMING CLUBS**

Already, Z Golf is partnering in the development of a private golf club in Massachusetts. Under the conditions of this long-term agreement, Z Golf will be involved with the planning and design of the entire club and associated residential development. It also will oversee the development and implementation of the membership program and manage the grow-in and opening of the facility. Thereafter, it will handle day-to-day operations.

Zmetrovich is also involved in the development of a private golf club near Denver. In addition, the firm has assumed existing agreements to provide management services to a pair of recently opened Nicklaus-designed private clubs: Pasadera Country Club in Monterey, Calif., and Vermont National Country Club in South Burlington, Vt.

Golden Bear Club Services managed both clubs until the Nicklaus Continued on page 29

# **Palmer unveils** reciprocity plan

ORLANDO, Fla. - Arnold Palmer Golf Management has given its private club members an extra incentive to look forward to this spring with the unveiling of its Palmer Privileges reciprocal play program.

Designed as a value-added benefit for its private club members, the reciprocal play initiative falls under an umbrella program of member-based benefits called Palmer Privileges, planned for implementation by Palmer Golf. Under the new program, existing members at Palmer Golf's nine private clubs receive complimentary enrollment into a network of more than 50 international clubs and courses.

Reciprocity is a key component of the company's efforts to strategically position its clubs within the marketplace according to Brian Donahue, national director of sales and marketing. In addition, Donahue cites improving Continued on page 28



Troon Golf will manage the new Steve Smyers-designed LochenHeath Golf Club

# **Troon Golf to run operations at** new LochenHeath Golf Club

WILLIAMSBURG, Mich. - Troon Golf has been hired to manage the golf club operations for the new LochenHeath Golf Club, here in the Grand Traverse Bay area north of Traverse City. Builders are now adding the finishing touches.

Scheduled to open next month as the focal point of a gated custom-home community, LochenHeath Golf Club will allow a limited amount of daily-fee play and operate under Troon Golf's private club division - Privé, Private Clubs of Distinction.

## SMYERS' MICHIGAN DEBUT

In his Michigan debut, Florida-based golf course architect Steve Smyers designed the LochenHeath golf course as a sleek and dramatic complement to the rolling topography of the area. Situated in a former cherry orchard along a ridge, with views of Traverse

Bay from 16 holes, boldly sculpted bunkers and native grasses offer visual accents that make every hole memorable.

'There's nothing like it around here," club director Doug Grove said of LochenHeath. "The vistas and bunkering style are new to Michigan as far as new golf development. There may be some older courses with this look, but no one up here has built anything like this in many years. It's a good piece of land, and Smyers is an old-school architect."

Grove said the 7,300-yard, par-71 layout is full of risk-reward situations. **CLASSICAL BUNKERS** 

"It's a dry design," Grove explained. "The playing surface is firm, with trouble behind rather than in front of the greens. There are a lot of opportunities to bring **Continued on page 29** 

# Baine heading up new Ironwood Golf

### **BV JAY FINEGAN**

AUSTIN, Texas - Burt Baine, a 25year member of the PGA of America, has taken over as president of Ironwood Golf LP, a new course development and management firm based here. Ironwood is a subsidiary of Masonwood Development Corp., which creates master-planned residential communities around the country.

We consider ourselves to be more golf development than management," Baine said about Ironwood. "We very well might manage our own properties, but we might farm that out. Our primary function is development, planning, construction and creation of golf courses.

### FIRST COURSE NEAR AUSTIN

In the past, Masonwood's developments have lacked golf courses, but the company now plans to add them as amenities. Ironwood was formed to handle that part of each project.

"We expect to do quite a number of courses," Baine said. "Ironwood will do market analysis with Masonwood. If we have a 500-acre site, I'll go in first on the golf side and recommend we do a dailyfee or a private course, and jointly we'd develop the project."

Ironwood Golf's initial project is

Behrens Ranch Golf Club. The private course will be part of 580-acre Behrens Ranch, a Masonwood planned community expected to have 900 houses priced up to \$800,000. No architect has yet been named for the course, located near Round Rock, Texas; no builder has been named either, but Baine already has short lists for both.

#### TEXAS DEVELOPMENT GOING WILD

The 18-hole layout will be a "traditional Texas-style golf course," Baine said, with few homes planned to front the course proper. "There are homes on five or six holes," he said, "but only on one side, so the golf experience will be a throwback to the old style - fairways and trees. The terrain has some slight roll, being in the Austin hill country, and has some great oak trees."

Groundbreaking is expected by September.

Masonwood has built residential projects all over Texas, and Baine sees opportunities there and in the Southeast. "We like Georgia and the Carolinas, and also Tennessee," he said. "And the real estate market in Texas is incredibly strong. Dallas, Austin, Houston and San Antonio are just going crazy right now with housing developments."



# MANAGEMENT

# T-Links, Teetimes.com form alliance

WILLIAMSBURG, Va. — T-Links Inc. and Teetimes.com have reached an agreement for Teetimes.com to be the exclusive provider of tee time technology for T-Links's 150-plus member courses. Regional introduction of the system will begin immediately with the first installation planned for courses in At-

### lantic City, N.J.

The five-year partnership agreement will include installation of the Teetimes.com system into T-Links courses in Hilton Head, S.C.; the Sandhills/ Pinehurst region of North Carolina; Myrtle Beach, S.C.; Biloxi, Miss., and Charleston, S.C. The Teetimes.com suite includes a tee sheet and yield management system, integration with existing point of sale programs and real-time on line hotel golf packaging services.

"Teetimes.com provides the mix of technology, reliability and customer service that we were looking for," said T-Links president Terry Sedalik. "We received very good recommendations from our other regions where their system is installed, including Ocean City, Williamsburg and Virginia Beach. We will begin the installation process on a region by region basis."

## T-LINKS SYSTEM REPLACED

The new reservation system will replace the T-Links system, which was designed and devel-



oped in Myrtle Beach in 1992. The existing computer platform will be replaced by T e e t i m e . c o m 's Oracle/Solaris network, allowing the regions to take full ad-

vantage of the Internet and other advances in technology to effectively and efficiently promote their business.

Teetimes.com CEO Danny Stoval said the T-Links agreement marks a turning point for the company. "Our biggest challenge is not technology. It's not attracting golfers to our site. It is signing up golf courses," he said. "The T-Links group includes some of the most well-known and respected courses in the country. We are confident that this agreement will provide the catalyst for us to rapidly expand our Teetimes.com course network."

## Marriott Golf sends up Waller

ORLANDO, Fla. — Robert Waller, CGCS, has been named associate director of grounds operations for Marriott Golf.

Waller will assist with establishing preferred vendor accounts while maintaining the existing accounts of Marriott Golf properties. He'll also handle recruitment of superintendents, work closely with the company's golf property development team, and conduct site visits and field reviews of Marriott layouts.

## Palmer plan Continued from page 27

membership standards for the portfolio as a secondary effect of the program.

"This program strengthens our member benefits at each of our private clubs," Donahue said. "The reciprocity program provides us the opportunity to leverage our marketing within our markets by offering a unique benefit."

In addition to the reciprocal playing privileges at the private and semi-private clubs, members also have access to more than 20 of Palmer Golf's daily-fee facilities nationwide at a preferred rate.

Furthermore, Palmer Golf private club members have reciprocal playing privileges at more than 20 international affiliate clubs through a unique partnership with International Management Group's Sportsclub. These international additions provide members discounted greens fees of up to 50 percent.■

#### GOLF COURSE NEWS



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