Major R. Owen Ltd

Location and size
Part Road, Pwllheli, Gwynedd. North Wales. 2 Acre site

Employees and size of premises
26 Staff. 18,500 sq feet of covered trading space

Number of service vans: 8

Brief history of the company
The business was established in 1977 by Major Raymond Owen and operated from his garden shed at his home in Penrhyndeudraeth. At this time, the concentration was primarily on two-stroke machinery, especially chainsaws and brush cutters. Major’s daughter, Deborah, looked after the accounts with him. Major moved to his first retail premises in School Street, Pwllheli in 1982. In 1984, he was on the move again and took up a lease on the Old Market Hall in the centre of the village and was joined by his son-in-law David Burnham and his daughter, Deborah Burnham as Administration Director.

David retired in December 1997 and his son-in-law, David Burnham was appointed as Managing Director, supported by Major’s other son-in-law, Andy Jones as Sales Director and his daughter, Deborah Burnham as Finance Director.

The business was incorporated in January 1999 and moved into its new premises in Parc Road, Pwllheli in 1999. The operation area extends throughout North and mid-Wales. Currently the company employs 26 people including a team of 14 after sales staff.

Major retired in December 1999 and his son-in-law, David Burnham was appointed as Managing Director, supported by Major’s other son-in-law, Andy Jones as Sales Director and his daughter, Deborah Burnham as Administration Director.

David retired in early April 2008 and Andy Jones was appointed as Managing Director and supported by Deborah Burnham as Finance Director.

Key services offered
Sales, service, parts, hire on all makes of equipment.

Specialist services offered
- Re-grinding of cylinders and bottom blades, Specialist lathe work, all types of welding, all types of electrical testing & fault finding, all types of hydraulic testing & fault finding, shot & bead blasting.

What would you like to see changed?
More appreciation of greenkeepers and the superb job they do, especially in the current financial climate.

Do you support customers who have in-house service facilities (ie OEM parts supply)
Yes

Major customers
- All leading golf clubs in North Wales, All Local Authorities, Environment Agency, All leading caravan parks

Franchises
- Kubota, Toro, Hayter, Greentek, Ferris, Grann, Ferris, Wenn, Stihl, Husqvarna, Viking, Iter, Williams and many more too numerous to mention

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To find out more, contact BIGGA HOUSE on 01347 833800

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John Pemberton, Chief Executive

Murray Mannall, Greenkeeper

I really wanted to develop my education but had to fund my own training, so I contacted BIGGA to ask for financial support. A refund of my course fees has enabled me to complete my chainsaw maintenance and cross cutting, felling of small trees and my PA6 spraying certificates. I really do appreciate what BIGGA, with the support of the Golden and Silver Key Companies, has done for my career.

The support for this fund has enabled BIGGA to enhance the value of being a member, and it has previously given many greenkeepers the opportunity to further develop their careers. As an association we owe our Golden and Silver Key sponsors a huge vote of thanks.