Maryland family battles elements, government to keep course going

By PETER BLAIS

The Shields family has been in the Maryland golf business for 55 years. Family members have seen their courses wither in the heat, drown under heavy rains, become overgrown when fathers and brothers were away at war and unable to care for them.

Despite the worst Mother Nature and foreign dictators could throw at them, the Shields always brought their courses back into play. But John Shields isn’t sure whether his family and other private course operators can overcome their newest adversary, the government.

Short on funds and long on hope that golf is the answer to their financial woes, local and state governments have become major golf course developers. With free land, no taxes, and the ability to subsidize operations that fall below projections, government-owned facilities start with a tremendous advantage over private course operators like the Shields, owners of Glenn Dale (Md.) Golf Club and Twin Shields Golf Course in nearby Dunkirk.

“It’s welfare golf and it makes it very hard on the private sector,” Shields said. “With all the munis coming on line, we [United States] could end up with more courses than we need and private, daily-fee operators could get squeezed out.

The only choice our family may eventually have is to turn our land into house lots.”

That prospect unnerves Shields, whose father, Ray, and uncle, Roy, moved from Ohio to Maryland in the mid-1930s. The twin brothers worked at East Potomac Park for the Loebler family, operators of East Potomac and other courses including Annapolis Country Club.

Ray and Roy bought the Annapolis club in 1941, but were shortly thereafter called into the service in World War II. With no one available to maintain Annapolis Roads, weeds and small saplings took over. When the hostilities ended, the two returned and began the work of reclaiming the neglected facility. Older brother Bob (who later became head superintendent at nearby Woodmont Country Club in Rockville) helped restore the course.

The Shields sold Annapolis CC in 1958, but not before a brief, four-year fling operating White Flint Golf Club from 1950-54 and acquiring the property to build Glenn Dale Golf Club in 1967. Ray and Roy later designed and built Twin Shields Golf Club in Dunkirk, which opened in 1969.

Ray died in 1980 and John, a graduate of the University of Maryland’s associate turfgrass program, returned home to help his mother, Hinky Shields, manage Glenn Dale. Ray’s surviving brother, Roy, took over full-time operation of Twin Shields, leaving Glenn Dale to John and his family. John, brother Jeff and sister Pam Jasper bought Glenn Dale from their mother in 1984. (Roy, 81, his daughter Karen and head pro of 20 years John Dodson operate Twin Shields.)

Glenn Dale underwent some major changes beginning in 1984. The family redesigned the course and reconstructed all the tees. They planted 1,000 additional trees. Continued on page 58

BRIEFS

NGCOA APPOINTS PAIR

MT PLEASANT, S.C. — The National Golf Course Owners Association has named James Bailey director of membership and sponsorship and Heather Siegel communications director. Bailey was formerly vice president of marketing for CNA Insurance Companies in Chicago. In his new position he will focus on member recruitment and retention, chapter development and member benefits. Siegel has been with the association for a year. She will create and edit industry-specific publications, focus on media relations and serve as associate editor of the association’s monthly publication, Golf Business.

KSL FAIRWAYS ADDS TO PORTFOLIO

KSL Fairways has acquired two new courses, Tallantion Country Club in Ft. Washington, Md., and Willow Run Golf Club in Pewaukee, Wis. Tallantion is KSL Fairway’s fifth course in the Washington area. Willow Run is located just 15 minutes from downtown Milwaukee.

CASPERS NAMES NEW DIRECTORS

VIENNA, Va. — Billy Casper Golf Management has named new directors of golf at two of its facilities. Bill May — formerly of Tee and Tee Golfland in Portland, Maine and Bath (Maine) Country Club — is now at Kennecott Heights Country Club in Augusta, Maine. Thomas Beideman — formerly of Cattail Creek Country Club in Glenwood Md. — has joined the soon-to-open Links at Caledon in Mount Airy, Md.

ARIZ Firms TEAM UP IN DENVER

DENVER — Troon Golf Management and Suncorn Development have joined forces to build Castle Pines North Golf Club in south suburban Denver. The same team developed and operated Troon North Golf Club in Scottsdale, Ariz. Tom Weiskopf will design the facility.

GOLF COURSE NEWS

California writers ass’n honors American Golf Corp.’s Price

PEBBLE BEACH, Ca. — American Golf Corp. Chairman of the Board and Chief Executive Officer David Price has been awarded the California Golf Writers Association’s (CGWA) Golden State Award, recognizing the golf operations entrepreneur’s contributions to the game of golf in the state of California. The award presentation was made by San Francisco Chronicle sports writer Pat Sullivan during the CGWA’s Annual Awards Banquet HERE.

Price operates an impressive list of past Golden State Award winners that includes Bing Crosby, Dinah Shore and golf course developer Sandy Tatum. “I am thrilled to be honored by the California Golf Writers Association and to join such a renowned list of past recipients,” said Price upon accepting the award. “It is especially gratifying to be recognized in my home state, where American Golf has worked hard to provide golfers a great public golf experience, value and a high-quality golf experience...In addition to expanding the opportunities for Californians of all levels and backgrounds to learn and play the great game of golf.”

Price’s outstanding service and contributions to the game began nearly 30 years ago when, with the down payment of a single dollar bill, he acquired a financially-challenged country club in Yorba Linda, Calif. His innovative concept of applying the business principles that had proven effective in other industries to golf course operations led to profits where others had failed. He subsequently leveraged these profits into other acquisitions, and by the mid-70s had established American Golf as the premier operator of public golf courses in the world. In 1994, the company went public.

As a course owner or general manager, you market your course locally and perhaps in national periodicals. But how about marketing in the newest forum, the Internet? The World Wide Web with its near-endless advertising and promotion opportunities, and often its sound and video clips — and almost always its hypertext links that allow the user to go from one Web site to another at the click of a mouse — is probably the most significant aspect of marketing on the Web. You’re piggybacking on the Web site of another golfing entity, it enables potential customers to reach you directly and immediately.

You may want to build your own Web page, for an investment. You may want to find your own designer, or you may want to use DesignSite (tm) LLC, which has put together sites for a recording studio, an industrial equipment company, and many law firms.

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INTERNET

MARKETING IDEA OF THE MONTH

Marketing on the ‘Net’ wave of golf’s future

BY DEBORAH SANDERS

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