Power outages are dreaded by golf course superintendents, but relief can be found. As the irrigation systems have recently been turned on for the season on Northern and transitional courses and will be used much more heavily in the Southern climes, it is time to start keeping track of each and every power outage and brownout in a permanent file. This file can be used to prove to the power company's account executive/electrical engineer that there is indeed a problem, and probably a recurring problem at that.

The good news is that your golf course can be reimbursed for any turf damage or other loss because of the outage, if the power company can be proven to be negligent in getting the power back on or from any unnecessary delay for almost any reason. Keeping good records and being persistent can pay off for you. Even the clubhouse can benefit. For instance, if food is spoiled by a prolonged outage, the power company would have to replace it. Many superintendents have an emergency procedure in writing for all key department heads at their golf course, with the names and telephone numbers for the power company. Almost all power companies have account executives that can give you special, non-published telephone numbers along with their own home, cellular and pager numbers to help get the power turned back on fast. Over the past two decades, power companies have been trying to shed their "monopoly" image by being more customer-oriented. You can get your account executive's attention simply by telling them you will experience a severe loss or damage to the turf if power is not restored immediately. Detail all verbal and written correspondence in the file and it will prove you to be a winner.

One further note: Check the power company's rules about its liability towards its customers, especially large ones like golf courses. Even if its rules state that it does not reimburse clients, that can be remedied by their public-relations personnel.

Venable joins Boston Hills

HUDSON, Ohio — Scott Venable, the superintendent at Tam O’Shanter Golf Course in Canton, has left to join Boston Hills Country Club and The Range as superintendent of the two public facilities. While at Tam O’Shanter, Venable established and ran the turf programs for the Walkem Buick, Northern Ohio PGA, Open Championship and the 1994 USGA Women’s Amateur Public Links Championship. In addition to the 36 holes of golf, Venable ran the course’s 150-car golf fleet and was responsible for all grounds and building maintenance.

He initiated innovative work and turf programs such as "mow & go," work programs with the Stark County Board of Mental Retardation, membership with the National Audubon Society and tournament work with the USGA.

In Georgia: Scott Tullis has accepted the superintendent’s post at Hidden Hills CC — Brian Clett has left Pine Knoll CC and joined Town and Country Club — Norm Pilote has been promoted to director of golf maintenance at both Sea Island Golf Club, hiring Tim Daniels as an assistant, and at Ocean Forest Golf Club, which also hired Fred Theus as superintendent — Scott Drader is the new superintendent at Brunswick CC — John Province is St. Andrews Golf & CC’s new superintendent — Joel Keller has been promoted to head superintendent at Atlanta Athletic Club — Athens CC has named James Drinkard as superintendent — Ley Johnson was promoted to superintendent at Chateau Elan Golf Club — Chester Guizek has accepted the position of assistant superintendent at Polo Fields CC, replacing Raymond Echuck, who has opened his own machine shop.