Learning & Development

Greenkeeper Education and Development Fund
Unlock the doors to progress through BIGGA’s Education and Development Fund – the key to a great future for greenkeepers, golf clubs and the game of golf.
Gold and Silver Key Membership is available to both companies and individuals.
For details, please contact Rosie Hancher on 01347 833834 or via rosie@bigga.co.uk

Golden Key Supporters

Golden Key Company Members

Company: Tel: Head Office
AGCO (Massey Ferguson) 02476 851286
John Deere Ltd 01949 860491
Kubota (UK) Ltd 01864 214500
PGA European Tour 01344 842891
Rigby Taylor Ltd 01204 677777
Scotts UK Professional 01473 830492
Ransomes Jacobsen Ltd 01473 270000
The Toro Company/LEY UK 01480 226800

Golden Key Individual Members
JF Fry; JH Greasley; WJ Rogers; Chris Yeaman; Andy Campbell
MG; CGCS; Iain A Macleod; Tom Smith; Bruce Cruickshank; Frank Newberry; Andrew Combes; Christopher Lomas MG

Silver Key Supporters

Silver Key Company Members

Company: Tel: Head Office
Bernhard and Company Ltd 01788 811600
Ernest Doe & Sons 01245 380311
General Legal Protection Ltd 01904 611600
Hayter Ltd 01279 723444
Heath Lambert Group 0113 246 1313
Novozymes Biologicals 01789 299096
Rainbird 01273 891326
Symbio 01372 456101
Syngenta Professional Products 0041 613 233 028
TurfTrax Group Ltd 01722 434000

Silver Key Individual Members
Clive A Archer; Douglas G Dudig; Robert Matthews MG; Steven Turner; Roger Bannier; Ian Sample; Paul Jenkins; Robert Houghton; Nicholas Grey; Trevor Smith; Iain Bar; Richard McGlynn; Alex McFerrie; Paul Murphy; Reaseheath College; Steve Dixon; Ian Bersten.

SAMI COLLINS, HEAD OF LEARNING AND DEVELOPMENT, PROVIDES AN UPDATE

It’s unbelievable to think that Christmas and Harrogate Week are both just around the corner. I have lists galore for everything you can possibly imagine so that hopefully nothing gets forgotten!

The Continue to Learn Education Programme has been very well received and places are selling fast on the workshop programme, keeping Rachael busy processing the booking forms. We will see the welcome return of some of our best selling workshops and the introduction of new subjects that aim to ensure you are equipped to handle the management tasks expected in today’s commercial environment.

An Introduction to Golf Course Design
This interactive, two-day workshop will study detailed design methods for greens, tees, bunkers, construction and irrigation. Lead by Simon Gidman and Howard Swan, delegates will prepare a nine-hole layout of a golf course and also look at one hole from their own golf course, analysing its design and how improvements could be made. One design will be selected and delegates will be given the opportunity to produce the renovated green in model form.

Environmental Management
This two-day workshop will provide a practical, holistic and interactive look at Environmental Management. Tackling areas including the development of an ecological management plan, waste management, energy efficiency and environmental legislation. Delegates will also have the opportunity to request topics to be included in the course by completing a pre-workshop questionnaire.

Health and Safety for Greenkeepers
An interactive two-day workshop designed to address current health and safety issues. It will focus on how to enhance your Health and Safety planning and recording and will identify common hazards and the issues surrounding them. A practical safety tour of the Queen’s Suite and an overview of the BIGGA/GCMA Safety Management System will be included.

Are Your Finances Below Par?
This one-day workshop is for Golf Course Managers, Golf Professionals and Club Managers and will explore the wider context of finance within the golf industry. The workshop will cover issues such as the impact of external forces on financial decision making; the flow of finance; capital and revenues budgets; analysing risk and cost benefit analysis. The workshop leaders will encourage active participation and will illustrate theory with practical examples.

Managing Relationships at Work
The role of a manager is challenging enough without having to deal with conflict among members of your team. This two-day workshop will examine and help to resolve those challenging relationships that can occur in the workplace.
Presented in an engaging and informal environment this is a ‘must attend’ workshop for all those leading and managing teams.

The Minefield of Appraisals!
Appraisals are recognised by leading management gurus as the most powerful and useful tool for managing a successful and efficient team when conducted and used in an effective manner.
This one-day workshop will help delegates to understand the importance of appraisals, how to conduct them and how to use the outcomes to make a difference.

Stress Awareness Workshop
Stress can cause untold problems within the workplace. This one-day workshop will help delegates recognise stress in themselves and others and will provide a practical guide to developing skills and strategies for change.

The Continue to Learn Seminar Programme
The Seminar Programme commences on Tuesday 22 January 2008 and offers a wide array of subjects for all who are attending Harrogate Week. A discount scheme is in place for bookings of two or more seminars:

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For a full list of seminars please visit www.harrogateweek.org.uk
To check availability for any of the Continue to Learn Workshops and Seminars contact Rachael Duffy on: 01347 833800 ext: 522.